



# Pasindu Prabhath Manuranga

## Systems Engineer

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## PROFILE

I am an experienced and passionate System Engineer who has graduated with the BICT(Hons) degree, possessing almost 2 years of experience in system administration, firewall administration, cloud operations, troubleshooting, and providing exceptional technical support. I committed to continuous learning and utilizing best practices for seamless network and system performance. Currently, seeking opportunities to contribute expertise to a dynamic organization.

## SKILLS

- System Administration
- IT Support & IT Operations
- Network Security
- Network Troubleshooting
- Cloud Operations

## LANGUAGES

- SINHALA
- ENGLISH

## EXPERIENCE

### ITOps Engineer | PragICTS | Jan 2025 - To the Present

- Ensures that all IT systems are running smoothly.
- Leads the implementation of new technologies.

### Associate System Engineer | PragICTS | Dec 2023 - Jan 2025

- Manage and monitor all systems and whole IT Infrastructure.
- Troubleshoot network and system issues including ISP routers, Firewalls, Switches, NAS, Servers, Access points etc.
- Firewall Management (FortiGate, Palo Alto, Check Point)
- Implement and maintain the Cloud Solutions (Azure, AWS)

### System Engineer Intern | PragICTS | July 2023 - Dec 2023

- Attend daily Helpdesk Tickets and End-user IT support.
- Manage and maintain Windows Server including Active Directory, Group Policies, and User Access rights.
- Configuring and managing DHCP and DNS servers.
- Configuring and managing NAS and perform Backups.

## EDUCATION

### BICT(Hons) in Software Technology 2024

University of Sri Jayewardenepura

- I graduated with the BICT(Hons) in Software Technology degree with Second Class (Upper) division.

### Diploma in Web Engineering 2019

ESOFT Metro Campus - Gampaha

- Pearson Assured Diploma in Web Engineering (DiWE)

### G.C.E Advanced Level 2018

Henegama Central College

- Passed with 2 A's and 1 B (Engineering Technology Stream)
- District Rank: 8th (Gampaha)
- All island Rank: 70th

# INTERESTES

- ITops
- CloudOps
- DevOps

# PROFESSIONAL QUALIFICATIONS

<b>Fortinet Certified Associate</b>	Fortinet
<b>Microsoft Azure Administrator</b>	KodeKloud
<b>AWS Certified Cloud Practitioner</b>	AWS Cloud Quest
<b>Extreme Networks Administrator</b>	Extreme Networks
<b>Networking Essentials</b>	Cisco Networking Academy
<b>Cybersecurity Essentials</b>	Cisco Networking Academy
<b>NDG Linux Essentials</b>	Cisco Networking Academy
<b>Python for Beginners</b>	University of Moratuwa

# PROJECTS

- Check Point Firewall Implementation, Configure and Maintain
- Palo Alto based ZTNA Solution Implementation and Maintain
- DELL PowerEdge Blade Server Implementation and Maintain
- Aruba Wireless Network Design, Implement and Configure
- Cisco Wireless Network Design, Implement and Configure
- Extreme Wireless Network Design, Implement and Configure
- Develop and Implement an Unified Monitoring Platform
- Bitdefender GravityZone EDR Implementation and Maintain

# EXTRACURRICULAR ACTIVITIES

- HR Manager | J'PURA FOSS Community
- Member | AIESEC in USJ

# NON-RELATED REFEREES

Mr. Abdul Rahuman  
AVP Technologies/Engineering  
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# DECLARATION

I do here by certify that the above information is true and accurate to the best of my knowledge.

Date: 23/02/2025

Pasindu Prabhath