

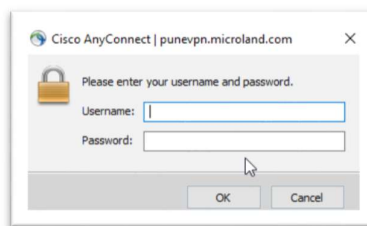
How to use second factor authentications for accessing VPN?

Step1:

- Open AnyConnect VPN client
- Click on the downward arrow mark and select your preferred VPN gateway
- If the VPN gateway is not listed, type the **URL** of the Microland VPN gateway to which you want to connect in the box and click on **Connect** button.

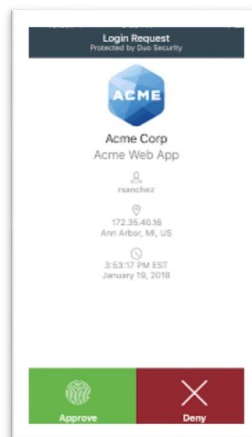


- You will get a prompt to type in your username and password.
- Enter your **username** and **password** and click on **"OK"** button.



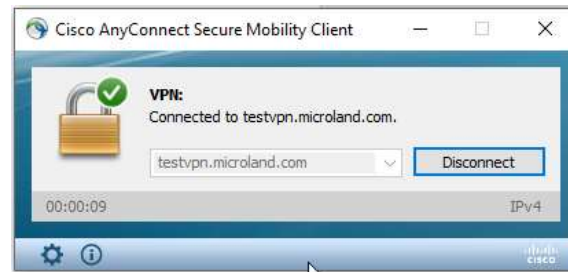
Step 2:

- Immediately after clicking on **"OK"** button, by default, you will **receive a push notification** on your mobile phone.
- Check your phone and open the notification. Tap on **"Approve"** to allow the authentication request.
- For users using unsupported mobile phones, you will get a phone call. Follow the instructions given in the call.



Step 3:

After approving the request on your phone, VPN connection will get established.



How will I use Call back or Passcode as second factor options for VPN access (applicable only for phones that has DUO Mobile App installed)?

- a. AnyConnect doesn't support explicit second factor selection menu to choose different options.

Second Factor Type	Usage
Passcode	<p>To use passcode as second factor, add a comma (",") to the end of your password followed by the passcode from DUO Mobile App (without any space)</p> <p>Example: If "mypass123" is your password and passcode from DUO Mobile App is 456789, you should type as below in the password field</p> <p>mypass123,456789</p>
Call back	<p>To use call back as second factor, add a comma (",") to the end of your password followed by the key word "phone" (without any space) You will receive a phone call.</p> <p>Example: If "mypass123" is your password, you should type as below in the password field</p> <p>mypass123,phone</p>