

## WORK EXPERIENCE

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### **TNQ Tech Pvt Ltd, Chennai, Tamil Nadu**

*End-to-end publishing services, from approved manuscripts to print and online deliverables with 3500 employees*

#### **Business Analyst/Product Owner/Project Manager with Product Manager expertise** **08/03/2020 – 29/10/2024**

Over the past 4.2 years, I have simultaneously played key roles as a Business Analyst, Product Owner for three teams, and Project Manager for one small team with Product Manager expertise. My experience has been centered on backlog management, stakeholder collaboration, and product strategy, complemented by a 7+ year foundation in software testing.

As a Product Owner, I prioritized and managed the product backlog, ensuring alignment with user needs and business goals. Collaborating closely with stakeholders, I gathered requirements, clarified priorities, and enhanced user satisfaction. I communicated the product vision and strategy, fostering a goal-oriented team dynamic and actively participated in Agile ceremonies like sprint planning, reviews, and retrospectives.

Alongside this, as Project Manager for a small team, I led cross-functional collaboration, streamlined task execution, and ensured project deliverables aligned with organizational goals. I maintained stakeholder engagement, facilitated discussions to optimize development processes, and adapted to evolving business needs to drive efficiency.

#### **Key Achievements:**

- **User Satisfaction & Revenue Boost:** Launched features that significantly improved user engagement, satisfaction, and reduced licensing costs, contributing to increased revenue.
- **Efficient Backlog Management:** Streamlined backlog processes, reducing delivery times and ensuring team focus on high-value items.
- **Stakeholder Collaboration:** Established strong relationships with stakeholders, aligning product outcomes with both business goals and user needs.

#### **Project-Specific Achievements:**

- **AutoGraphPro:** Automated processes to reduce licensing, manual effort, and improve quality.
- **PDF/Workflow/Invoice Project:** Cut Adobe licensing costs and minimized errors with automation
- **Graphics Project:** Transitioned tools to servers, reducing license costs.
- **Accessibility Tagging:** Enhanced accessibility for visually impaired users by adding content organization.

### **Senior Software Test Engineer**

**02/08/2014 – 31/07/2020**

- Developing test plans, test cases, and test scenarios based on project requirements and specifications.
- Performing manual testing of software applications to identify defects, bugs, and issues, and ensuring that the software meets quality standards.
- Creating and maintaining detailed documentation of test cases, test results, and defects

- found during testing.
- Collaborating with the automation team to identify opportunities for test automation and contributing to the creation of automated test scripts.
- Contributing to the overall testing strategy and approach for the software development project, including regression testing, integration testing, and user acceptance testing.
- Reporting and tracking defects using defect tracking tools, and working with development teams to ensure timely resolution of issues.
- Providing guidance and mentoring to junior test engineers, and potentially leading testing efforts on specific projects.

## PREVIOUS EXPERIENCE

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**AIT Resource India Private Ltd**, Anna Salai, Chennai, Tamil Nadu

*Global providers of IT Staffing Services and Solutions provider to Fortune 100 enterprises*

### Software Test Engineer

**03/01/2013 – 31/07/2014**

- Prepare Test Cases based on Business Requirements and Technical Specifications
- Prepare Test data and Test execution including GUI Interface Testing, Unit, Module and System Testing for Quality of the software
- Regularly communicate with the Team Leader to improve the testing quality of the product.
- Tracking and Reporting the defect

### Portfolio & Online Services

- Showcasing my product management offerings, Power BI dashboards, and certifications:  
[LinkedIn Services Page](#)

### Career Goals

- Enhance skills in data-driven decision-making and user experience.
- Deliver strategic product impact by aligning user needs with business goals