WORK EXPERIENCE

TNQ Tech Pvt Ltd, Chennai, Tamil Nadu
End-to-end publishing services, from approved manuscripts to print and online
deliverables with 3500 employees

Business Analyst/Product Owner with Product Management Expertise *08/03/2020 –*
29/10/2024

Key Responsibilities:

Product Strategy & Roadmap Development:

- Defined and maintained product roadmaps, ensuring alignment with organizational goals and user needs.
- Collaborated with leadership to define product vision and translate business objectives into actionable initiatives.

Stakeholder Collaboration & Requirement Gathering:

- Worked closely with stakeholders to gather requirements, clarify business priorities, and align product features with market needs.
- Communicated product strategy effectively to cross-functional teams, ensuring cohesive execution

Feature Prioritization & Backlog Management:

- Managed and prioritized product backlogs for multiple teams (14 members across 3 teams), focusing on delivering high-impact features.
- Ensured backlog items were clearly defined, well-documented, and aligned with user stories and business goals.

Team Leadership & Agile Practices:

- Led Agile ceremonies, including sprint planning, reviews, and retrospectives, to foster collaboration and improve workflows.
- Provided requirement clarifications and technical guidance to teams, enabling efficient decision-making and delivery.

Customer-Centric Innovations:

- Delivered impactful features that enhanced user engagement, reduced licensing costs, and improved accessibility for visually impaired users.
- Championed automation projects (e.g., AutoGraphPro), reducing costs and manual effort while improving product quality.

Key Achievements:

- Successfully reduced Adobe licensing costs and enhanced efficiency in PDF, Workflow, Graphics and Invoice projects.
- Transitioned graphics tools to server-based systems, optimizing costs and increasing scalability.
- Boosted user satisfaction through features that addressed accessibility challenges and improved usability

Senior Software Test Engineer   *02/08/2014 – 31/07/2020*

- Developing test plans, test cases, and test scenarios based on project requirements and specifications.
- Performing manual testing of software applications to identify defects, bugs, and issues, and ensuring that the software meets quality standards.
- Creating and maintaining detailed documentation of test cases, test results, and defects found during testing.
- Collaborating with the automation team to identify opportunities for test automation and contributing to the creation of automated test scripts.
- Contributing to the overall testing strategy and approach for the software development project, including regression testing, integration testing, and user acceptance testing.
- Reporting and tracking defects using defect tracking tools, and working with development teams to ensure timely resolution of issues.
- Providing guidance and mentoring to junior test engineers, and potentially leading testing efforts on specific projects.

PREVIOUS EXPERIENCE

AIT Resource India Private Ltd, Anna Salai, Chennai, Tamil Nadu
Global providers of IT Staffing Services and Solutions provider to Fortune 100 enterprises

Software Test Engineer   *03/01/2013 – 31/07/2014*

- Prepare Test Cases based on Business Requirements and Technical Specifications
- Prepare Test data and Test execution including GUI Interface Testing, Unit, Module and System Testing for Quality of the software
- Regularly communicate with the Team Leader to improve the testing quality of the product.
- Tracking and Reporting the defect

Portfolio & Online Services

- Showcasing my product management offerings, Power BI dashboards, and certifications: LinkedIn Services Page

Career Goals

- To excel as a strategic Product Manager by leveraging **4.2 years of experience in product ownership, roadmap planning, and cross-functional collaboration**, backed by 11+ years in software testing and project management. My goal is to **define and execute product visions** that align with business objectives, drive innovation, and

enhance user satisfaction in digital platforms.

- By working closely with stakeholders and leading teams, I aim to deliver seamless, data-driven solutions that foster efficiency and measurable success. **Committed to shaping impactful product roadmaps**, optimizing workflows, and cultivating an **Agile, customer-centric environment** that ensures sustainable growth and market relevance.