**Prachponleu (Alex) Uch**

A red and white envelope with a black background

Description automatically generated [**ponleuvuthy@gmail.com**](mailto:ponleuvuthy@gmail.com) **|** A blue square with white letters

Description automatically generated [**LinkedIn**](https://www.linkedin.com/in/prachponleu-uch/) **|**A blue and white cell phone

Description automatically generated **0466440708** | A black cat with a blue circle

Description automatically generated [**Github**](https://github.com/PrachponleuUch) **|**  [**MyWebsite**](https://prachponleuuch.github.io/Portfolio/)

**ABOUT**

Enthusiastic and reliable professional with strong customer service and organizational skills. Known for my adaptability, attention to detail, and ability to foster positive interactions. Equipped with strong communication skills, attention to detail, and a commitment to creating a positive customer experience.

**RELEVANT EXPERIENCES**

**AUBOT PTY LTD** | Software Developer Intern Remote | **AUG 2023 – OCT 2023**

* Improved **Aubot’s** educational website’s frontend UX and UI using React, Material UI to boost user experience satisfaction
* Debugged and fixed bugs found on the website to ensure a sound and successful launch
* Implemented around 1000 lessons and exercises using Google Script, Google Sheet and Postman that are used to introduce and educate to the world of coding to students worldwide and fasten the launching process

**VIZZARRI FARMS** | Pick Packer Pakenham, Victoria | **OCT 2022 – MAY 2023**

* Co-operated and coordinated within a team to produce efficient desired outcomes
* Followed instructions and communicated effectively between team members and leaders, ensuring a smooth operation
* Punctual time management and organization skills by making sure all tasks are completed in the correct procedure in a timely manner

**KILMORE FISH & CHIPS** | Crew Member Kilmore, Victoria | **SEP 2021 – MAR 2022**

* Multitasked and coordinated efficiently with team members to deliver exceptional customer service
* Trained and assisted new team members, enhancing customer service experience
* Addressed customers’ demands, fostering high levels of customer satisfaction

**KILMORE BAKERY** | Sales Assistant Kilmore, Victoria | **SEP 2021 – MAR 2022**

* Worked efficiently with a **POS system** to fasten the ordering and payment process
* Collaborated effectively with fellow team members to keep up with rush hours
* Restocked and merchandised products in a sightly and easy to recognize manner
* Kept up a hygienic environment throughout the shop

**EDUCATION**

**Bachelor of Computer Science |** *SWINBURNE UNIVERSITY OF TECHNOLOGY* **FEB 2023 - PRESENT**

* Majoring in **Software Development**

**Diploma of IT****|** *SWINBURNE UNIVERSITY OF TECHNOLOGY* **FEB 2022 - OCT 2022**

* Cumulative **GPA:** 3.625 / 4

**SKILLS**

* Customer Service | Teamwork | Communication | Organization | Time Management | Problem Solving | Critical Thinking | MS Office | Data Entry

**REFEREES**

**Jeni Le** | Mentor

**[jeni.le@ato.gov.au](mailto:jeni.le@ato.gov.au)**