



## Terms and Conditions

1. Scope of Services: "Shiv Cleaning and Other Services - Where Cleanliness Meets Perfection" provides comprehensive cleaning services including dusting, vacuuming, mopping, and sanitization of designated areas as per agreed upon contract. Services exclude hazardous waste removal and exterior window cleaning unless specifically contracted.
2. Payment Terms: Clients are required to settle invoices within 14 days of receipt via cash, bank transfer, or check made payable to Shiv Cleaning and Other Services. A deposit may be required for new clients or specialized services, with the balance due upon completion of services.
3. Cancellation and Rescheduling: Clients must provide a minimum of 24 hours notice to cancel or reschedule cleaning appointments without incurring a fee. Cancellations made less than 24 hours before the scheduled appointment may be subject to a cancellation fee equivalent to 50% of the service charge.
4. Liability and Insurance: Shiv Cleaning and Other Services carries comprehensive liability insurance. While every precaution is taken during cleaning, we cannot be held liable for damage to items not properly secured, existing damage, or personal injury not resulting from negligence.
5. Customer Responsibilities: Clients must ensure access to the premises at the scheduled cleaning time. It is the client's responsibility to secure pets and valuables during service hours. Clients must notify Shiv Cleaning and Other Services of any health or safety hazards present on the premises.

For any enquiry, reach out via email at [moroliyaabhijeet@gmail.com](mailto:moroliyaabhijeet@gmail.com), call on +91 87678 87562