

Airlines Passenger Satisfaction Report



Travel

All

Flight Distance

All

Customer Type

All

Flight Distance Play Axis

Total Passengers

Satisfied Passengers

Unsatisfied Passengers

Average Rating

Flight Distance

▶ ⏸ ⏹ ⏮ ⏭

103.59K

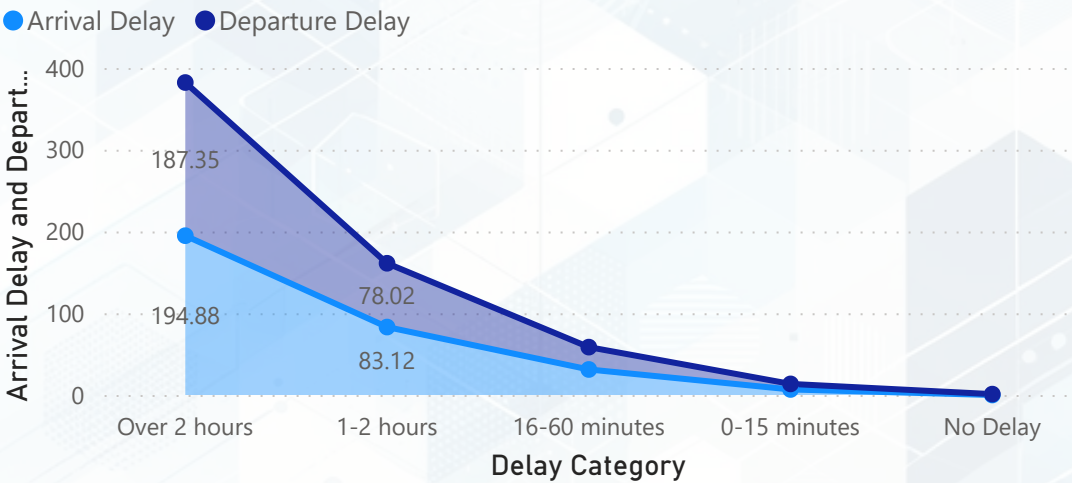
44.90K

58.70K

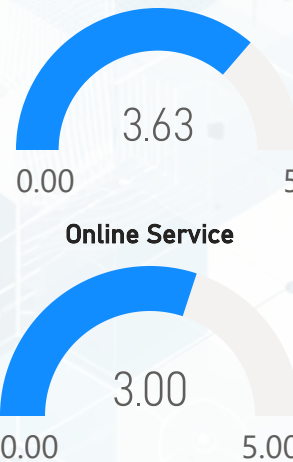
3.24

123M

Comparative Analysis of Avg Departure and Arrival Delays



Ground Service Rating



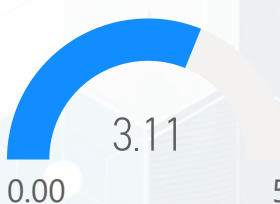
Inflight Service Rating



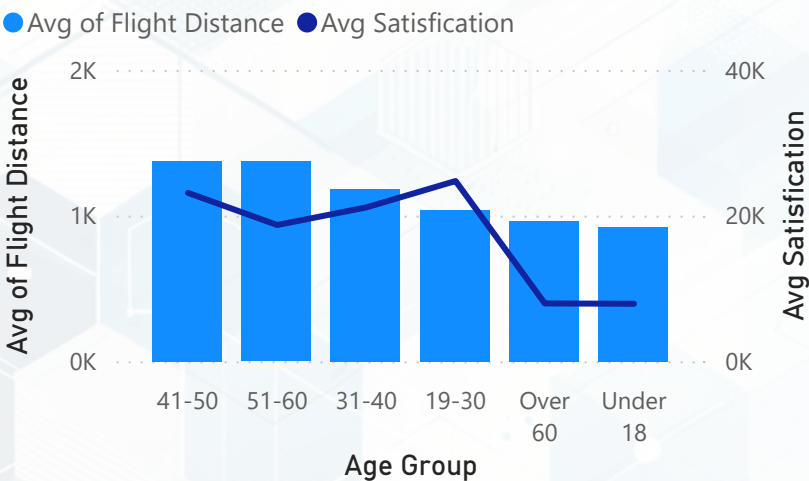
Online Service



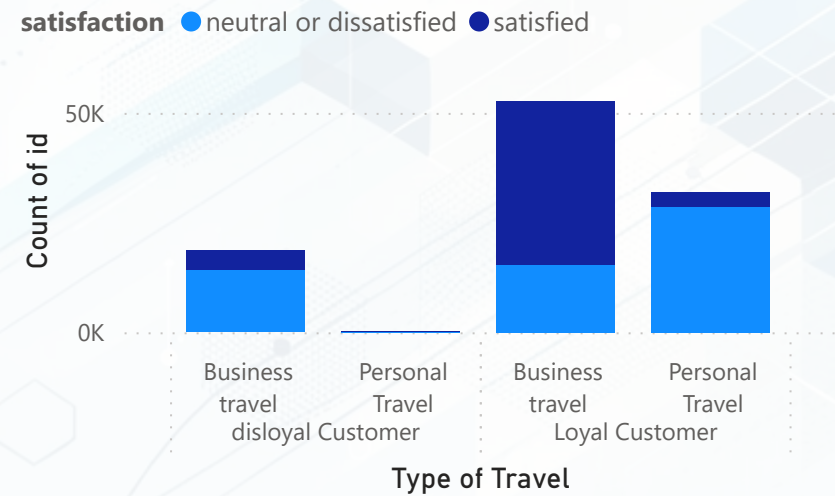
Customer Service



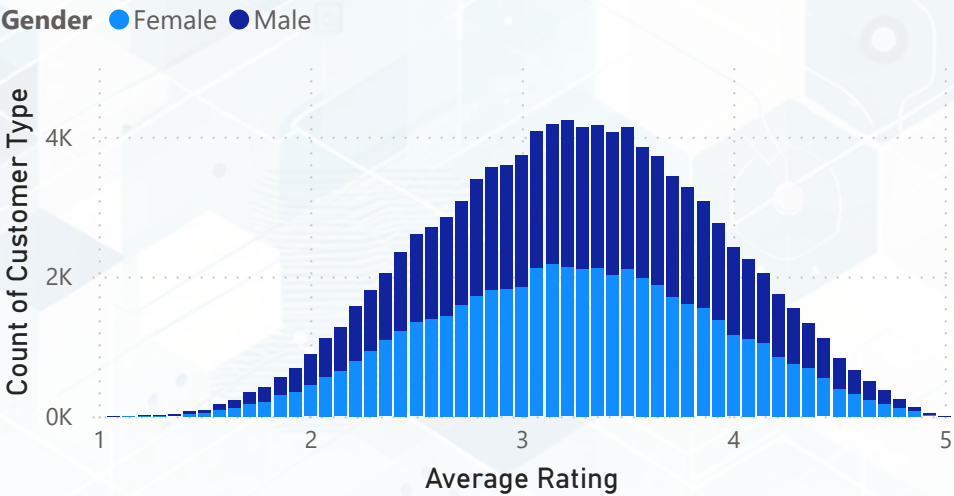
Flight Distance & Satisfaction by Age



Passenger Satisfaction Segmentation



Rating Distribution by Gender



Rating by Age and Class

Age Group	Business	Eco	Eco Plus	Total
19-30	3.31	3.03	3.01	3.14
31-40	3.37	3.06	3.09	3.23
41-50	3.54	3.09	3.11	3.36
51-60	3.55	3.10	3.10	3.37
Over 60	3.12	3.08	3.04	3.09
Under 18	3.13	3.08	3.08	3.09
Total	3.43	3.07	3.07	3.24