Therapy Desk - Technical Documentation

1. Project Overview

Purpose

The purpose of this project is to create a mental health web application that facilitates user engagement through secure login, profile creation, and future modules for connecting users with mental health experts. For the start, users will have a "do it yourself" module to better their mental health, similar to Duolingo. The application aims to provide a supportive environment for users seeking mental health advice and resources.

2. Features

Current Features

User Interaction

- **User Registration**: Users can create an account by providing their name, email, and password. An email verification process is in place to confirm user identity.
- **Email Verification**: Upon registration, users will receive a verification email to activate their account.
- Resend Verification API: Users can request to resend the verification email if not received.
- Status Tracking:
 - Processing (before Email verification)
 - Not Verified
 - Verified/Active

Authentication & Security

- **JWT Authentication**: Implements JSON Web Tokens for secure user authentication and session management
- Email Verification: Two-step verification process to verify user
- Password Security: Secure password hashing and storage

Future Features

- **User Modules**: Development of personalized modules for logged-in users to enhance their experience.
- **Expert Connection**: A feature that connects users with mental health professionals for guidance and support.

3. User Configuration & Data Model

User Profile

- Basic Information:
 - First Name and Last Name
 - Email (unique identifier)
 - o Phone Number
 - Current Status
- Location Details:
 - Address (two lines)
 - o City
 - Country
 - o ZIP Code
- Professional Information:
 - Designation
 - Organizations
 - Roles

Organization Structure

- Types of Organizations:
 - Professional Organizations (e.g., Mental Health Clinics)
 - Educational Institutions
 - Sports Organizations
- Organization Attributes:
 - Unique Name
 - Organization Type
 - Associated Roles

Role Management

- Role Categories:
 - Professional Roles (Therapist, Counselor)
 - Educational Roles (Student, Teacher)
 - Athletic Roles (Athlete, Coach)
- Role Properties:
 - o Role Name

- o Status
- Type
- Associated Organization

User-Organization-Role Relationship

- A user can belong to a specific organization
- Each organization can have multiple roles

4. User Password Management

- Reset Password: Users can request a password reset by providing their registered email address.
- **Password Reset Limits**: Users can attempt to reset their password a maximum of three times in a day to prevent abuse.
- Secure Reset Flow: Implements time-limited reset tokens and secure email delivery

5. Technical Stack

Backend Infrastructure

- Primary Framework: Loopback (NodeJS Framework), Typescript Language
- Additional Backend Services: Python-based AWS Lambda functions
- Database: PostgreSQL hosted on AWS RDS
- **ORM**: SQLAlchemy for Python services
- **Email Service**: Amazon Simple Email Service (SES) for sending verification and password reset emails.
- AWS Lambda:
 - Serverless email processing
 - User verification workflows
 - Password reset handlers

6. Email Service Architecture

User Action \rightarrow Lambda Function \rightarrow SES \rightarrow User Email

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PostgreSQL

7. Authentication Flow

User Login → JWT Generation → Token Validation → Protected Resources

8. Database Design

Core Tables

- Users: Central user information storage
- User Credentials: Separate secure password storage
- Organizations: Organization information
- Roles: User roles within organizations
- Tokens: Authentication token management

Key Features

- Audit Trail:
 - Creation timestamps
 - Modification tracking
 - Soft delete capability
- Data Integrity:
 - Email uniqueness
 - Case-insensitive text handling
 - Referential integrity
- Security:
 - Separated credential storage
 - Token management
 - Reset attempt tracking

9. Code Ownership

 All code provided in this project is authored by me. If any third-party libraries or code snippets are used, they will be explicitly cited in the documentation.