



# Prafull Jain

## Salesforce Developer

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I'm salesforce pd1 certified developer that have expertise in apex, lightning, integration, automation, sales, service and marketing cloud. I want to works for an organization which provides me the opportunity to improve my skills to growth along with the organization objective in salesforce ecosystem.

## EXPERTISE

Salesforce Admin Sales Cloud Service Cloud Lightning Development (Aura/LWC) Apex LWC  
Javascript Triggers SOQL Salesforce Integration Automation API Marketing Cloud  
Deployment (Using Changeset, Packages & Workbench)

## PROFESSIONAL EXPERIENCE

### ○ Salesforce Developer Cyntexa Labs Pvt. Ltd.

01/2020 - Present

Jaipur, India

Cyntexa works on salesforce ecosystem from implementation on different clouds to integration as well as product implementation on AppExchange.

Achievements/Tasks

- Xero accounting software integration in sales cloud
- Salesforce marketing cloud custom profile & subscription center
- Email branding in marketing cloud, journey builder, marketing cloud connect setup, automation studio
- Twilio api to send SMS, WhatsApp message, calls, & flex api usage
- Account sharing using apex
- DocuSign integration in sales cloud

## INTERESTS

Reading Novels Listening Songs Playing PC Games Watching information/sci-fi movies and web series

## ACHIEVEMENTS

Salesforce PD1 Certified (02/2021)  
<https://trailblazer.me/id/prafull2299>

2x Ranger on Trailhead (03/2020 - Present)  
Learning about different features of salesforce ecosystem by completing 7x SuperBadges

## PROJECTS

News Lightning Component (Personal) (08/2020 - 08/2020)

- Description - This lightning component provides a way to see daily news (In the CoVid-19) by just entering the news channel name and URL of website in single object then just use that component in home, record detail page. <https://github.com/PrafullJain/News-Lightning-Component-For-SFDC>



## PROJECTS

### Cypress Project (Xero software integration Managed App) (09/2020 - 10/2020)

- Cloud Name - Sales Cloud
- Description - Created a VF Page to authenticate with xero and created a lightning component to insert all the required data for xero invoice generation
- Roles & Responsibility - Development, Testing. Understanding client requirement how they want the information from sales cloud to xero using quote, product, account, contact object
- Creating a VF Page to authorize using OAuth2.0 and store the information into custom metadata/setting. Creating a LWC quick action to get all the product of account on Quote object and also insert new contact or existing xero contact info to successfully generate a invoice in xero platform

### Macromator Project (Marketing cloud connect setup ,Email branding & Automation studio) (12/2020 - 01/2021)

- Cloud Name - Marketing Cloud
- Description - Marketing Cloud connect setup, automation studio to insert data into different data extension using SQL query activity, email branding, custom profile and subscription center
- Roles & Responsibility - Development, Management
- Configuring all the user for MCC setup, making data extension to get correct data from salesforce data extension as well as map each field in marketing cloud using automation studio SQL query activity. Making branding email as well as setup in journey builder and Making custom profile and subscription center to change UI and adding branding

### AudiClub Project (Account sharing & Contact Sharing using apex & OWD setting) (02/2021 - 04/2021)

- Cloud Name - Sales Cloud
- Description - Contact sharing using role name & picklist field, account sharing using multiselect picklist and role name
- Role & Responsibility - Development & Testing
- Implementing contact sharing using OWD and sharing rule with users role name's and implementing account sharing using multiselect picklist for different record type (READ/EDIT access) by using account share object

### Changes= Project (DocuSign integration and Lightning Component for rent calculation) (02/2021 - Present)

- Description - Making a lightning that will calculate current, previous and next rent amount as well as DocuSign integration for the contract that send to person account
- Roles & Responsibility - Development & Testing
- Implementing a Lightning Component to calculate rent for child objects (Unit) on Parent object (Location) and DocuSign integration with merge field from account, unit & contract object

### Smart Techno Project (Service cloud Setup) (03/2021 - 04/2021)

- Description - Setting up case management, knowledge base, community website and guest user profile
- Roles & Responsibility - Development & Management
- Setup case management( web to case, auto response rule, escalation rule, round robin assignment rule, email to case), macros, quick text, community website setup with einstein chatbot, Knowledge base, suggested articles on case

## EDUCATION

### B.Tech in Computer Science Poornima University Percentage - 75%

07/2016 - 06/2020

Jaipur,Rajasthan,India

- Winter Industrial Training on J2EE in Vanisb Technology, Delhi
- E-mailer Application using Java Mail API (<https://github.com/PrafullJain/Emailer>)

- Store-Management System using MySQL Database (<https://github.com/PrafullJain/Store-Management-System>)

- Training & Placement Android Application using Media API and MySQL database (In Mini Project Subject) (<https://github.com/PrafullJain/TrainingPlacement-Android-Application-using-MySQL-PHP-integration>)

### Senior Secondary Education New Alpha English Senior Secondary School

07/2015 - 06/2016

Baran, Rajasthan, India

- Physics, Chemistry & Maths
- Percentage - 71.80%

### Secondary Education New Alpha English Senior Secondary School

07/2013 - 06/2014

Baran,Rajasthan,India

- BSER Syllabus
- Percentage - 56.50%