Prafull Jain

Salesforce Developer

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I'm salesforce PDI,Administrator & App builder certified developer that have expertise in apex, lightning (Aura, LWC), integration, automation, sales, service, experience (Community) and marketing cloud. I want to works for an organization which provides me the opportunity to improve my skills for growth along with the organization objective in salesforce ecosystem.

EXPERTISE

Salesforce Admin | Sales Cloud | Service Cloud | Lightning Development (Aura/LWC) | Apex | LWC | Javascript | Triggers | SOQL | Salesforce Integration | Automation (Process Builder, Workflow, Flows) | API | Marketing Cloud | Deployment (Using Changeset, Packages & Workbench) | Git, SFDX CLI

PROFESSIONAL EXPERIENCE

Salesforce Developer (Analyst)
Deloitte USI (Eliint Vistas)

08/2022 - Present — *Gurgaon, Delhi (India)*

Working on Contract basis in Deloitte USI as Analyst. Deloitte USI is basically providing salesforce service in various product of salesforce as well as also building different kind of Assets

Achievements/Tasks
- Bulk insertion & deletion of Static records
- Typeahead LWC components & merge into flow
- DevOps Process Handling using Git & SFDX Meta Data API
- Work on Community to insert LWC & Flow

PROFESSIONAL EXPERIENCE

Salesforce Developer
Cyntexa Labs Pvt. Ltd.

09/2020 - 08/2021 — *Jaipur,India*

Cyntexa works on salesforce ecosystem from implementation on different clouds to integration as well as product implementation on AppExchange.

Achievements/Tasks
- Xero accounting software integration in sales cloud
- Salesforce marketing cloud custom profile & subscription center
- Email branding in markting cloud, journey builder, marketing cloud connect setup, automation studio
- Salesforce marketing cloud custom profile & subscription center
- Twilio api to send SMS, WhatsApp message, calls, & flex api usage
- Account sharing using apex
- Docusign integration in sales cloud
- Ring Lead Field Trip AppExchange app Integration, Flows, Process Builder (Admin Work)
- Implementing Aura/LWC component for community cloud using FSL License
- Implementing LDS in Aura Component

INTERESTS

Reading Novels | Listening Songs | Playing PC Games | Watching information/sci-fi movies and web series | Badminton

ACHIEVEMENTS

Salesforce PDI Certified (02/2021)
https://trailblazer.me/id/prafulla299

Salesforce Adminstrator Certified (10/2021)
https://trailblazer.me/id/prafulla299

Copado Certified Fundamental 2 (06/2021 - 06/2022)
https://www.copado.com/diverification/?StudentId=a25p000000ypLpB

Salesforce App Builder Certified (11/2021)
https://trailblazer.me/id/prafulla299

Copado Certified Fundamental 1 (06/2021 - 06/2022)
https://www.copado.com/diverification/?StudentId=a25p000000ypLpB

3X Ranger on Trailhead (03/2020 - Present)
Learning about different features of salesforce ecosystem by completing 7x SuperBadges

PROJECTS

Integrated Disease Surveillance Asset (Deloitte USI) (09/2021 - 02/2022)
- Cloud Name - Service & Experience Cloud
- Description - This asset is used to track patient with different types of diseases (Covid -19, HIV, Tuberculosis). We're using Experience cloud, Flow & Lightning Component (LWC) to capture patient information. We're also using Tableau dashboard to provide Different State/City wise Patient records & Omni Channel also used to send the appropriate diseases suggestion after investigator accept the patient data
- Roles & Responsibility - Development & Deployment
- Implemented a Tooth charting component in which we have 2 plan current plan & new treatment plan. After storing all the information of tooth treatment (tooth number, surface name), we're sending all the treatments back to opportunity and then make a quote to send the document that have multiple treatment plan list with their prices. For sending the documents we're using Conga Sign.

HealthCare 365 (Cloud loop Projects) (Cyntexa Labs Pvt Ltd) (06/2021 - 07/2021)
- Cloud Name - Sales Cloud With Aura Component & Lightning Data Service Feature
- Description - This project is based for Healthcare Industry that want to capture multiple travellers Covid - 19 Information through single button as well as also want to Update individual travellers covid testing information.
- Roles & Responsibility - Development
- Implemented Trip (Master) < --> (Child) Traveller (Master) < --> (Child) Covid-Info details using Aura Component. In first phase, we're implemented a LC in which single trip have multiple traveller. So we're storing the multiple traveller information on single click of submit button with validation of unique code, email. In Phase 2, We're implemented Updating of Covid Info for multiple traveller but each covid info have separate submit button. For SLDS, We're inserting Multiple Lightning Card into Single lightning & also make use of lightning Datatable.

Cloudloop Projects (Admin work - Ring Lead Field Trip, Data model, Flows/Process Builder) (Only in Production Org) (Cyntexa Labs Pvt Ltd) (05/2021 - 06/2021)
- Cloud Name - Sales Cloud
- Description - Making custom app in multiple clients of Cloud loop for their NPSP. Making flow/Process Builder(Record-Triggered Flow, Screen Flows), Installing Ring lead field trip and making report for Account, Contact & Opportunity Object
- Roles & Responsibility - Development, Testing & Management
- Implemented screen flow for different record type with controlling and dependent picklist, Making custom app with custom object for different clients of Cloud loop in NPSP Package, Installing ring field trip health AppExchange app for reporting

Smart Techno Project (Service cloud Setup) (Cyntexa Labs Pvt Ltd) (03/2021 - 05/2021)
- Cloud Name - Service Cloud
- Description - Setting up case management, knowledge base, community website and guest user profile
- Roles & Responsibility - Development
- Setup case management(web to case, auto response rule, escalation rule, round robin assignment rule, email to case), macros, quick text, community website setup with einstein chatbot, Knowledge base, suggested articles on case

Changes:- Project (DocuSign integration and Lightning Component for rent calculation) (Cyntexa Labs Pvt Ltd) (02/2021 - 04/2021)
- Cloud Name - Sales Cloud
- Description - Making a lightning that will calculate current ,previous and next rent amount as well as DocuSign integration for the contract that send to person account
- Roles & Responsibility - Development & Testing
- Implementing a Lightning Component to calculate rent for child objects (Unit) on Parent object (Location) and DocuSign integration with merge field from account, unit & contract object

AudiClub Project (Account sharing & Contact Sharing using apex & OWD setting) (Cyntexa Labs Pvt Ltd) (02/2021 - 04/2021)
- Cloud Name - Sales Cloud
- Description - Contact sharing using role name & picklist field , account sharing using multiselect picklist and role name
- Role & Responsibility - Development & Testing
- Implementing contact sharing using OWD and sharing rule with users role name's and implementing account sharing using multiselect picklist for different record type (READ/EDIT access) by using account share object

Macromator Project (Marketing cloud connect setup ,Email branding & Automation studio) (Cyntexa Labs Pvt Ltd) (12/2020 - 01/2021)
- Cloud Name - Marketing Cloud
- Description - Marketing Cloud connect setup, automation studio to insert data into different data extension using SQL query activity, email branding. custom profile and subscription center
- Roles & Responsibility - Development, Management
- Configuring all the user for MCC setup, making data extension to get correct data from salesforce data extension as well as map each field in marketing cloud using automation studio SQL query activity. Making branding email as well as setup in journey builder and Making custom profile and subscription center to change UI and adding branding

PROJECTS

Cypress Project (Xero software integration Managed App) (Cyntexa Labs Pvt Ltd) (09/2020 - 10/2021)
- Cloud Name - Sales Cloud
- Description - Created a VF Page to authenticate with xero and created a lightning component to insert all the required data for xero invoice generation
- Roles & Responsibility - Development, Testing. Understanding client requirement how they want the information from sales cloud to xero using quote, product, account , contact object
- Creating a VF Page to authorize using Oauth2.0 and store the information into custom metadata/setting. Creating a LWC quick action to get all the product of account on Quote object and also insert new contact or existing xero contact info to successfully generate a invoice in xero platform

EDUCATION

B.Tech in Computer Science
Poornima University Percentage - 75% CGPA - 8.18

07/2016 - 06/2020 — *Jaipur,Rajasthan,India*

Minor Industrial Training on J2EE in Vanish Technology, Delhi
- Emailer Application using Java Mail API (https://github.com/PrafullJain/Emailer)
- Training & Placement Android Application using Media API and MySQL database (In Mini Project Subject) (https://github.com/PrafullJain/TrainingPlacement-Android-Application-using-Mysql-PHP-integration)
- Store-Management System using MySQL Database (https://github.com/PrafullJain/Store-Management-System)

Senior Secondary Education
New Alpha English Senior Secondary School

07/2015 - 06/2016 — *Baran, Rajasthan, India*

Physics, Chemistry & Maths
- Percetage - 71.80%

Secondary Education
New Alpha English Senior Secondary School

07/2013 - 06/2014 — *Baran,Rajasthan,India*

BSER Syllabus
- Percentage - 56.50%