



Prafull Jain

Salesforce Developer

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22 November, 1999

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I'm salesforce pd1 certified developer that have expertise in apex, lightning (Aura, LWC), integration, automation, sales, service and marketing cloud. I want to works for an organization which provides me the opportunity to improve my skills for growth along with the organization objective in salesforce ecosystem.

EXPERTISE

- Salesforce Admin
- Sales Cloud
- Service Cloud
- Lightning Development (Aura/LWC)
- Apex
- LWC
- Javascript
- Triggers
- SOQL
- Salesforce Integration
- Automation (Process Builder, Workflow, Flows)
- API
- Marketing Cloud
- Deployment (Using Changeset, Packages & Workbench)

PROFESSIONAL EXPERIENCE

Salesforce Developer

Cyntexa Labs Pvt. Ltd.

01/2020 - Present

Cyntexa works on salesforce ecosystem from implementation on different clouds to integration as well as product implementation on AppExchange.

Jaipur,India

Achievements/Tasks

- Xero accounting software integration in sales cloud
- Salesforce marketing cloud custom profile & subscription center
- Email branding in marketing cloud, journey builder, marketing cloud connect setup, automation studio
- Twilio api to send SMS, WhatsApp message, calls, & flex api usage
- Account sharing using apex
- DocuSign integration in sales cloud
- Ring Lead Field Trip AppExchange app Integration, Flows, Process Builder (Admin Work)
- Implementing Aura component for community cloud using FSL License

INTERESTS

- Reading Novels
- Listening Songs
- Playing PC Games
- Watching information/sci-fi movies and web series
- Badminton

ACHIEVEMENTS

Salesforce PD1 Certified (02/2021)

<https://trailblazer.me/id/prafull2299>

Copado Certified Administrator (06/2021 - 06/2022)

<https://www.copado.com/idverification/?StudentId=a3z5p000001pLpB>

Copado Certified Developer (06/2021 - 06/2022)

<https://www.copado.com/idverification/?StudentId=a3z5p000001pLpB>

2x Ranger on Trailhead (03/2020 - Present)

Learning about different features of salesforce ecosystem by completing 7x SuperBadges

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PROJECTS

News Lightning Component (Personal) (08/2020 - 08/2020)

- Description - This lightning component provides a way to see daily news (In the CoVid-19) by just entering the news channel name and URL of website in single object then just use that component in home, record detail page. <https://github.com/PrafullJain/News-Lightning-Component-For-SFDC>

Cypress Project (Xero software integration Managed App) (09/2020 - 10/2020)

- Cloud Name - Sales Cloud
- Description - Created a VF Page to authenticate with xero and created a lightning component to insert all the required data for xero invoice generation
- Roles & Responsibility - Development, Testing. Understanding client requirement how they want the information from sales cloud to xero using quote, product, account, contact object
- Creating a VF Page to authorize using OAuth2.0 and store the information into custom metadata/setting. Creating a LWC quick action to get all the product of account on Quote object and also insert new contact or existing xero contact info to successfully generate a invoice in xero platform

Macromator Project (Marketing cloud connect setup ,Email branding & Automation studio) (12/2020 - 01/2021)

- Cloud Name - Marketing Cloud
- Description - Marketing Cloud connect setup, automation studio to insert data into different data extension using SQL query activity, email branding. custom profile and subscription center
- Roles & Responsibility - Development, Management
- Configuring all the user for MCC setup, making data extension to get correct data from salesforce data extension as well as map each field in marketing cloud using automation studio SQL query activity. Making branding email as well as setup in journey builder and Making custom profile and subscription center to change UI and adding branding

AudiClub Project (Account sharing & Contact Sharing using apex & OWD setting) (02/2021 - 04/2021)

- Cloud Name - Sales Cloud
- Description - Contact sharing using role name & picklist field, account sharing using multiselect picklist and role name
- Role & Responsibility - Development & Testing
- Implementing contact sharing using OWD and sharing rule with users role name's and implementing account sharing using multiselect picklist for different record type (READ/EDIT access) by using account share object

Changes- Project (DocuSign integration and Lightning Component for rent calculation - Phase 1) (02/2021 - 04/2021)

- Cloud Name - Sales Cloud
- Description - Making a lightning that will calculate current, previous and next rent amount as well as DocuSign integration for the contract that send to person account
- Roles & Responsibility - Development & Testing
- Implementing a Lightning Component to calculate rent for child objects (Unit) on Parent object (Location) and DocuSign integration with merge field from account, unit & contract object

Smart Techno Project (Service cloud Setup) (03/2021 - 04/2021)

- Cloud Name - Service Cloud
- Description - Setting up case management, knowledge base, community website and guest user profile
- Roles & Responsibility - Development & Management
- Setup case management(web to case, auto response rule, escalation rule, round robin assignment rule, email to case), macros, quick text, community website setup with einstein chatbot, Knowledge base, suggested articles on case

Cloudloop Projects (Admin work - Ring Lead Field Trip, Data model, Flows/Process Builder) (Only in Production Org) (05/2021 - Present)

- Cloud Name - Sales Cloud
- Description - Making custom app in multiple clients of Cloud loop for their NPSP. Making flow/Process Builder(Record-Triggered Flow, Screen Flows), Installing Ring lead field trip and making report for Account, Contact & Opportunity Object
- Roles & Responsibility - Development, Testing & Management
- Implementing screen flow for different record type with controlling and dependent picklist, Making custom app with custom object for different clients of Cloud loop in NPSP Package, Installing ring field trip health appexchange app for reporting

Changes- Project (Phase 2 Floor Plan of Website) (05/2021 - Present)

- Cloud Name - Sales Cloud with VF Page Website
- Description - Making a VF Page Site to show real time data of salesforce into website but for authenticated contact, salesforce user
- Roles & Responsibility - Development
- Implementing proper validation on login functionality for not entering the pin (For Authenticated Salesforce Contact) using counter, Making dynamic blocks of floors of building using d3JS-floor plan library

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EDUCATION

B.Tech in Computer Science

Poornima University Percentage - 75% CGPA - 8.18

07/2016 - 06/2020

Winter Industrial Training on J2EE in Vanisb Technology, Delhi

Jaipur,Rajasthan,India

Store-Management System using MySQL Database (https://github.com/PrafullJain/Store-Management-System)

- Emailer Application using Java Mail API (https://github.com/PrafullJain/Emailer)
- Training & Placement Android Application using Media API and MySQL database (In Mini Project Subject) (https://github.com/PrafullJain/TrainingPlacement-Android-Application-using-MySQL-PHP-integration)

Senior Secondary Education

New Alpha English Senior Secondary School

07/2015 - 06/2016

Physics, Chemistry & Maths

Percentage - 71.80%

Baran, Rajasthan, India

Secondary Education

New Alpha English Senior Secondary School

07/2013 - 06/2014

BSER Syllabus

Percentage - 56.50%

Baran,Rajasthan,India

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