



# Prafull Jain

## Salesforce Developer

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I'm salesforce PD1,Administrator & App builder certified developer that have expertise in apex, lightning (Aura, LWC), integration, automation, sales, service, experience (Community) and marketing cloud. I want to works for an organization which provides me the opportunity to improve my skills for growth along with the organization objective in salesforce ecosystem.

## EXPERTISE

Salesforce Admin Sales Cloud Service Cloud Lightning Development (Aura/LWC) Apex LWC  
javascript Triggers SOQL Salesforce Integration Automation (Process Builder, Workflow, Flows)  
API Marketing Cloud Deployment (Using Changeset, Packages & Workbench) Git, SFDX CLI

## PROFESSIONAL EXPERIENCE

- Salesforce Developer

Cyntexa Labs Pvt. Ltd.

01/2020 – Present

Cyntexa works on salesforce ecosystem from implementation on different clouds to integration as well as product implementation on AppExchange.

Jaipur, India

Achievements/Tasks

- Xero accounting software integration in sales cloud
  - Salesforce marketing cloud custom profile & subscription center
  - Email branding in marketing cloud, journey builder, marketing cloud connect setup, automation studio
  - Twilio api to send SMS, WhatsApp message, calls, & flex api usage
  - Account sharing using apex
  - DocuSign integration in sales cloud
  - Ring Lead Field Trip AppExchange app Integration, Flows, Process Builder (Admin Work)
  - Implementing Aura component for community cloud using FSL License
  - Implementing LDS in Aura Component

Salesforce Developer (Analyst)

Deloitte USI

08/2021 – Present

Gurgaon, Delhi (India)
- ## INTERESTS
- Reading Novels Listening Songs Playing PC Games Watching information/sci-fi movies and web series

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- ## INTERESTS
- Badminton
- ## ACHIEVEMENTS
- Salesforce PD1 Certified (02/2021)

https://trailblazer.me/id/prafull2299

Salesforce Adminstrator Certified (10/2021)

Copado Certified Developer (06/2021 – 06/2022)

https://www.copado.com/id/verification/?StudentId=a325p000001pLpB

Salesforce App Builder Certified (11/2021)

Copado Certified Administrator (06/2021 – 06/2022)

https://www.copado.com/id/verification/?StudentId=a325p000001pLpB

3x Ranger on Trailhead (03/2020 – Present)

Learning about different features of salesforce ecosystem by completing 7x SuperBadges
- ## PROJECTS
- News Lightning Component (Personal) (08/2020 – 08/2020)

- Description – This lightning component provides a way to see daily news (In the CoVid-19) by just entering the news channel name and URL of website in single object then just use that component in home, record detail page. https://github.com/PrafullJain/News-Lightning-Component-For-SFDC-

Cypress Project (Xero software integration Managed App) (Cyntexa Labs Pvt Ltd) (09/2020 – 10/2020)

- Cloud Name – Sales Cloud
  - Description – Created a VF Page to authenticate with xero and created a lightning component to insert all the required data for xero invoice generation
  - Roles & Responsibility – Development, Testing, Understanding client requirement how they want the information from sales cloud to xero using quote, product, account, contact object
  - Creating a VF Page to authorize using OAuth2.0 and store the information into custom metadata/setting. Creating a LWC quick action to get all the product of account on Quote object and also insert new contact or existing xero contact info to successfully generate a invoice in xero platform

Macromator Project (Marketing cloud connect setup ,Email branding & Automation studio) (Cyntexa Labs Pvt Ltd) (12/2020 – 01/2021)

- Cloud Name – Marketing Cloud
  - Description – Marketing Cloud connect setup, automation studio to insert data into different data extension using SQL query activity, email branding, custom profile and subscription center
  - Roles & Responsibility – Development, Management
  - Configuring all the user for MCC setup, making data extension to get correct data from salesforce data extension as well as map each field in marketing cloud using automation studio SQL query activity. Making branding email as well as setup in journey builder and Making custom profile and subscription center to change UI and adding branding

AudiClub Project (Account sharing & Contact Sharing using apex & OWD setting) (Cyntexa Labs Pvt Ltd) (02/2021 – 04/2021)

- Cloud Name – Sales Cloud
  - Description – Contact sharing using role name & picklist field, account sharing using multiselect picklist and role name
  - Role & Responsibility – Development & Testing
  - Implementing contact sharing using OWD and sharing rule with users role name's and implementing account sharing using multiselect picklist for different record type (READ/EDIT access) by using account share object

Changes= Project (DocuSign integration and Lightning Component for rent calculation - Phase 1) (Cyntexa Labs Pvt Ltd) (02/2021 – 04/2021)

- Cloud Name – Sales Cloud
  - Description – Making a lightning that will calculation current ,previous and next rent amount as well as DocuSign integration for the contract that send to person account
  - Roles & Responsibility – Development & Testing
  - Implementing a Lightning Component to calculate rent for child objects (Unit) on Parent object (Location) and DocuSign integration with merge field from account, unit & contract object

Smart Techno Project (Service cloud Setup) (Cyntexa Labs Pvt Ltd) (03/2021 – 04/2021)

- Cloud Name – Service Cloud
  - Description – Setting up case management, knowledge base, community website and guest user profile
  - Roles & Responsibility – Development & Managment
  - Setup case management( web to case, auto response rule, escalation rule, round robin assignment rule, email to case), macros, quick text, community website setup with einstein chatbot, Knowledge base, suggested articles on case

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- ## PROJECTS
- Cloudloop Projects (Admin work – Ring Lead Field Trip, Data model, Flows/Process Builder) (Only in Production Org) (Cyntexa Labs Pvt Ltd) (05/2021 – Present)

- Cloud Name – Sales Cloud
  - Description – Making custom app in multiple clients of Cloud loop for their NPSP. Making flow/Process Builder(Record-Triggered Flow, Screen Flows), Installing Ring lead field trip and making report for Account, Contact & Opportunity Object
  - Roles & Responsibility – Development, Testing & Management
  - Implementing screen flow for different record type with controlling and dependent picklist, Making custom app with custom object for different clients of Cloud loop in NPSP Package, Installing ring field trip health appexchange app for reporting

Changes= Project (Phase 2 Floor Plan of Website) (Cyntexa Labs Pvt Ltd) (05/2021 – Present)

- Cloud Name – Sales Cloud with VF Page Website
  - Description – Making a VF Page Site to show real time data of salesforce into website but for authenticated contact, salesforce user
  - Roles & Responsibility – Development
  - Implementing proper validation on login functionality for not entering the pin (For Authenticated Salesforce Contact) using counter, Making dynamic blocks of floors of building using d3.js-floor plan library

HealthCare 365 (Cloud loop Projects) (Cyntexa Labs Pvt Ltd) (06/2021 – 07/2021)

- Cloud Name – Sales Cloud With Aura Component & Lightning Data Service Feature
  - Roles & Responsibility – Development
  - Implementing Trip (Master) < ---> (Child) Traveller (Master) < ---> (Child) Covid-Info details using Aura Component. In first phase, we're implemented a LC in which single trip have multiple traveller. So we're storing the multiple traveller information on single click of submit button with validation of unique code, email. In Phase 2, We're implemented Updating of Covid Info for multiple traveller but each covid info have separate submit button. For SLDS, We're inserting Multiple Lightning Card into Single Lightning & also make use of lightning Datatable.

Dental XO Project (Cyntexa Labs Pvt Ltd) (07/2021 – 08/2021)

- Cloud Name – Sales Cloud
  - Roles & Responsibility – Development
  - Implemented a Tooth charting component in which we have 2 plan current plan & new treatment plan. After storing all the information of tooth treatment (tooth number, surface name), we're sending all the treatments back to opportunity and then make a quote to send the document that have multiple treatment plan list with their prices. For sending the documents we're using Conga Sign.

IDS Asset (Deloitte USI) (09/2021 – 02/2022)

- Cloud Name – Service & Experience Cloud
  - Roles & Responsibility – Development & Deployment
  - Implemented a typeahead suggestions two LWC. Taking responsibility of DevOps Standard Git Process. Doing 6 Sprints Deployment that was paused in mid of Asset. Doing deployment to QA & UAT Org. Doing Packaging Unmanaged & Unlocked Package. Worked on Flows to add LWC into Flows also in Experience Cloud. Completed 43 User Stories. Enhancing Layouts & UI on LWC, Community
- ## EDUCATION
- B.Tech in Computer Science

Poornima University Percentage – 75% CGPA – 8.18

07/2016 – 06/2020

Jaipur,Rajasthan,India

Winter Industrial Training on J2EE in Vanisb Technology, Delhi

- Emailer Application using Java Mail API (https://github.com/PrafullJain/Emailer)
  - Store-Management System using MySQL Database (https://github.com/PrafullJain/Store-Management-System)

- Training & Placement Android Application using Media API and MySQL database (In Mini Project Subject) (https://github.com/PrafullJain/TrainingPlacement-Android-Application-using-MySQL-PHP-integration)

Senior Secondary Education

New Alpha English Senior Secondary School

07/2015 – 06/2016

Baran,Rajasthan,India

Physics, Chemistry & Maths

- Percentage – 71.80%

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- ## EDUCATION
- Secondary Education

New Alpha English Senior Secondary School

07/2013 – 06/2014

Baran,Rajasthan,India

BSER Syllabus

- Percentage – 56.50%