

Timeout Changed for CRM 1 & CRM 2

ssh crm2

Note : we go to root user

cd /opt/tomcat2/conf/crm/

ls -ltr

cat application.properties

vi application.properties

rest.template.readTimeout=60000 → 240000 (4m)

rest.template.connectionTimeout=60000 → 240000 (4m)

Need to change Above time only

After time changes we need to restart the service

service tomcat2 restart

Need to check logs

tail -f /var/log/jboss/logs/application.log

For Doing Both CRM We need to change haproxy time for because (it work as a Load Balancer)

Note : we need to change haproxy time also

ssh crm2

cd /etc/haproxy

ls -ltr

vi haproxy.cfg

Timeout client 2m → (4m)

Timeout server 2m → (4m)

service haproxy reload

Note : we need to reload only

If warning message came at the time of reload is not a issue

For changing ESB Memory

Need to login ESB1 & ESB2

```
ssh esb1
```

```
cd /jboss/jboss-soa-p-5/jboss-as/bin
```

```
ls -ltr
```

```
vi run.conf
```

Need to change -Xss4m to 6m in JAVA_OPTS

After changes need to restart ESB

```
service jboss_esb restart
```

Need to check logs in

```
cd /var/log/jboss
```

```
ls -ltr
```

```
tail -f server.log
```

Note : we need to do same for ESB2 also

Reason for Doing :

Sip Trunk Orders timeout limit is 60000 sec, but it takes more time to load the data. According to our system, if it reaches 60000 sec, it automatically timeouts, and we can't get those details. That's why we increased the timeout limit from 60000 to 240000.

```
rest.template.readTimeout=240000
```

```
rest.template.connectionTimeout=240000
```

60000 to 240000 CRM FE

ESB

-Xms49152m -Xmx49152m -Xss6m

-Xss4m to -Xss6m