

**Datasource creation :**

Dear User,

Below Data Source has been created.

pmbpartner-rds-qa.pmbpartner-qa.aws.private-pmideep.biz - pmbpartner

We created data source in QAS ImportQuery DEEP AWS PMI Import Cluster Gateway configuration for Import and Direct Query mode, connection established, workspace groups were added as per request to data source user groups.

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**Workspace creation :**

Hi Gabriele,

Below workspace (Corporate BI) has been created.

- Corporate Quality\_Global\_Constellation\_PRD
- Corporate Quality\_Global\_Constellation\_QAS

You require below IMDL role in order to access those-

- PMI Global Power BI Crprte Qalty\_Gbl\_Cnstelltn\_QAS View -> to view the report in QAS workspace
- PMI Global Power BI Crprte Qalty\_Gbl\_Cnstelltn\_QAS Contr -> to view the report and publish the report in QAS workspace
- PMI Global Power BI Crprte Qalty\_Gbl\_Cnstelltn\_PRD View -> to view the report in PRD workspace
- PMI Global Power BI Crprte Qalty\_Gbl\_Cnstelltn\_PRD Contr -> to view the report and publish the report in PRD workspace.

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**Workspace owner approval for build permission :**

Hi Vitor,

Could you please provide us with the workspace owner (**Mearini, Alessandro**) approval to provide the build permission option in Power BI.

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**After build permission have been provided :**

Hi Vitor,

As per your request, we have provided the build permission to "New Volume Self-Service" dataset in the "Finance\_Global\_Market Level Reports PD\_PRD" workspace.

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**Moving workspace to premium capacity:**

Hi User,

The workspace "PMTM\_Local\_Autonomous Team Compliance\_PRD" has been moved to premium capacity.

Hello Wylezol Katarzyna,

The workspace "GBS\_Global\_Awards Dashboard\_PRD and GBS\_Global\_Awards Dashboard\_QAS" have been moved to premium capacity.

Hi @Jovovic, Vladan

Please find the link below to access the app.

<https://app.powerbi.com/Redirect?action=OpenApp&appId=1190dfbf-dcfb-4a60-9f89-7148574881a6&ctid=8b86a65e-3c3a-4406-8ac3-19a6b5cc52bc>

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**Closure Information when issue gets solved from user's end :**

Issue Reported: Keep this as SHORT DESCRIPTION of the ticket

Issue Investigation/Root cause: As per user request we check with user she confirmed that her issue was fixed by herself and confirm to close the ticket.

Resolution: As per user confirmation we are closing this ticket.

Did user confirm? (Y/N): Y

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**Power BI Licence Issue :**

Hello User,

Hope you are doing well.

The process of requesting the Power Bi Pro license has been changed. The “**O365 Power BI Subscribers**” IMDL role has been unsubscribed. Now you need to request two roles in IMDL in sequence. Please follow the below steps –

1. **"Power Bi Developer"** (IMDL ID - 10247884) --> Only supervisor approval needed.
2. After approving the above IMDL, you need to request the **"Power Bi Developer License (Child)"** (IMDL ID - 10247885) --> it will approve automatically and only for 14 days.

You cannot request the second one if you do not have the first.

**License is not intended for:**

1. View reports without any development involved. Please see how to view reports without this license [here](#)
2. The manual refresh of reports without any development involved. For only manual refresh please create a ticket to Power Bi team in order to schedule a refresh instead
3. Publishing on Personal Workspaces
4. Publishing on Teams Workspaces
5. Export data

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**Incident to RFI :**

Status - Assigned

Assignment group - FMS QA desk

Work Note -

Requestor: Mohanty, Pragnya

Steps taken: Power BI team provided the proper information to the User regarding IMDL role. This is not PRD issue; it should be changed to RFI.

Justification: It is not any PRD issue, user not able to access the workspace because she does not have the proper IMDL role, once her IMDL role got approved she can be able to access the workspace.

Evidence: Please check my worknotes as I provided the necessary information to the user to apply for the roles.

**Request to Change Category**

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Requestor: SUBHRADIP DEY

Steps taken: Power BI team informed how to download the latest version from Microsoft Official site. It should be changed to RFI.

Justification: It is not PRD issue. User not able to install the PowerBI Desktop and not able to find latest version in the Company portal.

Evidence:SRQ05724824 - PMPL - PowerBI not available in Company Portal.msg

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From <[https://pmiv.service-now.com/incident.do?sys\\_id=688e2eaa1bda8ed848b7ed7ce54bcb7b&sysparm\\_view=&sysparm\\_domain=null&sysparm\\_domain\\_scope=null](https://pmiv.service-now.com/incident.do?sys_id=688e2eaa1bda8ed848b7ed7ce54bcb7b&sysparm_view=&sysparm_domain=null&sysparm_domain_scope=null)>

**Return to HD :**

[interactsupport@pmi.com](mailto:interactsupport@pmi.com)

As discussed in the screen sharing session, that the workspace PMP OPEN+ which you mentioned, is a personal workspace and Power BI Infrastructure support team doesn't have any access on that. I am returning the SRQ to HelpDesk so they can do the support for next activity.

Also you informed that the problem/issue ( which you mentioned in the SRQ) is now showing and it is visible to you.

Hi HelpDesk,

The workspace is personal and Power BI infrastructure team doesn't have any access / control on it. I am returning the SRQ and requesting you to check with user and do the next step.

Hi Yalin,

The report link - <https://pmicloud.sharepoint.com/teams/MEARPH-SC-MEA/Lists/STPCR%20Follow%20Up/AllItems.aspx?viewid=796fbc86%2D70c3%2D4b33%2Dbafb%2D90c5d558e285> ,which you have provided me is not a PowerBI report link. It is a sharepoint link.

Power BI Infrastructure support team doesn't have any access on that. I am returning the SRQ to HelpDesk so they can do the support for next activity.

Hi HelpDesk,

The report is in sharepoint and Power BI infrastructure team doesn't have any access / control on it. I am returning the SRQ and requesting you to check with user and do the next step.

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## **PowerBI Download**

Hello Giulia,

Thank you for submitting the ticket SRQ05567999.

You can download the latest version of the Power BI desktop using the below link:

<https://www.microsoft.com/en-us/download/details.aspx?id=58494>

Once download, please contact with local IT helpdesk team who have the access to install in your system. FMS Power BI team doesn't have any access to install the Power BI desktop on your system.