

ENSE 271 Activity 2 Group H Questionnaire

NOTE: formative usability questionnaire was designed for our first hi-fi prototype which we presented to Brook, our final copy was altered based on her feedback. We weren't able to cover every question in the presentation of course, but thankfully we were able to drive reasonable insights about Brook's expectations from specific questions on the spot and translate them to the insights chart.

Quantitative Tasks

1. Register for an upcoming webinar
2. Download the tax compliance for charities
3. Locate the performance (in terms of money raised) of the Charity Hub
4. submit a grant application
5. Learn more about digital fundraising tools
6. See tasks in progress for charity projects

Qualitative Questions

7. Do you like the "download PDF" buttons or would you rather have that information displayed on the page without downloading? Or both (missing information)?
8. Do you think the grant page is thorough and resourceful enough? If not, what could we add or remove?
9. What do you think about the home page? How could we make it better?
10. Do you like the Video Pop-Up when you click on a video? Or would you rather have that on a separate screen or linked to a different website.
11. Do you want a consistent drop down menu on each page rather than just the back button?
12. How did we do for the Administrative Support categories visually? (this includes Project management page & documents/record keeping page)
13. How do you feel about the feedback dashboard? Is there anything we can add or remove?
14. What was your overall impression of the website and are we close to your expectations? What can we add or fix to exceed? ("nice to have's")