PRAJAKTA VILAS CHECHAR

CONSULTANT - SRE DEVOPS ENGINEER

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PROFILE SUMMARY

Dedicated **DevOps / Site Reliability Engineer with 5.5 years of IT experience** in **CI/CD pipeline development, infrastructure automation, and cloud platform management**. Skilled in **Jenkins, Git, SonarQube, JFrog Artifactory, Ansible, Docker, and AWS**. Experienced in **platform management, customer support, and migration** projects. Proficient in **on-call operations, troubleshooting, and incident management**, with hands-on exposure to SRE best practices including disaster recovery, chaos testing, and capacity planning. Comfortable reading and understanding **Python and Shell Scripting**. Additionally, proficient in **Microsoft Excel, Word, and PowerPoint** for reporting and documentation purposes, and **cross-functional collaboration** to ensure system reliability and performance.

PROFESSIONAL EXPERIENCE

Consultant | EY LLP Pune   **Dec 2024 - May 2025**

- Automated CI/CD pipelines for builds and PR approvals using Jenkins and XLR, boosting efficiency by 70%.
- Reduced manual patching and downtime by automating workflows with XLR templates.
- Improved production deployments and pipeline reviews across environments.
- Achieved 20% less server downtime through proactive maintenance and capacity planning.
- Managed deployment of JAR/NAR files, pipeline promotions, and variable updates.
- Created documentation to support operations, incident response, and onboarding.
- Led adoption of new tools and automation to optimize operations and reduce risks.

Associate Consultant | Infosys Limited Pune   **Dec 2022- Dec 2024**

- Strong knowledge of CI/CD tools (Jenkins, Git, Sonarqube, JFrog), AWS, Docker, and basic Kubernetes.
- Implemented CI/CD pipelines for improving deployment speed and system reliability.
- Addressed build and deployment failures via HCL, Jira, Slack, and Email notifications.
- Configured automated software deployment and tasks using Ansible and Jenkins Groovy scripting.
- Monitored applications and infrastructure with Dynatrace and Grafana for performance optimization.
- Developed automation tasks to enhance team efficiency and streamline repetitive processes.
- Responded to alerts and incidents, troubleshooting issues to ensure uptime and reliability using PagerDuty, HCL, and Jira.

System Administrator | IBM India Pvt Ltd Hyderabad   **Oct 2019 - Dec 2022**

- Managed incident response, service tasks, and root cause analysis while monitoring customer experience and KPIs using ITSM in ServiceNow.
- Performed software installations and upgrades on Linux and Windows.
- Assisted with server upgrades, configurations, disaster recovery, and weekend patching.
- Participated in BAU activities, including DR fail-over/back and production patching/upgrade via Change Request (CR) implementation.
- Managed Git repositories, including branching strategies, pull requests, and code reviews to maintain code quality.
- Ensured timely responses to customer requests per SLAs using ServiceNow Incident Management ,Slack Channels and email notifications.
- Developed troubleshooting skills with hands-on Linux command experience.
- Documented incidents and resolutions for knowledge sharing and process improvement.

EDUCATION

Bachelor's Of Computer Engineering   8.21 GPA

- Government College of Engineering, Awasari Pune (**June 2016 - May 2019**)
- Major in **Computer Engineering**

Diploma in Information Technology   86.94%

- Government Polytechnic Kolhapur (**June 2013 - May 2016**)
- Major in **Information Technology and Computer**

TECHNICAL SKILLS

- **Skills and Tools**
  - **CI/CD & DevOps:** Jenkins, Git/GitHub, SonarQube, JFrog Artifactory, Confluence, NiFi
  - **Cloud & Containers:** Basic AWS, Docker, Basic Kubernetes
  - **Scripting & Automation:** Groovy, Shell
  - **Monitoring & Alerting:** Dynatrace, Grafana, PagerDuty
  - **Ticketing & Incident Management:** Jira, ServiceNow, BMS Helix, HelpCentral
  - **Other Tools:** DevSecOps Portal, Chef Automate, XLR Automate,Terraform, Ansible, MySQL
  - **Operating Systems:** Linux, Windows, iOS

- **Highlights**
  - Tools Upgrades,Configuration & Monitoring
  - Problem Analysis and Issue Troubleshooting
  - Support for Production issues debugging and Deployment new applications
  - Available for On-call Support on rotational basis
  - CI/CD Build and Deployment Failure Debugging
  - Agile, DevOps Processes & Culture
  - Experience in observability and platforms issues
  - Hands-on experience in Customer support and Migration projects
  - Incident and Change Management CRQ

ADDITIONAL INFORMATION

- **Languages:**
  - English : Business Proficiency
  - Japanese : Daily Conversation (JLPT N5 Certified and Preparing for N4)
  - Hindi : Business Proficiency
  - Marathi : Native
- **Area Of Interest:**
  - Cloud Migration and Application Modernization
  - Automation and Development
  - DevOps and Site Reliability Engineering (SRE) Practices
  - Web Application Development and UI/UX Design