

Summary

Ability to create innovative, creative, & interactive web designs to boost customer engagement. Sound knowledge in HTML5, CSS & Javascript. Build reusable code for future use while optimising web performance.

Experience

Senior Customer Service Executive

Teleperformance • Thane, Maharashtra
12/2019 - Present

Oversee customer financial accounts and process customer adjustments. Make product recommendations or services to customers based on their needs and preferences.

Certificates

- SQL (From I.T. Vedant)
- Python Programming (I.T. Vedant)
- Web Designing (I.T. Vedant)

Projects

School Management System - (SQL Project)

Employee Management System - (SQL Project)

Hotel Management System - (Python Project)

Resume - (Using HTML & CSS)

Education

Bachelors in Science - Information and Technology

SM Shetty College of Science & Commerce • Mumbai, Maharashtra
05/2019

HSC Board Examination - (Commerce)

V.K. Krishna Menon • Mumbai, Maharashtra
02/2016

Percentage - 67.85

SSC Board Examination

Navodaya English High School • Thane, Maharashtra
03/2014

Percentage - 83.80

Skills

- SQL
- CSS
- Python
- Virtualization
- HTML 5
- JavaScript
- Spark

Links

[www.linkedin.com/in/ prajan-hegde](https://www.linkedin.com/in/prajan-hegde)