83 Queen Street

Southport, QLD

PRAJEET BASNET

0435 851 515

basnet.prajeet@gmail.com

https://github.com/Prajeett

linkedin.com/in/prajeet-basnet-0187311a6

TECHNICAL SKILLS

Proficient: ReactJS, HTML5, CSS3, JavaScript, PostgreSQL, Netlify, Git/GitHub, Bootstrap, TailwindCSS

Exposure: NodeJS, ExpressJS, VueJS, Unit testing, Design Pattern, MySQL

Tools: Visual Studio Code, Postman, Jira

OS: Windows, Mac, Linux

EDUCATION

Haymarket, NSW   **Australian Institute of Higher Education**   **Mar 2021 – Oct 2022**

Bachelor of Business Information Systems

Undergraduate Coursework: Programming languages (C# and C++), Data Mining & Business Intelligence, Object-Oriented Programming, Systems Analysis & Design, Database Management for Business, Statistics for Professionals, Information Systems Networking Essentials, Project Management, Management Information Systems, Enterprise Systems.

ACADEMIC PROJECTS

- Bonding App: Final year project that bonds signed up users based on their common interests or hates created by using ReactJS, NodeJS and MongoDB.
- Movie Search App: JavaScript project in React to search movie details using publicly available API.
- Employee App: CRUD operation of employee data using React and backend NodeJS.
- ATO Tax Calculator App: JavaScript based web application to accept input their income and other details and calculate tax returns.

EMPLOYMENT

Customer Service Representative   **Hertz Australia**   **Dec 2021 -**

- Communicated professionally with customers over the phone and on the counter.
- Collected and analysed customer information to prepare rental agreement and took payments.

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Collaborated with staff members to enhance customer service experience and exceed team goals through effective client satisfaction rates.

Rental Sales Officer   **Thrifty Car Rentals Australia**   **Apr 2020 – Nov 2021**
- Provided primary customer support to internal and external customers.
- Described to customers about the vehicles available in the fleet and all their features.
- Reported any customer-oriented issues immediately to the manager for swift assistance and resolution.
- Completed vehicle inspections prior to service and after completion to assess the damage.

Web Developer, Intern   **Smart Labs & IT Solutions, Nepal**   **Jul 2019 – Oct 2019**
- Assisted senior developers to create website layout interface by using standard HTML, CSS and JavaScript.
- Prepared reports on projects specifications, activities, and testing.
- Assisted in gathering and refining specifications and requirements based on technical needs.
- Assisted in creating deployment plans in confluence.

REFERENCES

Dinol Shrestha	**Sulabh Bartaula**
Software Developer	Software Developer
Scalapay	Mint Payments Australia
0432 857 524	0410 780 366
dinol@scalapay.com	sulabh.bartaula@mintpayments.com