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PRAJEET BASNET

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TECHNICAL SKILLS

Proficient: ReactJS, HTML5, CSS3, JavaScript, PostgreSQL, Netlify, Git/GitHub, Bootstrap, TailwindCSS

Exposure: NodeJS, ExpressJS, VueJS, Unit testing, Design Pattern, MySQL

Tools: Visual Studio Code, Postman, Jira

OS: Windows, Mac, Linux

EDUCATION

Haymarket, NSW

Australian Institute of Higher Education

Mar 2021 – Oct 2022

Bachelor of Business Information Systems

Undergraduate Coursework: Programming languages (C# and C++), Data Mining & Business Intelligence, Object-Oriented Programming, Systems Analysis & Design, Database Management for Business, Statistics for Professionals, Information Systems Networking Essentials, Project Management, Management Information Systems, Enterprise Systems.

ACADEMIC PROJECTS

- Bonding App: Final year project that bonds signed up users based on their common interests or hates created by using ReactJS, NodeJS and MongoDB.
- Movie Search App: JavaScript project in React to search movie details using publicly available API.
- Employee App: CRUD operation of employee data using React and backend NodeJS.
- ATO Tax Calculator App: JavaScript based web application to accept input their income and other details and calculate tax returns.

EMPLOYMENT

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|---|---|----------------------------|
| Customer Service Representative | Hertz Australia | Dec 2021 - |
| <ul style="list-style-type: none">• Communicated professionally with customers over the phone and on the counter.• Collected and analysed customer information to prepare rental agreement and took payments.• Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.• Collaborated with staff members to enhance customer service experience and exceed team goals through effective client satisfaction rates. | | |
| Rental Sales Officer | Thrifty Car Rentals Australia | Apr 2020 – Nov 2021 |
| <ul style="list-style-type: none">• Provided primary customer support to internal and external customers.• Described to customers about the vehicles available in the fleet and all their features.• Reported any customer-oriented issues immediately to the manager for swift assistance and resolution.• Completed vehicle inspections prior to service and after completion to assess the damage. | | |
| Web Developer, Intern | Smart Labs & IT Solutions, Nepal | Jul 2019 – Oct 2019 |
| <ul style="list-style-type: none">• Assisted senior developers to create website layout interface by using standard HTML, CSS and JavaScript.• Prepared reports on projects specifications, activities, and testing.• Assisted in gathering and refining specifications and requirements based on technical needs.• Assisted in creating deployment plans in confluence. | | |

REFERENCES

Available upon request