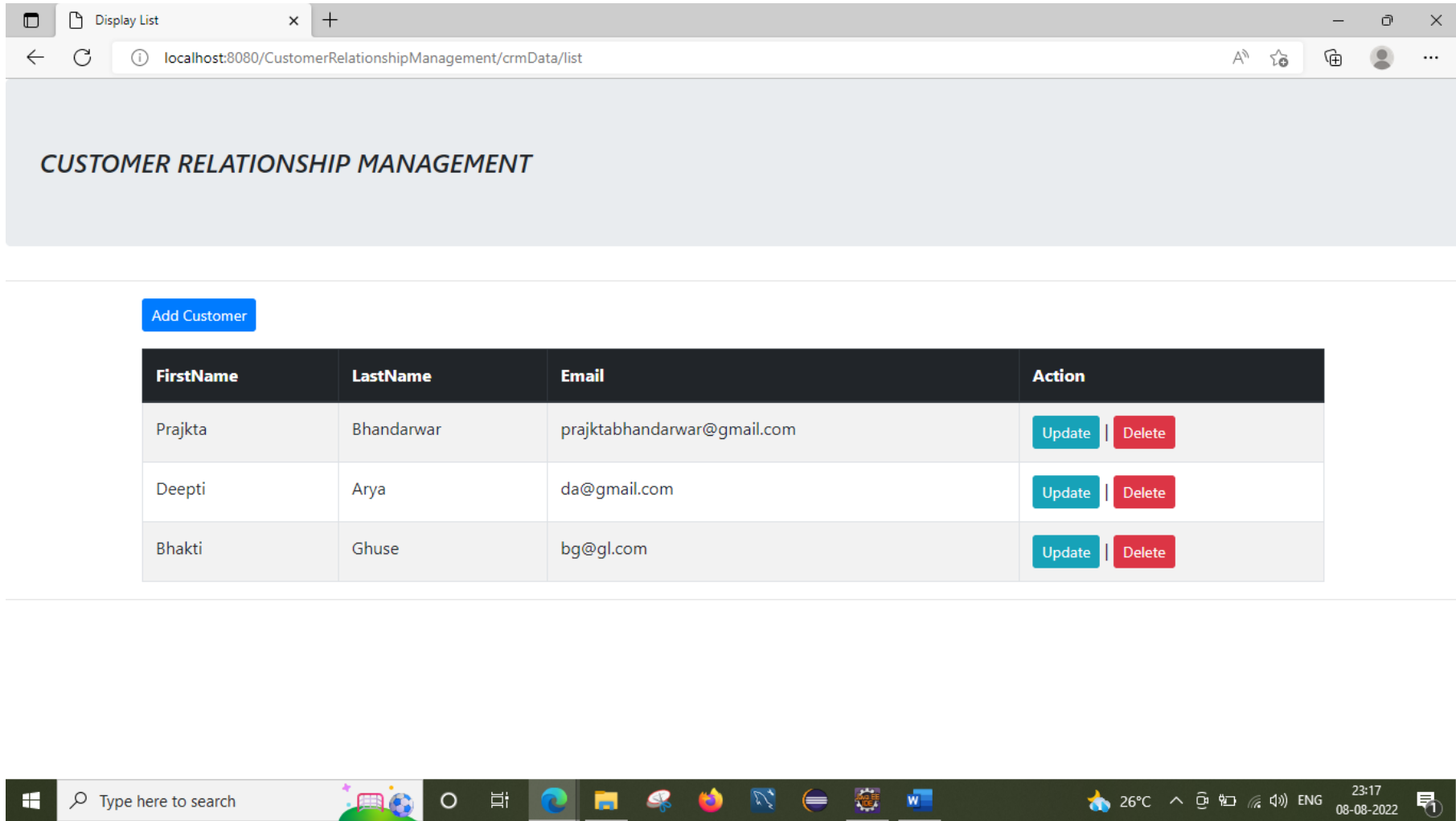


Graded Assignment 3

Customer Relationship Management Solution

Sr. No	Operation	Screenshot																
1	Read (Customer Data on home page)	 <p>CUSTOMER RELATIONSHIP MANAGEMENT</p> <p>Add Customer</p> <table><tr><th>FirstName</th><th>LastName</th><th>Email</th><th>Action</th></tr><tr><td>Prajakta</td><td>Bhandarwar</td><td>prajktabhandarwar@gmail.com</td><td>Update Delete</td></tr><tr><td>Deepti</td><td>Arya</td><td>da@gmail.com</td><td>Update Delete</td></tr><tr><td>Bhakti</td><td>Ghuse</td><td>bg@gl.com</td><td>Update Delete</td></tr></table> <p>Home Page</p>	FirstName	LastName	Email	Action	Prajakta	Bhandarwar	prajktabhandarwar@gmail.com	Update Delete	Deepti	Arya	da@gmail.com	Update Delete	Bhakti	Ghuse	bg@gl.com	Update Delete
FirstName	LastName	Email	Action															
Prajakta	Bhandarwar	prajktabhandarwar@gmail.com	Update Delete															
Deepti	Arya	da@gmail.com	Update Delete															
Bhakti	Ghuse	bg@gl.com	Update Delete															

2

Create
(After
clicking
on Add
customer)

Form for adding Customer Data

CUSTOMER RELATIONSHIP MANAGEMENT

Add New Customer Details

First Name

Last Name

Email

[Home](#)

Adding New Customer Information

Customer-Data-Form x +

localhost:8080/CustomerRelationshipManagement/crmData/showFormForAdd

CUSTOMER RELATIONSHIP MANAGEMENT

Add New Customer Details

First Name

Last Name

Email

[Home](#)

← New Customer Details

Windows Taskbar: Type here to search, 26°C, 08-08-2022, 23:23

After pressing Save Button – New Customer Data is added



Add Customer

FirstName	LastName	Email	Action
Prajakta	Bhandarwar	prajktabhandarwar@gmail.com	Update Delete
Deepti	Arya	da@gmail.com	Update Delete
Bhakti	Ghuse	bg@gl.com	Update Delete
Pranav	Bhandarwar	pranavbhandarwar@gmail.com	Update Delete

Change in the updated list

3

Update
(Changing
the
details of
customer)

Changing the email of **Deepti Arya**
After pressing update button –
Form is prepopulated with customer data

Customer-Data-Form x +

localhost:8080/CustomerRelationshipManagement/crmData/showFormForUpdate?customerId=13

CUSTOMER RELATIONSHIP MANAGEMENT

Add New Customer Details

First Name

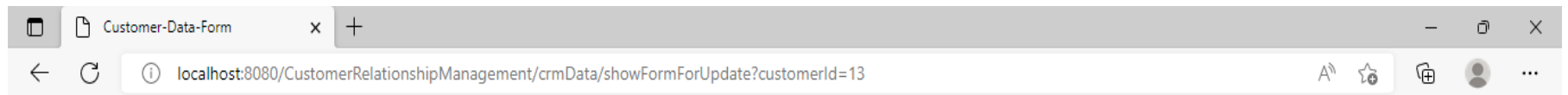
Last Name

Email ← Data to be modified

[Home](#)

Windows taskbar: Type here to search, 26°C, 23:28, 08-08-2022

Changed email address



CUSTOMER RELATIONSHIP MANAGEMENT

Add New Customer Details

First Name

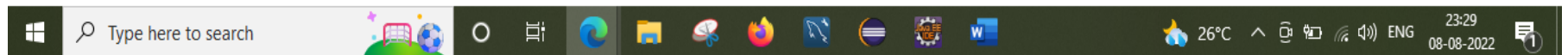
Last Name

Email

Save

← Changed Data

[Home](#)



After Updating Data (click on save) -redirected to home page
Updated/Modified data can be observed

Display List x +

localhost:8080/CustomerRelationshipManagement/crmData/list

CUSTOMER RELATIONSHIP MANAGEMENT

[Add Customer](#)

FirstName	LastName	Email	Action
Prajakta	Bhandarwar	prajktabhandarwar@gmail.com	Update Delete
Deepti	Arya	deepti@gmail.com	Update Delete Change can be seen in the data
Bhakti	Ghuse	bg@gl.com	Update Delete
Pranav	Bhandarwar	pranavbhandarwar@gmail.com	Update Delete

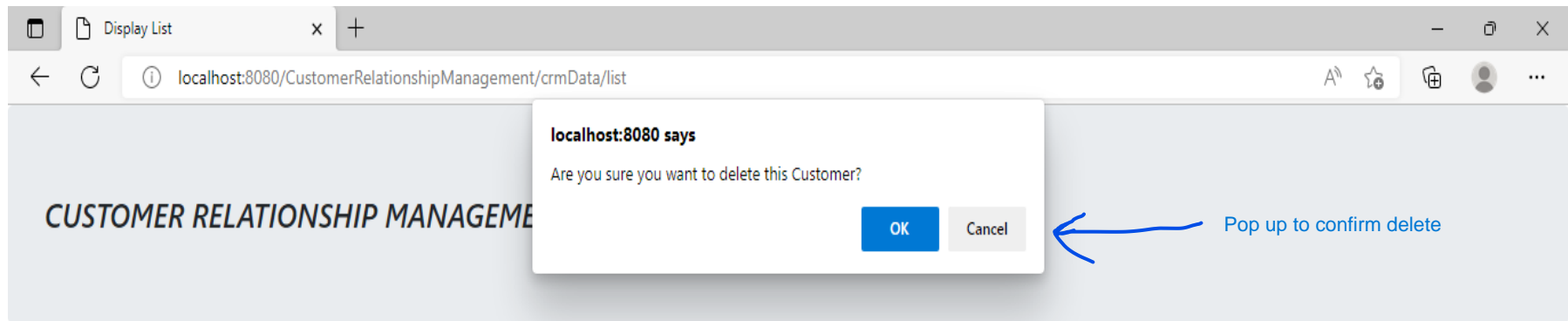
Windows taskbar: Type here to search, 26°C, 23:32, 08-08-2022

4

Delete

Deleting the details of Bhakti Ghuse from the customer data-

After pressing delete button for the above customer a pop up is received to confirm the delete operation

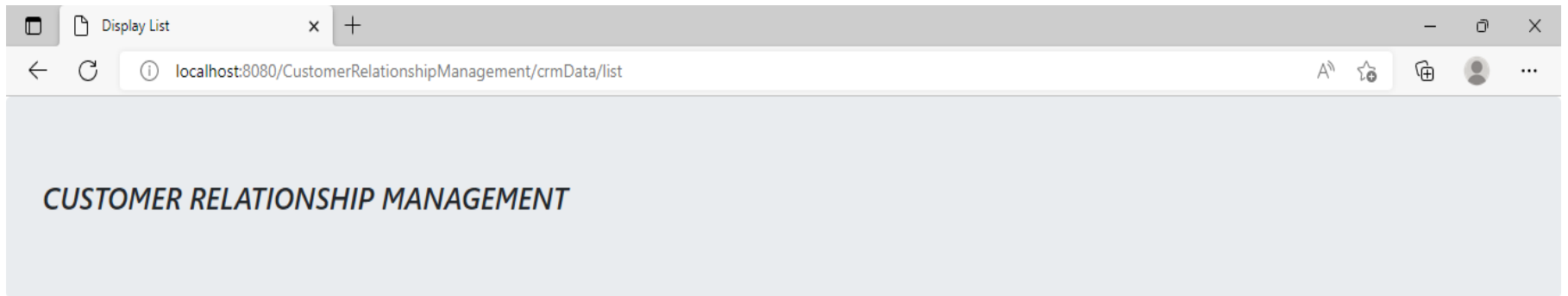


Add Customer

FirstName	LastName	Email	Action
Prajakta	Bhandarwar	prajktabhandarwar@gmail.com	Update Delete
Deepti	Arya	deepti@gmail.com	Update Delete
Bhakti	Ghuse	bg@gl.com	Update Delete 1
Pranav	Bhandarwar	pranavbhandarwar@gmail.com	Update Delete

localhost:8080/CustomerRelationshipManagement/crmData/delete?customerId=14

Click on Ok to delete the customer



Add Customer

FirstName	LastName	Email	Action
Prajakta	Bhandarwar	prajktabhandarwar@gmail.com	Update Delete
Deepti	Arya	deepti@gmail.com	Update Delete
Pranav	Bhandarwar	pranavbhandarwar@gmail.com	Update Delete

Updated Data

