

# B Prajwal

## Technical Support Engineer



✉ prajwallucky1910@gmail.com

☎ +91-9008393362

📍 Bangalore, Karnataka.

in B Prajwal

🌐 <https://github.com/Praju1916>

### 👤 PROFILE

A self-motivated, hard-working, and ambitious Tech Support Engineer. Skilled at analyzing complex problems and implementing effective solutions. Adept at communicating technical information to non-technical customers, ensuring excellent customer satisfaction.

### 🏠 ORGANIZATIONS

**SISO**, Have done internship as a volunteer in crowd management for an event held at Taj Western , Bangalore.

### 🧠 SKILLS

#### Technical Skills

- Linux | Reveal.js
- SQL | GitHub
- Shell Script
- JavaScript | HTML | CSS

#### Customer Service Skills

- Communication
- Troubleshooting
- Attention to Detail
- Empathy
- Active Listening

#### Soft Skills

- Teamwork
- Time Management
- Adaptability
- Interpersonal Skills

### 🌐 LANGUAGES

Kannada • English • Telugu • Tamil • Hindi

### 🎓 EDUCATION

#### Technical Support Engineering

Masai School, Benagaluru, KA  
Jul 2022 - Apr 2023

#### Bachelor of computer application

Global institute of management sciences, Bengaluru, KA  
Apr 2017 - May 2020

### 🛠️ PROFESSIONAL EXPERIENCE

#### Aiplex Software Private Limited

Bengaluru, KA  
Oct 2020 - Jul 2022

### 📁 PROJECTS

#### Asana.com 🔗

GitHub 🔗

Asana.com is a web-based project management and collaboration tool that allows teams to organize, track, and manage their tasks and projects.

#### Features

- Task Management
- Project Collaboration
- Integrations

#### Tech Stack

- HTML | CSS
- Framework - Reveal.js

#### Areas of Responsibilities

- Content and Presentation

A collaborative project by 2 members built in 1 day

#### Modsens.com-clone 🔗

GitHub 🔗

Modsens.com is an e-commerce website for online fashion shopping.

#### Features

- Customer Support
- Price Comparison

#### Tech Stack

- HTML | CSS
- JavaScript

#### Areas of Responsibilities

- Men's page
- Payment page

A collaborative project by 4 members built in 6 days

### 📄 CERTIFICATES

• Java One day Boot-Strap Session (ABC) 🔗

• Tally.ERP 9 🔗

### 🧩 ACHIEVEMENTS

Zoom Marathon Challenge 🔗

### 🔑 INTERESTS

Learning new Technologies

Solving Puzzles | Playing Strategy games