B Prajwal
Technical Support Engineer

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📞 +91-9008393362

📍 Bangalore, Karnataka.

in B Prajwal

🐙 https://github.com/Praju1916

🏹 Portfolio

👤 PROFILE

A self-motivated, hard-working, and ambitious Tech Support Engineer. Skilled at analyzing complex problems and implementing effective solutions. Adept at communicating technical information to non-technical customers, ensuring excellent customer satisfaction.

🏢 ORGANIZATIONS

SISO, Have done internship as a volunteer in crowd management for an event held at Taj Western , Bangalore.

🧠 SKILLS

Technical Skills
- Linux | Reveal.js
- SQL | GitHub
- Shell Script
- JavaScript | HTML | CSS

Customer Service Skills
- Communication
- Troubleshooting
- Attention to Detail
- Empathy
- Active Listening

Soft Skills
- Teamwork
- Time Management
- Adaptability
- Interpersonal Skills

🌐 LANGUAGES

Kannada ● English ● Telugu ● Tamil ● Hindi

🎓 EDUCATION

Technical Support Engineering
Masai School, Benagaluru, KA
Jul 2022 - Apr 2023

Bachelor of computer application
Global institute of management sciences, Bengaluru, KA
Apr 2017 - May 2020

💼 PROFESSIONAL EXPERIENCE

Aiplex Software Private Limited
Bengaluru, KA
Oct 2020 - Jul 2022

📁 PROJECTS

Asana.com 🔗
GitHub 🔗
Asana.com is a web-based project management and collaboration tool that allows teams to organize, track, and manage their tasks and projects.
Features
• Task Management
• Project Collaboration
• Integrations
Tech Stack
• HTML | CSS
• Framework - Reveal.js
Areas of Responsibilities
• Content and Presentation
A collaborative project by 2 members built in 1 day

Modsens.com-clone 🔗
GitHub 🔗
Modsens.com is an e-commerce website for online fashion shopping.
Features
• Customer Support
• Price Comparison
Tech Stack
• HTML | CSS
• JavaScript
Areas of Responsibilities
• Men's page
• Payment page
A collaborative project by 4 members built in 6 days

🏅 CERTIFICATES

• Java One day Boot-Strap Session (ABC) 🔗

• Tally.ERP 9 🔗

🧩 ACHIEVEMENTS

Zoom Marathon Challenge 🔗

🏌 INTERESTS

Learning new Technologies

Solving Puzzles | Playing Strategy games