

For Railway tickets booked through IRCTC

Customer Care Numbers: [14646](tel:14646) / [08044647999](tel:08044647999) / [08035734999](tel:08035734999)

(Language: Hindi, English, Punjabi, Bengali, Assamese, Odia, Marathi, Gujarati, Tamil, Telugu, Kannada and Malayalam)

Customers can use enhanced interface for their IRCTC related queries: <https://equery.irctc.co.in/>

General Information:

I-tickets/e-tickets: <https://equery.irctc.co.in>

For Cancellation of E-tickets: etickets@irctc.co.in

For IRCTC iMudra Prepaid Wallet & Card: <https://equery.irctc.co.in>

For complaint regarding IRCTC Loyalty credit card, kindly contact as below.

LOYALTY CREDIT CARD: **IRCTC-SBI**

CONTACT NUMBER: [0124-39021212](tel:0124-39021212) / [18001801295](tel:18001801295)

EMAIL/URL: customercare@sbicard.com

LOYALTY CREDIT CARD: **IRCTC-BOB**

CONTACT NUMBER: [1800225100](tel:1800225100) / [18001031006](tel:18001031006)

EMAIL/URL: crm@bobfinancial.com

LOYALTY CREDIT CARD: **IRCTC-HDFC**

CONTACT NUMBER: [18002026161](tel:18002026161) / [18602676161](tel:18602676161)

EMAIL/URL: <https://www.hdfcbank.com/personal/need-help/contact-us>

LOYALTY CREDIT CARD: **IRCTC-RBL**

CONTACT NUMBER: [+91 2262327777](tel:+912262327777) / [+91 2271190900](tel:+912271190900)

EMAIL/URL: cardservices@rblbank.com

For other queries related to IRCTC Loyalty Co-branded Program, kindly email at loyaltyprogram@irctc.co.in

Registered Office - Corporate Office

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