

## **SCHEDULE 1**

### **STATEMENT OF WORK**

Streamingo Solutions Pvt. Ltd. ("the customer") and NEXTWEALTH ENTREPRENEURS PVT. LTD. (the "Service Provider") enter this Statement of Work ("SOW") effective as on "31<sup>st</sup> March 2024". This SOW is governed by the Master Services Agreement (MSA) effective as on "9th May 2022". (The Agreement effective date). Both Parties agree to complete the following project in accordance with the MSA and the following terms:

#### **I. Scope of Work:**

##### **Bounding box annotation activities:**

- The objective of this project is to perform rectangular bounding box annotation activities on a dataset of images across multiple frames.
- **Project term** – Upon having completed the PoC successfully, the project has now been extended from April 2024 up until July 31<sup>st</sup> 2024
- **Type of objects to be annotated** - The image data set is for both Moving and Static objects.
  - **Volume for the PoC for Moving objects:**
    - **Daily output expected:** the current team at NextWealth has achieved an efficiency of annotating 2500-2700 frames/associate/day. We expect the efficiency established to be maintained going forward.
  - **Volume for the PoC for Static objects:**
    - **Daily output expected:** *The per day, per person productivity will be jointly arrived at by both NextWealth and Streamingo at the introduction of every new process training. Best practices to be shared by the Streamingo team.*
- **Next steps:**
  - *Initially, the team will undergo training on our review process for a period of 15-20 days to ramp up.*
  - *As part of the SLA requirement, NextWealth team to achieve close to zero errors.*
  - *Additionally, the Streamingo team have implemented a feedback loop for improving model accuracy by incorporating edits made during reviews into their model building process.*
  - *The NextWealth team will undergo training on the review process for the Family Care project. Subsequently, they will join the extended team for the Connected Homes and Restaurant Care projects.*
    - *Separate training will be provided for Connected Home and Restaurant Care reviews.*

- *Edits of inferences will be conducted through our FizzStream-cmr.streamingo.ai portal. Access to the portal will be granted at a convenient time.*
- *By the 4th week, the team is expected to meet the team targets for the review process of the Family Care project as they ramp up.*
- *For the Family Care project, the team target for the Streamingo current members is between 120-140 videos reviewed per day per reviewer. Both teams to discuss and determine an appropriate target.*

## **II. Review activities:**

- Targets and ramp-up will be discussed and agreed mutually depending on scope, complexity, skill, and experience levels etc. for each of the projects assigned during the PoC. A daily target may be shared based on pending and new work assigned to the team. Each individual Annotator is expected to meet the daily target post the training and ramp.

## **III. Responsibilities:**

- The Parties' responsibilities under this SOW shall be as follows:
  - NextWealth's Responsibility: execute the work as defined in the SOW, ensure feedback from Company is taken on board and applied, deliver output as per expectation, provide daily reports on performance, create an SOP, checklist and follow the Quality Process as prescribed by the Company.
  - Company Responsibility: Provide training for every new project being assigned, ensure the Service Provider team has all the necessary documents (including guidelines, SOP's, checklists, etc.) and access to platforms (as required), provide daily/weekly feedback on the output.
    - Performance Data and Analytics: Comprehensive metrics on individual and team performance, including productivity and quality, presented through a performance dashboard.

## **IV. Volume Breakup and Analysis:**

- The volumes will vary for every data set assigned. The team will be required to assess the effort required and provide a delivery schedule to execute every project.

*Assumptions:*

*Project specific assumptions will be captured by the teams as part of the guidelines / instructions and will be validate with Streamingo.*

**V. Timelines:**

- This is a PoC between NextWealth and Streamingo for 3 months. However, for every new project or scope of work the targets, timelines and ramp will be discussed and agreed mutually depending on scope, complexity, skill, and experience levels etc.
- **Delivery Timelines:**
  - 1 Week - Mobilization of Resources
  - 1 Week - Process and Platform Training
  - 2 Weeks – Go-Live & Ramp

**VI. Headcount:**

- Annotators - 6
- Team Lead - 1

Any reduction in headcount will require a prior intimation of 30 days.

**VII. Quality:**

- Streamingo will do the peer review for videos that have been reviewed by Nextwealth associates during the pilot. Peer review is done for 15-20% of the reviewed videos. We would request Streamingo to provide feedback and coaching to the team during the pilot.
- For the data annotation to be done by the Nextwealth team during the period April-July 31<sup>st</sup> 2024, the currently established process for review of labelled frames will continue.
- Upon introduction of a full time QA (does not include the TLs role and with the increase of the annotator headcount), the Streamingo team will also be involved in the annotation for the first 2 weeks. A higher %age of frames will be audited during the first 2 to 3 weeks and then drop to between 3% and 5% during BAU.
- Part of the QA responsibilities will include calibrations with the Streamingo team, Team refreshers, administering PKTs and coaching the agents.

**VIII. Platform:**

- Streamingo to provide the platform access to the team:
  - <https://deeplabel.app>
  - <fizzstream-cmr.streaminggo.ai>

**IX. Team Ratio:**

- Our standard support Ratios are as follows. As and when the headcount increases, we will need to add on the required number of Quality Analysts and Team Leads. This will be discussed and mutually agreed with Streamingo, upon the increase of headcount.
- Span of Control
  - Quality Analysts: Annotators — 1:15
  - Team Lead: Annotators — 1:20

**X. Delivery Location:**

- The current teams will be based out of our centre in Chittoor, Andhra Pradesh.

IN WITNESS WHEREOF the Parties have caused this Agreement to be executed on the day and date first set

**ACCEPTED AND AGREED BY:**

Signed and delivered for and on behalf of  
**Streamingo.ai**

Signed and delivered for and on behalf of  
**NextWealth Entrepreneurs Pvt. Ltd**

Name: VINAY T.S

Title: C.E.O

Date:

Name: MYTHILY RAMESH

Title: CO-FOUNDER & C.E.O

Date: May 03, 2024

## **SCHEDULE 2**

### **FEES AND PAYMENT**

NextWealth shall invoice "Company" as follows :

FTE / Month – Rs 39,500

#### Terms

- All applicable taxes (like GST) will be additional.
- Pricing is fixed for the scope of work as mentioned here unless there is a change. Pricing is applicable from start of Process Training.
- This rate is inclusive of people, infrastructure, internet bandwidth and operational overheads.
- The same rate is applicable for Associates as well as Team Leads, Quality Analysts and Trainers that are dedicated to this Program.
- There will be a YOY increase for Cost-of-Living Adjustment (COLA) at 8% per annum.
- Volume fluctuations up to +/-10% will be managed by NextWealth and anything above or below it would need to be forecasted so headcount can be adjusted accordingly.
- Any increase in minimum wages as per State or Central govt. legislation will be applied at actual from such date.
- Invoice will be raised on the last day of the month and the payment to be made within 30 days of receiving invoice. If payments are delayed beyond 30 days, an interest of 2% per month will be applicable.
- If there is an invoice process or format to be followed, we would need that from Streamingo before the process goes live.

#### Operations and People Related

- 168 hours / month considered.  
Any overtime which requires people to stay back, work on holidays/weekly offs or National Holidays, will be charged @ 1.5 times the daily rate as per the State Labour Law. Overtime will be undertaken with explicit approval from Streamingo. Training related to the Streamingo environment and processes will be provided by Streamingo.
- Transition costs if any, which requires the NW team to travel to Streamingo locations will be charged additionally - on actual or mutually agreed costs.
- In situations where we would need to do a reverse transition or wind down a project, a 30-day notice period must be provided depending on the size of the team deployed at NextWealth.

- Windows OS and anti-virus for all workstations. MS Office in addition for Team leads has been assumed. Any software over and above this if required will be charged additional at actual.
- Any tools developed specifically for the project, Streamingo will be charged additionally at a mutually agreed rate.
- Bandwidth of up to 128 kbps broadband connectivity per seat can be provided. Anything additional would need to be discussed, reworked and agreed.
- Any additional IT infra costs (network security, server, etc.) has not been accounted for in the pricing and will need to be borne by Streamingo.
- UPS back up of 2 hours and generator back up has been taken into consideration for a longer duration of power cut.
- Streamingo will be responsible for providing all required access to Systems and other applications that will be required to complete this work.

**ACCEPTED AND AGREED BY:**

Signed and delivered for and on behalf of  
**Streamingo.ai**

Signed and delivered for and on behalf of  
**NextWealth Entrepreneurs Pvt. Ltd.**

Name: VINAY T.S

Title: C.E.O

Date:

Name: MYTHILY RAMESH

Title: CO-FOUNDER & C.E.O

Date: May 03, 2024