JAMES MILLER

Healthcare Data Analyst

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in LinkedIn

WORK EXPERIENCE

Healthcare Data Analyst
United Healthcare Group

📅 July 2020 - current   📍 San Antonio, TX

- Built machine learning models with PyTorch to **improve predictive analytics by 38%**
- Streamlined data processes by reducing processing time by 26% and improving overall data integrity via Oracle
- Applied CPT codes to the billing process to ensure accuracy and eliminate compliance issues
- Used Sisense to create interactive healthcare reports, leading to an 11% increase in data-driven decision-making

Healthcare Data Entry Specialist
Christus Health

📅 August 2017 - June 2020   📍 Irving, TX

- Leveraged Allscripts to enter patient health information, achieving a 98% accuracy rate
- Utilized RapidMiner for data preprocessing and cleaning, **reducing data inconsistencies by 82%**
- Reduced system downtime by 29% by working with the IT team to troubleshoot and resolve data-related issues
- Ensured data availability by conducting regular data backups and recovery drills

Healthcare Claims Examiner
Cigna

📅 May 2014 - June 2017   📍 Plano, TX

- Identified and rectified discrepancies in 320+ claims, resulting in significant cost savings
- Coordinated with the finance team to ensure accurate claim payments and reduced financial discrepancies
- Worked with healthcare providers to verify and clarify unclear claims, **reducing claim disputes by 33%**
- Managed sensitive claim data in compliance with company and regulatory data protection requirements

EDUCATION

B.S.
Health Care Informatics
University of Texas

📅 September 2010 - April 2014

📍 Austin, TX

SKILLS

- Power BI
- Allscripts
- Oracle
- Trizetto
- Current Procedural Terminology (CPT)
- PyTorch
- Sisense
- RapidMiner

CERTIFICATIONS

- Certified Health Data Analyst (CHDA)
- Certified Analytics Professional (CAP)