PRAJWAL H R

Developer : CSA certified developer with experience in designing, developing, and administering in ServiceNow.

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EXPERIENCE

Developer
Tata Consultancy Services

📅 Nov 2021 – Ongoing   📍 Bangalore

Servicenow
- Experience in ServiceNow Development and Administration.
- Developed workflows and forms on the ServiceNow platform.
- Migrating update sets from the development instance to the production environment in ServiceNow.
- Updated CMDB data and performed cleanups.
- Handled integration in ServiceNow with third-party tools using REST messages.
- Worked on client script and UI Policy in the catalog items.
- Designed catalog items, some of which involved integration using RESTful APIs.
- Provided design and technical solutions for user requirements, making recommendations to improve current processes.

Infrastructure
- Handling automation errors
- Handle servers in VMware Infrastructure VSphere
- Developed and Implemented automation roles in the project using Ansible playbooks.
- Maintaining the AWX towers

CERTIFICATES

- ServiceNow Certified System Administrator (Certification No. 23970612)
- PCEP – Certified Entry-Level Python Programmer [PCEP-30- 01]
- Micro-Certification - Welcome to ServiceNow
- Crash Course on Python- By Google
- Machine Learning with Python - By IBM
- Mastering Ansible - By Udemy

EDUCATION

BSc in Statistics and Mathematics
University Of Mysore

📅 Jun 2018 – Sep 2021   📍 Mysore

- 7.29 CGPA
- BSc in Physics, Mathematics, and Statistics

TECHNICAL SKILLS

Programming language
- Python
- Ansible
- JavaScript

ServiceNow
- Workflow Design
- Catalog Item
- UI Policy
- Client Script

Versioning
- GitHub

Cloud Computing platform
- VMware
- VSphere
- AWS

Software
- Microsoft Office
- Google Office Suite

Operating system
- Windows
- Linux

STRENGTHS

Adaptability and flexibility

Teamwork and collaboration

Motivator & Leader

Server Maintenance

Error Handling

Statistical Analysis

LANGUAGES

English   ●●●●●

Kannada   ●●●●○

Hindi   ●●●◐○