Prajwal H R

Phone Number: +91 90669 67808 **|** **Email:** prajwalravikumar10@gmail.com **|** **LinkedIn:** Prajwal H R
GitHub: Prajwal H R

OBJECTIVE:

A Servicenow CSA certified developer, Experience in Designing, Developing and Administering in ServiceNow .

WORK EXPERIENCE :

Tata Consultancy Service | **Location: Bangalore** | **Designation:** **Developer**

Role: **ServiceNow Developer** | **November 2021 - to -Present**

- Developed workflow and forms in the ServiceNow Platform

- Designed catalog items out of which few catalog items involves integration using Restful API.

- Developed Infa forms

- Migrating the new update sets from development to production environment in SNOW

- Worked on Update sets, UI scripts, Notifications as part of customizing the SNOW.

- Update CMDB data and cleanups

- Provided design, technical solutions for the user requirements and made recommendations to improve

  their current processes.

TECHNICAL SKILLS :

- **Programming language:** Python, Ansible ,JavaScript
- **Servicenow :** CSA
- **Versioning:** GitHub
- **Cloude Computing platform:** Vmware Vsphere, AWS
- **Software:** Microsoft Office, Google Office Suite
- **Operating system:** Windows, Linux

EDUCATION:

University Of Mysore | **Location: Mysore**
Major/Degree: BSc | *Graduation Date: 11 / 2021*

- 7.29 CGPA
- *BSc in Physics, Mathematics, and Statistics*

CERTIFIED And CERTIFICATIONS:

[PCEP-30-01] PCEP – Certified Entry-Level Python Programmer (Click here to Verify)

Servicenow Certified System Administrator (Certification No. 23970612**)**

Crash Course on Python- By Google (Click here to verify)

Machine Learning with Python - By IBM (Click here to verify)

Micro-Certification - Welcome to ServiceNow