

POKHARA UNIVERSITY

Semester: Spring

Level: Bachelor

Programme: B.E.

Course: Organization & Management

Year: 2020

Full Marks: 70

Pass Mark: 31.5

Time: 2 hrs

Candidates are required to give their answers in their own words as far as practicable.

The figures in the margin indicate full marks.

Group - A: Attempt all questions. (5×10=50)

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| Q.No.1 | How does the leader and manager differ? What is planning, explain the steps involved in planning | 10 |
| Q.No.2 | Describe how the line organization differs with the Line and staff organization. Discuss the advantages and disadvantages of each of them. | 10 |
| Q.No.3 | Explain how Maslow's theory explain the different principles of Hierarchy of Needs. How it is different from Herzberg's theory. | 10 |
| Q.No.4 | What are the different methods of recruiting employees? Explain the different sources of recruitment. | 10 |
| Q.No.5 | What are the statutory provisions under the factory act which must be adopted in industrial establishment? Explain the types of compensation in an industry. | 10 |

OR

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| How are grievances settled? How can a trade union and an employer receive assistance in settling a grievance? | 10 |
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Group - B: (1×20=20)

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| Q.No.6 | Define human resource management and bring out the need of Human Resource Management in an organization. Explain six human resource management functions. Imagine an organization without human resource department? Discuss four implications of an organization without human resource department. | 20 |
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