## **Prajyot P Kankal**

**Technical Support Engineer** 

in LinkedIn

Pune, India

% Portfolio

#### **EXPERIENCE** [2 years]

#### Windows Administrator Wipro - Tenneco

March 2024 - Present

- Performed system administration tasks including user account management, permissions, and group policies on Windows servers.
- Monitored system performance and ensured the availability and reliability of Windows environments.
- Managed incidents, performed troubleshooting for server/network issues, resolved user access problems.
- Worked with Intune and production operations teams to maintain endpoint compliance and system integrity.
- In Handled change and incident management processes as per ITIL standards.
- ② Ensured patch management, backup scheduling, and documentation of system configurations

# Consultant (Windows Administrator) Wipro - Levis

March 2023 - March 2024

- Administered and maintained Windows-based environments, including user account management, Group Policy, and system performance tuning.
- Provided technical support and troubleshooting for server, networking, and endpoint issues.
- 2 Collaborated with Intune and Prod Ops teams to ensure endpoint compliance and infrastructure stability.
- Managed incidents and changes using ITIL-based processes to maintain high system uptime and service quality.
- Performed patching, backup configuration, and system documentation for operational continuity.

### **SKILLS**

• Frontend: ReactJS, HTML5, CSS3,

Backend: Node.is, Express.is

JavaScript, CSS, Bootstrap

Database: MongoDB

· Full Stack: MERN Stack (MongoDB,

Express.js, ReactJS, Node.js)

### **INTEGRATIONS**

Stripe, Google calendar, Google drive,

Google meet, MS calendar, One drive,

MS teams, Slack, Zoho, Video streaming,

#### **PROJECTS**

#### Imagle - Image Request & Approval System

**Git Link** 

Tech Stack: ReactJS, Node.js, Express, MongoDB

- Built a full-stack image request platform where users search images
  by tags, request access, and download upon admin approval.
- Integrated role-based login, JWT authentication, ZIP downloads,
  search filters, and download history tracking.
- Admin dashboard includes image upload with tags, request
  management, user/admin insights, analytics, and fullscreen preview.
- Designed with modern UI: dark/light mode toggle, collapsible panels, and flip-card animations using Bootstrap and custom CSS.

### **EDUCATION**

Rajarshi Shahu College, Latur.

B.Voc Computer Technology

#### Sunil Phetawale – Product Showcase Website

**WebPage** 

Tech Stack: HTML, CSS, JavaScript

- Designed a static website to visually showcase traditional Maharashtrian Phetas and gift items.
- Created clean, responsive layouts with mobile-friendly styling to highlight visual products.
- Helped build local brand identity through aesthetic web presence.