PERFORMANCE AND TESTING

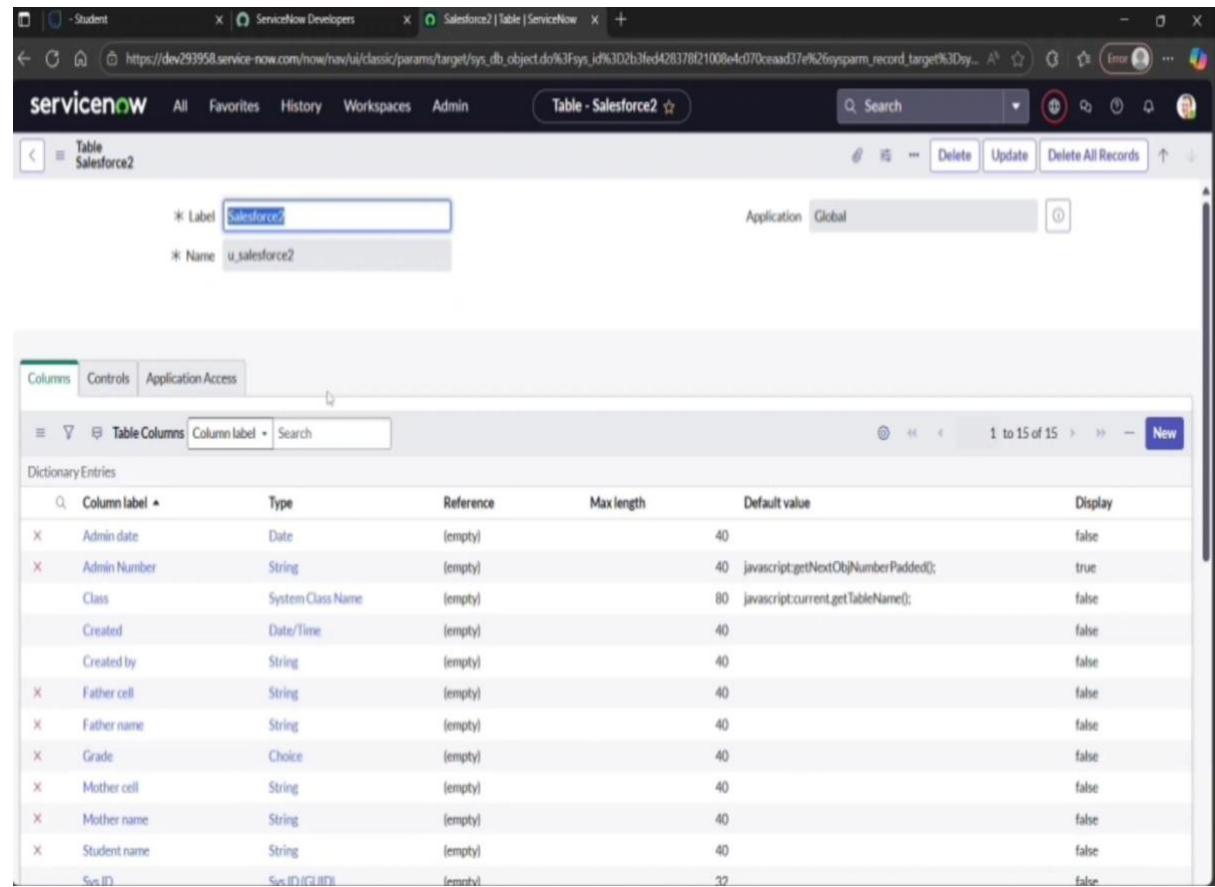| Date	01-11-2025
Team ID	NM2025TMID07589
Project Name	Educational Organization Using ServiceNow
Maximum Marks	4 Marks

Model Performance Testing

User Creation

Assign Incident To User

Business Rule Creation

Test Deletion

Test With Unassigned User

Fields | Field Types

Filter

Fields

⠿ Auto number

⠿ Class

⠿ Created

⠿ Created by

⠿ Display name

⠿ Extension model

⠿ Package

⠿ Protection policy

⠿ Remote Table

⠿ Sys class code

⠿ Sys class path

⠿ Update name

⠿ Updated

⠿ Updated by

⠿ Updates

Formatters

⠿ Activities (filtered)

⠿ Contextual Search Results

⠿ Auto number Prefix   ⚙ ✖

⠿ Auto number Number   ⚙ ✖

⠿ Auto number Number of digits   ⚙ ✖

⠿ **Annotation**   ⚙ ✖

⠿ Create access controls   ⚙ ✖

⠿ User role   ⚙ ✖

⠿ Application Access   [1 Column ∨] ⊕ ✖

⠿ Accessible from   ⚙ ✖

⠿ Caller Access   ⚙ ✖

⠿   [2 Column ∨] ⊕ ✖

⠿ Can read   ⚙ ✖   ⠿ Allow access to this table via web services   ⚙ ✖

⠿ Can create   ⚙ ✖   ⠿ Allow configuration   ⚙ ✖

⠿ Can update   ⚙ ✖   ⠿ Allow new fields   ⚙ ✖

⠿ Can delete   ⚙ ✖   ⠿ Allow UI actions   ⚙ ✖

⠿ Allow client scripts   ⚙ ✖

servicenow   All   Favorites   History   Workspaces   Admin   Table - Salesforce2 ☆   🔍 Search ▼   ⊕ ⌀ ⑦ ⌀ 👤

< ☰   **Table**
      Salesforce2   𝒫 ⊟ ··· | Delete | Update | Delete All Records | ↑ ↓

⁕ Label [Salesforce2]   Application Global   ⓘ

⁕ Name u_salesforce2

Columns   Controls   Application Access

☰ ▽ ⊟ Table Columns Column label ▾ Search   ⊚ ◄◄ ◄   1 to 15 of 15 ► ►► —   New

Dictionary Entries

	Column label ▲	Type	Reference	Max length	Default value	Display
✕	Admin date	Date	(empty)	40		false
✕	Admin Number	String	(empty)	40	javascript:getNextObjNumberPadded();	true
	Class	System Class Name	(empty)	80	javascript:current.getTableName();	false
	Created	Date/Time	(empty)	40		false
	Created by	String	(empty)	40		false
✕	Father cell	String	(empty)	40		false
✕	Father name	String	(empty)	40		false
✕	Grade	Choice	(empty)	40		false
✕	Mother cell	String	(empty)	40		false
✕	Mother name	String	(empty)	40		false
✕	Student name	String	(empty)	40		false
	Sys ID	Sys ID (GUID)	(empty)	32		false

Parameters And Values

Explanation

- These parameters represent the key measurable and configurable elements used in your ServiceNow project.

- Each value can be customized based on your educational organization's needs.

- Using these parameters ensures the system is flexible, scalable, and performance-oriented.

Parameter	Description	Example Value	Purpose / Use in Project
Organization Name	Name of the educational institution using ServiceNow	ABC Engineering College	Identifies the institution using the platform
Number of Users	Total number of students, staff, and administrators using the system	2,500	Determines user load and access requirements
Departments	Academic or administrative departments integrated in the platform	Computer Science, ECE, Mechanical, Admin	Helps organize workflows and requests by department
Services Offered	Key services automated through ServiceNow	IT Helpdesk, Admission Queries, Attendance Management, Leave Requests	Defines the scope of automation in the project
User Roles	Access levels for different types of users	Student, Faculty, Admin, IT Support	Controls access permissions and dashboard visibility