



# HARSH PRADHAN

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## CAREER OBJECTIVE

I want to be an experienced, knowledgeable and talented hospitality professional where I can first acquire the skill sets in order to be a valued contributor to the industry and then be a strong member of the community

## Work Experience

### **Bartender -Marella Explorer April 2023 –Present**

- . Following all the safety and sanitation policies [USPH] when handling food.
- . Serving food courses and beverages to guests and possessing goodknowledge of menu, promotions, and presentation standards.
- .Speaking with the Guests and staff using clear and professional languageand answering the phone calls using appropriate telephone etiquette.

### **Supervisor- Hyatt Place Jaipur JULY 2022 TO APRIL2023**

- .Responsible for the smooth operations of the restaurant by providing anexcellent dining experience and ensuring that the guests are satisfied withthe Food & Beverage Offerings.
- .Responsible for assisting the Guests with table reservation and seating inthe restaurant.
- .Anticipating any unexpected guest need and reacting promptly and tactfully and handling guest complaints and queries.

## **Associate- Hilton Hotel Jaipur JAN 2021 To JUNE 2022**

.Assisting the guests with any questions regarding menu and assisting them with menu selections

.Work in Night Shift following the Deep cleaning and Night Audits of Bills. Responsible for assisting the Guests with table reservation and seating in the restaurant

## **Academic Qualification**

<b>Standard</b>	<b>Institution</b>	<b>Board</b>	<b>Year of Passing</b>	<b>Division</b>
10 <sup>th</sup>	Mother Teresa School	RBSE	2013	II
12 <sup>th</sup>	Stani Memorial School	CBSE	2015	1 <sup>st</sup>
BHM	Manipal University Jaipur	MUJ	2019	1 <sup>st</sup>

## **Industrial Training and Achievements**

.Successfully completed 5 months industrial training from 1<sup>st</sup> June 2017 to 24 October 2017 at Leela Goa India.

.Certified As Guest Service Professional CGSP.

.Certified As Employee of the Month.

.Part of Pre opening team of Hyaat Place.

.Certified Defender of the Month

## **CORE SKILLS**

- . Event management**
- . Decoration and set up: as an artist I am often the one to lead such activities for events at school and outside as well.**
- . People interaction**
- . Organizational skill**
- . Team Player**
- . Am conversant with Microsoft Word, Excel and PowerPoint**

## **Personal Details**

**Area of Interest**                   **Food and Beverages Services**

**Email id**                           **[pradhanharsh00@gmail.com](mailto:pradhanharsh00@gmail.com)**

**Phone no.**                       **919660081042**

**Gender:**                         **Male**

**Date of Birth:**                  **10-march-1998**

**Hobbies:**                         **Photography, Playing Basketball and Athletics.**

**Languages known:**              **English and Hindi**

**Passport no.**                    **T7691639**

## **References**

**Mr. Sumant Mishra [Assistant GM Of Hyaat Place Jaipur**  
**[Sumant.mishra@hyatt.com](mailto:Sumant.mishra@hyatt.com)**  
**9158896374**

