



HARSH PRADHAN

CAREER OBJECTIVE

I want to be an experienced, knowledgeable and talented hospitality professional where I can first acquire the skill sets in order to be a valued contributor to the industry and then be a strong member of the community

Work Experience

Bartender -Marella Explorer April 2023 –Present

- . Following all the safety and sanitation policies [USPH] when handling food.
- . Serving food courses and beverages to guests and possessing good knowledge of menu, promotions, and presentation standards.
- .Speaking with the Guests and staff using clear and professional language and answering the phone calls using appropriate telephone etiquette.

Supervisor- Hyatt Place Jaipur JULY 2022 TO APRIL 2023

- .Responsible for the smooth operations of the restaurant by providing an excellent dining experience and ensuring that the guests are satisfied with the Food & Beverage Offerings.
- .Responsible for assisting the Guests with table reservation and seating in the restaurant.
- .Anticipating any unexpected guest need and reacting promptly and tactfully and handling guest complaints and queries.

Associate- Hilton Hotel Jaipur JAN 2021 To JUNE 2022

.Assisting the guests with any questions regarding menu and assisting them with menu selections

.Work in Night Shift following the Deep cleaning and Night Audits of Bills.
Responsible for assisting the Guests with table reservation and seating in the restaurant

Academic Qualification

Standard	Institution	Board	Year of Passing	Division
10 th	Mother Teresa School	RBSE	2013	II
12 th	Stani Memorial School	CBSE	2015	1 st
BHM	Manipal University Jaipur	MUJ	2019	1 st

Industrial Training and Achievements

.Successfully completed 5 months industrial training from 1st June 2017 to 24 October 2017 at Leela Goa India.

.Certified As Guest Service Professional CGSP.

.Certified As Employee of the Month.

.Part of Pre opening team of Hyatt Place.

.Certified Defender of the Month

CORE SKILLS

- . **Event management**
- . **Decoration and set up:** as an artist I am often the one to lead such activities for events at school and outside as well.
- . **People interaction**
- . **Organizational skill**
- . **Team Player**
- . **Am conversant with Microsoft Word, Excel and PowerPoint**

Personal Details

Area of Interest	Food and Beverages Services
Email id	pradhanharsh00@gmail.com
Phone no.	919660081042
Gender:	Male
Date of Birth:	10-march-1998
Hobbies:	Photography, Playing Basketball and Athletics.
Languages known:	English and Hindi
Passport no.	T7691639

References

Mr. Sumant Mishra [Assistant GM Of Hyatt Place Jaipur
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