



Oracle Software R&D Center (Beijing) Co., Ltd.

No. 24 Building

Zhongguancun Software Park

Haidian District, Beijing

100193

October 28, 2016

To Whom It May Concern:

Robert Cloud worked at Oracle Software R&D Center (Beijing) for close to 13 years as a Senior Technical Writer (for seven of those years as our only staff technical writer). I was Robert's manager and would like to personally recommend him for employment with your organization.

Robert is a conscientious, highly-skilled technical writer. He is detail oriented and has a firm grasp of technical terms. Robert has a great ability to write in a way that can be understood by technical and non-technical personnel alike. He is a critical thinker, as well as a quick learner with great ideas. His rapid response and natural ability to find solutions to problems are great for individual or team work.

Robert possesses excellent communication and training skills - in English or Chinese. He has trained several local Chinese hire technical writers (including my current staff), and has collaborated extremely well with my Chinese-speaking development engineer SMEs to produce technical documents.

Robert is planning to return to the U.S., and I/we wish him much success! If you would like to contact me about Robert's skills, accomplishments or work habits, please do not hesitate to do so.

Sincerely,

Jared Li

Software Development Director

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