

PRAKASH SISODIYA

<https://www.linkedin.com>

Career Objective

Passionate and dedicated professional with 6 months of experience in Customer Support Associate . Seeking a role that allows me to further develop my skills, contribute to a dynamic team, and make a meaningful impact. Committed to continuous learning and growth in a supportive work environment.



8120575377



sisodiyap438@gmail.com



Vijay Nagar Indore
Madhya Pradesh.

LANGUAGE

- English
- Hindi
- Germany (Basic)

EXPERTISE

- Microsoft Office
- Ms Excel
- Microsoft access
- Microsoft power point
- Outlook
- Critical Thinking
- Strong Communication
- Leadership & Creativity
- Time management skills

EXPERIENCE

Customer support
associate ICICI Bank-Indore
April 2022 - August 2022

Expertly handled customer queries and resolve problems to ensure customer satisfaction, developed strategies to improve customer service experience.

Assisted customers with inquiries and complaints in timely and efficient manner.

Coordinated with customers to identify issues and determine solutions.

MIS
Motherson Sumi wiring India
pvt LTD- Pitampur
Oct2023-Present

Freelancing
Data entry, We
developer 2023 - Present

EDUCATION

Rajiv Gandhi University Bhopal
Bachelor of Computer Science &
Engineering 2021

Govt Higher Secondary School Niwali
12th Standard
2016

SKILLS SUMMARY

Data entry operator 78 %
Customer Support 81 %