

## **Chapter 1 Governance e-Marketplace (GEM):**

### General terms and conditions

#### 1. Introduction

This document is an electronic record published by GEM under the provisions of the Information Technology Act, 2000 and the rules made there under (as applicable) and shall act as valid agreement between Seller /Service Provider and Buyer

#### 2. General Terms and Definitions:

a. "APPLICABLE LAWS" shall mean any statute, law, ordinance, notification, rule, regulation, judgment, order decree, bye-law, approval, directive, guideline, policy or other governmental restriction as may be in effect.

b. "GOODS" shall mean an Article / product or an intangible product like software, technology transfer, licenses, patents or other intellectual properties being offered for sale on the GEM portal by Seller(s) on GEM. The term

c. "SERVICES" shall mean the services offered or provided by the Seller such as IT Professional Services, Manpower Services, Security Services, Transport Services, etc. listed as Services on GEM. The term 'Service' shall also include supply of goods /ArticleswhichareincidentalorconsequentialtotheprovisioningofsuchServices as defined in the scope of supply given in the contract.

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