

Topic: Cards

Question	Answer(s)
When we add an action to a card, what does clicking on the action button do?	Clicking an action can launch a workflow to begin a guided process, start a process such as recording a call, or link to another internal or external website
When passing data to your flyout, what does the merge code have to start	\$scope
What does the Card State control?	It controls- a.What the user can see and do on the card b. The card's appearance related to its state
What is a benefit of bringing external data to your card layout?	Legacy or on prem data sources, API integrations, third party data and applications are often needed for a Vlocity Implementation.
What is a flyout card?	A separate layout and card that shows additional data when you click a card. You can display more data and actions by adding a card flyout to a card. When you click the card header, the flyout appears.
Why might you not be able to view a flyout layout in the Layout dropdown?	a.The Flyout Layout or Card is not active. b.The Flyout Data Object is not configured properly.
When would you version a card layout or card?	Version if you want the new layout to replace the old one. Only one version of a card or layout may be active at a time.
How many cards can you have in a card	There is no limit on the amount of cards you can display on a card layout.

Topic: Vlocity Process Library

Question	Answer(s)
What is a Vlocity Industry Process Library?	Collection of pre-built, industry-specific process components that you can customize for your business needs without writing code. It is located in the Vlocity Success Community. Process components are organized under each
What is a Data Pack?	A Vlocity DataPack is a collection of Vlocity components and related functionality that we can package for quick migration from one org to another. You export a datapack from one org and then import it into another.

Topic: OmniScripts

Question	Answer(s)
What makes each OmniScript unique?	In the Script Configuration element: Type, Subtype, and Language define the unique identity of the OmniScript. There can be only one OmniScript with the same Type, Subtype, and Language active at any time. The OmniScript name is not unique.
Which OmniScript elements allow users to select from a set of options? What are the differences between them?	Radio: one selection as buttons Select: one selection from dropdown list Multiselect: one or more selections as checklist
How Can you change the Appearance and Behavior of OmniScript Elements?	You can configure the appearance and behavior of OmniScript elements in the base templates that are installed when installing Vlocity. You can also customize the look and behavior of OmniScript elements by creating custom templates.
Which Actions element allows the OmniScript to get the external data from a Weather API?	A HTTP Action can get, save or delete data through a web API. However, there is a better option for this scenario. Better Answer: This action calls an Integration Procedure that will do the work of fetching this data. (Depending on the context of the question, you may have to choose an answer)
How Do Blocks Display Based on the Options Selected?	Conditions control which block displays based on the option chosen. These conditions are set in each Block element's CONDITIONAL VIEW property.
What is the merge field syntax for JSON sub nodes in OmniScripts?	%node 1:array%
What are examples of external data that a service agent could find useful?	*Billing data from an onsite database *Weather data *Order tracking information from an order management system *Mapping or other geolocation information
What three elements need to be configured for a Type Ahead Block to work?	*The Type Ahead Block *The Data Element in the Type Ahead Block (e.g. DataRaptor Extract Action) *The Data data source called by the element (e.g. DataRaptor Extract)
Why is error checking important for an OmniScript?	Error checking is important for an OmniScript because you don't want users to get dead-ended due to avoidable errors.
How to add the Branching Options in an OmniScript?	The Radio element includes an the OPTIONS section for adding options and naming them

Topic: Integration Procedures

Question	Answer(s)
Why Integration Procedures are recommended on Cards & OS as data sources?	Using Vlocity Integration Procedures as much as possible for the data source for Cards and OmniScripts is recommended because they can combine multiple actions into a single server call and they can future proof your front end design.
Why are IP called as portable?	They are called as portable as you can build an Integration Procedure once and use it everywhere. We can use them as a data source for Vlocity Cards and Vlocity OmniScripts. We can also use them as data sources for APIs and Apex
Advantages of IP over Apex classes?	Up to 97% less development time No Apex test code coverage, a time- and cost-saving technical advantage Much easier to maintain and update
Vlocity Integration Procedures are declarative, server-side processes that execute multiple actions in a single	True.
What Integration Procedure elements do you use to incorporate external	Set Values and two HTTP Actions.

Topic: DataRaptors

Question	Answer(s)
What do DataRaptors do?	DataRaptors supply data to Vlocity OmniScripts and Vlocity Cards from Salesforce, and write updates from Vlocity OmniScripts and Vlocity Cards back to Salesforce. They typically do this via Vlocity Integration Procedures. DR perform- Extract,
What prevents duplicate records in Salesforce in a DataRaptor Load?	To ensure you don't create duplicate records in Salesforce when you create your DataRaptor Load, define an Upsert Key.
Which sub-tab do you select to see or edit the JSON mappings for DataRaptor	FIELDS
What is an advantage of using a DataRaptor Turbo Extract rather than a	It provides better performance during runtime. It is easy to setup
What is one example of the power of DataRaptors?	Linking records. The ability to create a record, hold information from that new record (that is a different object type) and use it to link to and update a second

Topic: Calculation Procedures

Question	Answer(s)
What are Calculation Procedures?	Velocity Calculation Procedures allow complex math to be configured procedurally on top of the Salesforce platform. Through configuration, you can run a comprehensive and detailed set of mathematical processing steps to do the kinds of calculations required in industries where more than a simple
What are basic components of Calculation Procedures?	VARIABLES AND CONSTANTS: Used in calculation steps PREPROCESSOR CLASS: APEX classes used to manipulate the input of the calculation CALCULATION STEPS: Matrix and Lookup AGGREGATION STEPS: Allow you to use data from an array input where the calculations are run on each element separately
How does the versioning for CP work?	Versioning for Calculation Procedures is the same as it is for Calculation Matrices. The Calculation Procedure version is valid between the start time and end time, and if there are multiple versions that are valid, then the highest priority will be run (1 is the lowest priority). You can have multiple versions, and

Topic: Calculation Matrices

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How do Calculation Matrices operate?	Calculation matrices take a unique input or set of inputs and return an output or set of outputs. Use a calculation matrix whenever you need to lookup data.
Few usecases where Calc. Matrix are used	Insurance premium matrices that match characteristics of the insured to policy premiums: Age, gender, and smoking status for a life insurance policy.
How to Read a Calculation Matrix?	A Matrix will only run if the current date and time is between the Start Date/Time and End Date/Time. -If there are multiple versions of a Matrix, only one version can be accessed at a time, based on these factors: -The date/time range on the Matrices (i.e. are they active at the same time?). -If they are both active, the highest priority active Matrix is the one that runs. (1 is the lowest priority) -The previous versions will always be available to allow products with old prices to still access the proper price tables. -If there is a lot of data, Matrices can represent ranges. This keeps them small!

Topic: Miscellaneous

Question	Answer(s)
Industry Consoles: Q: What are Profile Attributes?	<p>Profile attributes are a fast way for users to add run time information about their customers that doesn't fit in any regular field.</p> <p>Examples might be a customer's hobbies and interests, or concerns such as their sensitivity to price.</p> <p>We can use this to build up a customer profile and get to know our customers</p>
What is a Relationship Graph?	<p>A Relationship Graph is a dynamically generated visual representation of relationships between people, organizations, and any other Salesforce objects</p>
What is a Party Model?	<p>Party is a custom object that Vlocity provides. A party is either a person, a company or organization, an affinity group, a household, or some other party. In Vlocity applications, each account, contact, and household tracked in the system is also tracked as a party. Party records are generated behind the scenes; there's no tab for users to view them.</p> <p>The Party Relationship object enables you to track relationships not supported</p>