



PRAMOD KE.

Flat#201, sri Kalleshwara nilaya, Bangalore, India
Contact: +91 77749 33979; E-mail: kepramodgoud@gmail.com

7x Certified SALESFORCE DEVELOPER

*Offering around **10** years of experience across **salesforce development & administration**, seeking challenging assignments across the industry*

PROFILE & STRENGTHS

- A result-oriented software professional offering experience in Salesforce.com.
- Having 4 years of salesforce developer experience as a client facing a role at Manchester, UK.
- Salesforce certified professional with, **Platform developer II** , **Platform Developer 1**, **ADM 201 & Sales Cloud consultant** certifications, **Sharing and Visibility Designer**, **Vlocity Developer** and **Marketing cloud Email specialist**.
- Hands on experience on **LWC and AURA components** for different use case functionality for a business.
- Experienced in **Production support and Enchantment** on the application Sales cloud, Service Cloud and the Marketing cloud.
- Mentoring the team members and also perform code review based on the sprint planning.
- Writing documents with the technical details for the work done.
- Maintaining the security and integrity of the application software.
- Experienced in Agile or agile-variant software development methodologies.
- Hands on experience to **migrate the salesforce org from Classic to Lightning**.
- Lead multiple salesforce projects in **Techno Functional** role.
- Experienced in creating the **Functional and technical documents** for the application.
- Experienced on **Release management process** (RM Process).
- Experienced in **Data Migration form third party system** to salesforce using data loader.
- Worked on sandbox refreshment activity after the production deployment.
- Helped in creating different Reports and Dashboards.
- Worked on AppExchange products like **Formyoola**, **Gridbuddy** and **Ninetx**.
- Hands-on experience on administration and creating Roles, Profiles, Page Layouts, Workflow Alerts, Actions, and Approval Workflows.
- Experience in defining workflow rules, approval process and assigning takes, email alerts and field updates to automate business logic.
- Adept in creating record types, validation rules and assignment rules.
- Experience in Apex programming to implement the business logics through **Apex Class**, **Handson table**, **Apex Trigger**, **Apex Test Methods**, **Batch Classes**, **Utility Methods**, **Apex Web Services** , **LWC** and **Aura** by considering the Apex Governor Limits.
- Proficiency in administrative tasks like creating and managing users, profiles, permission sets, roles, Public groups, OWD, sharing rules and manual sharing as per business needs.

- Proficient in Data migration from Traditional applications to salesforce using Data loader utility and using the online tool dataloader.io
- Experienced in working with salesforce.com sandbox and production environments.
- Experienced in REST services.
- Experienced in SSO.
- Having Good Debugging skills.
- Involved in Unit Testing and Test Coverage of Apex classes and triggers.
- Deployment experience using Change Sets & ANT.
- Experienced in creating Apex Classes, Apex Triggers and Visual force pages.
- My major skills include Sales force System Configuration, Visualforce, Apex Programming (Classes and Triggers) and lightning components.
- Good experience in Salesforce Configuration like Creating Objects, Relationships, Page Layouts, Record Types, Email Templates, Custom Settings and Validation Rules.
- Managing the users and assigning the permissions to them as per business needs.
- Created Custom Pages and used controllers and extensions.
- Create Applications, Objects, Fields, Page Layouts and Users.
- Requirement gathering and Client interactions on daily basis.

Operating System	Windows 10
Programming Languages	C, JAVA Script
Web Technologies	HTML, CSS
Database	Oracle
Tools Used	Eclipse, ANT
Sales Force CRM	Apex Classes, Triggers, Visual Force Pages, Work flows, Validation Rules, Reports, Dashboards, Sharing & settings.
Sales Force CRM Tools	Apex Data Loader, Force.com Builder, Force.com IDE (Eclipse)

- Quick learner who takes initiatives and can deliver quality results.
- Have good communication skills, interpersonal Relations, hardworking and result oriented as an individual and in a team.
- Good analytical, verbal, written communication and interpersonal skills.
- Self-motive to learn new Technology and ability to master in that by giving full range of effort.

TECHNICAL SKILLS

Educational Qualification

♦B.Tech in IT completed in the year of 2011, from Jawaharlal Nehru Technological University, Hyderabad, A.P.

PROFESSIONAL EXPERIENCE

- Working as Sr. Associate consultant at Infosys Pvt Ltd., Bangalore From Sep 2015- till date.
- Worked as Sr.Software Engineer at Tabs100Pvt Ltd., Pune - from Mar 2015 - Aug 2015.

- Worked as Software Engineer at **GL Technocraft Pvt Ltd.**, Pune - from Jun 2012 - Feb 2015.

CERTIFICATIONS

- Certified Salesforce Platform Developer I
 - Certified Salesforce Platform Developer II
 - Certified Salesforce Admin 201.
 - Certified Salesforce sales Consultant.
 - Certified Salesforce sharing and visibility Designer.
 - Certified Salesforce (Force.com) Developer (401).
-

PROJECT DETAILS

1# Syngenta

Tools: Salesforce CRM, LWC, Aura, Handson table, Apex, Visual Force, Rest API, Formyoula and Gridbuddy

Client: Syngenta, EAME (From March 2018 to till now – Manchester, UK)

Syngenta is a leading agriculture company helping to improve global food security by enabling millions of farmers to make better use of available resources. Through world class science and innovative crop solutions, our 28,000 people in over 90 countries are working to transform how crops are grown. We are committed to rescuing land from degradation, enhancing biodiversity and revitalizing rural communities.

I work for EAME region and implementing the components and fixing the bugs based on tickets which I get from different countries.

Roles and Responsibilities:

- Review the code developed by the developers.
- Helping the team members while implementation of the project.
- Daily tracking the changes and status of the User stories.
- Follows the agile methodology.
- In depth testing the functionality.
- Provided the training to the end users.
- Created the technical and functional docuemnts.
- Production support and Enhancement.
- Implemented the forms on Formyoula.
- Worked on both configuration and customization in salesforce.
- Daily basis tracking emails in Marketing cloud using email studio.
- Implemented complex visual force page, controller and test classes.
- Worked as RM (Release manager)

2# INTEL (SRT) (Nov 2017 to Mar 2018)

Tools: Salesforce CRM, Apex Data Loader, Apex, Visual Force, Rest API, SSO and Ant

Client: Intel, US

SRT (Service Request tracker), is an internal Intel application, which is hosted on Lombardi software. It is used by the employees of Intel from different departments to log their request for help in various activities like Creation of Business Presentations, Ticket booking, Knowledge articles etc. These requests are then assigned to SRT agents (third party vendors) and tracked till the closure.

The various requests will be routed to specified set of agents based on the specialized areas who are adept in handling the requests. Based on the time taken for working on these various requests, the Customers of SRT (Internal Intel users) are billed for these services. The billing is done considering various parameters related to customers, agents working on the tasks, vendor to which the agent belongs to.

As SRT on BPM Lombardi software will no longer be supported in Intel, the required functionality will be hosted on SFDC with the help of PAAS and leveraging the service cloud features. "GPST" is the new version of SRT application where only the required features of the SRT are being built on the SFDC platform.

Roles and Responsibilities:

- Implemented the SSO for SRT agents.
- Production support and Enhancement.
- Used RSET web service to fetch the data form HRMS system.
- Deployed complex visual force page, controller and test classes.
- Design of custom objects, workflows and VF pages
- Used Ant tool for Deployment purpose.

3# BP (BRITISH PETROLEUM)

Tools: Salesforce CRM, Apex Data Loader, Apex, Visual Force, Ant

Client: BRITISH PETROLEUM, UK (Sep 2016 to Oct 2017)

BP is one of the world's leading integrated oil and gas companies. They provide customers with fuel for transportation, energy for heat and light, lubricants to keep engines moving, and the petrochemicals products used to make everyday items as diverse as paints, clothes and packaging.

BP having different types of modules. I worked on Supplier Diversity module. This Module already implemented on the java platform. Using Salesforce, we were added the new features and implemented. 'Supplier Diversity' project basically allows business to have a dedicated community portal for its suppliers who want do business with BP.

Roles and Responsibilities:

- Requirement gathering and Development.
- Production support and development.
- Deployed complex visual force page, controller and Enable web to lead on multiple websites.
- Developed unit test methods for all the apex classes and maintained 90% code coverage.
- Design of custom objects, workflows and VF pages
- Used Ant tool for Deployment purpose.

4# ADIDAS (July 2016 to Aug 2016)

Tools: Salesforce CRM, Apex Data Loader, ANT tool

Client: ADIDAS

It is a Migration project, we moved the data of adidas from oracle to Salesforce CRM using Data loader and worked on deployment process using ANT Tool.

Roles and Responsibilities:

- Requirement gathering and Development.
- Deployment done using ANT tool.

5# GE & Alstom (Feb 2016 to June 2016)

Tools: Salesforce CRM, Apex Data Loader, ANT tool

GE is one of the few companies in the world with the ability to serve customers across total plant solutions—from water systems, boilers, HRSGs, steam and gas turbines, to controls, grid management and renewable technology. Together we have greater depth, a stronger infrastructure and pioneering technology to deliver even better solutions to you. We are proud to help you bring reliable, affordable, sustainable electricity to consumers around the world.

It is support and development project. Here we are getting a tickets using remedy toll. On daily basis we used to solve the tickets. Apart from Development, we used data loader for daily export and import the data.

6# Partner Application Finder (Sep 2015 – Jan 2016)

Zebra Technologies manufactures and sells marking, tracking and computer printing technologies. Its products include thermal barcode label and receipt printers, RFID smart label printers/encoders/fixed & handheld readers/antennas, and card and kiosk printers that are used for barcode labelling, personal identification and specialty printing principally in the manufacturing supply chain, retail, healthcare and government sectors. Zebra-brand printers are used by more than 90 percent of Fortune 500 companies.

- Responsibilities:
 - Involved in requirement gathering, preparation of design document, configuration activities, customization and data loading.
 - Analyzing the code and working on the functional implementation.
 - Prepared change sets and handled the Deployment activities.
 - Inserted the data of user records using Data loader and handled the migration activities.
 - Worked on preparing Test cases for all the scenarios.
 - Done Regression testing.
 - As a SFDC Admin, worked on Configuration and Customization of Salesforce.com for Zebra Technologies business processes based on Requirements Configuration.
 - Activities included creating Page layouts, Custom Objects, Custom Fields, Tabs, Validation Rules, Workflows Rules, Approval processes, Visualforce Email Templates, Profiles, Permission sets, Custom Labels, Language Translations and Field Level Security.
 - Provided training as well as mentored new team members. The extent of training extended from Zebra functionalities to in depth knowledge of SFDC.

7# Asante Solutions (Feb 2015 – Aug 2015)

Client: Cprime

Asante Solutions was the Insulin pump makers now acquired by Bigfoot biomedical. They manage their leads and account is Salesforce.

Roles and Responsibilities:

- Requirement gathering and Development.
- Deployed complex visual force page, controller and schedule classes and some customization and Configuration.
- Manage Security Settings.
- Developed unit test methods for all the apex classes and maintained 90% code coverage.

Environment: Visualforce, Apex classes, HTML, JavaScript, CSS, Eclipse IDE Plug-in and Apex Data Loader.

Project #8: 2014 to 2015

Project Title : SyncUpApp
Environment : Android Application

This application is developing on Android Operating System. The main aim of this product is to overcome the drawbacks of whats app and adding new features to implement a professional application i.esyncup. The drawbacks like if you send message to any person you can not roll back but, In Syncup it is possible. Moreover, features like you want to see the friends with in certain range you can see on map. Rather Than, remaining features are same.

Date of Birth: 19-Jun-1990
Languages: English, Telugu, Hindi and Marathi.