Name * Shehan
How would you rate the overall user experience of E-Video Cloud?
ExcellentGoodFairPoor
Were you able to easily navigate the website to find what you were looking for?
 Yes, very easily Mostly, but some areas were confusing Not really, I struggled to find what I needed No, it was very difficult to navigate

Did you find the registration/login process intuitive and user-friendly?
Yes, it was straightforward
It was okay, but could be improved
Not really, it was somewhat confusing
No, it was overly complicated
Were the available payment options convenient for you?
Yes, they were exactly what I needed
Mostly, but I would have preferred more options
Not really, I encountered issues with the payment process
No, the payment options were very limited and inconvenient
How satisfied are you with the variety and quality of music available on E-Video Cloud?
Very satisfied
Satisfied
Somewhat satisfied
Dissatisfied

Did you encounter any technical issues or bugs while using E-Video Cloud?
No, I experienced no technical issues
Yes, but they were minor and didn't affect my experience much
Yes, I encountered some technical issues that impacted my experience
Yes, I experienced major technical issues that significantly affected my experience
How likely are you to recommend E-Video Cloud to a friend or colleague?
Tiow likely are you to recommend E-video Cloud to a mend of colleague:
Very likely
Likely
Unlikely
O Very unlikely
Did you feel that the customer support provided by E-Video Cloud was helpful and responsive?
Yes, customer support was very helpful and responsive
Customer support was somewhat helpful and responsive
No, customer support was not helpful and responsive
I did not have any interactions with customer support

Were you satisfied with the speed and performance of E-Video Cloud?
Yes, it was very fast and performed well
It was mostly satisfactory, but there were occasional slowdowns
No, it was slow and had performance issues
I did not notice the speed or performance
How likely are you to continue using E-Music Cloud in the future?
Very likely
Very likelyLikely
Likely
LikelyUnlikely
LikelyUnlikely
LikelyUnlikelyVery unlikely

Name * Tharin
How would you rate the overall user experience of E-Video Cloud?
Excellent
Good
○ Fair
Poor
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Very likely
Very likelyLikely
Likely
LikelyUnlikely
LikelyUnlikely

Name * Dilon
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O Very likely
Very likelyLikely
Likely
LikelyUnlikely
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Name * Thenuri
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Poor
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How likely are you to continue using E-Music Cloud in the future?
O Very likely
Likely
Unlikely
O Very unlikely
What Are Thoughts on the new EVC Website
The improvements are noticeable and make the platform much easier to pavigate

Name * Saadh
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Excellent
Good
○ Fair
Poor
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How likely are you to continue using E-Music Cloud in the future?
Very likelyLikelyUnlikelyVery unlikely

What Are Thoughts on the new EVC Website

The changes bring a new level of quality to the platform. It's refreshing to see such attention to detail.

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