

Title: *Troubleshooting VPN Connection Problems*

Steps:

- Ask user for error message or screenshot.
- Verify internet connectivity.
- Ensure VPN client is installed (e.g., Cisco AnyConnect).
- Check VPN credentials.
- Try reconnecting to: vpn.company.com
- Reboot system and retry.
- If persistent, reset VPN profile or escalate to network team.