

# Pranali Chipkar

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## EDUCATION

### Northeastern University, Boston USA

Master of Science in Information Systems

Expected May 2025

- Relevant Coursework: Application Engineering Development, Web Design and User Experience Engineering, Data Science Engineering Methods, User Experience Design and Testing

### University of Mumbai, Mumbai, India

Post Graduate Diploma in Information Technology

July 2022

- Relevant Coursework: Software Engineering, Advance Java, Linux, Web Programming, Networking

Bachelor of Science in Information Technology

Oct 2020

- Relevant Coursework: C, C++, Core Java, Database Management Systems, Python, Operating Systems, Embedded Systems

## TECHNICAL SKILLS

**Languages/Web technologies :** C, C++, Java, Python, C#, Powershell, HTML, CSS, JavaScript, TypeScript, React, NumPy, Pandas, R

**Developer Tools:** VS Code, NetBeans, Eclipse, Service Now, Solarwinds, Nagios, Jupyter Notebook, Balsamic WireFrames, Moqups

**Technologies/Frameworks :** Linux, Unix, Swing, ASP.NET, Azure, Git, Data Visualization, Statistical Analysis, Data Analysis, Data Modelling

**Database:** SQL, MySQL, MongoDB

## EXPERIENCE

### Senior Systems Associate - Infosys Limited, India

Nov 2020 – Aug 2023

- Started as an **Operations Executive**, spearheaded the creation, modification, and disabling of over **600,000 user accounts**, optimizing group memberships and directory structure, resulting in a **20% increase in operational efficiency** for Siemens Gamesa Renewable Energy (SGRE). This initiative involved meticulous analysis of user requirements, adherence to security protocols, and seamless integration with existing systems
- Developed and fine-tuned **40+ PowerCLI and PowerShell scripts**, automating various administrative tasks and reducing manual workload by 35%, leading to a significant increase in team productivity. This involved close collaboration with stakeholders to identify areas for automation, rigorous testing of scripts, and continuous refinement based on feedback. Earned a promotion to **Systems Associate**
- Monitored and maintained various client tools such as **Service Now, Solarwinds, and Nagios**, ensuring 99.9% system uptime and proactively resolving issues to minimize downtime. By implementing robust monitoring procedures, conducting regular audits, and implementing preventive maintenance measures, system downtime was reduced by 30%
- After achieving one more promotion to **Senior Systems Associate**, collaborated with IT professionals to optimize deployment efficiency by implementing **15+ server application scripts**, resulting in a 25% reduction in deployment time and ensuring compliance with industry standards and security policies. This was achieved through thorough impact assessments, coordination with cross-functional teams, and comprehensive documentation to support deployment processes
- Conducted comprehensive knowledge transfer sessions aimed at educating new employees on crucial data security best practices and protocols. As a direct outcome, observed a substantial **30% decrease in security incidents** attributed by human error
- Implemented measures to protect sensitive data and meet regulatory requirements, leading to a remarkable **40% improvement** in overall **operational efficiency and client satisfaction**. Various encryption protocols, access controls, and regular security audits were implemented to ensure compliance with industry regulations and standards, resulting in a 50% decrease in security breaches and an increase in client trust and loyalty

## PROJECTS

### Analysis on GDP\_PPP Determinants Across Nations

Feb 2024

- Spearheaded an in-depth data analytics initiative utilizing **Python libraries** like **pandas, numpy, matplotlib, sklearn, statsmodels**, etc to delve into the determinants of **Gross Domestic Product at Purchasing Power Parity (GDP\_PPP)** across nations.
- Applied **regression analysis** and **K-means clustering** to quantify the impact of key factors e.g., **Entrepreneurship, Quality of Life, Cultural Influence** on GDP, revealing significant associations (e.g., Entrepreneurship: \$604.34).
- Implemented advanced techniques including **feature scaling** and **dimensionality reduction**, unveiling noteworthy insights into complex data patterns.
- Concluded with comprehensive findings, shedding light on the intricate relationship between socioeconomic factors and economic growth, aiding in **cluster result interpretation**.

### Web-Based Coding Editor

Dec 2023

- Led development and deployment of an innovative **online code editing platform** utilizing **CSS** and **HTML** for a user-friendly interface, integrating **MongoDB** for real-time user data, achieving a **25% reduction in page load** times and a 40% boost in user satisfaction.
- Implemented **collaborative coding**, resulting in a 50% increase in project completion rates and utilized **TypeScript** for enhanced functionality.
- Implemented advanced **evaluation features** and **performance analytics**, enabling users to accurately track progress and performance, leading to a significant increase in user engagement.

### E-commerce Food Portal: Effortless Ordering

Jul 2022

- Engineered an innovative **e-commerce food ordering application** leveraging **Java** application backend and **MySQL** database, integrated **real-time inventory** management and multi-lingual support for enhanced scalability and customer experience.
- Enhanced **cross-platform compatibility**, resulting in a 30% increase in website traffic and a 20% rise in customer satisfaction.
- Integrated **real-time delivery tracking**, reducing delivery time by 25% and boosting customer loyalty, while ensuring **data integrity** at 99.9%.

### Cafeteria Management System

Sep 2020

- Designed and developed a user-friendly **college cafeteria system** with innovative features like **cashless payment options, performance metrics tracking**, serving a diverse **student population** exceeding **5000**.
- Optimized **inventory management**, achieving 25% reduction in discrepancies and significant cost savings.
- Utilized **MySQL** and **ASP.NET** for seamless functionality, handling multiple transactions daily with 99.9% uptime.
- Seamlessly integrated **student accounts** with robust data security, ensuring **100% secure billing** and zero data breaches.

## CERTIFICATES

Computer Network Security

Udemy

Bits and Bytes of Computer Networking

by Google

Coursera

Data Scientist's Toolbox

Coursera