Cater4Less Feature Customizations

Feature Name	Description	Priority	Available in
System Branding & Theme	Need to change apps theme and branding	High	All
Update Business Details	remove dummy data from from system and update it with accurate details	High	All
Menu Customization Approval	When restaurants creates/updates menu from restaurant panel, admin panel should receive notification and admin can approve / reject / amend the menu before it can be published. Note: for rejection add comment or remark section where admin can write reason to reject the menu	High	Admin Restaurant Panel
Marketing Tools	Refer EZ manage Marketing tools section where restaurant can promote their business by different marketing techniques (such as Bidding to be on top, promoted or recommended) and implement admin functionalities for the same.	High	Restaurant Panel Admin Panel
Badging Criteria	We need to implement a **Cater Star** criteria and badge system in our admin panel. This functionality will allow us to set specific performance criteria for restaurants to achieve higher rankings in our restaurant management system. **Criteria for Ranking Boost:** 🔗 - **100% successful deliveries** (no failed orders) - **Zero cancellations** (orders should not be canceled by the restaurant) - **No delivery delays** (orders must be delivered on time)	High	All

	Badge System: 🔗 Restaurants that consistently meet these criteria will earn badges to highlight their reliability: • **Gold Badge** – For restaurants maintaining top-tier performance. • **Platinum Badge** – For exceptional reliability over an extended period. • **CaterStar Badge** – Special recognition for outstanding catering services. This system will incentivize restaurants to maintain high service standards and improve their ranking within our platform.		
Update Map Api and other keys	Need to add google map and api key to make application fully functional	High	
Implement Payment Module	Our system don't have payment module to receive and transfer order payments, we need to integrate a payment module with multiple payment gateways	High (need separate costing)	All
Wallet System	Implement Wallet system, where user can top wallet to pay from it, and if there is any cancelation he can get refund immediately.	High	All
Gift Cards	Customer can purchase and use gift cards in cater4less	High	All
Implement React Frontend for Customer	Currently we have flutter website for customer, for optimized and seamless performance we need react frontend	Optional	Customer Web
Loyalty	1 AED = 1 Loyalty	Optional	
AI	Bot Should suggest food & restaurants based on user profile, demographics, available offers and user query.	High (need separate costing)	Customer Web & App

	Bot should ask and populate the cart and place order on behalf of user. Bot can access user loyalty point, gift cards, wallet card details and process the order. AI can suggest and help restaurants to boost their sales based on successful campaign data from competitor restaurants.		