



# ATTRITION ANALYSIS

**ANALYZING THE ATTRITION DRIVERS**

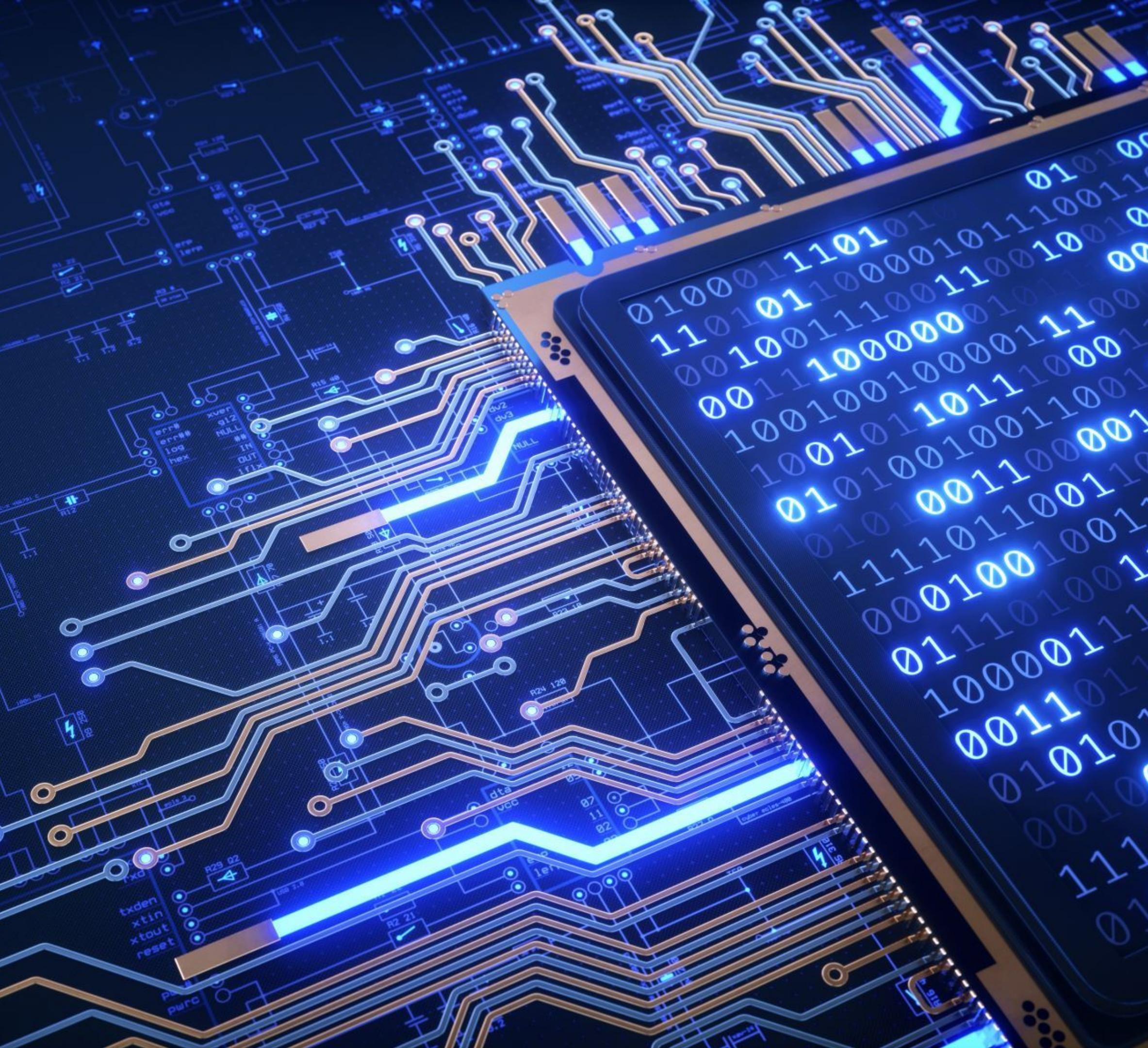
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- THE PROBLEM
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- TESTIMONIALS
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- XYZ SEMICONDUCTOR, AN INDIAN SUBSIDIARY OF AN U.S. SEMICONDUCTOR MANUFACTURING COMPANY
- THEY HAVE PLANS FOR EXPANSION THAT WILL HELP THE COMPANY BECOME A LEADER IN SEMICONDUCTOR MANUFACTURING BY 2024.



# THE PROBLEM

**DURING 2020, THE PRODUCTIVITY AT XYZ SEMICONDUCTOR DROPPED DUE TO HIGH EMPLOYEE ATTRITION.**

- COMPETITIVE ADVANTAGES THE COMPANY ONCE HELD ERODED
- REVENUE DROPPED.

# SOLVING PROBLEM

**ANJALI KARTHIKEY IS A HUMAN CAPITAL STRATEGIST.**

**XYZ SEMICONDUCTORS DECIDED TO HIRE ANJALI FOR**

- IDENTIFY THE ATTRITION DRIVERS**
- ANALYZE HOW THE COMPANY'S HR POLICIES INFLUENCED**

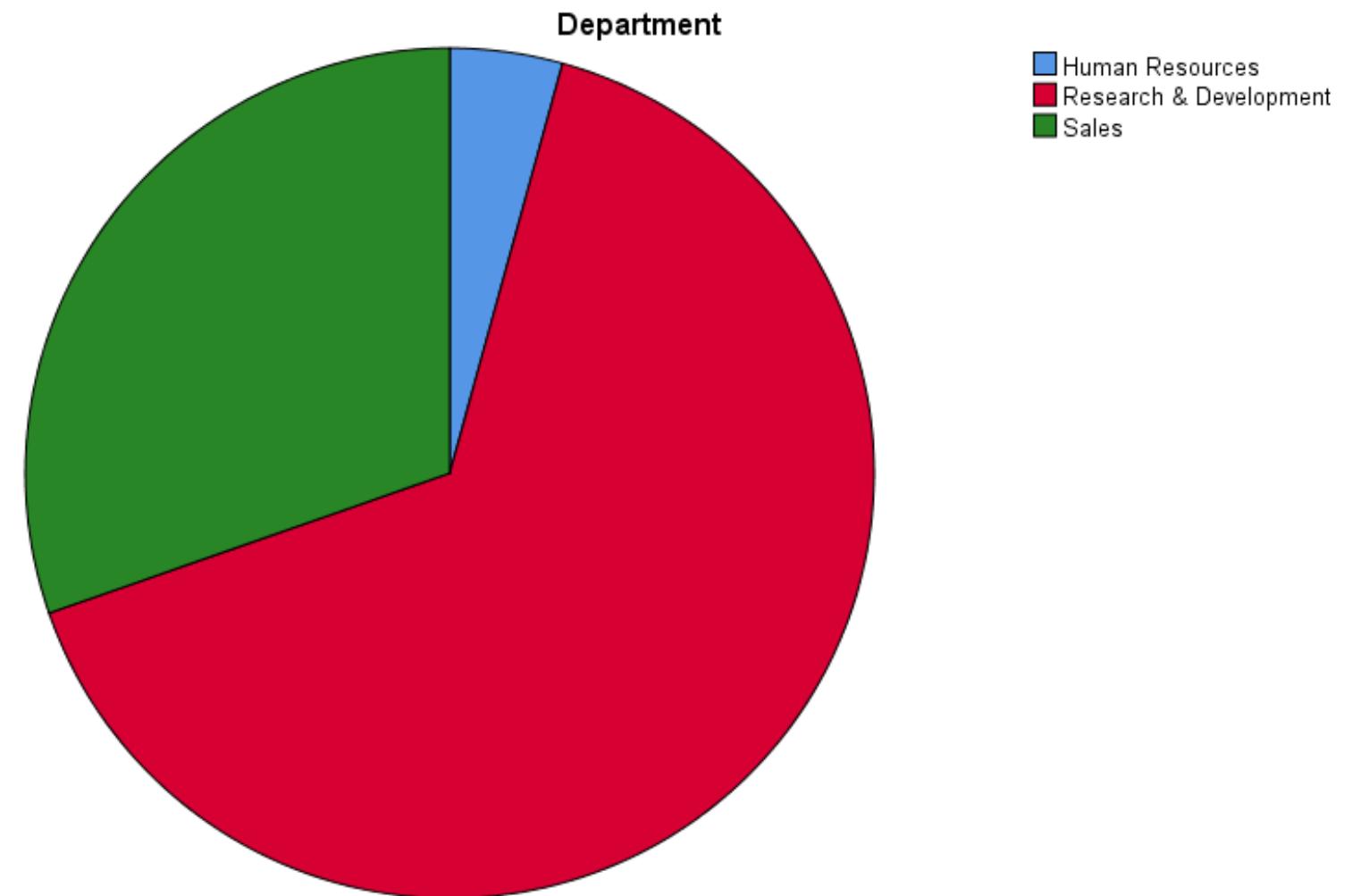
**SHE COLLECTED DATA FROM HRIS SYSTEM OF THE COMPANY, AND REST SHE HAD TO  
COLLECT HERSELF**

# Q.1 SAMPLING TECHNIQUE

**IT IS APPARENT THAT THERE IS UNBALANCE IN NUMBER OF CASES FROM 3 DEPARTMENTS.**

**IT IS POSSIBLE THAT THIS IS DUE TO SAME PROPORTION EXISTING IN COMPANY ITSELF**

| Department |                        | Frequency | Percent | Valid Percent | Cumulative Percent |
|------------|------------------------|-----------|---------|---------------|--------------------|
| Valid      | Human Resources        | 63        | 4.3     | 4.3           | 4.3                |
|            | Research & Development | 961       | 65.4    | 65.4          | 69.7               |
|            | Sales                  | 446       | 30.3    | 30.3          | 100.0              |
|            | Total                  | 1470      | 100.0   | 100.0         |                    |



# SAMPLING TECHNIQUE

As she also wanted to present the attrition data according to departments, the stratification has to be done based on the department the employee works in. The sample population is divided into subgroups based on department, and then randomly selected; participants from each department are in proportion to their representation in the population. This approach ensures that the sample represents people across different departments.

# VARIABLES

## INDEPENDENT VARIABLES

- EMPLOYEE NUMBER
- AGE
- BUSINESS TRAVEL
- DEPARTMENT
- DISTANCE FROM HOME
- EDUCATION
- EDUCATION FIELD
- EMPLOYEE COUNT
- ENVIRONMENT SATISFACTION
- GENDER
- JOB INVOLVEMENT
- JOB LEVEL
- JOB ROLE
- JOB SATISFACTION
- MARITAL STATUS
- MONTHLY INCOME
- NUM. OF COMPAINES WORKED
- OVER18
- PERCENTAGE SALARY HIKE
- PERFORMANCE RATING
- RELATIONSHIP SATISFACTION
- STANDARD HOURS
- STOCK OPTION LEVEL
- TOTAL WORKING YEARS
- TRAINING LAST TIME YEAR
- WORK LIFE BALANCE
- YEARS AT COMPANY
- YEARS SINCE LAST PROMOTION
- YEARS WITH CURR. MANAGER

## DEPENDENT VARIABLES

- ATTRITION

# **IDENTIFYING OUTLIERS**

## **MULTIVARIATE OUTLIERS**

**TO IDENTIFY OUTLIERS BY  
USING MAHALANOBIS  
DISTANCE**

**WE HAVE 33 VARIABLES, SO OUR**

**DEGREE OF FREEDOM IS 33,  
AND**

**WE SET PVALUE =0.005**

# IDENTIFYING OUTLIERS

## MULTIVARIATE OUTLIERS

Determine a  $\chi^2$  critical value for a given alpha level

*p* value ( $\alpha$ )      *df*

0.005

33

*CV* =

57.648

*Alpha level can be modified for custom tests*

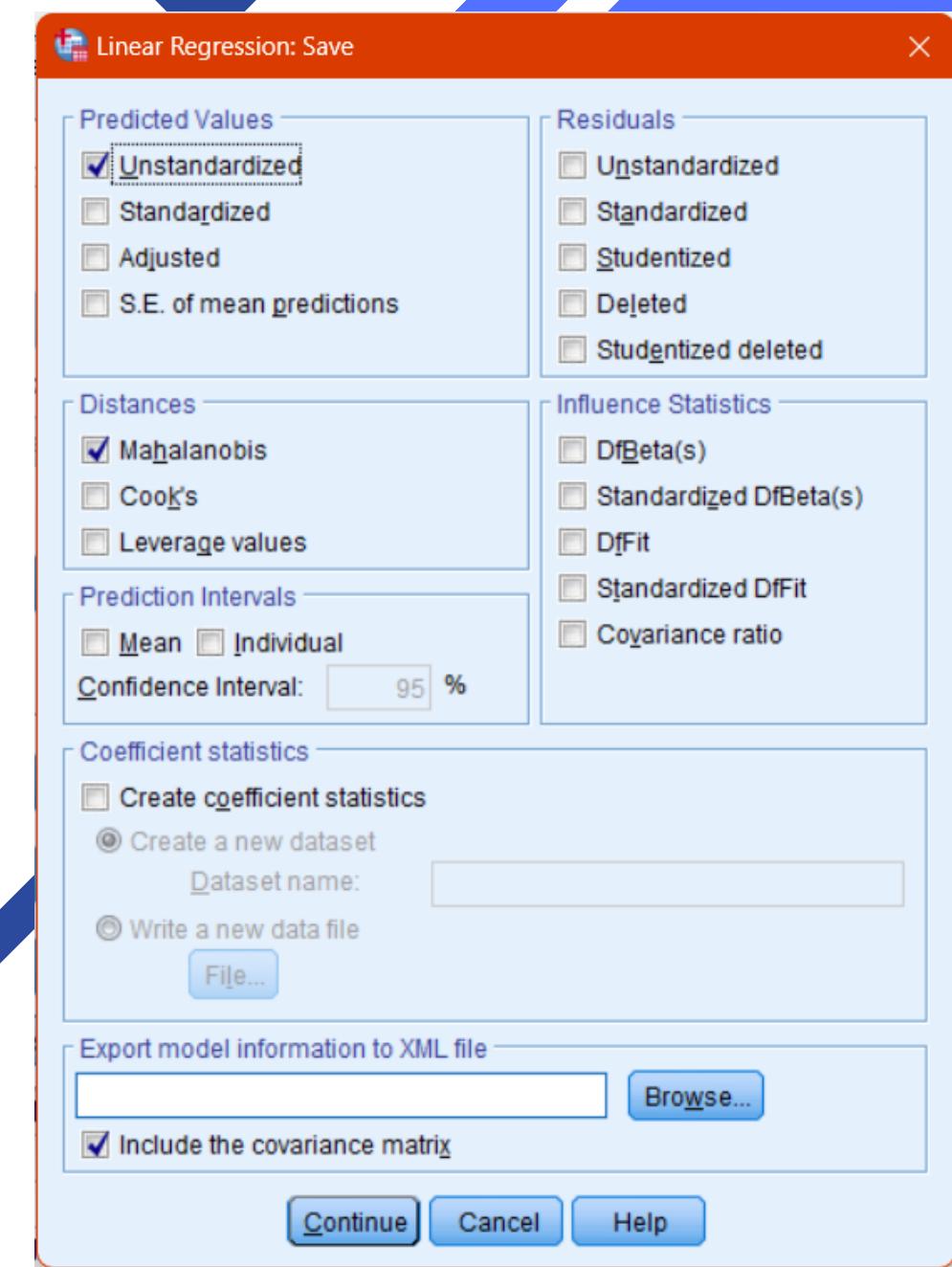
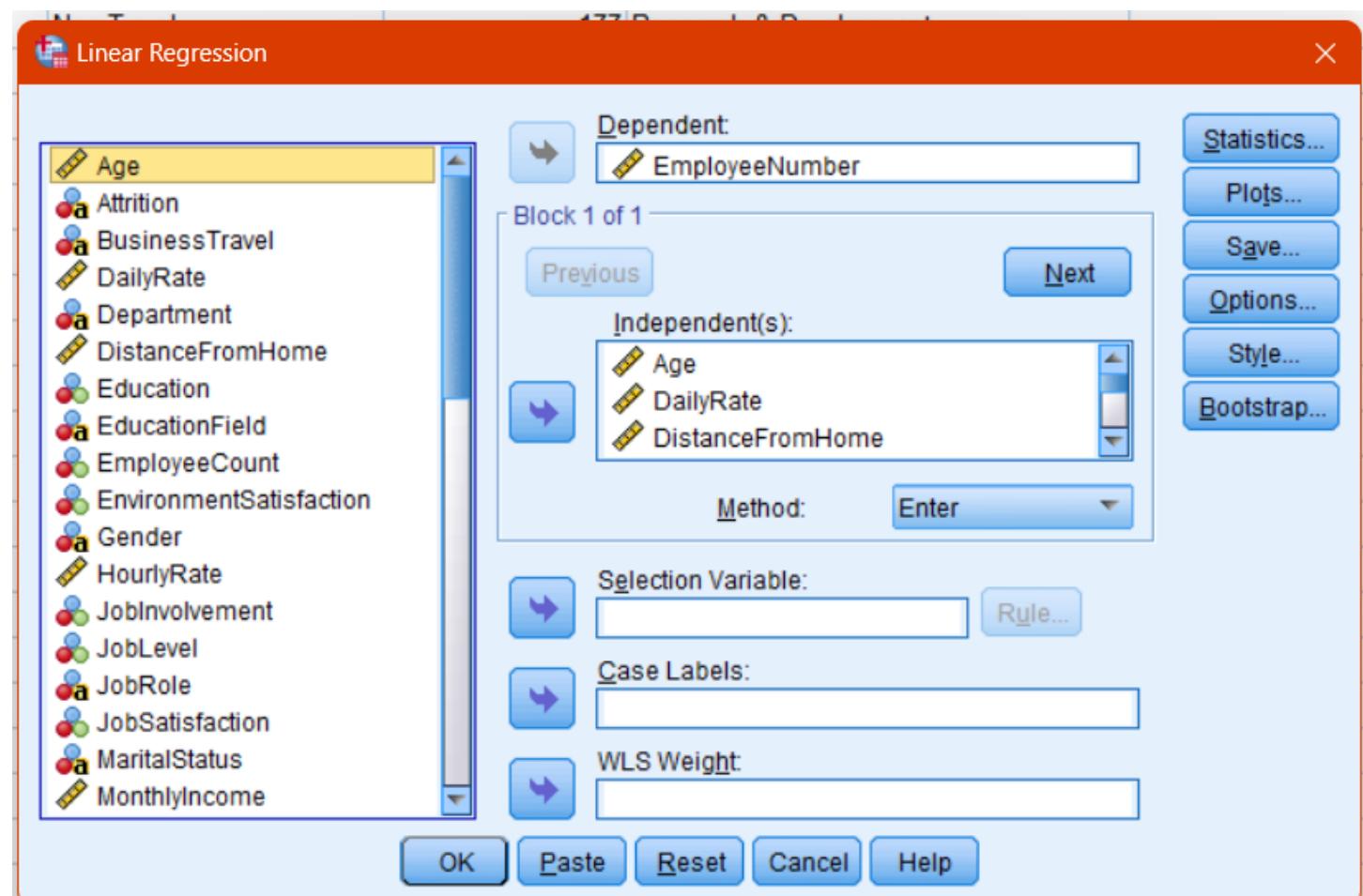
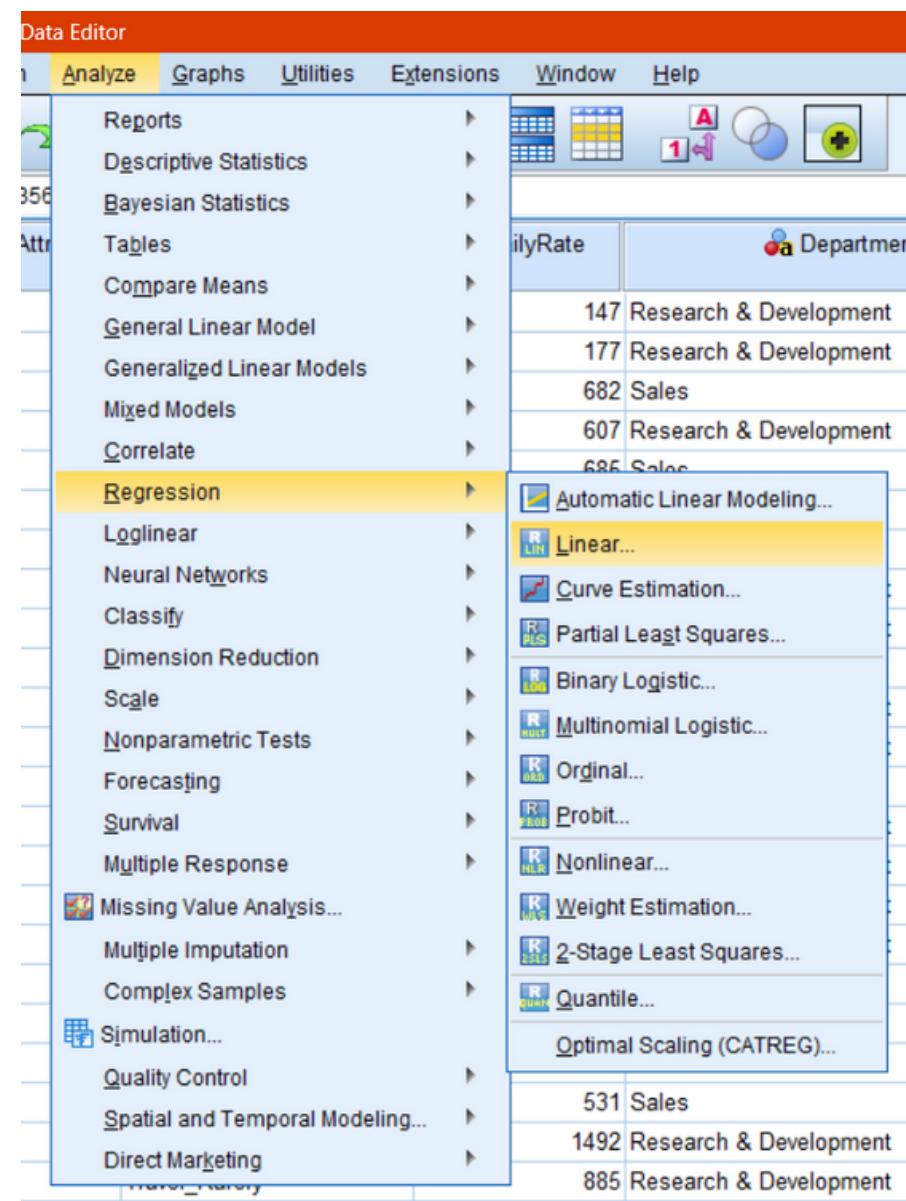
[Click to Calculate](#)

**SO OUR CRITICAL  
MAHALANOBIS VALUE IS 57.65**

# IDENTIFYING OUTLIERS

## MULTIVARIATE OUTLIERS

### ○ GETTING MAHALANOBIS DISTANCE



# **IDENTIFYING OUTLIERS**

## **MULTIVARIATE OUTLIERS**

**SO WE HAVE IDENTIFIED OUTLIERS  
AND REMOVED THEM**

|  MAH_1 |
|---|
| 113.37099   |
| 101.65610   |
| 84.64599  |
| 82.73770  |
| 77.07799  |
| 76.82928  |
| 73.94992  |
| 70.31564  |
| 67.38566  |
| 65.86059  |
| 64.97577  |
| 60.56243  |
| 60.52894  |
| 60.37995  |
| 59.82354  |
| 59.70968  |
| 59.11872  |
| 58.97976  |
| 57.87960133780568   |

# **IDENTIFYING OUTLIERS**

## **UNIVARIATE OUTLIERS**

We use the z-score method to identify outliers and find z-scores for each variable. If

$$\text{z-score} > 3.29$$

OR

$$\text{z-score} < -3.29$$

the data is considered an outlier.

# Z-SCORES OF DIFFERENT VARIABLES

| ZTotalWorkingYears |
|--------------------|
| 3.67532            |
| 3.67532            |
| 3.54008            |
| 3.40846            |
| 3.40846            |
| 3.29057            |
| 3.29057001467281   |
| 3.27683            |
| 3.27683            |
| 3.16232            |
| 3.16232            |
| 3.16232            |
| 3.14520            |
| 3.03407            |
| 3.01357            |

| ZYearsWithCurrManager |
|-----------------------|
| 3.61680               |
| 3.61680               |
| 3.61680               |
| 3.61680               |
| 3.61680               |
| 3.49390               |
| 3.49390               |
| 3.33677               |
| 3.21941               |
| 3.05674               |
| 3.05674               |
| 3.05674               |
| 3.05674               |
| 2.77671               |
| 2.77671               |
| 2.77671               |

| ZYearsInCurrentRole |
|---------------------|
| 3.79725             |
| 3.79725             |
| 3.52298             |
| 3.52298             |
| 3.52298             |
| 3.41886801552163    |
| 3.24871             |
| 3.24871             |
| 3.24871             |
| 3.24871             |
| 3.14565             |
| 3.14565             |
| 3.14565             |
| 2.97444             |
| 2.97444             |
| 2.97444             |
| 2.97444             |

# Z- SCORES OF DIFFERENT VARIABLES

| ZYearsAtCompany  |
|------------------|
| 5.50043          |
| 4.83644          |
| 4.76597          |
| 4.60558          |
| 4.33844          |
| 4.33844          |
| 4.33844          |
| 4.28480          |
| 4.17244          |
| 4.12441          |
| 4.00644          |
| 4.00644          |
| 4.00644          |
| 3.96403          |
| 3.84044          |
| 3.73893          |
| 3.67444          |
| 3.59379          |
| 3.48286          |
| 3.34244          |
| 3.34244299673262 |
| 3.17644          |
| 3.17644          |
| 3.01044          |
| 3.01044          |
| 3.00170          |
| 3.00170          |

| ZYearsSinceLastPromotion |
|--------------------------|
| 3.77107                  |
| 3.77107                  |
| 3.77107                  |
| 3.77107                  |
| 3.70642                  |
| 3.70642                  |
| 3.70642                  |
| 3.70642                  |
| 3.70642                  |
| 3.70642                  |
| 3.70642                  |
| 3.70642                  |
| 3.70642                  |
| 3.70642                  |
| 3.70642                  |
| 3.47286                  |
| 3.47286                  |
| 3.39398                  |
| 3.39398                  |
| 3.39398                  |
| 3.39398                  |
| 3.39398                  |
| 3.39398                  |
| 3.39398                  |
| 3.39398                  |
| 3.39397719323733         |
| 3.27460                  |
| 3.17465                  |
| 3.17465                  |
| 3.17465                  |
| 3.08153                  |
| 3.08153                  |
| 3.08153                  |

# RESULTS

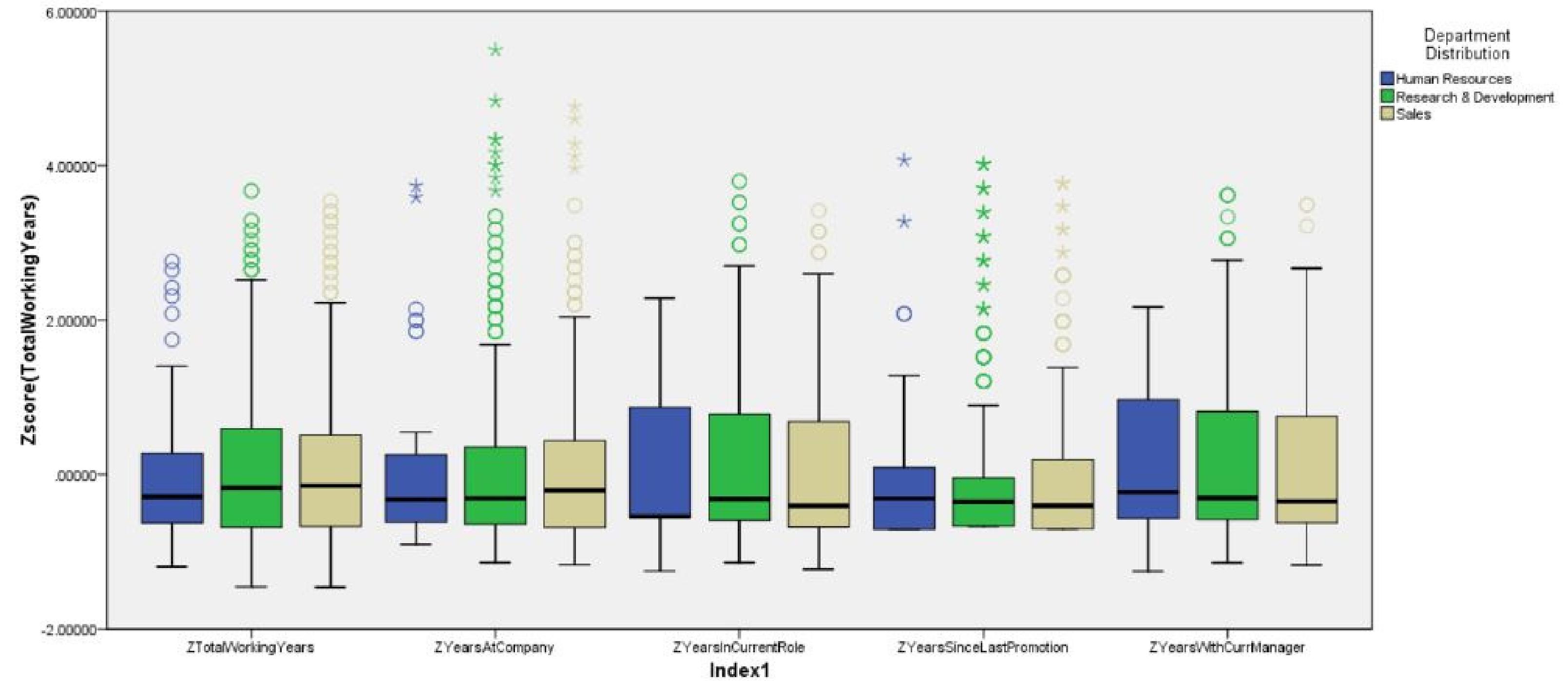
So these outliers were found in these 5 IV(z-score method)

- ***Total working years***
- ***Years at current company***
- ***years in current role***
- ***years since last promotion***
- ***years with current manager***

The identified outliers have been deleted from the sample as the number of outliers not significant compared to the number of samples.

# BOX-PLOT

GGraph



# MISSING DATA

## QUANTITATIVE VARIABLES:

- Job Satisfaction
- Work Life Balance

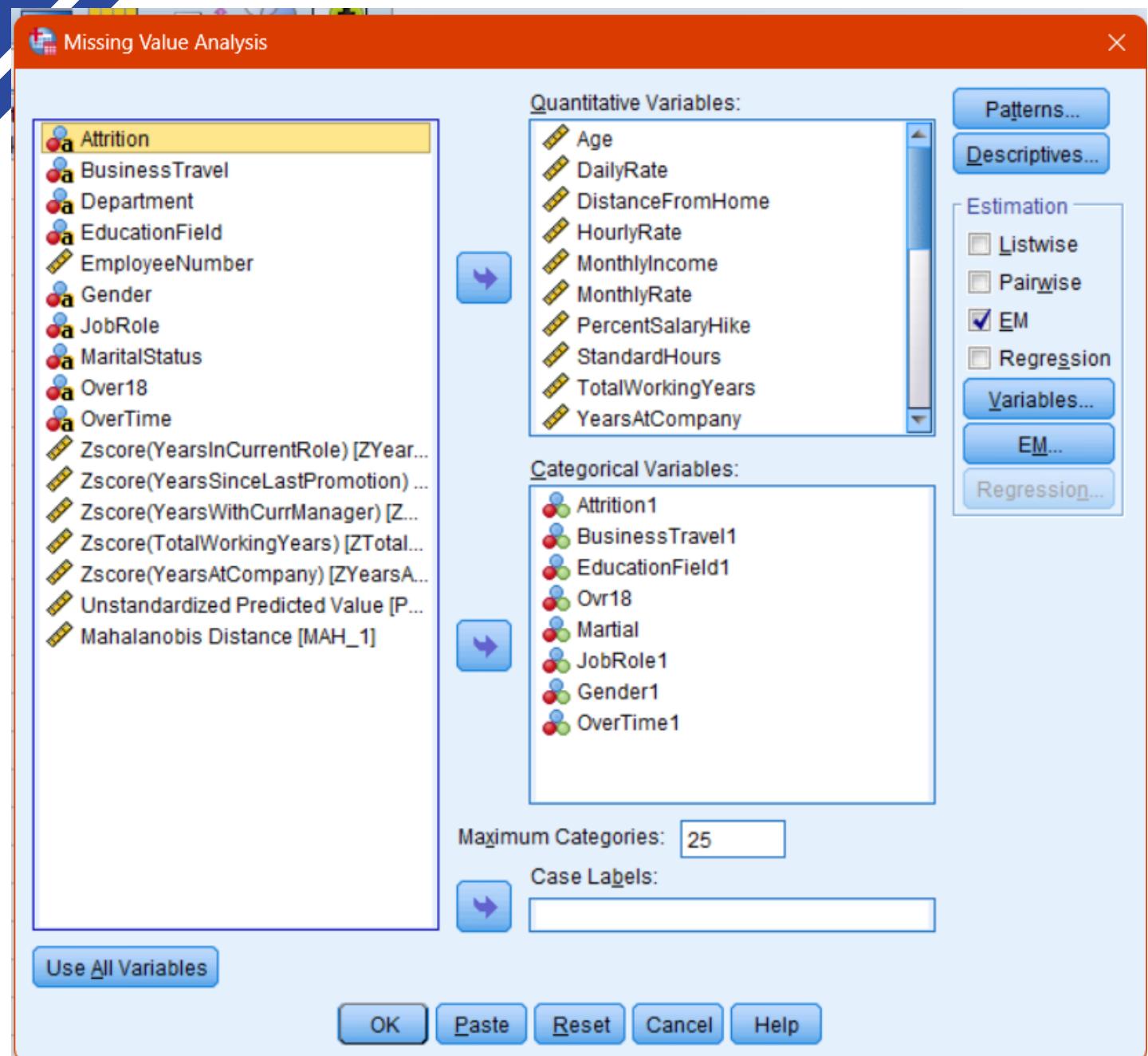
## CATEGORICAL VARIABLES:

- Gender
- Business Travel
- Marital Status

**So, for continuous variable we perform Median imputation and for categorical variables we perform List-wise deletion Technique**

# MISSING DATA

**WE USED MISSING VALUE ANALYSIS TO CHECK MISSING VALUES AND USE LITTLE'S MCAR TEST TO CHECK IF VALUES ARE MISSING COMPLETELY AT RANDOM OR NOT**



a. Little's MCAR test: Chi-Square = 44.553, DF = 48, Sig. = .615

**AS SIGNIFICANCE IS MORE THAN 0.005,  
HENCE VALUES ARE MISSING RANDOMLY**

# MISSING DATA

## QUANTITATIVE VARIABLES:

- Job Satisfaction
- Work Life Balance

## CATEGORICAL VARIABLES:

- Gender
- Business Travel
- Marital Status

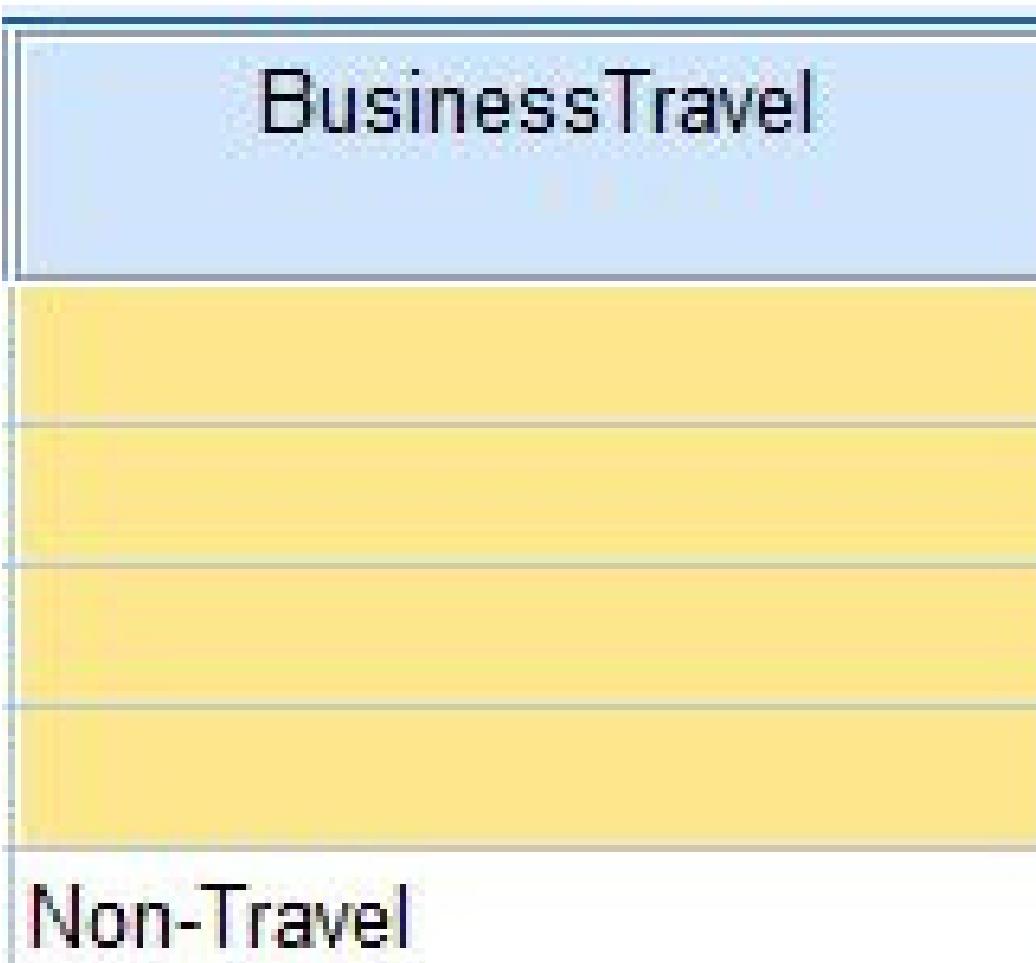
**So, for continuous variable we perform Median imputation and for categorical variables we perform List-wise deletion Technique**

# MISSING DATA ANALYSIS

| Marital Status |          |
|----------------|----------|
| 1              | Divorced |
| 1              | Divorced |
| 2              | Divorced |
| 3              | Divorced |
| 3              | Divorced |
| 3              | Divorced |
| 1              | Divorced |
| 3              | Divorced |
| 3              | Divorced |
| 3              | Divorced |
| 4              | Divorced |

# MARITAL STATUS

# GENDER



# BUSINESSTRAVEL

# **JOB SATISFACTION**

# MISSING DATA ANALYSIS

**JobSatisfaction**

|         |        | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|--------|-----------|---------|---------------|--------------------|
| Valid   | 1      | 289       | 19.7    | 19.7          | 19.7               |
|         | 2      | 280       | 19.0    | 19.1          | 38.8               |
|         | 3      | 439       | 29.9    | 30.0          | 68.8               |
|         | 4      | 457       | 31.1    | 31.2          | 100.0              |
|         | Total  | 1465      | 99.7    | 100.0         |                    |
| Missing | System | 5         | .3      |               |                    |
|         | Total  | 1470      | 100.0   |               |                    |

**Gender**

|        | Frequency | Percent | Valid Percent | Cumulative Percent |
|--------|-----------|---------|---------------|--------------------|
| Valid  | 4         | .3      | .3            | .3                 |
| Female | 587       | 39.9    | 39.9          | 40.2               |
| Male   | 879       | 59.8    | 59.8          | 100.0              |
| Total  | 1470      | 100.0   | 100.0         |                    |

**WorkLifeBalance**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| Valid   | 1         | 80      | 5.4           | 5.5                |
|         | 2         | 343     | 23.3          | 23.4               |
|         | 3         | 891     | 60.6          | 60.7               |
|         | 4         | 153     | 10.4          | 10.4               |
|         | Total     | 1467    | 99.8          | 100.0              |
| Missing | System    | 3       | .2            |                    |
|         | Total     | 1470    |               |                    |

Double-click to activate

# MISSING DATA ANALYSIS

The screenshot shows a data analysis interface with a data grid and a 'Replace Missing Values' dialog box.

**Data Grid:**

| Years | TrainingTimesLastYear | WorkLifeBalance | YearsAtCompany | YearsInCurrentRole | YearsSinceLastPromotion | YearsWithCurrManager |
|-------|-----------------------|-----------------|----------------|--------------------|-------------------------|----------------------|
| 10    | 2                     | 3               | 1              | 0                  | 0                       | 0                    |
| 16    | 2                     | 4               | 1              | 0                  | 0                       | 0                    |
| 1     | 3                     | 3               | 1              | 0                  | 0                       | 0                    |
| 5     | 2                     |                 |                |                    | 0                       | 0                    |
| 11    | 2                     |                 |                |                    | 0                       | 0                    |
| 20    | 6                     |                 |                |                    | 0                       | 0                    |
| 1     | 2                     |                 |                |                    | 0                       | 0                    |
| 1     | 3                     |                 |                |                    | 0                       | 0                    |
| 8     | 2                     |                 |                |                    | 0                       | 0                    |
| 4     | 2                     |                 |                |                    | 0                       | 0                    |
| 1     | 3                     |                 |                |                    | 0                       | 0                    |
| 1     | 5                     |                 |                |                    | 0                       | 0                    |
| 12    | 3                     |                 |                |                    | 0                       | 0                    |
| 6     | 3                     |                 |                |                    | 0                       | 0                    |
| 34    | 2                     |                 |                |                    | 0                       | 0                    |
| 25    | 2                     |                 |                |                    | 0                       | 0                    |
| 17    | 3                     |                 |                |                    | 0                       | 0                    |
| 10    | 1                     |                 |                |                    | 0                       | 0                    |
| 10    | 2                     | 2               | 0              | 0                  | 0                       | 0                    |
| 17    | 2                     | 2               | 1              | 0                  | 0                       | 0                    |
| 18    | 3                     | 3               | 1              | 0                  | 0                       | 0                    |
| 8     | 3                     | 2               | 0              | 0                  | 0                       | 0                    |

**Replace Missing Values Dialog Box:**

New Variable(s):

- JobSatisfaction\_1 = SMEAN(JobSatisfaction)
- WorkLifeBalance\_1 = SMEAN(WorkLifeBalance)

Name and Method

Name: WorkLifeBalance\_1

Method: Series mean

Span of nearby points:

Number: 2

All

OK | Paste | Reset | Cancel | Help

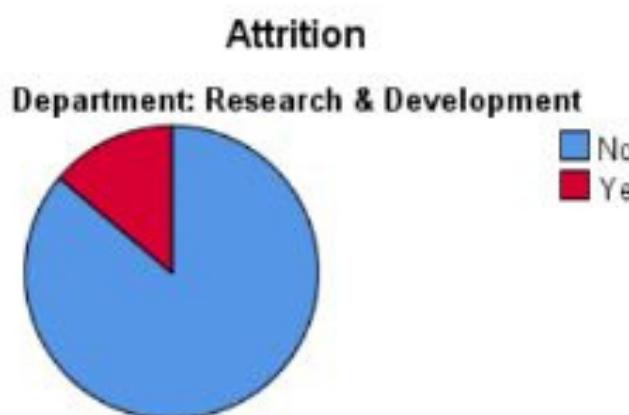
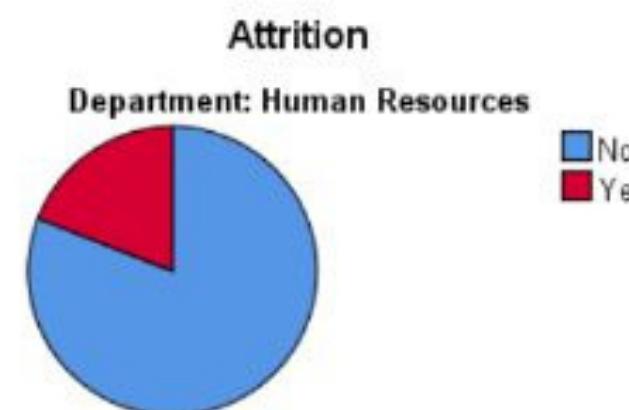
# MISSING DATA ANALYSIS

Statistics

|        | JobSatisfactio<br>n | BusinessTrav<br>el | Gender | WorkLifeBala<br>nce | MaritalStatus |
|--------|---------------------|--------------------|--------|---------------------|---------------|
| N      | Valid               | 1411               | 1416   | 1416                | 1416          |
|        | Missing             | 5                  | 0      | 0                   | 0             |
| Mean   |                     | 2.73               |        | 2.76                |               |
| Median |                     | 3.00               |        | 3.00                |               |
| Mode   |                     | 4                  |        | 3                   |               |

**THE MEDIAN OF THE MISSING DATA**

# DEPARTMENT WISE ATTRITION RATE



## Frequencies

### Statistics

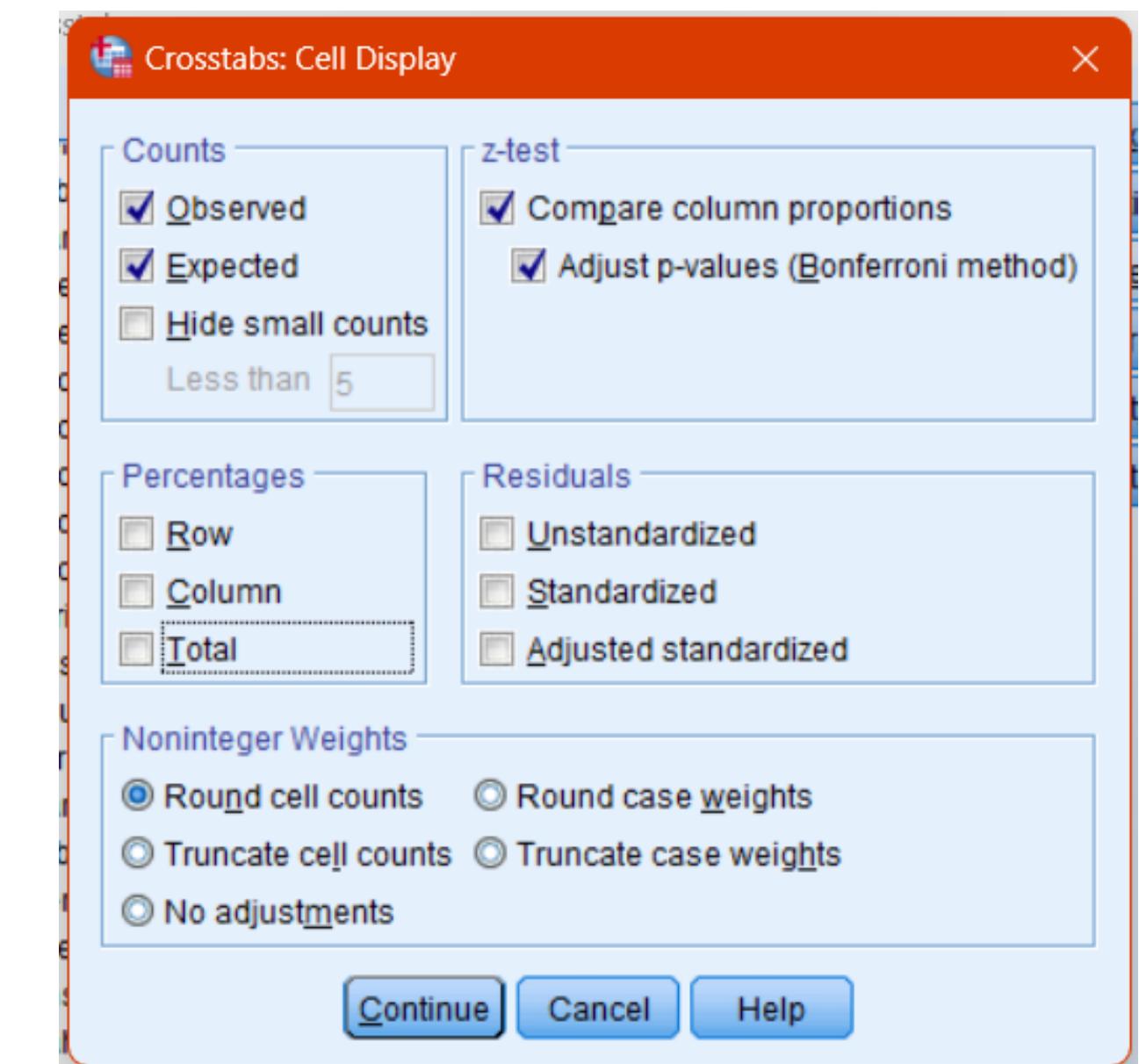
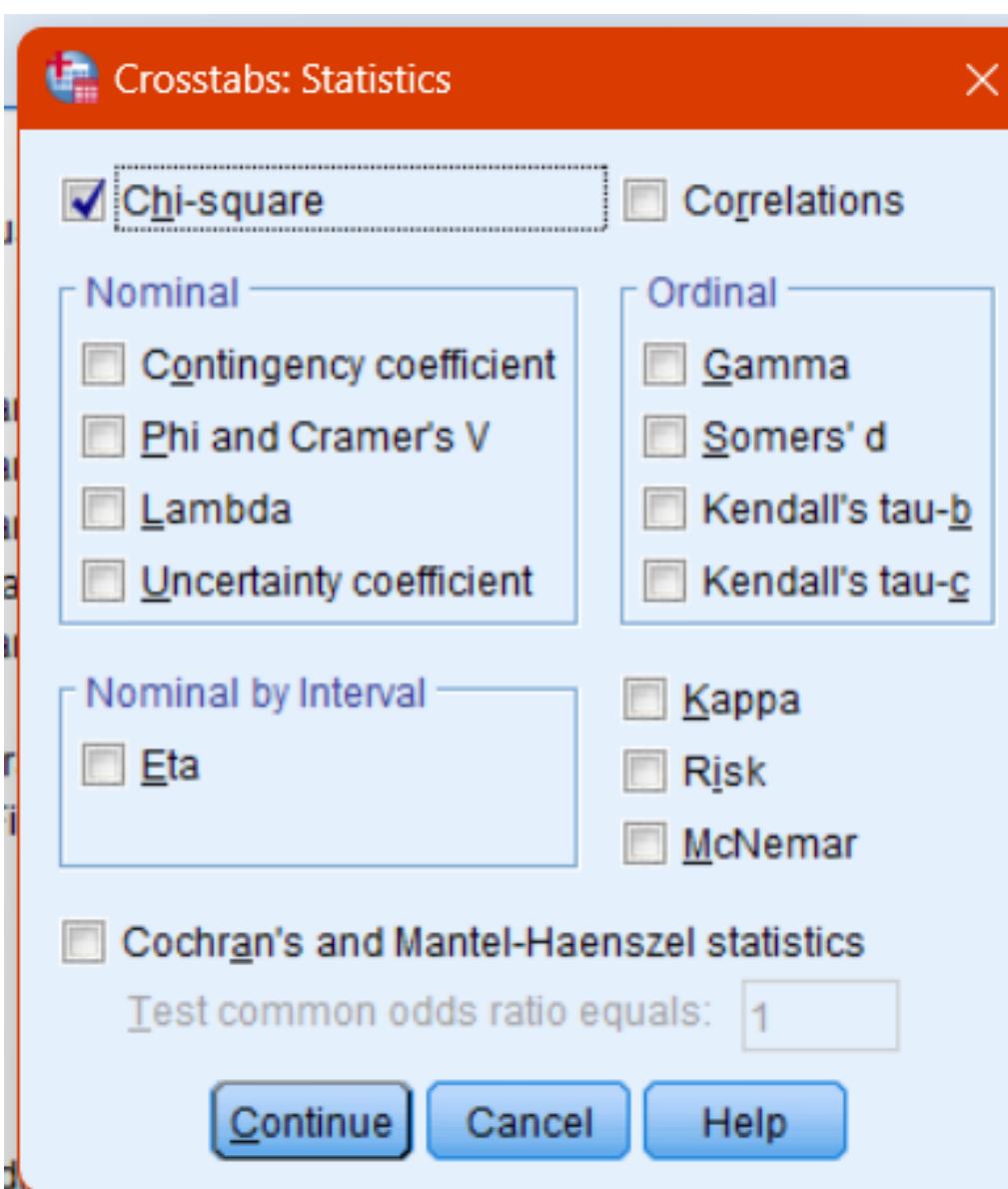
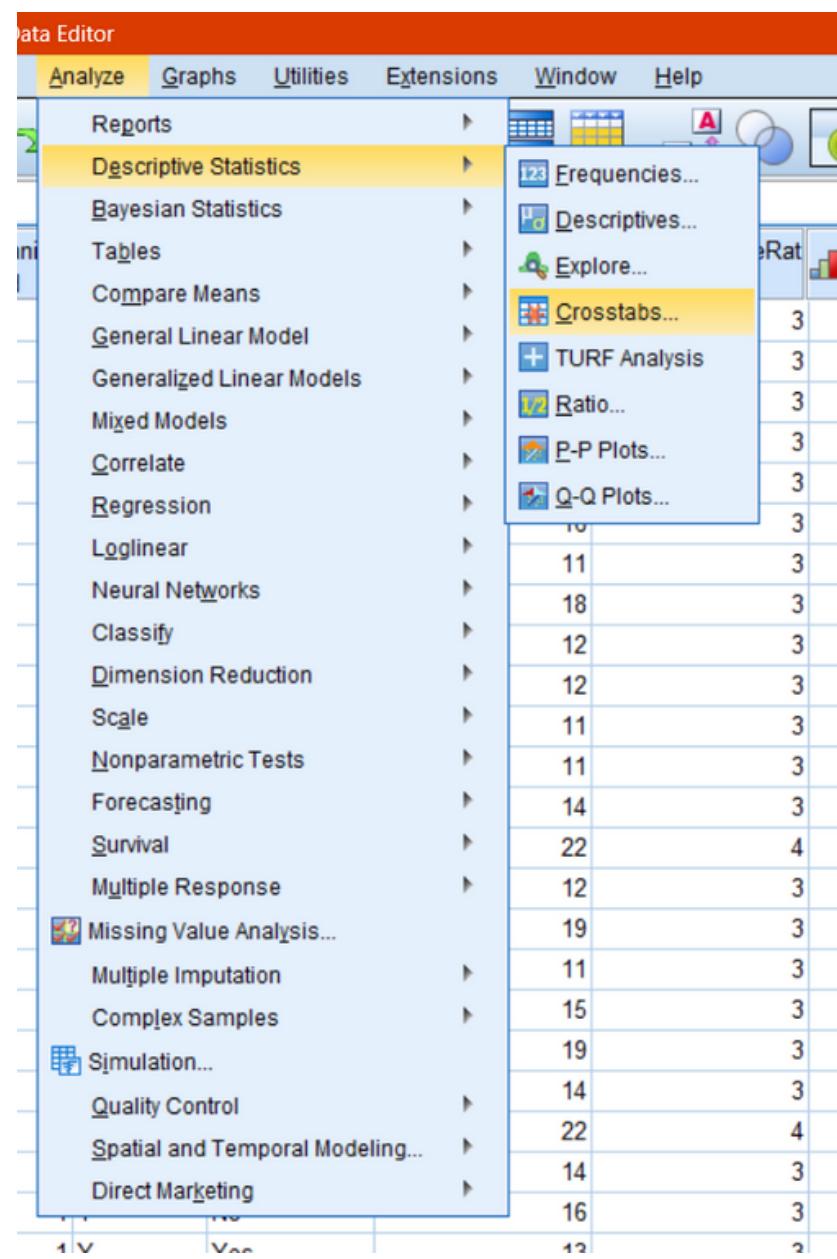
| Attrition       |                        | N | Valid   | 63  |
|-----------------|------------------------|---|---------|-----|
|                 |                        |   | Missing | 0   |
| Human Resources | Research & Development | N | Valid   | 961 |
|                 |                        |   | Missing | 0   |
| Sales           |                        | N | Valid   | 446 |
|                 |                        |   | Missing | 0   |

### Attrition

| Department             | Valid | Frequency |     | Percent | Valid Percent | Cumulative Percent |
|------------------------|-------|-----------|-----|---------|---------------|--------------------|
|                        |       | No        | Yes |         |               |                    |
| Human Resources        |       | 51        | 12  | 81.0    | 81.0          | 81.0               |
|                        |       | Yes       | 12  | 19.0    | 19.0          | 100.0              |
|                        |       | Total     | 63  | 100.0   | 100.0         |                    |
| Research & Development | Valid | 828       | 133 | 86.2    | 86.2          | 86.2               |
|                        |       | Yes       | 133 | 13.8    | 13.8          | 100.0              |
|                        |       | Total     | 961 | 100.0   | 100.0         |                    |
| Sales                  | Valid | 354       | 92  | 79.4    | 79.4          | 79.4               |
|                        |       | Yes       | 92  | 20.6    | 20.6          | 100.0              |
|                        |       | Total     | 446 | 100.0   | 100.0         |                    |

# CHI SQUARE TEST OF ASSOCIATION

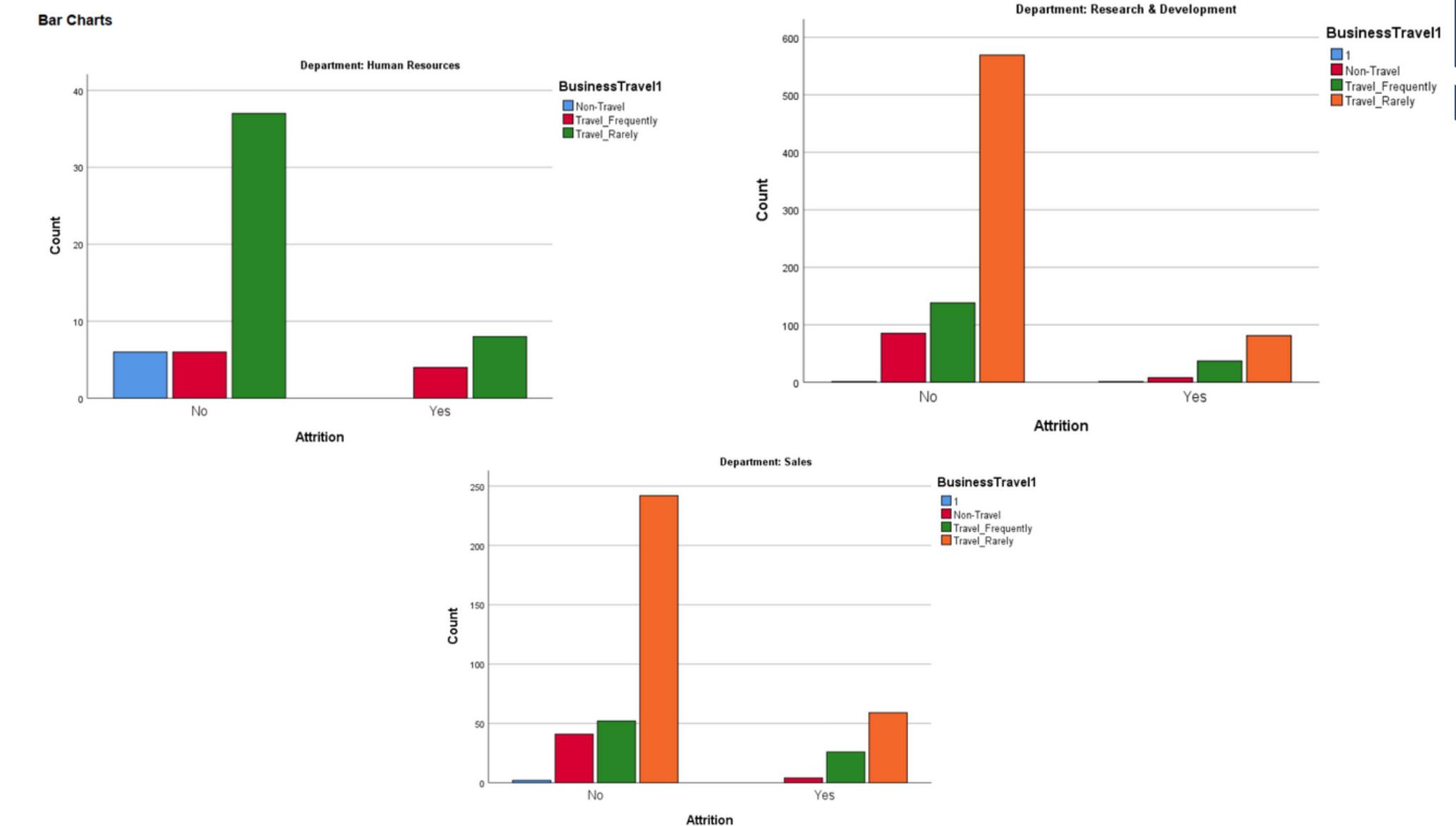
**TO CHECK ASSOCIATION BETWEEN ATTRITION RATE AND VARIOUS CATEGORICAL VARIABLES  
WE USE CHI SQUARE TEST**



# ATTRITION \* BUSINESSTRAVEL

| Chi-Square Tests       |                    |                     |    |                                   |
|------------------------|--------------------|---------------------|----|-----------------------------------|
| Department             |                    | Value               | df | Asymptotic Significance (2-sided) |
| Human Resources        | Pearson Chi-Square | 4.187 <sup>a</sup>  | 2  | .123                              |
|                        | Likelihood Ratio   | 4.910               | 2  | .086                              |
|                        | N of Valid Cases   | 61                  |    |                                   |
| Research & Development | Pearson Chi-Square | 13.223 <sup>b</sup> | 3  | .004                              |
|                        | Likelihood Ratio   | 11.882              | 3  | .008                              |
|                        | N of Valid Cases   | 920                 |    |                                   |
| Sales                  | Pearson Chi-Square | 12.060 <sup>c</sup> | 3  | .007                              |
|                        | Likelihood Ratio   | 12.491              | 3  | .006                              |
|                        | N of Valid Cases   | 426                 |    |                                   |

**BUSINESS TRAVEL IS  
SIGNIFICANT FOR R&D  
DEPARTMENT'S ATTRITION**



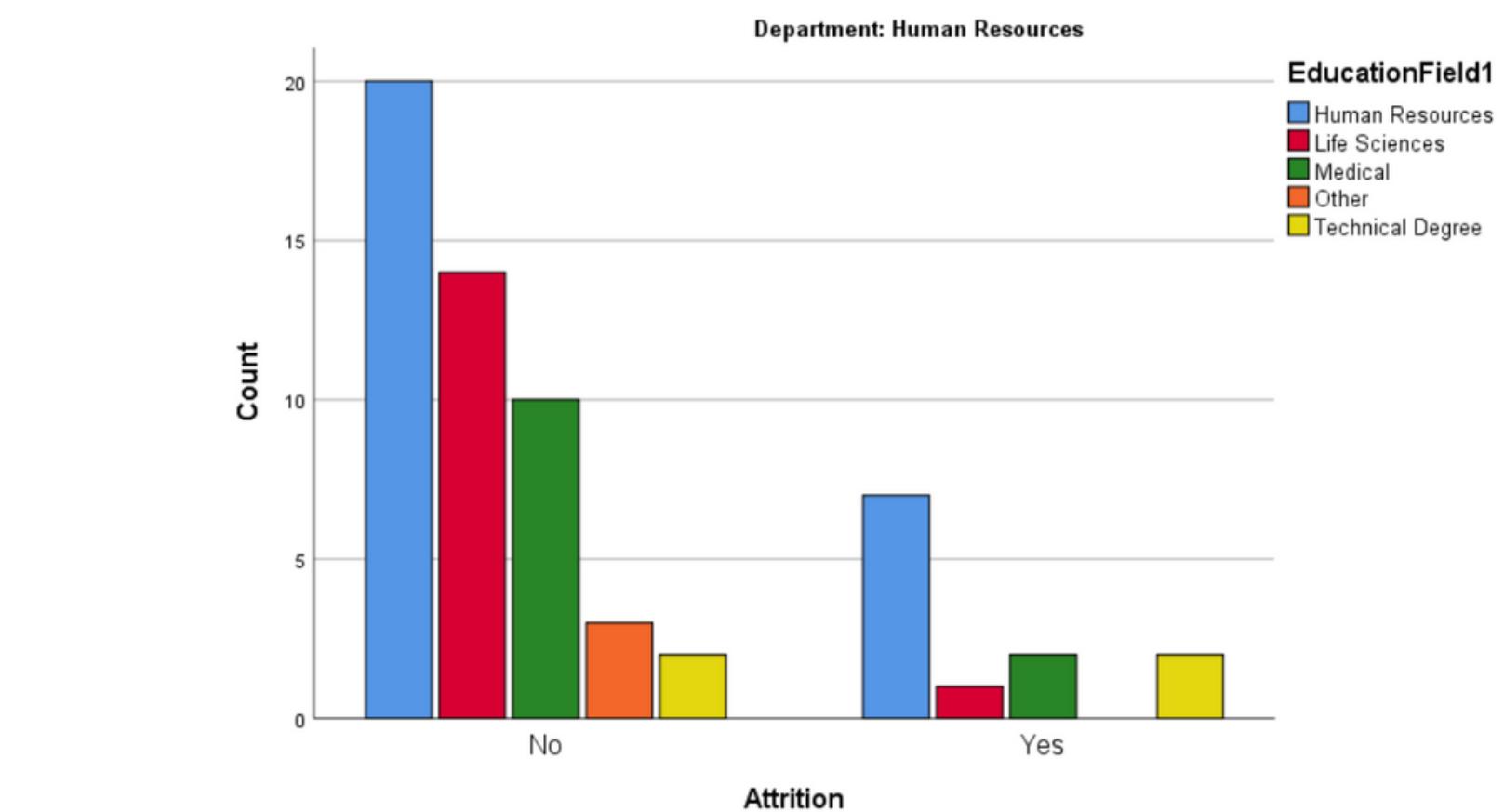
**FOR ALL DEPTS., THOSE WHO TRAVEL  
FREQUENTLY HAVE HIGH ATTRITION  
RATE**

# ATTRITION \* EDUCATIONFIELD

**Chi-Square Tests**

| Department             |                    | Value              | df | Asymptotic Significance (2-sided) |
|------------------------|--------------------|--------------------|----|-----------------------------------|
| Human Resources        | Pearson Chi-Square | 5.405 <sup>a</sup> | 4  | .248                              |
|                        | Likelihood Ratio   | 5.881              | 4  | .208                              |
|                        | N of Valid Cases   | 61                 |    |                                   |
| Research & Development | Pearson Chi-Square | 3.233 <sup>b</sup> | 3  | .357                              |
|                        | Likelihood Ratio   | 2.981              | 3  | .395                              |
|                        | N of Valid Cases   | 920                |    |                                   |
| Sales                  | Pearson Chi-Square | 3.712 <sup>c</sup> | 4  | .446                              |
|                        | Likelihood Ratio   | 3.599              | 4  | .463                              |
|                        | N of Valid Cases   | 426                |    |                                   |

**EDUCATION FIELD IS NOT  
SIGNIFICANT FOR ANY  
DEPARTMENT'S ATTRITION**

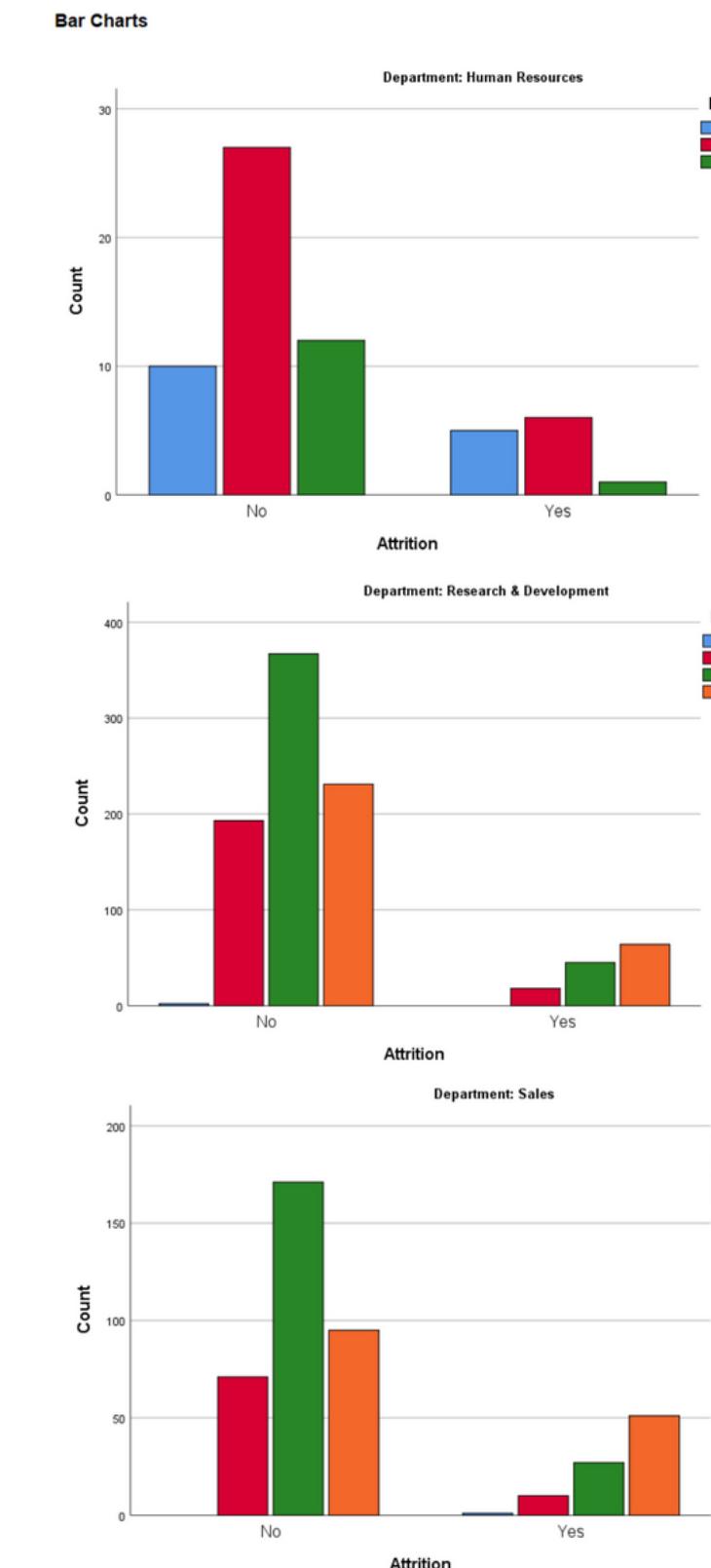


**STILL IN HR DEPT. WE AN OBSERVE LIFE  
SCIENCE GUYS HAVE LOWER ATTRITION RATE**

# ATTRITION \* MARTIAL STATUS

| Chi-Square Tests       |                    |                     |    |                                   |
|------------------------|--------------------|---------------------|----|-----------------------------------|
| Department             |                    | Value               | df | Asymptotic Significance (2-sided) |
| Human Resources        | Pearson Chi-Square | 2.999 <sup>a</sup>  | 2  | .223                              |
|                        | Likelihood Ratio   | 3.051               | 2  | .218                              |
|                        | N of Valid Cases   | 61                  |    |                                   |
| Research & Development | Pearson Chi-Square | 23.564 <sup>b</sup> | 3  | .000                              |
|                        | Likelihood Ratio   | 22.767              | 3  | .000                              |
|                        | N of Valid Cases   | 920                 |    |                                   |
| Sales                  | Pearson Chi-Square | 31.085 <sup>c</sup> | 3  | .000                              |
|                        | Likelihood Ratio   | 29.461              | 3  | .000                              |
|                        | N of Valid Cases   | 426                 |    |                                   |

**MATRIAL IS SIGNIFICANT FOR  
R&D AND SALES DEPARTMENT'S  
ATTRITION**



**FOR HR DEPT. WE  
CAN OBSERVE  
SINGLE  
GUYS  
HAVE  
LEAST  
ATTRITION RATE**

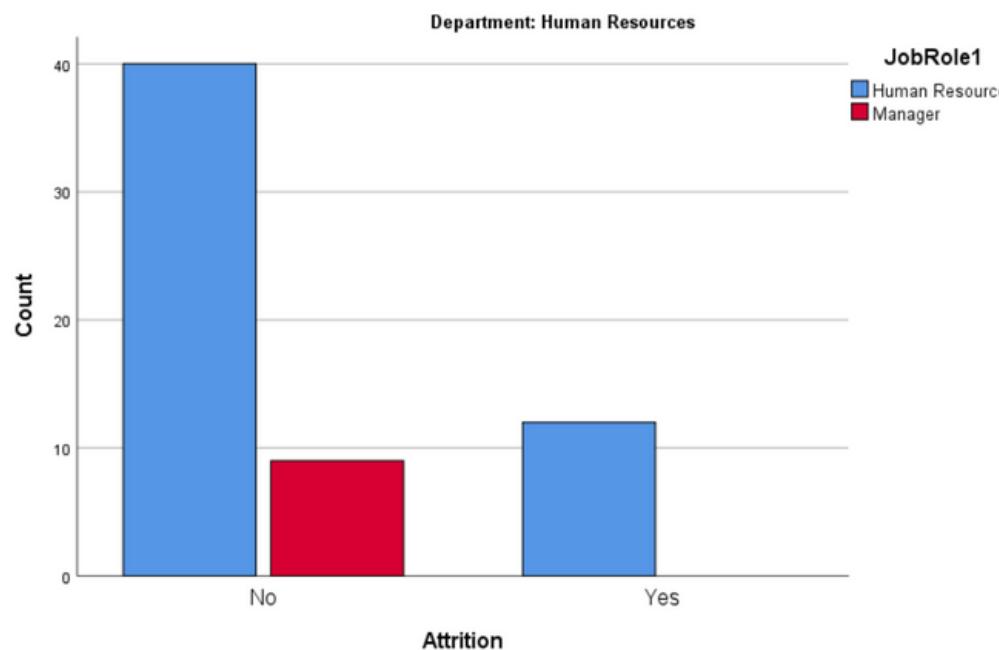
**BUT IN OTHER DEPT.  
THEY HAVE HAVE  
HIGHER ATTRITION  
RATE**

# ATTRITION \* JOBROLE

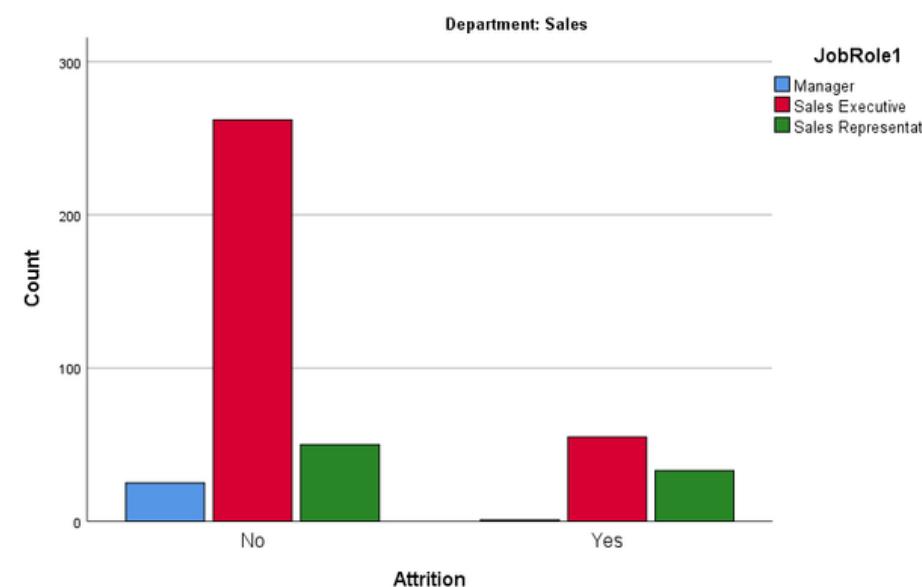
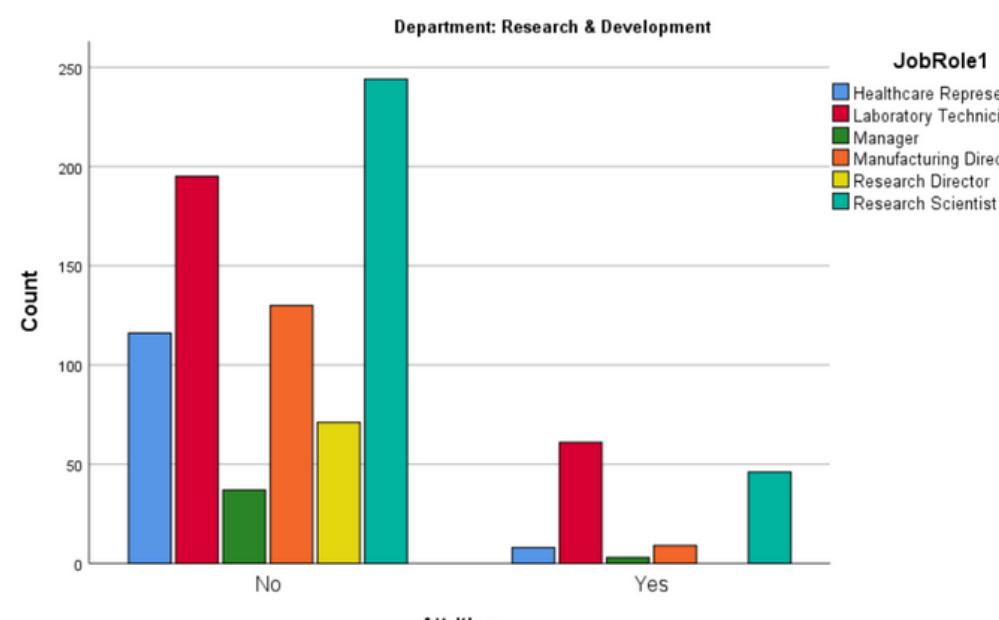
**Chi-Square Tests**

| Department             |                                    | Value               | df | Asymptotic Significance (2-sided) |
|------------------------|------------------------------------|---------------------|----|-----------------------------------|
| Human Resources        | Pearson Chi-Square                 | 2.586 <sup>a</sup>  | 1  | .108                              |
|                        | Continuity Correction <sup>b</sup> | 1.331               | 1  | .249                              |
|                        | Likelihood Ratio                   | 4.309               | 1  | .038                              |
|                        | Fisher's Exact Test                |                     |    |                                   |
|                        | N of Valid Cases                   | 61                  |    |                                   |
| Research & Development | Pearson Chi-Square                 | 47.266 <sup>c</sup> | 5  | .000                              |
|                        | Likelihood Ratio                   | 56.445              | 5  | .000                              |
|                        | N of Valid Cases                   | 920                 |    |                                   |
| Sales                  | Pearson Chi-Square                 | 24.854 <sup>d</sup> | 2  | .000                              |
|                        | Likelihood Ratio                   | 24.112              | 2  | .000                              |
|                        | N of Valid Cases                   | 426                 |    |                                   |

**JOB ROLE IS SIGNIFICANT FOR R&D AND SALES DEPARTMENT'S ATTRITION**



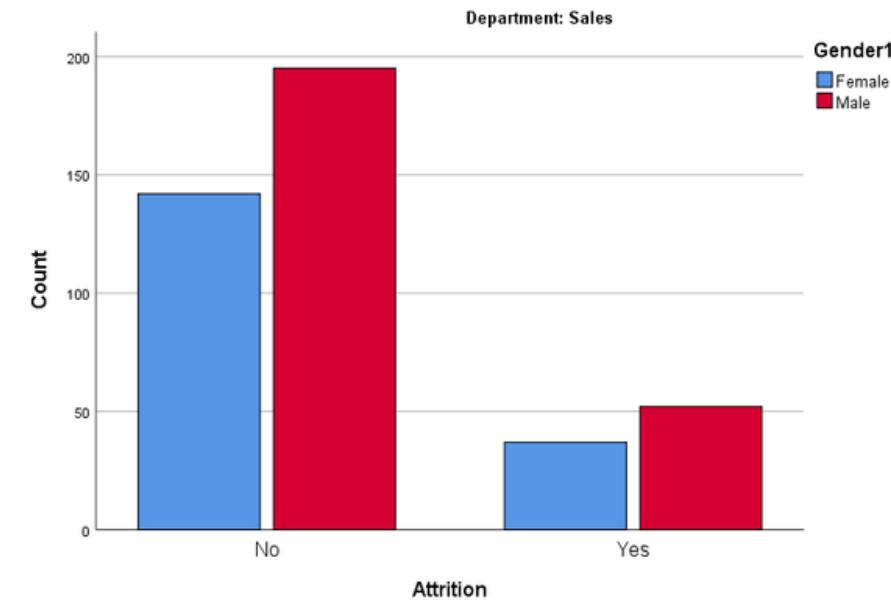
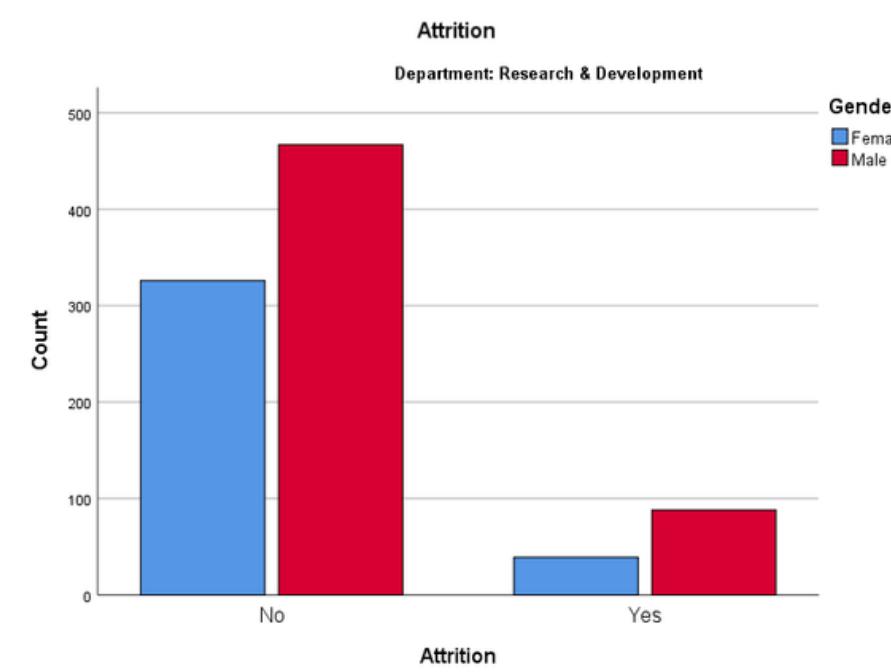
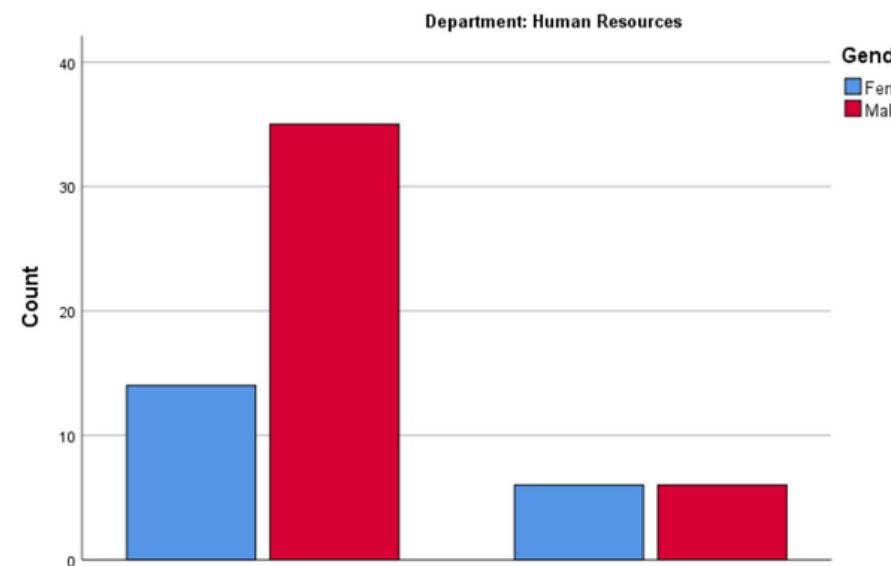
**FOR HR DEPT.  
MANAGER HAS 0  
ATTRITION RATE**



**IN SALES DEPT., SALES  
REPRESENTATIVE HAVE  
HIGHER ATTRITION  
RATE**

# ATTRITION \* GENDER

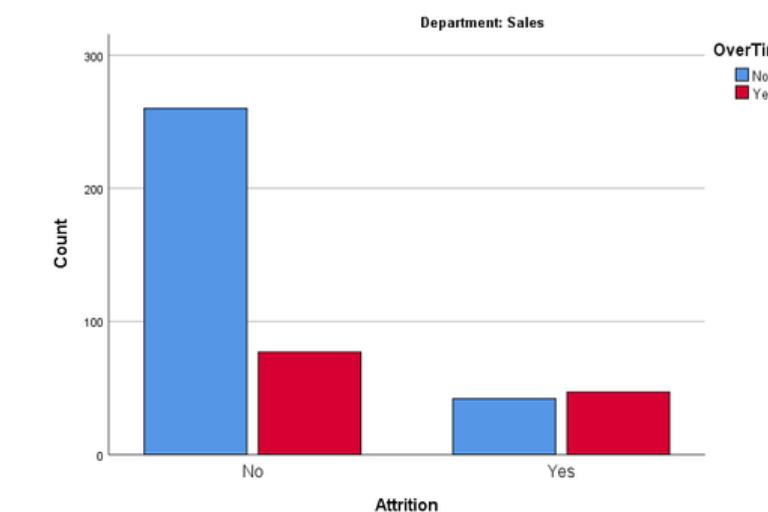
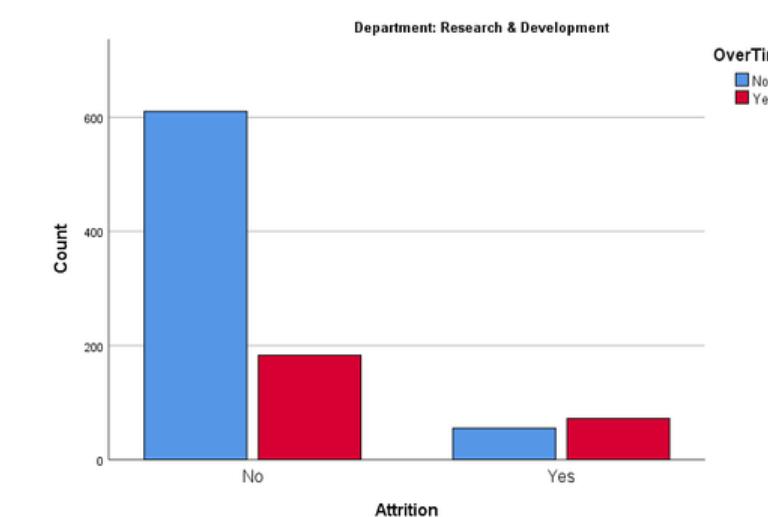
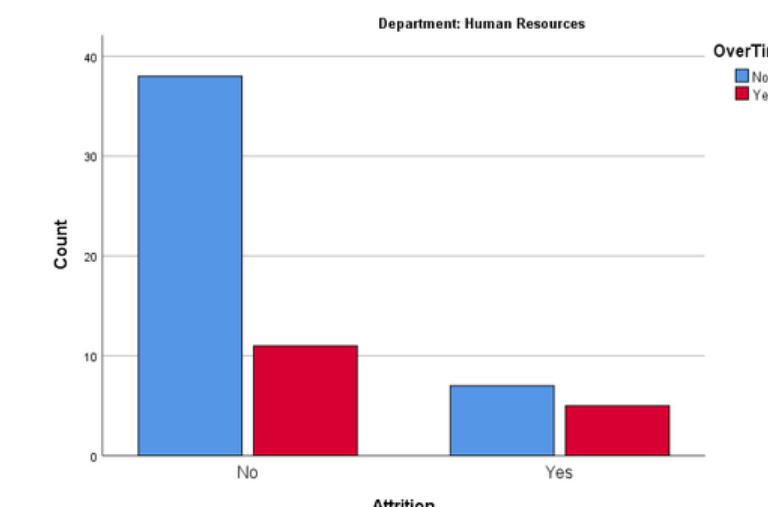
FOR HR DEPT.  
MALES HAVE HIGH  
ATTRITION RATE



# ATTRITION \* OVERTIME

| Chi-Square Tests       |                        |                                    |                     |                                   |
|------------------------|------------------------|------------------------------------|---------------------|-----------------------------------|
|                        |                        | Value                              | df                  | Asymptotic Significance (2-sided) |
| Department             | Human Resources        | Pearson Chi-Square                 | 1.840 <sup>a</sup>  | 1 .175                            |
|                        |                        | Continuity Correction <sup>b</sup> | .981                | 1 .322                            |
|                        |                        | Likelihood Ratio                   | 1.715               | 1 .190                            |
|                        |                        | Fisher's Exact Test                |                     |                                   |
|                        |                        | N of Valid Cases                   | 61                  |                                   |
| Research & Development | Research & Development | Pearson Chi-Square                 | 61.744 <sup>c</sup> | 1 .000                            |
|                        |                        | Continuity Correction <sup>b</sup> | 60.078              | 1 .000                            |
|                        |                        | Likelihood Ratio                   | 55.546              | 1 .000                            |
|                        |                        | Fisher's Exact Test                |                     |                                   |
|                        |                        | N of Valid Cases                   | 920                 |                                   |
| Sales                  | Sales                  | Pearson Chi-Square                 | 30.626 <sup>d</sup> | 1 .000                            |
|                        |                        | Continuity Correction <sup>b</sup> | 29.192              | 1 .000                            |
|                        |                        | Likelihood Ratio                   | 28.520              | 1 .000                            |
|                        |                        | Fisher's Exact Test                |                     |                                   |
|                        |                        | N of Valid Cases                   | 426                 |                                   |

**OVERTIME IS SIGNIFICANT  
FOR R&D AND SALES  
DEPARTMENT'S ATTRITION**



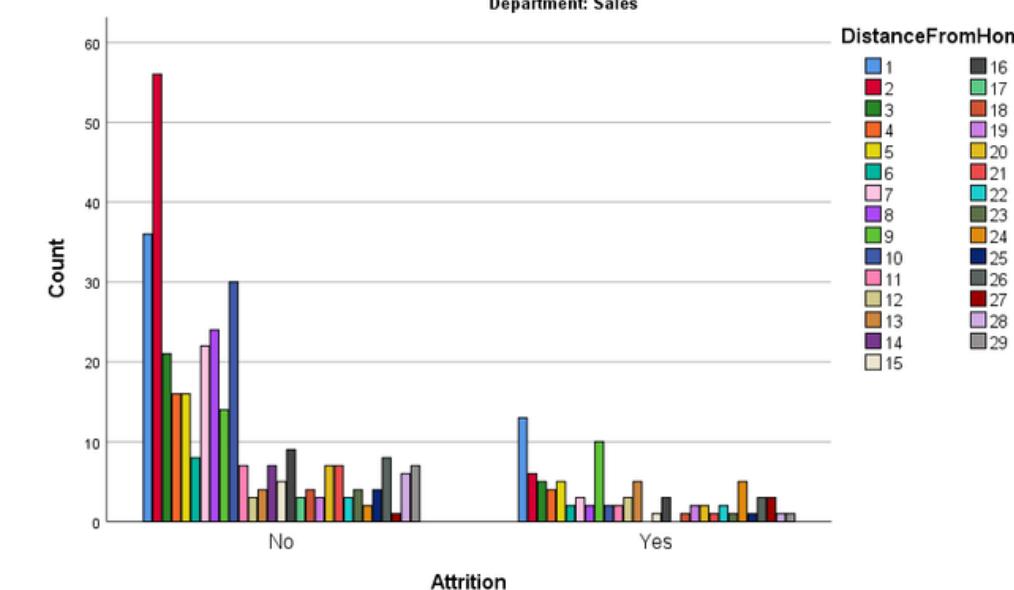
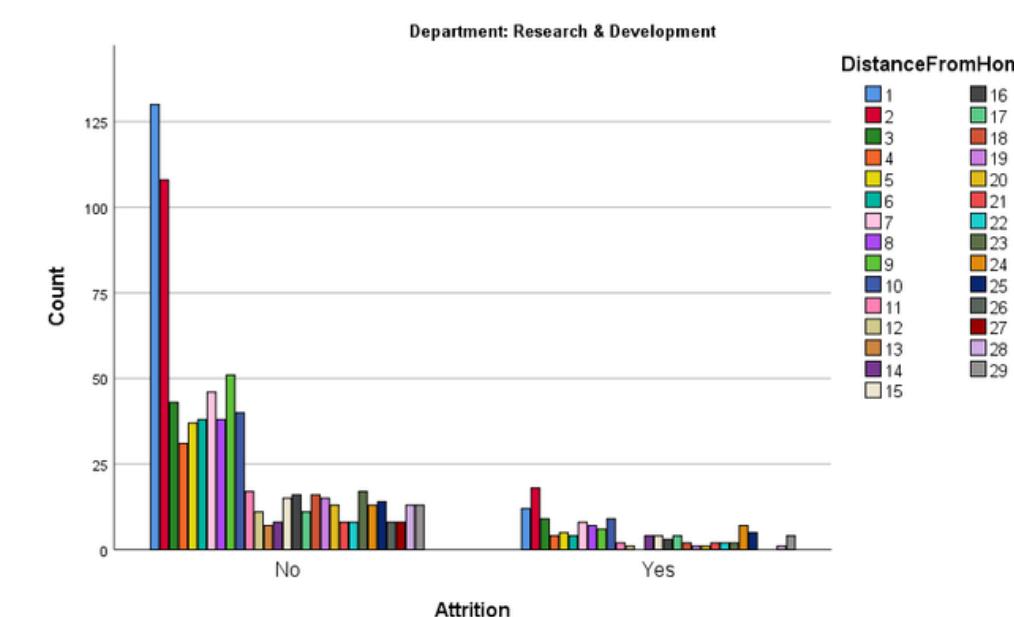
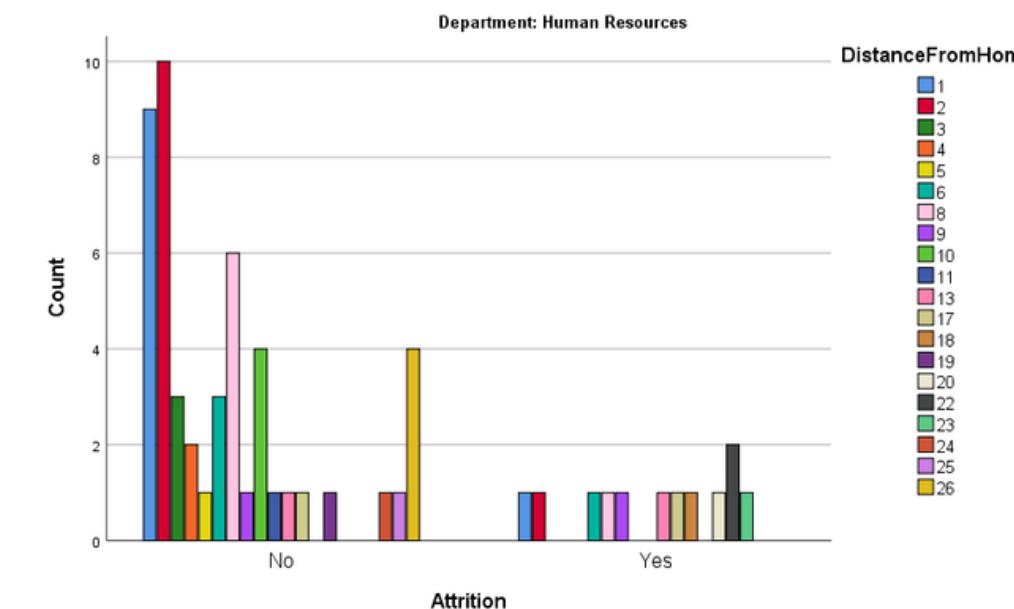
**FOR ALL DEPT., THOSE  
WHO WORK OVERTIME  
HAVE LOWER  
ATTRITION RATES.  
THEY ARE DEDICATED**

# ATTRITION \* DISTANCE FROM HOME

## Chi-Square Tests

| Department             |                    | Value               | df | Asymptotic Significance (2-sided) |
|------------------------|--------------------|---------------------|----|-----------------------------------|
| Human Resources        | Pearson Chi-Square | 29.889 <sup>a</sup> | 19 | .053                              |
|                        | Likelihood Ratio   | 28.729              | 19 | .070                              |
|                        | N of Valid Cases   | 61                  |    |                                   |
| Research & Development | Pearson Chi-Square | 31.587 <sup>b</sup> | 28 | .292                              |
|                        | Likelihood Ratio   | 31.709              | 28 | .287                              |
|                        | N of Valid Cases   | 920                 |    |                                   |
| Sales                  | Pearson Chi-Square | 53.905 <sup>c</sup> | 28 | .002                              |
|                        | Likelihood Ratio   | 51.312              | 28 | .005                              |
|                        | N of Valid Cases   | 426                 |    |                                   |

**DIST FROM HOME IS SIGNIFICANT FOR SALES DEPARTMENT'S ATTRITION**



**FOR SALES, THOSE LIE FAR HAVE SOMEWHAT HIGHER ATTRITION**

## **LOGISTIC REGRESSION ANALYSIS**

- After completing sign data analysis and outlier analysis, we now have to find the **variables significantly impacted**.
- The DV attrition rate is binary, and the IVs are categorical and continuous, so we must use **logistic regression**.
- The **significance level** we have used for the **logistic regression analysis** is 0.05.

# LOGISTIC REGRESSION ANALYSIS

The screenshot shows the SPSS software interface. The menu bar at the top includes File, Edit, View, Data, Transform, Analyze, Graphs, Utilities, Extensions, Window, and Help. The Analyze menu is currently open, displaying various statistical analysis options. The 'Regression' option is highlighted with a yellow selection box. To the right of the menu, there is a data view window titled '61 : Age' showing a table with columns for Age, Attrition, and other variables. Below the menu, a list of regression methods is shown, with 'Logistic' also highlighted in yellow.

- Reports
- Descriptive Statistics
- Bayesian Statistics
- Tables
- Compare Means
- General Linear Model
- Generalized Linear Models
- Mixed Models
- Correlate
- Regression**
- Loglinear
- Neural Networks
- Classify
- Dimension Reduction
- Scale
- Nonparametric Tests
- Forecasting
- Survival
- Multiple Response
- Missing Value Analysis...
- Multiple Imputation
- Complex Samples
- Simulation...
- Quality Control
- Spatial and Temporal Modeling...
- Direct Marketing

The screenshot shows the 'Logistic Regression' dialog box in SPSS. The 'Dependent' variable is set to 'Attrition'. The 'Block 1 of 1' section contains the independent variables: 'Age', 'BusinessTravel(Cat)', 'JobRole(Cat)', 'DailyRate', and 'DistanceFromHome'. The 'Method' is set to 'Enter'. At the bottom, there are buttons for OK, Paste, Reset, Cancel, and Help.

**Dependent:** Attrition

**Block 1 of 1**

- Age
- BusinessTravel(Cat)
- JobRole(Cat)
- DailyRate
- DistanceFromHome

**Method:** Enter

**Selection Variable:**

OK      Paste      Reset      Cancel      Help

### Omnibus Tests of Model Coefficients

| Department Distribution |        |       | Chi-square | df | Sig. |
|-------------------------|--------|-------|------------|----|------|
| Human Resources         | Step 1 | Step  | 60.048     | 35 | .005 |
|                         |        | Block | 60.048     | 35 | .005 |
|                         |        | Model | 60.048     | 35 | .005 |
| Research & Development  | Step 1 | Step  | 283.022    | 37 | .000 |
|                         |        | Block | 283.022    | 37 | .000 |
|                         |        | Model | 283.022    | 37 | .000 |
| Sales                   | Step 1 | Step  | 165.800    | 36 | .000 |
|                         |        | Block | 165.800    | 36 | .000 |
|                         |        | Model | 165.800    | 36 | .000 |

### Model Summary

| Department Distribution | Step | -2 Log likelihood    | Cox & Snell R Square | Nagelkerke R Square |
|-------------------------|------|----------------------|----------------------|---------------------|
| Human Resources         | 1    | .000 <sup>a</sup>    | .632                 | 1.000               |
| Research & Development  | 1    | 454.952 <sup>b</sup> | .265                 | .480                |
| Sales                   | 1    | 271.804 <sup>c</sup> | .321                 | .502                |

- a. Estimation terminated at iteration number 20 because maximum iterations has been reached. Final solution cannot be found for split file Department Distribution = Human Resources.
- b. Estimation terminated at iteration number 7 because parameter estimates changed by less than .001 for split file Department Distribution = Research & Development.
- c. Estimation terminated at iteration number 7 because parameter estimates changed by less than .001 for split file Department Distribution = Sales.

# LOGISTIC REGRESSION ANALYSIS

**Classification Table<sup>a</sup>**

| Department Distribution |        | Observed           | Predicted |     | Percentage Correct |  |
|-------------------------|--------|--------------------|-----------|-----|--------------------|--|
|                         |        |                    | Attrition |     |                    |  |
|                         |        |                    | No        | Yes |                    |  |
| Human Resources         | Step 1 | Attrition          | No        | 48  | 100.0              |  |
|                         |        | Yes                | No        | 0   | 100.0              |  |
|                         |        | Overall Percentage |           |     | 100.0              |  |
| Research & Development  | Step 1 | Attrition          | No        | 775 | 98.0               |  |
|                         |        | Yes                | No        | 66  | 48.0               |  |
|                         |        | Overall Percentage |           |     | 91.1               |  |
| Sales                   | Step 1 | Attrition          | No        | 332 | 97.9               |  |
|                         |        | Yes                | No        | 34  | 61.8               |  |
|                         |        | Overall Percentage |           |     | 90.4               |  |

a. The cut value is .500

**Variables in the Equation**

| Department Distribution |                     | B                 | S.E.    | Wald      | df   | Sig. | Exp(B) | 95% C.I. for EXP(B) |       |
|-------------------------|---------------------|-------------------|---------|-----------|------|------|--------|---------------------|-------|
|                         |                     |                   |         |           |      |      |        | Lower               | Upper |
| Human Resources         | Step 1 <sup>a</sup> | Age               | -1.224  | 2099.699  | .000 | 1    | 1.000  | .294                | .000  |
|                         |                     | BusinessTravel    |         |           | .000 | 2    | 1.000  |                     |       |
|                         |                     | BusinessTravel(1) | -6.432  | 66342.683 | .000 | 1    | 1.000  | .002                | .000  |
|                         |                     | BusinessTravel(2) | -22.763 | 39081.560 | .000 | 1    | 1.000  | .000                | .000  |
|                         |                     | DailyRate         | -.021   | 54.701    | .000 | 1    | 1.000  | .979                | .000  |
|                         |                     | DistanceFromHome  | 3.065   | 2469.001  | .000 | 1    | .999   | 21.437              | .000  |
|                         |                     | Education         | 8.333   | 13947.555 | .000 | 1    | 1.000  | 4158.850            | .000  |
|                         |                     | EducationField    |         |           | .000 | 4    | 1.000  |                     |       |

# LOGISTIC REGRESSION ANALYSIS

| DailyRate                | -.021   | 54.701     | .000 | 1 | 1.000 | .979        | .000 | 3.567E+46 | . |
|--------------------------|---------|------------|------|---|-------|-------------|------|-----------|---|
| DistanceFromHome         | 3.065   | 2469.001   | .000 | 1 | .999  | 21.437      | .000 | .         | . |
| Education                | 8.333   | 13947.555  | .000 | 1 | 1.000 | 4158.850    | .000 | .         | . |
| EducationField           |         |            | .000 | 4 | 1.000 |             |      |           |   |
| EducationField(1)        | 1.519   | 47211.346  | .000 | 1 | 1.000 | 4.566       | .000 | .         | . |
| EducationField(2)        | -5.843  | 35095.252  | .000 | 1 | 1.000 | .003        | .000 | .         | . |
| EducationField(3)        | -5.342  | 136969.137 | .000 | 1 | 1.000 | .005        | .000 | .         | . |
| EducationField(4)        | 46.585  | 54276.820  | .000 | 1 | .999  | 1.705E+20   | .000 | .         | . |
| EmployeeNumber           | -.006   | 41.499     | .000 | 1 | 1.000 | .994        | .000 | 2.096E+35 | . |
| EnvironmentSatisfaction  | -.835   | 16391.339  | .000 | 1 | 1.000 | .434        | .000 | .         | . |
| Gender(1)                | 7.072   | 50001.426  | .000 | 1 | 1.000 | 1178.420    | .000 | .         | . |
| HourlyRate               | .365    | 910.037    | .000 | 1 | 1.000 | 1.441       | .000 | .         | . |
| JobInvolvement           | -15.451 | 15752.647  | .000 | 1 | .999  | .000        | .000 | .         | . |
| JobLevel                 | -36.817 | 109072.440 | .000 | 1 | 1.000 | .000        | .000 | .         | . |
| JobRole(1)               | 66.969  | 150860.301 | .000 | 1 | 1.000 | 1.214E+29   | .000 | .         | . |
| JobSatisfaction          | -4.857  | 26149.960  | .000 | 1 | 1.000 | .008        | .000 | .         | . |
| MaritalStatus            |         |            | .000 | 2 | 1.000 |             |      |           |   |
| MaritalStatus(1)         | -14.360 | 63933.695  | .000 | 1 | 1.000 | .000        | .000 | .         | . |
| MaritalStatus(2)         | -34.796 | 85941.371  | .000 | 1 | 1.000 | .000        | .000 | .         | . |
| MonthlyIncome            | .002    | 23.984     | .000 | 1 | 1.000 | 1.002       | .000 | 2.607E+20 | . |
| MonthlyRate              | .000    | 3.383      | .000 | 1 | 1.000 | 1.000       | .001 | 757.247   | . |
| NumCompaniesWorked       | 4.552   | 19705.649  | .000 | 1 | 1.000 | 94.801      | .000 | .         | . |
| Overtime(1)              | 19.361  | 48763.979  | .000 | 1 | 1.000 | 256024864.1 | .000 | .         | . |
| PercentSalaryHike        | 1.383   | 6504.958   | .000 | 1 | 1.000 | 3.987       | .000 | .         | . |
| PerformanceRating        | -18.607 | 120767.402 | .000 | 1 | 1.000 | .000        | .000 | .         | . |
| RelationshipSatisfaction | 6.440   | 14128.250  | .000 | 1 | 1.000 | 626.289     | .000 | .         | . |
| StockOptionLevel         | -5.052  | 45901.371  | .000 | 1 | 1.000 | .003        | .000 | .         | . |

HUMAN RESOURCE ANALYSIS

# LOGISTIC REGRESSION ANALYSIS

| Research & Development | Step 1 <sup>a</sup> | Age                     | -.027 | .018 | 2.086  | 1 | .149 | .974   | .939  | 1.010  |
|------------------------|---------------------|-------------------------|-------|------|--------|---|------|--------|-------|--------|
|                        |                     | BusinessTravel          |       |      | 12.192 | 2 | .002 |        |       |        |
|                        |                     | BusinessTravel(1)       | 1.646 | .570 | 8.351  | 1 | .004 | 5.186  | 1.698 | 15.838 |
|                        |                     | BusinessTravel(2)       | .776  | .527 | 2.170  | 1 | .141 | 2.172  | .774  | 6.099  |
|                        |                     | DailyRate               | .000  | .000 | .190   | 1 | .663 | 1.000  | .999  | 1.000  |
|                        |                     | DistanceFromHome        | .042  | .015 | 7.462  | 1 | .006 | 1.043  | 1.012 | 1.075  |
|                        |                     | Education               | -.012 | .121 | .009   | 1 | .924 | .988   | .779  | 1.254  |
|                        |                     | EducationField          |       |      | 7.773  | 3 | .051 |        |       |        |
|                        |                     | EducationField(1)       | -.070 | .275 | .065   | 1 | .798 | .932   | .544  | 1.597  |
|                        |                     | EducationField(2)       | -.231 | .558 | .172   | 1 | .679 | .793   | .266  | 2.369  |
|                        |                     | EducationField(3)       | 1.021 | .413 | 6.100  | 1 | .014 | 2.775  | 1.235 | 6.236  |
|                        |                     | EmployeeNumber          | .000  | .000 | .537   | 1 | .464 | 1.000  | .999  | 1.000  |
|                        |                     | EnvironmentSatisfaction | -.526 | .116 | 20.730 | 1 | .000 | .591   | .471  | .741   |
|                        |                     | Gender(1)               | .769  | .269 | 8.173  | 1 | .004 | 2.158  | 1.274 | 3.658  |
|                        |                     | HourlyRate              | .006  | .006 | .817   | 1 | .366 | 1.006  | .993  | 1.018  |
|                        |                     | JobInvolvement          | -.541 | .173 | 9.735  | 1 | .002 | .582   | .414  | .818   |
|                        |                     | JobLevel                | .001  | .461 | .000   | 1 | .998 | 1.001  | .405  | 2.473  |
|                        |                     | JobRole(1)              | .884  | .551 | 2.574  | 1 | .109 | 2.420  | .822  | 7.121  |
|                        |                     | JobSatisfaction         | -.437 | .114 | 14.654 | 1 | .000 | .646   | .516  | .808   |
|                        |                     | MaritalStatus           |       |      | 7.082  | 2 | .029 |        |       |        |
|                        |                     | MaritalStatus(1)        | .123  | .366 | .113   | 1 | .736 | 1.131  | .552  | 2.319  |
|                        |                     | MaritalStatus(2)        | 1.045 | .479 | 4.765  | 1 | .029 | 2.845  | 1.113 | 7.272  |
|                        |                     | MonthlyIncome           | .000  | .000 | 1.847  | 1 | .174 | 1.000  | 1.000 | 1.000  |
|                        |                     | MonthlyRate             | .000  | .000 | .023   | 1 | .880 | 1.000  | 1.000 | 1.000  |
|                        |                     | NumCompaniesWorked      | .202  | .054 | 13.985 | 1 | .000 | 1.224  | 1.101 | 1.360  |
|                        |                     | Overtime(1)             | 2.334 | .282 | 68.754 | 1 | .000 | 10.321 | 5.944 | 17.921 |
|                        |                     | PercentSalaryHike       | -.065 | .058 | 1.225  | 1 | .268 | .938   | .836  | 1.051  |

**RESEARCH & DEVELOPMENT ANALYSIS**

# LOGISTIC REGRESSION ANALYSIS

| Sales | Step 1 <sup>a</sup> | Age                     | -.030 | .024  | 1.491  | 1  | .222 | .971   | .926  | 1.018   |
|-------|---------------------|-------------------------|-------|-------|--------|----|------|--------|-------|---------|
|       |                     | BusinessTravel          |       |       | 16.566 | 2  | .000 |        |       |         |
|       |                     | BusinessTravel(1)       | 2.762 | .774  | 12.732 | 1  | .000 | 15.829 | 3.472 | 72.161  |
|       |                     | BusinessTravel(2)       | 1.390 | .696  | 3.992  | 1  | .046 | 4.016  | 1.027 | 15.707  |
|       |                     | DailyRate               | -.001 | .000  | 1.606  | 1  | .205 | .999   | .999  | 1.000   |
|       |                     | DistanceFromHome        | .059  | .020  | 8.575  | 1  | .003 | 1.061  | 1.020 | 1.104   |
|       |                     | Education               | .067  | .172  | .150   | 1  | .698 | 1.069  | .763  | 1.496   |
|       |                     | EducationField          |       |       | 1.377  | 4  | .848 |        |       |         |
|       |                     | EducationField(1)       | .129  | .396  | .106   | 1  | .744 | 1.138  | .523  | 2.475   |
|       |                     | EducationField(2)       | -.051 | .488  | .011   | 1  | .917 | .950   | .365  | 2.474   |
|       |                     | EducationField(3)       | .910  | .870  | 1.095  | 1  | .295 | 2.485  | .452  | 13.671  |
|       |                     | EducationField(4)       | .257  | .579  | .197   | 1  | .657 | 1.293  | .415  | 4.026   |
|       |                     | EmployeeNumber          | .000  | .000  | .358   | 1  | .550 | 1.000  | .999  | 1.000   |
|       |                     | EnvironmentSatisfaction | -.522 | .159  | 10.800 | 1  | .001 | .593   | .435  | .810    |
|       |                     | Gender(1)               | .308  | .331  | .863   | 1  | .353 | 1.360  | .711  | 2.605   |
|       |                     | HourlyRate              | -.004 | .008  | .242   | 1  | .623 | .996   | .980  | 1.012   |
|       |                     | JobInvolvement          | -.644 | .224  | 8.264  | 1  | .004 | .525   | .338  | .815    |
|       |                     | JobLevel                | .733  | .574  | 1.633  | 1  | .201 | 2.081  | .676  | 6.406   |
|       |                     | JobRole(1)              | 2.449 | 1.369 | 3.203  | 1  | .073 | 11.582 | .792  | 169.333 |
|       |                     | JobSatisfaction         | -.375 | .147  | 6.563  | 1  | .010 | .687   | .516  | .916    |
|       |                     | MaritalStatus           |       |       | 7.903  | 2  | .019 |        |       |         |
|       |                     | MaritalStatus(1)        | .190  | .511  | .138   | 1  | .710 | 1.209  | .444  | 3.294   |
|       |                     | MaritalStatus(2)        | 1.443 | .637  | 5.137  | 1  | .023 | 4.233  | 1.215 | 14.744  |
|       |                     | MonthlyIncome           | .000  | .000  | .210   | 1  | .647 | 1.000  | 1.000 | 1.000   |
|       |                     | MonthlyRate             | .000  | .000  | .623   | 1  | .430 | 1.000  | 1.000 | 1.000   |
|       |                     | NumCompaniesWorked      | .243  | .074  | 10.645 | 1  | .001 | 1.275  | 1.102 | 1.475   |
|       |                     | OverTime(1)             | 2.456 | .390  | 39.729 | 1  | .000 | 11.653 | 5.430 | 25.006  |
|       |                     | PercentSalaryHike       | .009  | .068  | .018   | 1  | .893 | 1.009  | .883  | 1.153   |
|       |                     | PerformanceRating       | -.559 | .721  | .599   | 1  | .439 | .572   | .139  | 2.352   |
|       |                     | +                       | ..    | ..    | ..     | .. | ..   | ..     | ..    | ..      |

**SALES ANALYSIS**

Step number: 1

### Observed Groups and Predicted Probabilities

Predicted Probability is of Membership for Yes

The Cut Value is .50

Symbols: N - No

Y - Yes

Each Symbol Represents 5 Cases.

### Observed Groups and Predicted Probabilities

Predicted Probability is of Membership for Yes

The Cut Value is .50

Symbols: N - No

Y - Yes

Each Symbol Represents 20 Cases.

### Observed Groups and Predicted Probabilities

Predicted Probability is of Membership for Yes

The Cut Value is .50

Symbols: N - No

$$Y = Y_{\text{eq}}$$

Each Symbol Represents 5 Cases.

## INTERPRETATION OF RESULTS

### Interpretation of Omnibus Test:

The significance of Omnibus test for HR department is 0.005 which is equal to 0.005 and for R&D and Sales departments, the significance is 0.000 which is also less than 0.005. So, we can say that our model is significant.

### Model Summary:

- For HR department Nagelkerke R-square value is 0.560 -> 56% of variation in attrition is accounted for the independent variables.
- For R&D department Nagelkerke R-square value is 0.480 -> 48% of variation in attrition is accounted for the independent variables.
- For Sales department Nagelkerke R-square value is 0.502 -> 50.2% of variation in attrition is accounted for the independent variables.

### **Interpretation of Variables:**

The significant variables have been identified using the significance levels obtained from the LR analysis.

The number of samples obtained from the HR department is very less. So, the significant variables which are affecting the attrition rate can not be identified from the data set.

# Significant variables

## FOR RESEARCH AND DEVELOPMENT

- BusinessTravel
- EnvironmentSatisfaction
- Gender
- JobInvolvement
- JobSatisfaction
- NumCompaniesWorked
- OverTime
- RelationshipSatisfaction
- JobRole

## SALES

- Distance from Home
- Environment Satisfaction
- Job Involvement
- No. Companies Worked
- Overtime
- Job role

## ODDS RATIO(EXP(B))

- We have to segment the employees into groups based on the chance of them leaving the company.
- For Business travel, we have three categories: **non-travel, travel frequently, and travel rarely**. Here non-travel is the base case.
- Now by examining the Exp(B) value, we can interpret how attrition affects different categories of business travel when compared to the base case.
- In HR department, the employees who travel frequently are 0.002 times more prone to attrition and the employees who travel rarely are negligibly prone to attrition than non-travelers.

## ODDS RATIO(EXP(B))

- In R&D department, the employees who travel frequently are 5.186 times more prone to attrition and the employees who travel rarely are 2.172 times prone to attrition than non-travelers.
- In Sales department, the employees who travel frequently are 15.829 times more prone to attrition and the employees who travel rarely are 4.016 times prone to attrition than non-travelers.

## ODDS RATIO(EXP(B))

- For Marital Status, we have three categories: divorced, Married, Single.
- Here divorced is the base case.
- Now by examining the Exp(B) value, we can interpret how attrition affects different categories of Marital Status W.r.t. base case.
- In HR department, the employees who are married and unmarried both have equal probability of leave the company.
- In R&D department, the employees who are married have 1.131 times more probability of leave the company than those who are divorced and those who are single have 2.845 times more probability of leave the company than those who are divorced.

## ODDS RATIO(EXP(B))

- For Overtime, we have two categories: Yes & No. Here 'No' is the base case.
- The second group is the base class.
- In all the departments, people who are not doing Overtime are more likely to leave the company.
- In the HR department, people who are not doing Overtime are 2.56 times probable to leave the company.
- In the R&D department, people who are not doing Overtime are 6.76 times probable to leave the company.
- In the sales department, people not doing Overtime are 1.2 times more likely to leave the company.

## CONCLUSION

The significant variables which are affecting the attrition rate in different departments are different. So the company has to focus on the factors which are affecting the attrition rate departmentwise.

- In HR department, the company has to collect more data so that the analysts can find the factors affecting the attrition rate.
- In R&D department, the significant variables are Business travel, Environment satisfaction, Gender, Job involvement, etc. So, the company has to focus on these factors for employees in R&D department.
- In Sales department, the significant variables are Distance from home, Environment satisfaction, Number of companies worked, etc. So, the company has to focus on these factors for employees in Sales department.

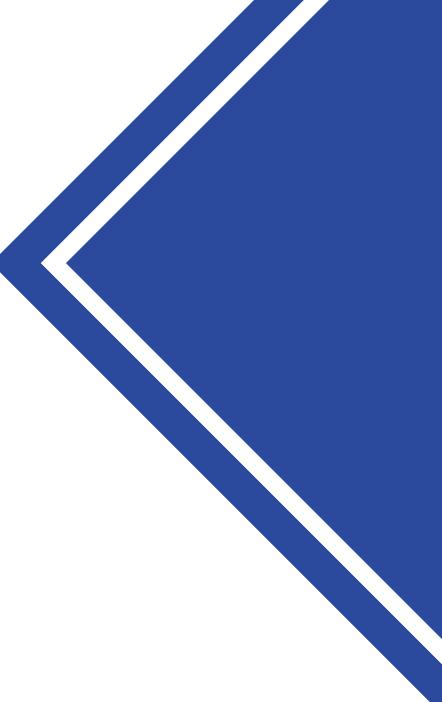
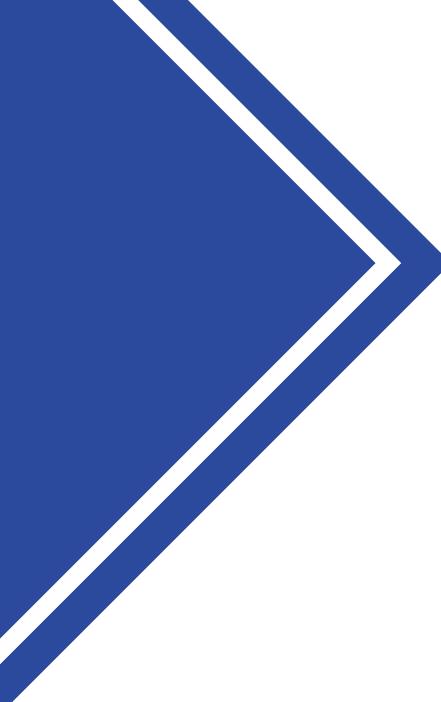
# SOLUTIONS

**Changes organization can implement to prevent attrition of employees:**

- **Work-life balance:** Providing employees with a healthy work-life balance
- **Recognition and Rewards:** Regular recognition and rewards can make employees feel valued and appreciated.
- **Listening and responding to employee feedback:** Regularly soliciting and acting upon employee feedback
- **Competitive Compensation:** Ensure that the organization offers competitive compensation packages that are in line with industry standards.

# SOLUTIONS





# THANK YOU!!

## A PRESENTATION BY:

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