

Refund & Cancellation Policy

Thank you for working with Artisticify.

If, for any reason, you are not completely satisfied with a service, we invite you to review our policy on refunds. Please read and make sure you fully understand our refund policy prior to making a payment.

Artisticify operates as a business, and we expect clients to understand and respect our policies. Our goal as a Design & Development Agency is to bring the highest value per Rupee/Dollar spent by our clients, and in order to help us in that pursuit, we need to cover expenses and fuel our operations. Therefore, we require payments to be made on-time in respect to the services offered to the client.

THIS IS OUR REFUND AND CANCELLATION POLICY, AND BY HIRING ARTISTICIFY FOR SERVICES, YOU ARE BOUND BY THIS AGREEMENT AND YOU AGREE TO ABIDE BY OUR POLICIES.

Design & Web Development

Design/Web design and development projects require extensive resources, consume our time, and incur internal expenses. Therefore, once a payment or deposit is made, it is non-refundable. If a project gets canceled, delayed, or postponed by the client, then all the amount paid will be retained by ARTISTICIFY, and if applicable, an additional cost will be charged to the client for all work completed beyond what was already paid for. No exceptions.

Logo Design, Branding, Web Design, UI-UX Design, Search Engine Optimization, Social Media Marketing, & Internet Marketing

Payments for Design, Development, or any of our services are non-refundable even if a fee was paid in advance. Once a payment or deposit is made, there are no exceptions to our refund policy.

Setup Fees:

Setup fees are applied directly to expenses incurred by ARTISTICIFY in the setup phase of any Design, Development, or Internet Marketing campaigns and are non-refundable.

If any chargeback or payment dispute is caused by the client to a bank or credit card company, then client services and/or projects will be suspended, and in some cases, all work will be undone (reversed) without notice. Furthermore, the amount of the chargeback fee will be issued to the client.

In addition, any outstanding balances accrued as a result of the chargeback(s) will have to be paid in full before we restore service, deliver any files, or commence any work.

PLEASE CONTACT US TO ADDRESS ANY BILLING ISSUES, AND WE WILL GLADLY HELP YOU.

Requesting a chargeback or opening a dispute for a valid charge from us is fraud. Chargebacks are never a legal or appropriate means of obtaining a refund. All disputes will be challenged by our lawyers with sufficient evidence from our records.

Website Hosting

All hosting payments, whether for present or past months, are non-refundable. Web hosting accounts are set up from the date of your order and are allotted a limited amount of server resources depending on the plan you purchased.

If the client opens a hosting account but does not use it, payment will still be due. Hosting billing cycles continue until a cancellation notice is received in writing from the client.

Account Suspension

All hosting payments that are 15 days past due will trigger an account suspension. Hosting paid up to 12 months in advance and canceled before the expiration date will be refunded for the months not yet elapsed.

ARTISTICIFY reserves the right to disable and/or terminate a user's account, services, or contract if a user is found in violation of our terms and policies. Termination due to policy violations will not be refunded.

Please also read our [TERMS OF USE](#).

Terms of Use | Artisticify

OVERVIEW

Artisticify DOES NOT PROVIDE SERVICES TO ANYONE OR COMPANY THAT PROMOTES PORNOGRAPHIC MATERIAL, NUDITY, GAMBLING, OR ILLEGAL CONTENT.