

Recommendation systems

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What is recommendation system?

- ❖ A recommendation system is a tool that suggests items, content, or products to users based on their preferences or behavior patterns. These systems analyze data on what users have liked, watched, or purchased before to predict what they might want next.
- ❖ By tailoring suggestions, recommendation systems enhance user engagement and improve experiences on platforms like e-commerce, streaming services, and social media.
- ❖ In short, they personalize the user experience, making content discovery easier and more relevant.

Types of recommendation system

1. Content-Based Filtering

1. **Method:** Recommends items similar to those a user has liked, based on item features (e.g., keywords, categories).
2. **Example:** Suggesting sci-fi movies if a user frequently watches that genre.

2. Collaborative Filtering

1. **Method:** Recommends items based on similarities in user behavior.
2. **Types:**
 1. **User-Based:** Recommends items liked by users with similar tastes.
 2. **Item-Based:** Suggests items similar to those the user previously enjoyed.
3. **Example:** Recommending a movie because similar users liked it.

3. Hybrid Systems

1. **Method:** Combines content-based and collaborative filtering for improved accuracy.
2. **Example:** Reddit uses a mix of both to suggest relevant shows.

Content-based

- ❖ Method: Uses item features (like genre, keywords, or tags) to recommend items similar to what the user already likes.
- ❖ How it Works: Builds a unique user profile by analyzing items they've interacted with, then compares new items to this profile to find good matches.
- ❖ Example: If a user frequently watches sci-fi and action movies, the system will recommend other sci-fi or action films, even those the user hasn't seen.
- ❖ Pros & Cons:
 - ❖ Pros: Ideal for new users with limited history, handles niche content well.
 - ❖ Cons: Suggestions can be repetitive, limiting exposure to diverse content types.

Collaborative Filtering

- ❖ Method: Recommends items based on user behavior patterns, comparing preferences among users with similar tastes.
- ❖ How it Works: Finds users with similar interests (user-based) or items frequently liked together (item-based) to suggest new content.
- ❖ Example: If users who like Inception also enjoy Interstellar, the system may recommend Interstellar to someone who liked Inception.
- ❖ Pros & Cons:
 - ❖ Pros: Encourages discovery of new content types by leveraging community interests.
 - ❖ Cons: Struggles with “cold start” issues for new users/items and may over-recommend popular items.

Case study: Reddit recommendation system

❖ Overview and Goals of Reddit's Recommendation System

- **Purpose:** Reddit's recommendation system seeks to provide each user with a mix of relevant, engaging, and diverse content from across its vast range of topics.
- **Challenges:** With thousands of subreddits and a wide variety of content, Reddit aims to balance relevance with diversity, preventing echo chambers by exposing users to new communities they may enjoy.
- **User-Centric:** Reddit's system heavily focuses on user interests to create a personalized feed, prioritizing posts from communities the user already subscribes to, while also suggesting new content to encourage exploration.

❖ Types of Recommendations on Reddit

- **Home Feed Recommendations:** Reddit uses collaborative filtering techniques to show posts from both subscribed and unsubscribed subreddits, ranking posts based on user engagement and relevance.
- **“Popular” and “Discover” Tabs:** These areas introduce users to trending subreddits, popular posts, and categories they haven’t interacted with before, often leveraging trending topics and community popularity to suggest posts.
- **Community Recommendations:** Reddit also suggests subreddits based on a user’s interests, including communities that have similar topics or related themes to subscribed communities.

❖ How Reddit's Recommendation System Works

- **Data Collection and Analysis:** Reddit collects data on user behavior, such as upvotes, downvotes, comments, time spent on posts, subscriptions, and interactions with subreddits. This behavioral data feeds into Reddit's recommendation model to determine each user's interests.
- **Collaborative Filtering:** Reddit utilizes collaborative filtering to analyze patterns in user behavior across similar users. If many users who engage with Subreddit A also engage with Subreddit B, Reddit might recommend Subreddit B to others who enjoy Subreddit A.
- **Content-Based Filtering:** Reddit also employs content-based filtering, especially for recommending posts within a user's subscribed subreddits, by analyzing text, tags, and multimedia attributes.
- **Machine Learning Models:** Reddit's recommendation models are trained to optimize content relevance, user satisfaction, and diversity. This can include models trained on click-through rates, time spent, and overall engagement to improve user retention and satisfaction.

❖ **User Feedback and Iteration**

- Reddit continuously collects feedback through upvotes, downvotes, and user engagement metrics to improve its recommendation algorithms. Machine learning models are retrained regularly to account for changing user interests and community trends.
- Reddit has experimented with tools like “Community Discovery” and the “Best” sort option, which blend human curation and algorithmic recommendations to ensure high-quality content in user feeds.

THE END