

# **AI-PetCare {"Paws & Whiskers"}: An App for Predicting Pet Diseases using Machine Learning**

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## ***Abstract:***

The AI-PetCare app is a machine learning-based solution designed to predict pet diseases by analyzing symptoms and historical data. With the increasing number of pet owners and their growing concerns for their pets' health, there is a need for convenient and reliable tools to monitor and address potential health issues. This app aims to bridge the gap between pet owners and veterinary care by providing disease predictions based on observed symptoms. By leveraging machine learning algorithms and a comprehensive dataset, pet owners can input symptoms and receive accurate predictions, along with recommendations for further actions. The app also offers features such as medical history tracking, notifications, and personalized insights. With its potential to improve early detection, empower pet owners, and provide remote healthcare assistance, the AI-PetCare app is poised to make a significant impact in the pet healthcare industry.

## **1.0 Introduction:**

Many of us share an intense love and bond with our animal companions. For us, a pet is not “just a dog” or “just a cat,” but rather a beloved member of our family, bringing companionship, fun, and joy to our lives. A pet can add structure to your day, keep you active and social, help you to overcome setbacks and challenges in life, and even provide a sense of meaning or purpose. So, when a cherished pet dies, it’s normal to feel racked by grief and loss.

The pain of loss can often feel overwhelming and trigger all sorts of painful and difficult emotions. While some people may not understand the depth of feeling you had for your pet, you should never feel guilty or ashamed about grieving for an animal friend.

The AI-PetCare app is a revolutionary solution that harnesses the power of machine learning to predict pet diseases based on symptoms. As the number of pet owners continues to rise, there is a growing need for accessible and reliable tools that can assist in monitoring and addressing the health concerns of beloved pets. The app aims to bridge the gap between pet owners and veterinary care by providing an intuitive platform for inputting symptoms and receiving accurate disease predictions. By leveraging machine learning algorithms and a comprehensive dataset of symptoms and corresponding diseases, the app empowers pet owners to take proactive measures in ensuring the well-being of their pets. With features such as medical history tracking, personalized insights, and recommendations, the AI-PetCare app promises to revolutionize the way pet healthcare is approached, enabling early detection, informed decision-making, and enhanced overall pet care.

## **2.0 Market/Customer/Business Need Assessment:**

### **2.1 Market Assessment:**

**2.1.1 Growing Pet Ownership:** The pet ownership market has been steadily increasing, with a significant rise in the number of households owning pets



worldwide. This indicates a growing need for pet healthcare services and solutions.

**2.1.2 Increasing Focus on Pet Well-being:** Pet owners today are more concerned about their pets' health and well-being. They seek convenient and reliable ways to monitor their pets' health, detect early signs of diseases, and ensure proper care.

**2.1.3 Limited Accessibility to Veterinary Services:** In some regions, access to veterinary clinics or specialists may be limited. An app like AI-PetCare can provide pet owners with initial insights and guidance, bridging the gap until they can consult a veterinarian.

## **2.2 Customer Assessment:**

**2.2.1 Pet Owners:** The primary target audience for the AI-PetCare app is pet owners who are invested in their pets' health and well-being. This includes both experienced and first-time pet owners who want to ensure they are providing the best possible care for their pets.

**2.2.2 Tech-Savvy Users:** The app is likely to appeal to users comfortable with technology, including smartphone users who are accustomed to using mobile applications for various purposes.

**2.2.3 Busy Pet Owners:** The app can cater to pet owners who have busy lifestyles, limited time, or difficulty in accessing immediate veterinary care. It provides them with a convenient tool to assess their pets' symptoms and receive initial guidance.

## **2.3 Business Need Assessment:**

**2.3.1 Early Disease Detection:** The AI-PetCare app addresses the need for early detection of diseases in pets. By analyzing symptoms and historical data, it can help pet owners identify potential health issues at an early stage, leading to timely intervention and improved outcomes.

**2.3.2 Increased Pet Care Knowledge:** Many pet owners lack comprehensive knowledge of various pet diseases and symptoms. The app can educate and empower pet owners by providing accurate information about common diseases, preventive measures, and recommended actions.

**2.3.3 Remote Pet Healthcare:** The app serves as a platform for remote healthcare assistance, allowing pet owners to seek guidance and recommendations without physically visiting a veterinary clinic. This can be particularly valuable in areas with limited access to veterinary services.

**2.3.4 Data-driven Insights:** By collecting and analyzing user data, the app can generate valuable insights into pet health trends, disease prevalence, and treatment effectiveness. These insights can be utilized for research, improving pet care practices, and fostering collaborations with veterinary professionals.

**2.3.5 Value-added Services:** The AI-PetCare app can offer value-added services such as personalized recommendations, access to a pet health marketplace, or remote consultations with veterinarians. These additional services create opportunities for revenue generation and business partnerships.

### **3.0 External Search (online information sources/references/links):**

#### **3.1 Research Papers and Journals:**

**3.1.1 Veterinary Journals:** Explore journals such as Veterinary Pathology, Journal of Veterinary Internal Medicine, and Journal of Veterinary Diagnostic Investigation for in-depth research articles.

#### **3.2 Veterinary Websites and Organizations:**

**3.2.1 World Small Animal Veterinary Association (WSAVA)** (<https://wsava.org/>): WSAVA offers educational materials and guidelines for veterinarians, including diagnostic approaches for pet diseases.

#### **3.3 Pet Health Platforms and Forums:**

**3.3.1 WebMD Pets (<https://pets.webmd.com/>):** A popular platform offering comprehensive information on pet health, including symptoms, diseases, and treatment options.

**3.3.2 Veterinary Information Network (VIN)** (<https://www.vin.com/>): VIN is an online community for veterinary professionals, providing access to educational resources, forums, and case discussions.

### **4.0 Benchmarking Alternate Products for the AI-PetCare Project:**

#### **4.1 Pet Symptom Checker Apps:**

**4.1.1 WebMD Pet Symptom Checker:** This app allows users to input symptoms and provides a list of possible conditions, along with



recommended actions. It lacks machine learning capabilities and personalized insights.

- 4.1.2 **PetCoach:** Provides a symptom checker feature along with access to veterinarians for remote consultations. However, it may not have extensive disease prediction capabilities.

## 4.2 Telemedicine Apps for Pets:

- 4.2.1 **Vetster:** Offers telemedicine services, allowing users to connect with licensed veterinarians for remote consultations. While it provides professional advice, it may lack advanced disease prediction algorithms.
- 4.2.2 **Pawp:** Offers 24/7 access to veterinarians through chat or video calls. However, it may focus more on immediate consultations rather than disease prediction.

## 4.3 Pet Health Monitoring Apps:

- 4.3.1 **Whistle:** Focuses on activity monitoring and health insights, tracking pet behaviors, and providing recommendations for a healthy lifestyle. It may lack disease prediction features.
- 4.3.2 **FitBark:** Tracks pet activity levels, sleep quality, and behavior patterns. While it provides valuable insights, it may not offer comprehensive disease prediction capabilities.
- 4.3.3 **Veterinary Clinic Websites:** Many veterinary clinics have online symptom checkers or resources for pet owners to self-assess symptoms. However, they often lack the machine learning capabilities and personalized recommendations provided by dedicated apps.

## 5.0 Applicable Regulations (government and environmental regulations imposed by countries):

- 5.1 **Veterinary Practice Regulations:** If the app involves providing veterinary advice or diagnosis, be aware of the specific regulations and licensing requirements for veterinary practices in the targeted countries. These regulations aim to ensure the health and welfare of animals and the professional standards of veterinary care.

- 5.2 Consumer Protection Laws:** Comply with consumer protection laws to ensure transparency, fair business practices, and accurate representation of your app's capabilities and limitations. These laws protect consumers from false advertising, unfair contracts, and misleading information.
- 5.3 Medical Device Regulations:** If the app incorporates any medical devices or diagnostic tools, it may be subject to medical device regulations in certain jurisdictions. These regulations ensure safety, quality, and effectiveness of medical devices.
- 5.4 Intellectual Property Rights:** Respect intellectual property rights by avoiding infringement of patents, trademarks, copyrights, or trade secrets owned by others. Conduct proper research and consult with legal experts to ensure compliance with intellectual property laws.

## **6.0 Applicable Constraints (need for space, budget, expertise):**

- 6.1 Space Constraints:** The app should be designed to operate within the limited storage capacity of mobile devices, considering the space constraints imposed by users' smartphones or tablets.
- 6.2 Budget Constraints:** The development and maintenance of the AI-PetCare app should adhere to a predefined budget. This includes expenses related to software development, data acquisition, hosting, ongoing updates, and potential marketing efforts.
- 6.3 Expertise Constraints:** The project requires a team with expertise in machine learning, mobile app development, user interface design, and data management. Access to experienced professionals in these fields is essential for ensuring the app's functionality, accuracy, and reliability.
- 6.4 Data Availability and Quality:** Acquiring a comprehensive and reliable dataset of pet symptoms, diseases, and diagnoses may present constraints. Collaboration with veterinary clinics or healthcare organizations is necessary to obtain the necessary data while ensuring its quality and accuracy.



- 6.5 Privacy and Security:** The app must comply with relevant data privacy and security regulations to protect user information, including pet health data. Ensuring secure data transmission and storage, implementing strong encryption techniques, and defining strict access controls are crucial constraints to address.
- 6.6 Platform Compatibility:** The app should be compatible with major mobile platforms, such as iOS and Android, to reach a wider audience of pet owners. Development and testing efforts must consider platform-specific requirements and limitations.
- 6.7 Technical Limitations:** The app's performance may be influenced by factors such as network connectivity, device processing power, and memory limitations. These technical constraints should be considered to optimize the app's performance and user experience.

## **7.0 Business Model (Monetization Idea):**

The pet industry is a major global sector. In the United States alone, consumers spent an estimated \$123.6 billion in 2021 on pets and pet-related products.<sup>16</sup> Market analysts at Morgan Stanley estimate this may rise to \$275 billion by 2037.

In Australia, AUS\$30.7 billion was spent on dogs and cats in 2021, with the bulk of spending going towards pet foods, veterinary services and healthcare products.

Spending specifically on veterinary care is growing alongside the wider sector as well. In the UK, the annual expenditure on veterinary and other pet services rose from £2.6 billion in 2015 to £4 billion in 2021, a 54% increase in just six years. In the United States, a survey of pet owners revealed that only approximately 40% dog and cat owners visit the veterinarian once a year. Veterinary associations recommend all animals see a veterinarian regularly (annually or more), therefore there is an opportunity for greater investments in veterinary care in many areas.

The AI-PetCare app can adopt a freemium model as its primary monetization strategy, offering essential features for free while providing additional value-added services and premium upgrades for a fee. Here is a breakdown of the business model:

## **7.1 Freemium Model:**

**7.1.1 Core Features:** The app's core features, including symptom input and disease prediction, are available to all users for free. This ensures a wide user base and encourages initial engagement with the app.

**7.1.2 Premium Upgrades:** Offer premium upgrades that enhance the user experience and provide additional benefits. These could include access to a wider database of diseases, personalized recommendations, faster disease prediction algorithms, or exclusive content. Users can purchase these upgrades through in-app purchases or subscription plans.

**7.2 In-App Purchases:** Provide additional services or products within the app that users can purchase. For example, offer a range of pet health products, supplements, or accessories that are recommended based on the predicted diseases or health conditions. E-commerce integration within the app can enable seamless transactions.

**7.3 Veterinary Partnerships:** Partner with veterinarians or pet healthcare providers and offer them a platform within the app. This can include remote consultations, appointment scheduling, or telemedicine services. Generate revenue through commissions or referral fees for each transaction or service provided through the app.

**7.4 Data Analytics and Research:** With user consent, anonymized and aggregated data collected by the app can be utilized for research purposes. This data can be valuable for pharmaceutical companies, pet food manufacturers, or veterinary research institutions. Offer data analytics services or insights derived from the app's user data to these entities in exchange for financial compensation.

## **7.5 Advertising and Sponsorships:**

**7.5.1 Targeted Advertising:** Display targeted advertisements within the app to generate revenue. Advertisers in the pet healthcare industry, pet food companies, or veterinary clinics can be interested in reaching a targeted audience of pet owners.

**7.5.2 Sponsorships:** Seek partnerships with relevant brands or organizations that align with the app's mission. Offer sponsorships and promotional opportunities within the app in exchange for financial support.



**7.6 Partnerships and Affiliations:** Form partnerships with pet-related businesses such as pet stores, grooming services, or pet insurance companies. Offer special discounts, promotions, or referral programs to app users and earn revenue through commissions or referral fees for each successful transaction or sign-up.

## **8.0 Concept Development (Brief summary of Product/Service will be developed):**

The AI-PetCare app is a comprehensive and user-friendly mobile application designed to assist pet owners in managing their pets' health. The app leverages machine learning algorithms and a vast dataset of pet symptoms and diseases to provide accurate disease predictions and personalized recommendations.

### **8.1 Key Features:**

**8.1.1 Symptom Tracking:** Pet owners can input observed symptoms and behaviors of their pets, which are then analyzed by the app's machine learning algorithms.

**8.1.2 Disease Prediction:** Based on the input symptoms and historical data, the app predicts the most likely diseases or health issues that the pet may be facing.

**8.1.3 Personalized Recommendations:** The app offers tailored recommendations, including suggestions for veterinary visits, home remedies, preventive measures, or necessary medications.

**8.1.4 Medical History Tracking:** Pet owners can maintain a record of their pet's health history, including previous symptoms, diagnosed diseases, medications, and treatments.

**8.1.5 Notifications and Alerts:** The app sends timely reminders for vaccinations, medication schedules, and preventive care based on the pet's profile and history.

The AI-PetCare app aims to empower pet owners by providing valuable insights into their pet's health conditions, enabling early detection, and guiding appropriate actions. With its user-friendly interface, advanced machine learning capabilities, and personalized recommendations, the app seeks to revolutionize pet healthcare management and enhance the overall well-being of pets.

## 9.0 Final Product Prototype (abstract) with Schematic Diagram:

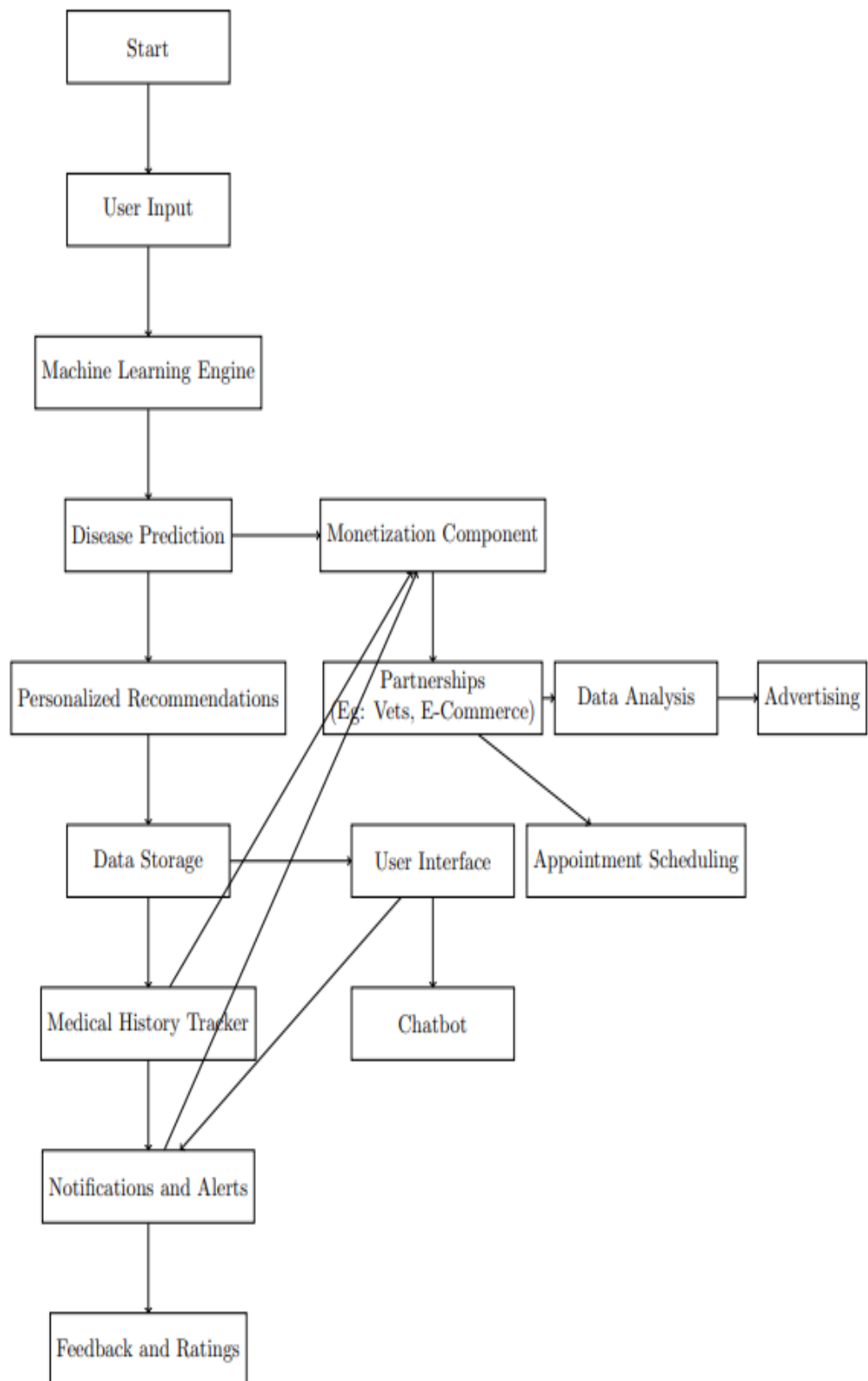


Figure 1: AI-PetCare App Flow Diagram



## **10.0 Product Details:**

### **10.1 How does it work?**

The PetCare app functions by utilizing machine learning algorithms to predict pet diseases based on input symptoms and historical data. The process involves the following steps:

**10.1.1** The process begins with the user providing input, which can be information about their pet's symptoms, behavior, or any other relevant data.

**10.1.2** The input is then passed to the Machine Learning (ML) engine. This engine is responsible for analyzing the input data and processing it using advanced algorithms and techniques. It leverages previous data and patterns to make predictions on the pet's potential disease or health condition.

**10.1.3** The ML engine provides the predicted disease or health condition to the next component, which is responsible for generating personalized recommendations for the pet's well-being. These recommendations can include advice on diet, exercise, medication, or treatment options that are specific to the predicted disease.

**10.1.4** The recommendations generated are stored in a data storage component for future reference. This allows the app to track and maintain a history of recommendations provided to the users and their pets.

**10.1.5** Meanwhile, the user interface component allows the user to interact with the system. This component provides a user-friendly interface where users can input data, view recommendations, access various functionalities of the app, and receive updates on their pet's health.

**10.1.6** The app also maintains a medical history tracker. This component allows users to store and access their pet's past medical records, including diagnoses, treatments, medications, and any other relevant information. This

information aids in providing comprehensive and accurate recommendations in the future.

**10.1.7** To keep users informed, the app utilizes a notifications and alerts component. This component sends relevant updates and reminders to the user regarding their pet's health, such as medication reminders, vaccination schedules, or appointment notifications.

**10.1.8** The AI-PetCare app aims to generate revenue through a monetization component. By utilizing the predicted disease information, the app can establish partnerships with veterinary clinics, e-commerce platforms, or other relevant entities. These partnerships may offer services or products related to the predicted disease, generating income for the app.

**10.1.9** The app incorporates a data analysis component to analyze the gathered data from users. This analysis allows the app to identify trends, patterns, and insights related to pet health and well-being. These insights can be used to improve the accuracy of disease predictions, personalize recommendations, and enhance the overall user experience.

**10.1.10** Additionally, the app includes an advertising component. This component displays relevant ads to users based on their pet's predicted disease or health condition. These ads may include products, services, or resources that can assist in managing the pet's health or offer additional support.

**10.1.11** Feedback and ratings from the users are collected through the app's feedback component. This feedback helps the app developers understand the user experience, identify areas for improvement, and make necessary updates to enhance the app's functionalities and user satisfaction.

**10.1.12** To provide real-time assistance and answer user queries, the user interface also incorporates a chatbot feature. This chatbot uses artificial intelligence to interact with the



users, understand their queries or concerns, and provide relevant information or guidance.

**10.1.13** The partnerships component serves as a facilitator for collaborations between the app and external entities, such as veterinarians, veterinary clinics, e-commerce platforms, or other pet-related services. These partnerships can enhance the app's offerings, provide expert advice, or grant access to additional resources for users. Lastly, the app includes an appointment scheduling component. This component allows users to schedule appointments with veterinarians or other relevant professionals directly through the app. It streamlines the process of booking appointments, ensuring timely access to healthcare experts and relevant services.

**10.1.14** By following this flow, the AI-PetCare app aims to provide comprehensive support for pet owners, assisting them in managing their pet's health, accessing expert advice, and promoting overall well-being.

## **10.2 Data Sources:**

**10.2.1** The PetCare app relies on reliable and comprehensive data sources to train its machine learning algorithms and generate accurate disease predictions.

**10.2.2** Existing pet health databases and medical records from veterinary clinics and hospitals.

**10.2.3** Data collected from users who voluntarily share their pet's health information while using the app (with user consent and adherence to privacy regulations).

**10.2.4** Collaborations with veterinary clinics, universities, or research institutions to access relevant datasets and ensure the accuracy and diversity of the training data.

### **10.3 Algorithms, Frameworks, Software, etc. Needed:**

**10.3.1 Machine Learning Algorithms:** Various algorithms, such as random forest, decision trees, support vector machines, or deep learning models, can be employed to analyze symptoms and predict diseases. The specific algorithms used may depend on the data characteristics and the app's development approach.

**10.3.2 Data Processing and Analysis:** Software libraries and frameworks like TensorFlow, PyTorch, or scikit-learn can be utilized for data preprocessing, feature extraction, and model training.

**10.3.3 App Development:** The app can be developed using mobile app development frameworks like React Native or Flutter, along with programming languages such as JavaScript or Dart. Other tools, including backend servers, databases, and APIs, will also be needed.

### **10.4 Team Required to Develop:**

A successful development team for the PetCare app would ideally include the following roles:

**10.4.1 Project Manager:** Oversees the entire development process, manages timelines, and coordinates team members.

**10.4.2 Machine Learning Engineer:** Responsible for developing and implementing the machine learning algorithms for disease prediction.

**10.4.3 App Developer:** Develops the mobile application, designs the user interface, and ensures its compatibility across different platforms.

**10.4.4 Backend Developer:** Builds the server-side infrastructure, integrates external services, and handles data storage and security.



**10.4.5 Data Scientist:** Collects and analyzes relevant pet health data, performs data preprocessing, and assists in model training and evaluation.

**10.4.6 UI/UX Designer:** Designs the user interface, ensuring a seamless and user-friendly experience.

**10.4.7 Quality Assurance (QA) Engineer:** Conducts thorough testing and quality assurance to identify and resolve any issues before app release.

### **10.5 Cost:**

The cost of developing the PetCare app can vary depending on factors such as the complexity of the app, the team's experience and rates, the duration of development, and any additional services or integrations required. It is recommended to consult with development agencies or professionals to get accurate cost estimates based on specific requirements and project scope.

## **11.0 Conclusion:**

In conclusion, the AI PetCare app presents a promising solution for pet owners and veterinarians in diagnosing and predicting diseases in pets. By leveraging machine learning algorithms and historical data on pet symptoms and diagnoses, the app can accurately identify the disease from the given symptoms and provide timely recommendations for treatment.

The app's user-friendly interface allows pet owners to input their pet's details and observable symptoms, making it accessible and convenient for non-experts. The integration of machine learning models ensures reliable disease predictions, improving the overall accuracy of diagnosis and reducing the risk of improper treatment.

Additionally, the app's monetization model, including partnerships with veterinary clinics and e-commerce platforms, offers potential revenue streams. By leveraging strategic collaborations, the app can generate income through referral commissions, advertising, and premium features.

Overall, the AI PetCare app has the potential to revolutionize the way pet health is managed. By providing accurate and timely disease predictions,

it helps pet owners make informed decisions about their pets' health and enables veterinarians to provide targeted and effective treatments. The app has the potential to improve the well-being and longevity of pets, making it a valuable tool in the field of veterinary care.

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