

Sr. No.	Features	Requirements	User Stories
1	User Registration & Authentication	Registration	As a user, I want to register so that I can create my Auto Fix Pro account.
		Email Verification via OTP	As a user, I want to verify my email with an OTP so that my account is secure.
		Login (Active users & mechanics only)	As a user or mechanic, I want to log in securely so that I can access my dashboard.
		Forgot Password	As a user, I want a forgot password option so I can recover my account if needed.
2	User Profile Management	Edit Profile Details	As a user, I want to edit my profile information so that my details remain up to date.
3	Vehicle Management	Add/Register Vehicle	As a user, I want to register my vehicle so that I can book services for it.
4	Service Booking & Tracking	Book Service for a Vehicle	As a user, I want to book a service for my vehicle so that I can get repairs or maintenance done.
		Track Service Status	As a user, I want to track the service status so that I know the progress of my vehicle at all times.
5	Service History & Records	View Service History	As a user, I want to view my service history so that I can review past repairs and maintenance.
6	Payment & Invoicing	Get Invoice	As a user, I want to view and download my invoice so that I can keep records of my services.
		Payment Processing	As a user, I want to make payments online so that the service process is convenient.
7	Feedback System	Provide Feedback After Service	As a user, I want to provide feedback after service so that I can rate my experience and help improve service quality.
8	Mechanic Assignment Management	View Assignments	As a mechanic, I want to see all assigned service bookings so that I can manage my tasks.
		Update Booking Status	As a mechanic, I want to update booking status so that users can track their service progress.
		View In-Progress Logs	
		View Completed Assignment Logs	As a mechanic, I want to view my completed assignments so that I can track my work performance.
9	Admin - Service Centers (Garage) Management	Add/Edit/Delete Service Centers	As an admin, I want to manage service centers so that I can maintain accurate garage information.
10	Admin - Service Type Management	Add/Edit/Delete Service Types	As an admin, I want to manage service types so that users can book correct services.
11	Admin - Mechanic Staff Management	Add Mechanic	As an admin, I want to manage mechanic staff so that I can assign bookings appropriately.
		Assign Mechanics	
		Manage Mechanic Accounts	
12	Admin - Invoice Management	View Invoice Records	As an admin, I want to manage invoices so that billing and transactions remain accurate.
		Manage Billing Data	
13	Admin - Analytics Dashboard	Service Statistics	As an admin, I want to view analytics so that I can monitor business performance and make informed decisions.
		Booking Trends	
		Revenue Insights	
14	Admin - User Management	View Users	As an admin, I want to manage users so that the platform remains secure and orderly.
		Activate/Deactivate Users	
		Manage User Accounts	
15	Admin - Feedback Management	View Feedback	As an admin, I want to review user feedback so that I can address concerns and maintain quality.
16	Notification System	User – Service Booking Notification	As a user, I want to receive notifications about my service booking so that I stay informed.
		User – Status Update Notification	As a user, I want status update notifications so that I know when my vehicle's service progresses.
		Mechanic – New Assignment	As a mechanic, I want new assignment notifications so that I can start work promptly.
17	Search Functionality	Search by Number Plate	As a user or admin, I want to search by vehicle number plate so that I can quickly find vehicle records.
18	AI-Based Next Service Prediction	Predict Next Service Date	As a user, I want AI-based service predictions so that I can maintain my vehicle proactively.