MOBILE SERVICE WEBSITE

ABSTRACT:

This project ensures customers the comfort of getting their mobile devices fixed without needing to visit a physical service center. Using this website enables customers to book for the needed repair for their device online. By mentioning the issue customers can get a service invoice of what the repair costs before confirming the booking, this way there won't be any unnecessary confusions and they can get an idea of the cost before proceeding further. Estimated return date will also be provided with the invoice.

Modules:

There are 3 modules in this project:

1. Admin Module:

- Login
- Add or Manage Service Centers
- View Customer Complaints/Ratings
- View Service Centers

2. Service Center Module:

- Register
- Login
- Devices
- Repair Categories info
- View New Bookings
- Service Completed Devices
- View Customer Ratings

3. User Module:

- Register
- Login
- Book Service
- View Repair Status

Front-end languages: HTML-5, Bootstrap-5, JavaScript, CSS

Back-end language: Python

Framework: Django

Database: sqlite3/MySQL