SOCIAL MEDIA REVIEWS ANALYSIS

DONE BY

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GOAL OF THE PROJECT

- ▶ The project focuses on leveraging a dataset of 1.5 million social media reviews divided into 500,000 for training and 1 million for test reviews, to analyze sentiment on social media.
- ► Huge amount of data is posted on the social media platforms on a daily basis. The sentimental analysis is a process understanding opinions, feelings, and thoughts of people about a given subject. Its advantages being scalability, real-time analysis and consistent criteria.
- ► To ensure the quality of the dataset, preprocessing techniques such as noise removal will be applied, eliminating special characters, mentions, URLs and HTML tags.
- A key focus on enhancing feature representation of the model by mapping contractions found in reviews to their formal writing equivalents.
- ► The overarching objective of the project is to elevate sentiment analysis results by minimizing errors and ensuring a reliable and consistent portrayal of user sentiment.

DATASET OVERVIEW

1.5 Million Social Media reviews

- ▶ 500,000 for training
- ▶ 1 million for test reviews

Columns info and size for test and train

```
[ [24] df_train.info()
                                                      [25] df_test.info()
       <class 'pandas.core.frame.DataFrame'>
                                                           <class 'pandas.core.frame.DataFrame'>
       RangeIndex: 222607 entries, 0 to 222606
                                                           RangeIndex: 236272 entries, 0 to 236271
       Data columns (total 2 columns):
                                                           Data columns (total 2 columns):
           Column Non-Null Count Dtype
                                                                Column Non-Null Count
          review 222607 non-null object
                                                                review 236272 non-null object
           target 222606 non-null float64
                                                              target 236271 non-null float64
       dtypes: float64(1), object(1)
                                                           dtypes: float64(1), object(1)
       memory usage: 3.4+ MB
```

SIZE OF THE DATASET FOR TRAINING AND TESTING

(222607, 2)

(236272, 2)

FEATURE DESCRIPTION

► In this dataset, reviews and target are two columns with target = 0 denoting a negative review and target = 1 denoting a positive review.

FEATURE EXTRACTION

Approach:

- Experimentation with three-word representations
- Utilization of N-gram models for feature extraction

Feature Vectorization:

- ▶ TdfVectorizer function in Scikit-learn library employed
- Conversion of reviews into feature vectors

TF-IDF Method:

- ▶ Term Frequency-Inverse Document Frequency technique
- Assigns unique indices to words, determining feature indexes
- Values set based on word frequency and count proportionately adjusted

Uni-gram, Bi-gram, Tri-gram Employment:

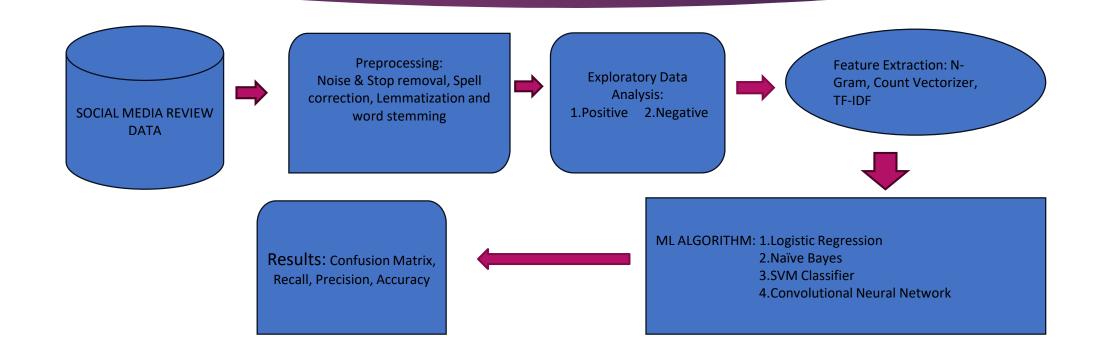
Analysis showcasing the effectiveness of using word sequences in bi- and tri-grams over unigrams

PLATFORMS AND TOOLS USED

▶ **PLATFORM**: We will be using google colab, a cloud based platform that allows to write and run python code.

```
► TOOLS: ✓ [17] import pandas as pd
                      import numpy as np
                      import matplotlib.pyplot as plt
                      import seaborn as sns
                      from wordcloud import WordCloud
                      from sklearn.model_selection import train_test_split
                      from textblob import TextBlob
                      from sklearn.metrics import accuracy score, classification report, confusion matrix
                      from sklearn.feature extraction.text import CountVectorizer, TfidfVectorizer
                      from sklearn.pipeline import Pipeline
                      from sklearn.pipeline import make pipeline
                      from sklearn.metrics import roc curve, auc
                      from sklearn.svm import LinearSVC
                      from sklearn.linear_model import LogisticRegression
                      from sklearn.svm import SVC
                      from sklearn.decomposition import PCA
                      from sklearn.decomposition import TruncatedSVD
                      from time import time
```

FLOWCHART



ANALYSIS AND VISUALIZATION OF THE DATASET

► Taking a sample fraction of the dataset

```
[26] #Taking a sample data
    df_train.columns = ['review', 'target']
    fraction_to_sample = 0.177
    df_train = df_train.sample(frac=fraction_to_sample)
    df_train.shape

(39401, 2)
```



SENTIMENT POLARITY -method returns a value between 0 and 1, where negative values (0) represent negative sentiment, positive values (1) represent positive sentiment

ACCURACY OF THE SAMPLE DATA

```
[ ] print("accuracy = {:.2f}".format(accuracy_score(y_validation, tb_sentiment_binary)))
    print(classification_report(y_validation, tb_sentiment_binary))
```

```
accuracy = 0.71
            precision
                       recall f1-score support
        0.0
                 0.92
                          0.45
                                   0.60
                                             427
                                   0.77
                 0.64
                          0.96
        1.0
                                             433
                                   0.71
                                             860
   accuracy
                                   0.69
                 0.78
                          0.71
                                             860
  macro avg
weighted avg
                 0.78
                          0.71
                                   0.69
                                             860
```

```
[ ] cm = confusion_matrix(y_validation, tb_sentiment_binary)
    cm
```

```
array([[192, 235],
[ 17, 416]])
```

NLP PREPROCESSING

► STOP WORD REMOVAL – Commonly used in preprocessing steps across different NLP applications. Main idea is to remove the words that occur commonly across all documents. Some examples of stop words are 'a',

'the','is', 'are'.

```
df_word_freq = pd.read_csv('word_frequency.csv')
    df word freq.columns =['word','negative','positive','total']
[ ] df word freq.head(20)
         word negative positive
                                   total
                 313164
                           252567
                                  565731
                 257870
                           266013
                                  523883
                 238226
                           103119
                                  341345
          not
      3
                 190845
                           125979
                                  316824
                                  305286
                 157482
                           147804
                 153972
                           149649
                                  303621
          and
```

```
stop_words = list(df_word_freq.head(40).word)
del stop_words[3]
stop_words
['to',
 'the'
 'not',
 'it',
 'and'
 'you'
 'is',
 'in',
 'for'
 'of'.
 'on',
 'that'
 'me',
 'have'
 'so',
 'do',
 'but'
 'just'
 'with',
 'be',
 'at',
 'can'
 'was'
 'this'
 'now'
 'good'
 'up',
 'day'
 'all',
 'out',
```

▶ **Lemmatizing**: The goal of lemmatizing is to reduce a word to its root form. For example the verb running could be identified as run.

```
[ ] from nltk.stem import WordNetLemmatizer
[ ] lematize = WordNetLemmatizer()

[ ] import nltk
    nltk.download('wordnet')

[ [nltk_data] Downloading package wordnet to /root/nltk_data...
    [nltk_data] Package wordnet is already up-to-date!
    True

[ ] df_train_1 = df_train.copy()
    df_train_1['review'] = [' '.join([lematize.lemmatize(word) for word in text.split()]) for text in df_train_1['review'].tolist()]
    X_train, X_validation, y_train, y_validation = train_test_split(df_train['review'], df_train['target'], test_size = 0.02, random_state = 45)
```

▶ **STEMMING** – The process of removing affixes from a word so that we are left with the stem of that word called stemming. For example if we consider the words runs, running and run all convert into the word 'run' after stemming is implemented for them.

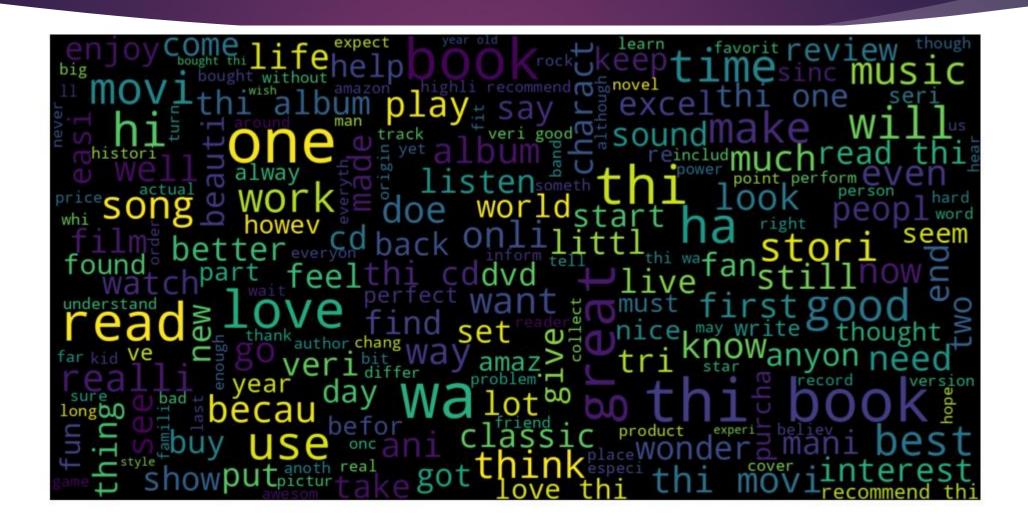
POST NLP PREPROCESSING

[] df_train_1.head(10)

	review	target
90841	not even close did anyon review here other tha	0.0
151582	disappoint as dog toy got thi product becaus i	0.0
59842	good text horribl diagram the actual text of t	0.0
220212	not hi best it seem to me that the work of kos	1.0
111957	limit use so far have been pleas with the poul	0.0
168920	leav thi one alon am celibidach ophil especi w	0.0
37982	great fantasi travel into excit world excit an	1.0
132029	still abl to make good disc at thi point thin \dots	1.0
166435	veri handi for forget kid thi product is veri	1.0
137448	view from the cherri tree there wa boy name ro	1.0

NEGATIVE WORDS

POSITIVE WORDS

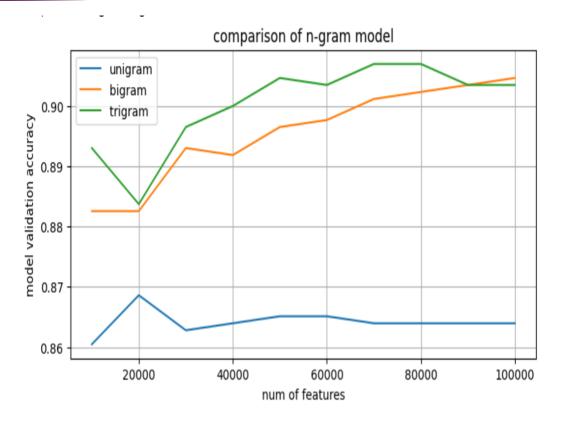


EXPERIMENTATION WITH N-GRAMS

- Uni-gram A 1-gram is a single word sequence of words like 'please' or 'turn'
- ▶ **Bi-gram** A 2 gram is a two word sequence of words like 'please turn'
- Tri-gram A 3 gram is a three word sequence of words like 'please turn your'
- ▶ We can find out the comparison of the 3 n gram model by selecting the range (1000 to 10,000 features) by using matplotlib visualization tool.

RESULTS OF N-GRAM

```
[ ] cols = ['n_features', 'val_acc', 'val_auc', 'time']
    result_tfidf_unigram = pd.DataFrame(result_tfidf_unigram, columns=cols)
    result_tfidf_bigram = pd.DataFrame(result_tfidf_bigram, columns=cols)
    result_tfidf_trigram = pd.DataFrame(result_tfidf_trigram, columns=cols)
    plt.figure(figsize=(8,4))
    plt.plot(result_tfidf_unigram.n_features, result_tfidf_unigram.val_acc, label='unigram')
    plt.plot(result_tfidf_bigram.n_features, result_tfidf_bigram.val_acc, label='bigram ')
    plt.plot(result_tfidf_trigram.n_features, result_tfidf_trigram.val_acc, label='trigram')
    plt.title("comparison of n-gram model")
    plt.xlabel("num of features")
    plt.ylabel("model validation accuracy")
    plt.grid()
    plt.legend()
```



MODELLING

In this dataset we will be using 4 algorithm such as

- ► LOGISTIC REGRESSION
- ► NAÏVE BAYES
- ► SVM CLASSIFIER
- ► CNN (CONVOLUTIONAL NEURAL NETWORK)

LOGISTIC REGRESSION

- A supervised machine learning algorithm mainly used for classification tasks.
- Logistic regression predicts the output of a categorical dependent variable. Therefore the outcome must be a categorical or discrete value.
- It is a significant machine learning algorithm because it has the ability to provide probabilities and classify new data using continuous and discrete.

TRAIN AND TEST DATA

LOGISTIC REGRESSION

```
[ ] X_train, y_train = df_train['review'], df_train['target']
    X_test, y_test = df_test['review'], df_test['target']

[ ] y_test = y_test.dropna()

[ ] lnr = make_pipeline(TfidfVectorizer(), LogisticRegression())

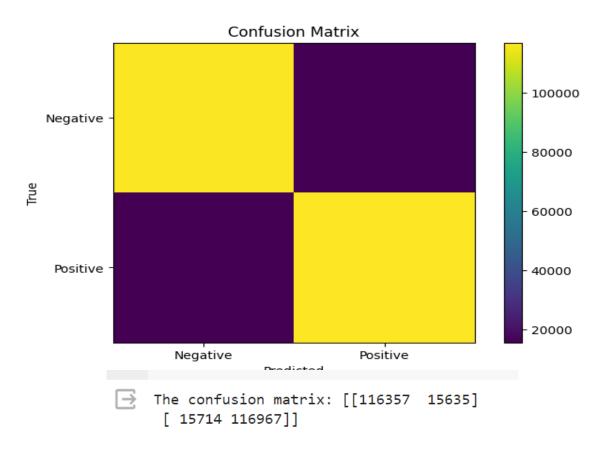
[ X_train, X_test, y_train, y_test = train_test_split(X_train, y_train, test_size=0.2, random_state=42)

[ ] lnr.fit(X_train,y_train)
    y_pred = lnr.predict(X_test.iloc[:len(y_test)]) #to ensure X_test and y_test have same length

[ ] y_pred = np.nan_to_num(y_pred) # np.nan - to replace nan value with a specific value
```

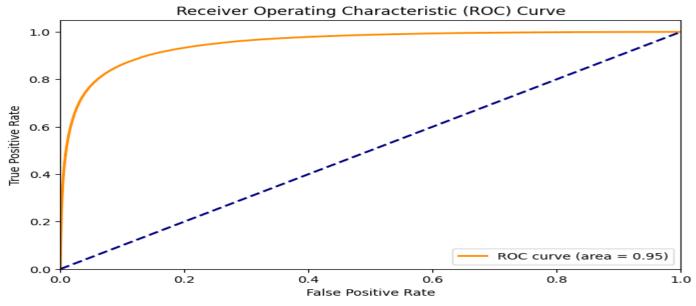
RESULTS AND ACCURACY OF LOGISTIC REGRESSION

```
accuracy = accuracy_score(y_test, y_pred)
 print(f'Accuracy: {accuracy:.2f}')
Accuracy: 0.90
print(classification_report(y_test, y_pred, digits=3))
               precision
                            recall f1-score
                                               support
          0.0
                   0.900
                             0.897
                                       0.898
                                                131992
                   0.898
                             0.901
          1.0
                                       0.899
                                                132681
                                       0.899
                                                264673
     accuracy
   macro avg
                   0.899
                             0.899
                                       0.899
                                                264673
weighted avg
                   0.899
                             0.899
                                       0.899
                                                264673
```



ROC CURVE

► The ROC curve is a graph showing the performance of a classification model at all classification thresholds.



▶ An ROC curve of 0.95 indicates the model performed excellently.

NAÏVE BAYES CLASSIFIER

- ▶ It is a collection of classification algorithms based on bayes theorem.
- The "naive" aspect of Naive Bayes comes from the assumption that features used to describe an observation are conditionally independent, given the class label.
- Naive Bayes can be applied to different types of data. The most common variants include:
- Multinomial Naive Bayes: Suitable for discrete data, like word counts in text classification.
- Gaussian Naive Bayes: Applicable when features follow a Gaussian distribution, commonly used for continuous data.

TRAIN AND TEST DATA

```
[ ] X_train, y_train = df_train['review'], df_train['target']
    X_test, y_test = df_test['review'], df_test['target']

[ ] clf = MultinomialNB()
    vectorizer = CountVectorizer(ngram_range=(1,3), max_features=90000)
    X_train = vectorizer.fit_transform(X_train)
    X_test = vectorizer.transform(X_test)

[ ] nan_indices = np.isnan(y_test)
    X_test = X_test[~nan_indices]
    y_test = y_test[~nan_indices]
```

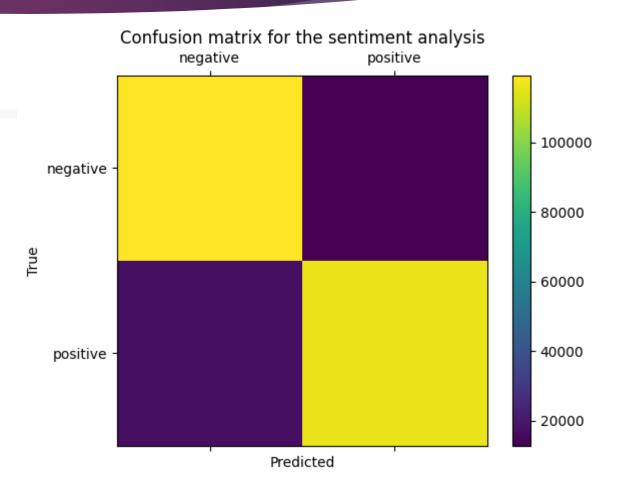
```
[ ] clf.fit(X_train, y_train)
    prob = clf.predict_proba(X_test)
    y_pred = np.argmax(prob, axis=-1)
    y_pred_prob = [i[1] for i in prob]
    acc_score = accuracy_score(y_test, y_pred)
    cm = confusion_matrix(y_test, y_pred)

print(acc_score)
    print(cm)

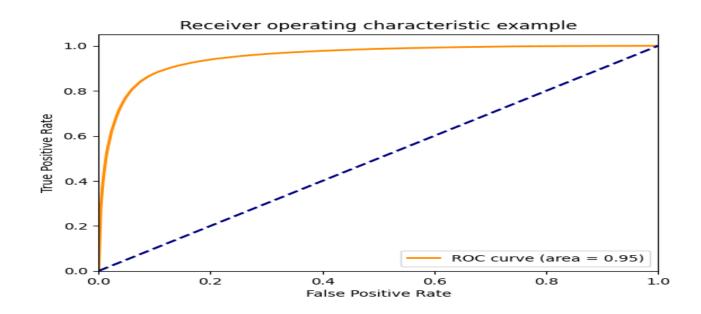
0.8884548102753209
[[119210 12782]
    [ 16741 115940]]
```

RESULTS AND ACCURACY

∃	precision	recall	f1-score	support
0.0 1.0	0.877 0.901	0.903 0.874	0.890 0.887	131992 132681
accuracy macro avg weighted avg	0.889 0.889	0.888 0.888	0.888 0.888 0.888	264673 264673 264673



ROC CURVE



An ROC curve of 0.95 indicates the model performed excellently.

SVM CLASSIFIER

- ▶ **Support vector machines (SVMs)** are a set of supervised learning methods used for classification and regression.
- ► Effective in high dimensional spaces
- SVM can handle non-linear relationships by transforming the input features using a kernel function, allowing it to operate effectively in higher-dimensional spaces.
- SVM selects the hyperplane with the maximum margin, enhancing its generalization performance and robustness to noisy data.

TRAIN AND TEST DATA

```
from sklearn.model selection import StratifiedShuffleSplit, StratifiedKFold
from sklearn.model selection import GridSearchCV
def find params(x train, y train):
    C range = np.logspace(-3, 10, 8)
    param grid = dict(C=C range)
    cv = StratifiedShuffleSplit(n splits=5, test size=0.2, random state=42)
    grid = GridSearchCV(LinearSVC(), param_grid=param_grid, cv=cv)
    grid.fit(x train, y train)
    score_dict = grid.grid_scores_
    scores = [x[1] for x in score_dict]
    scores = np.array(scores).reshape(len(C range))
    plt.figure(figsize=(8, 6))
    plt.subplots_adjust(left=0.15, right=0.95, bottom=0.15, top=0.95)
    plt.imshow(scores, interpolation='nearest', cmap=plt.cm.get cmap("Spectral"))
    plt.ylabel('C')
    plt.colorbar()
    plt.yticks(np.arange(len(C_range)), C_range)
    plt.show()
    return grid.best_params_
```

```
def preprocess_data(data, frac=1, random_state=1234):
       df = data.sample(frac=frac, random_state=random_state)
       X = df['review']
       y = df['target']
       return X, y
   def train_test_split_and_vectorize(X_train, X_test,kernel = 'linear', max_features=None, ngram_range=(1, 3)):
       tf_vectorizer = TfidfVectorizer(ngram_range=ngram_range, max_features=max_features)
       X_train = tf_vectorizer.fit_transform(X_train)
       X_test = tf_vectorizer.transform(X_test)
       return X_train, X_test
   def train_and_evaluate(X_train, X_test, y_train, y_test, use_params=False, C=None):
       if use_params:
          params = find_params(X_train, y_train)
          print('Best params:', params)
          svm = CalibratedClassifierCV(base estimator=LinearSVC(C=params['C']), cv=5)
          svm = CalibratedClassifierCV(base estimator=LinearSVC(C=C), cv=5)
       print(svm)
    t0 = time()
    svm.fit(X_train, y_train)
    train_test_time = time() - t0
    print("training time: {0:.2f}s".format(train test time))
    probas = svm.predict_proba(X_test)
    y pred = np.argmax(probas, axis=-1)
    y_pred_prob = [i[1] for i in probas]
    acc_score = accuracy_score(y_test, y_pred)
    cm = confusion_matrix(y_test, y_pred)
    print("Model accuracy = {0:.3f}%".format(acc_score * 100))
    print(classification_report(y_test, y_pred, digits=4))
    plot_auc(y_test, y_pred_prob)
    plot(cm)
```

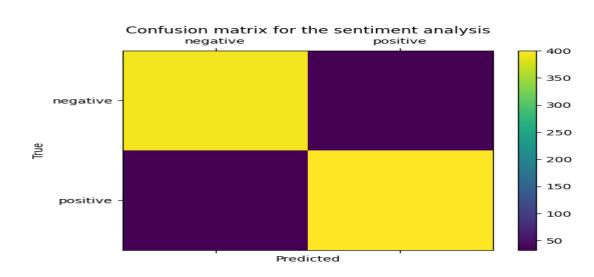
RESULTS AND ACCURACY

```
train_data, test_data = train_test_split(df_train, test_size=0.02, random_state=45)
X_train, y_train = preprocess_data(train_data)
X_test, y_test = preprocess_data(test_data)

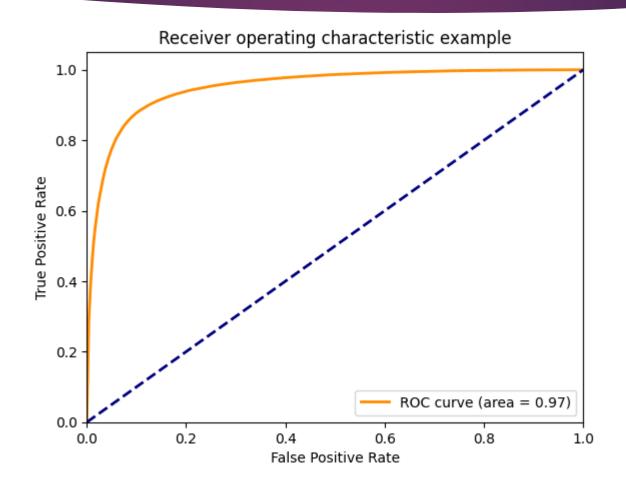
X_train, X_test = train_test_split_and_vectorize(X_train, X_test, max_features=None, ngram_range=(1, 3))

train_and_evaluate(X_train, X_test, y_train, y_test, use_params=False, C=1.0)
```

training time: 11.88s Model accuracy = 92.209%				
	precision	recall	f1-score	support
0.0	0.9225	0.9204	0.9215	427
1.0	0.9217	0.9238	0.9227	433
accuracy			0.9221	860
macro avg	0.9221	0.9221	0.9221	860
weighted avg	0.9221	0.9221	0.9221	860



ROC CURVE



CONVOLUTIONAL NEURAL NETWORK

- Renowned in computer vision, CNNs find utility beyond imagery, extending their effectiveness to text classification tasks, showcasing their adaptability across domains.
- ▶ Leveraging Keras with a TensorFlow backend, CNNs are harnessed for natural language processing (NLP) tasks, showcasing their versatility and robust performance in diverse applications.
- Employing tokenization, textual reviews are systematically converted into numerical sequences, facilitating CNNs in processing and understanding the underlying patterns within the language data.
- ► Characterized by four hidden layers and the integration of multiple optimization algorithms, CNNs for NLP tasks are meticulously crafted, with built-in mechanisms to prevent overfitting and enhance model generalization.

```
] from keras.layers import *
                                                                             [ ] X_train = list(df_train['review'])
     from keras.models import Model
                                                                                  X_test = list(df_test['review'])
     from keras.preprocessing.text import Tokenizer
     from keras.preprocessing.sequence import pad_sequences
                                                                             [ ] y_train = [[1,0] if x == 0 else [0,1] for x in df_train['target']]
     from sklearn.utils import shuffle
                                                                                  y_test = [[1,0] if x == 0 else [0,1] for x in df_test['target']]
                                                                             [ ] X_train, y_train = shuffle(X_train, y_train)
[ ] tokenizer = Tokenizer(num_words=max_feature)
                                                                                 X_test, y_test = shuffle(X_test, y_test)
    tokenizer.fit_on_texts(X_train)
                                                                                  y train = np.array(y train)
                                                                                  y_test = np.array(y_test)
[ ] token_train = tokenizer.texts_to_sequences(X_train)
    token_test = tokenizer.texts_to_sequences(X_test)
                                                                             [ ] max_feature = 5000
                                                                                  maxlen = 100
[ ] X_train_final = pad_sequences(token_train, maxlen=maxlen, padding='post')
                                                                                  embed_size = 25
    X_test_final = pad_sequences(token_test, maxlen=maxlen, padding='post')
```

```
from IPython.display import clear output
 import keras
 class PlotLosses(keras.callbacks.Callback):
    def on_train_begin(self, logs={}):
         self.i = 0
        self.x = []
         self.losses = []
        self.val_losses = []
        self.fig = plt.figure()
        self.logs = []
    def on epoch end(self, epoch, logs={}):
         self.logs.append(logs)
        self.x.append(self.i)
        self.losses.append(logs.get('loss'))
         self.val losses.append(logs.get('val loss'))
         self.i += 1
         clear output(wait=True)
        plt.plot(self.x, self.losses, label="loss")
        plt.plot(self.x, self.val losses, label="val loss")
        plt.legend()
        plt.show();
 plot_losses = PlotLosses()
```

```
[ ] from keras import optimizers
     from keras import regularizers
    eta = 1
    maxlen=100
    input = Input(shape=(maxlen,))
    net = Embedding(max_feature, embed_size)(input)
     net = Dropout(0.2)(net)
    net = BatchNormalization()(net)
    net = Conv1D(16, 8, padding='same', activation='relu')(net)
    net = Dropout(0.2)(net)
     net = BatchNormalization()(net)
    net = Conv1D(16, 4, padding='same', activation='relu')(net)
    net = Dropout(0.2)(net)
    net = BatchNormalization()(net)
    net = Conv1D(16, 4, padding='same', activation='relu')(net)
    net = Dropout(0.2)(net)
    net = BatchNormalization()(net)
    net = Conv1D(16, 4, padding='same', activation='relu')(net)
    net = Dropout(0.2)(net)
     net1 = BatchNormalization()(net)
    net = Conv1D(2, 1)(net)
     net = GlobalAveragePooling1D()(net)
    output = Activation('softmax')(net)
     model = Model(inputs = input, outputs = output)
     ada = optimizers.legacy.Adam(lr=0.0001, beta_1=0.9, beta_2=0.999, epsilon=1e-08, decay=0.0)
    model.compile(optimizer=ada, loss='categorical_crossentropy', metrics=['acc'])
     model.summary()
```

Model: "model_2"

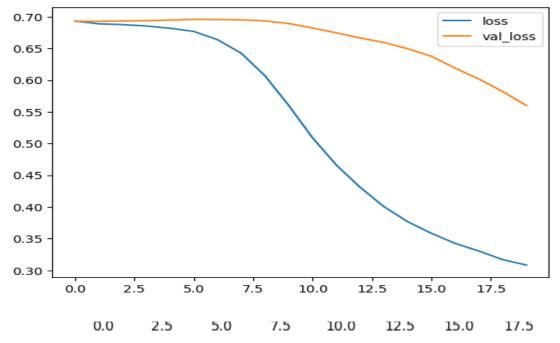
Layer (type)	Output Shape	Param #
input 3 (InputLayer)		0
embedding_2 (Embedding)	(None, 100, 25)	125000
dropout_10 (Dropout)	(None, 100, 25)	0
batch_normalization_10 (BatchNormalization)	(None, 100, 25)	100
conv1d_10 (Conv1D)	(None, 100, 16)	3216
dropout_11 (Dropout)	(None, 100, 16)	0
batch_normalization_11 (BatchNormalization)	(None, 100, 16)	64
conv1d_11 (Conv1D)	(None, 100, 16)	1040
dropout_12 (Dropout)	(None, 100, 16)	0
batch_normalization_12 (BatchNormalization)	(None, 100, 16)	64
conv1d_12 (Conv1D)	(None, 100, 16)	1040
dropout_13 (Dropout)	(None, 100, 16)	0
<pre>batch_normalization_13 (Ba tchNormalization)</pre>	(None, 100, 16)	64
conv1d_13 (Conv1D)	(None, 100, 16)	1040

<pre>batch_normalization_12 (Ba tchNormalization)</pre>	(None, 100, 16)	64
conv1d_12 (Conv1D)	(None, 100, 16)	1040
dropout_13 (Dropout)	(None, 100, 16)	0
<pre>batch_normalization_13 (Ba tchNormalization)</pre>	(None, 100, 16)	64
conv1d_13 (Conv1D)	(None, 100, 16)	1040
dropout_14 (Dropout)	(None, 100, 16)	0
conv1d_14 (Conv1D)	(None, 100, 2)	34
<pre>global_average_pooling1d_2 (GlobalAveragePooling1D)</pre>	(None, 2)	0
activation_2 (Activation)	(None, 2)	0

Total params: 131662 (514.30 KB) Trainable params: 131516 (513.73 KB) Non-trainable params: 146 (584.00 Byte) train_res = model.fit(X_train_final, y_train, batch_size=2048, epochs=20, validation_split=0.1, callbacks=[plot_losses])

acc = train_res.history['val_acc']

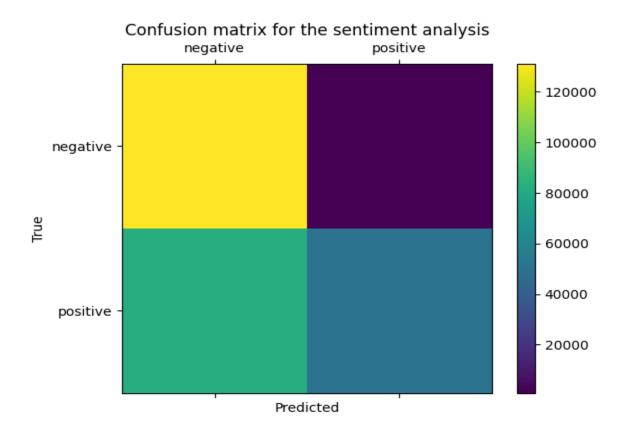
print('Accuracy: {}'.format(np.mean(acc)))



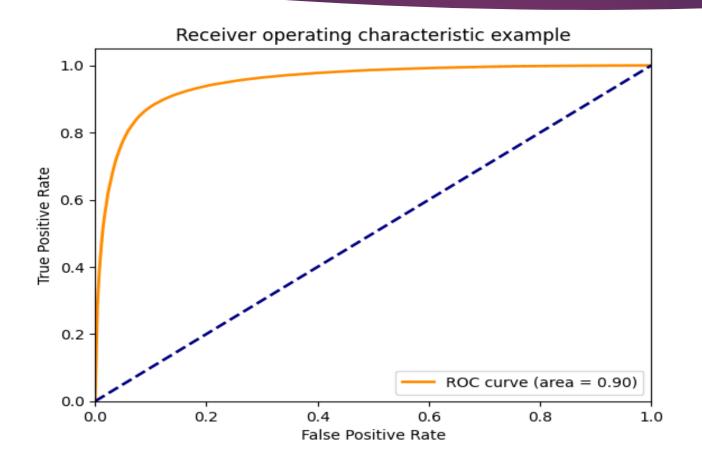
RESULTS AND ACCURACY

<pre>[] print(classification_report(y_test_raw, y_pred, digit</pre>
--

	precision	recall	f1-score	support	
0	0.6145	0.9931	0.7592	131992	
1	0.9823	0.3802	0.5482	132682	
accuracy			0.6858	264674	
macro avg	0.7984	0.6866	0.6537	264674	
weighted avg	0.7989	0.6858	0.6534	264674	



ROC CURVE



CONCLUSION

- ▶ **Linear SVM Superiority:** Demonstrating supremacy over Logistic Regression Naive Bayes and CNN, linear SVM emerged as the top performer, capitalizing on the linear separability inherent in the dataset.
- Advocating for SVM with a Linear Kernel as the preferred model, achieving an impressive accuracy of 92.09%, especially effective in scenarios where data exhibits linear separability, as evident in the analysis of Social Media reviews.
- With linear SVM hinges on meticulous data collection, preprocessing and feature extraction, underscoring the pivotal role of data quality in shaping model outcomes.

PROBLEMS ENCOUNTERED

- Ease of training post-preprocessing for Naive Bayes & SVM due to fewer parameters
- Neural Network complexity in parameter tuning due to numerous variables
- Preferred Model Choice: SVM with linear kernel for Social Media review sentiment analysis
- Emphasis on high-quality data for optimal performance
- Naive Bayes and SVM proved efficient; Neural Network requires meticulous tuning

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THANK YOU

