Blinkit: MySQL Data Analysis Project

Overview

This project analyzes Blinkit's e-commerce dataset to extract insights, solve business challenges, and drive data-driven decisions. Using advanced SQL techniques, it optimizes revenue, improves customer retention, and enhances operational efficiency.

Objectives

- Revenue Insights: Identify top-performing products and high-revenue cities.
- **Customer Analysis:** Evaluate customer behavior, rank customers by spending, and find inactive users.
- Order Trends: Analyze order statuses and frequent multiple orders.
- Operational Insights: Optimize service delivery and logistics.

Methodology

1. Revenue Analysis

- Used SQL aggregation to analyze product and city-based revenue.
- Identified top-selling products and regions for strategic planning.

2. Customer Behavior

- Ranked customers by spending to identify high-value users.
- Used LEFT JOIN to detect inactive customers for re-engagement.

3. Order Patterns

- Examined delivery and cancellation trends for efficiency improvements.
- Identified frequent same-day orders for personalized offers.

4. Operational Insights

- Analyzed purchase trends across cities to refine logistics.
- Provided location-based metrics for better operations.

Key Findings

- Top Products & Cities: Insights to optimize inventory and marketing.
- Customer Retention: Strategies to re-engage inactive users.
- Operational Efficiency: Identified bottlenecks and high cancellation areas.
- **Growth Strategies:** Expansion opportunities in high-revenue regions.

Skills Demonstrated

- **SQL Expertise:** JOINs, GROUP BY, ranking functions, aggregation.
- Data-Driven Decision Making: Extracting and interpreting insights.
- Business Intelligence: Connecting data to strategy.
- Effective Communication: Presenting complex insights clearly.

Conclusion

This project demonstrates how SQL-driven analytics can optimize revenue, enhance customer engagement, and improve operations. It highlights my ability to translate data insights into practical business strategies.