



BUAN 6390.S01 | 05/09/2025

 This presentation has a live demo



OWLI

Redefining Student Support Through Conversational AI

NAME OF PROJECT:
JSOM Chatbot

PRESENTED BY:
Group 2

PRESENTED TO:
Dr. Gaurav Shekhar & Prof.
Mandar Samant



Meet the Users



Carlos

**Prospective
Student**

- Exploring MS or MBA programs
- Unsure where to find eligibility, deadlines, or application steps
- Visits JSOM site late at night from another country



Pranay

**Current
Student**

- Balancing classes and part-time work
- Needs quick answers on degree plans, electives, CPT/OPT, and career resources



Fatim

**a
Faculty
Member**

- Handles 100s of questions weekly
- Needs a tool that reduces query resolution times and improves response quality

Their Challenges

I can't find JSOMs program requirements easily



Carlos

I wish information on scholarships was easy to access



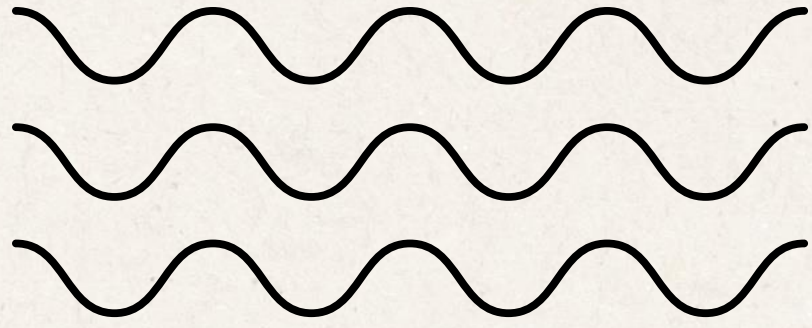
Pranay

We answer the same questions again and again!



Fatima

a



Introducing

OWLI

Let's Follow the Flow

Carlos



What is the minimum GPA requirement to apply for MS in Business Analytics and AI?



The minimum GPA requirement for MS in Business Analytics and AI is 3.0 on a 4.0 scale.

Pranay



What is the deadline for Fall 2025 Scholarship?



The Deadline for the Fall 2025 application is May 1

Fatima

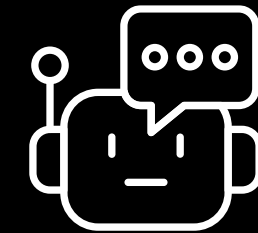
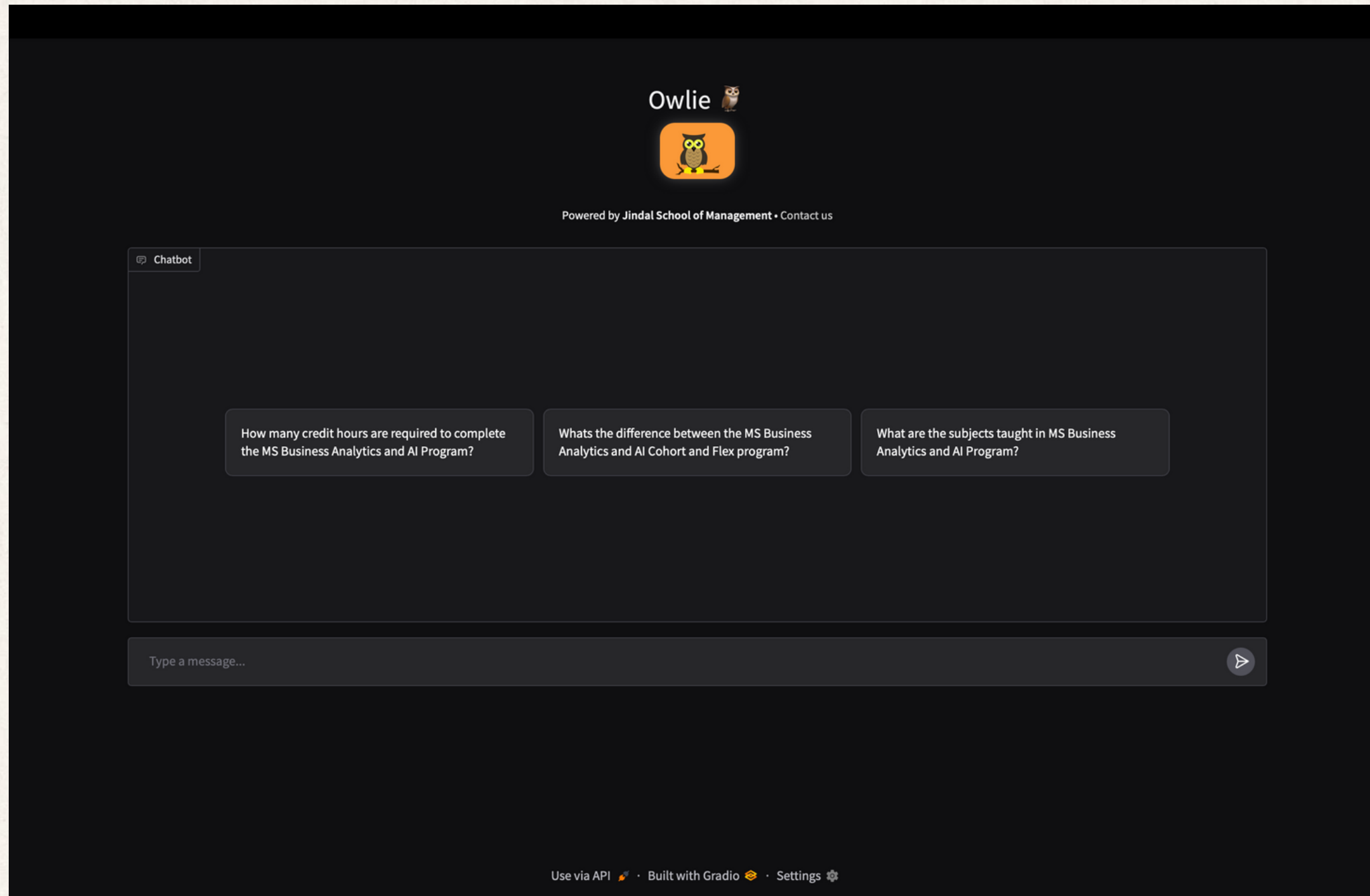


Where can you find the next event at JSOM career management center?



You can find the next event at the JSOM Career Management Center on Handshake, which is the central Information point for jobs, internships, ...

The Interface



AI Chatbot trained on JSOM's actual content



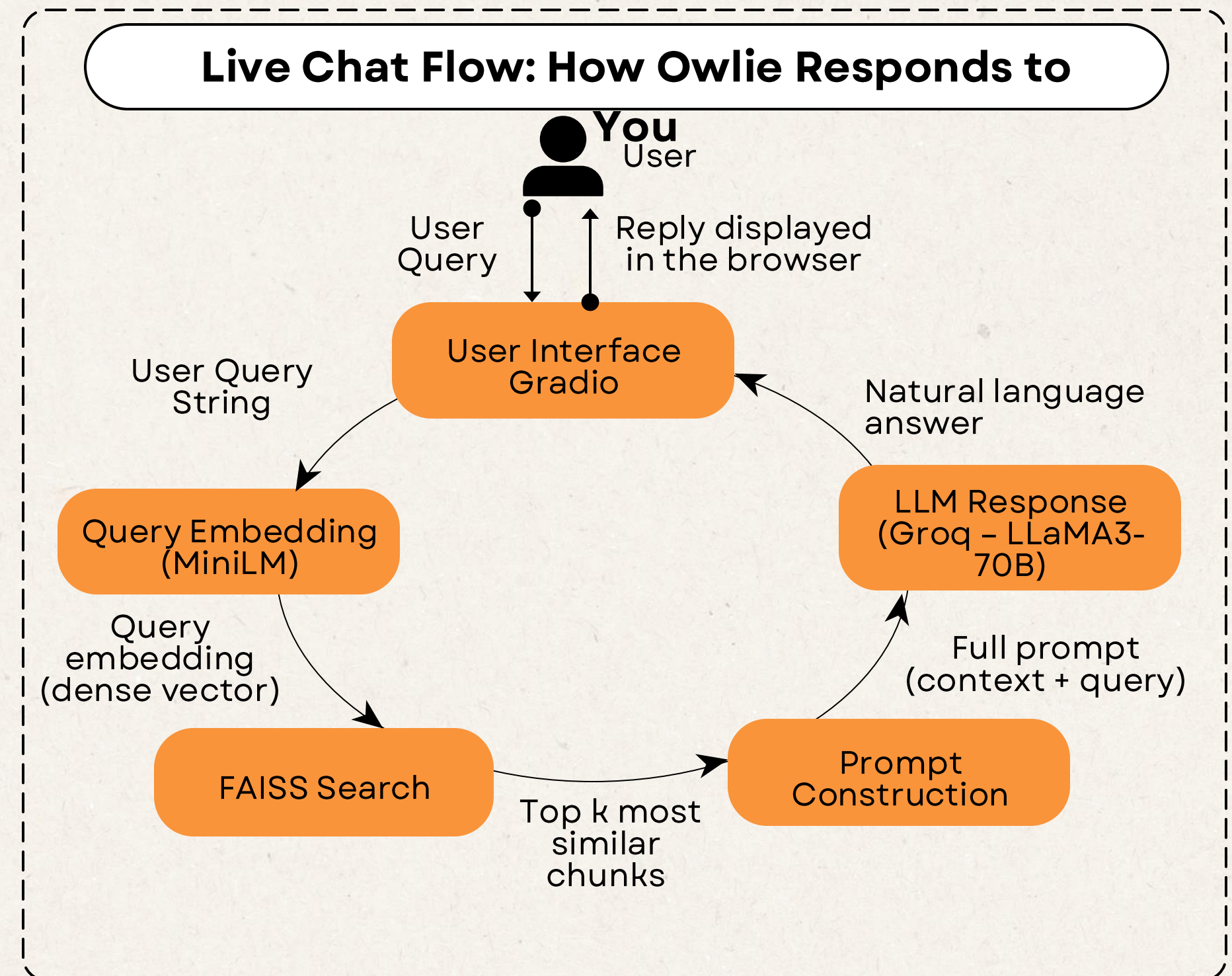
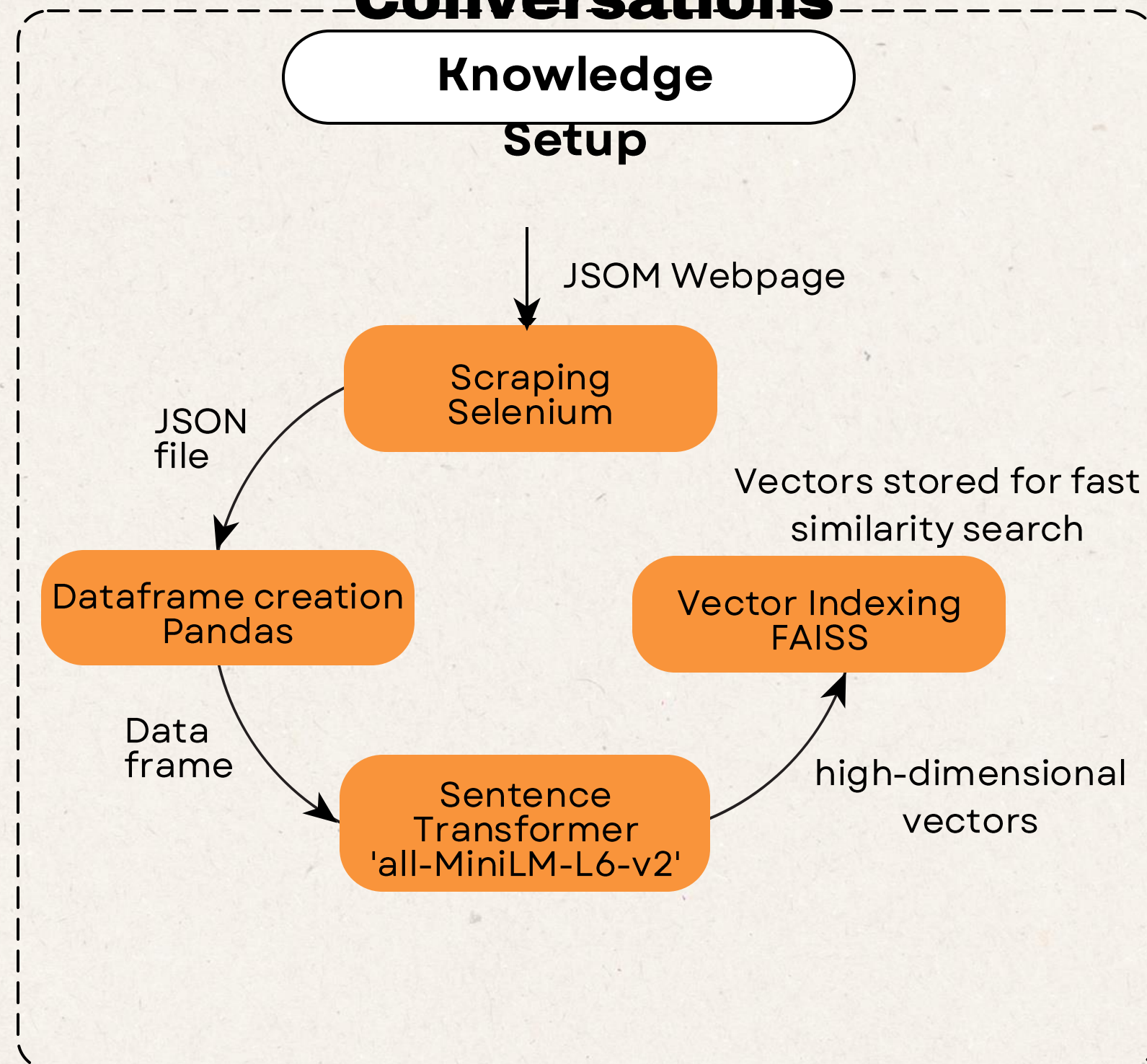
Available 24/7 via a simple chat interface



Personalized, accurate, and always learning

Owlie's Architecture

From Webpages to Conversations





**Whoo's READY
TO
EXPERIENCE
OWLIE?**

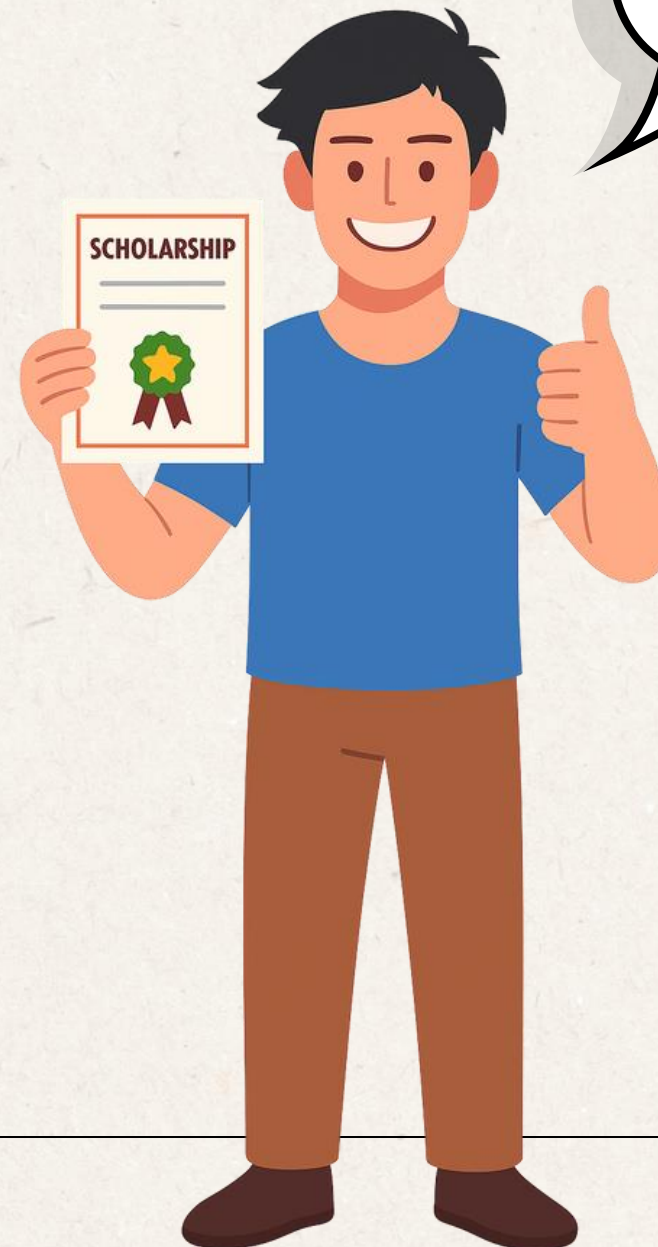
How OWLIE helps!

Timely
information from
OWLIE helped
me get accepted
to JSOM!



Carlos

Thanks to the
thorough
instructions from
OWLIE, I got a
Scholarship!



Pranay

OWLIE saves me
time and lets me
focus on the
most important
tasks



Fatima

a

Future Scope



Integrate with JSOM Website



Feedback training loop



Analytics dashboard (most asked questions)



Campus-wide deployment