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## HOME PAGE

**Quick search:** enter a word or phrase and hit **Enter** or click the **Search** icon.

To display all available content, type **ISO** in the search field (leave default filter to **All**).

The screenshot shows the ISO Online Browsing Platform home page. At the top, there is a dark blue header with the ISO logo on the left, the text 'Online Browsing Platform' in the center, and 'Feedback' and 'Help' links on the right. Below the header is a navigation bar with a 'Home' button and three tabs: 'Search results', 'ISO 9001:2008(en)', and 'ISO 9001:2008/Cor.1:2009(en)'. A search bar is located on the right side of the header, with a dropdown menu set to 'All' and a search icon. A blue arrow points from the 'Quick search' text box to the search bar. Another blue arrow points from the 'Constrain the Quick search' text box to the dropdown menu. Below the navigation bar, the main content area has a light blue background. It starts with a 'Welcome to the Online Browsing Platform' message. To the left, there is a 'NEW' badge and a section titled 'The latest release' with a list of bullet points. A blue arrow points from the 'Search results are displayed in separate tabs' text box to the search results tab. Below the bullet points, there is a section titled 'Start now!' with a link to 'Search standards, graphical symbols, codes or terms and definitions!'. A search bar is located below this section, with a dropdown menu set to 'All (Global search)' and a search icon. A blue arrow points from the 'Search by category' text box to the dropdown menu. Below the search bar, there is a link to 'Need help getting started? Check our Quick start guide here!'. At the bottom of the page, there is a blue box with a warning icon and the text 'Help us improve! send us your feedback using the top contact form! Looking for the old ISO Concept Database (CDB) application?'.

Search results are displayed in separate tabs

Constrain the **Quick search** to a specific category using the drop-down list before hitting the **Search** button

**Search by category:** search a specific category by selecting the corresponding button; enter a word or sentence, and hit **Enter** or the **Search** icon.

To display all available content, type **ISO** in the search field (leave default filter to **All**).

Help us improve! send us your **feedback** using the top contact form!  
Looking for the old ISO Concept Database (CDB) application?

## STANDARDS PREVIEW – SEARCH/FILTER

Switch **search results layout**:

- sort by search relevance, standard reference or publication date
- select number of results displayed per page

Online Browsing Platform

Feedback

Home Search results x ISO 9000:2005(en) x

32 results for: 9001

Sort by: Relevance Reference Publication date Results per page: 10 Search options

1 2 3 4 Next

Filter **Search results** by **category**. Click on the required category to only show items of this type, or select **All** to display all.

All 32

☒ Standards 32

Graphical symbols 0

Terms & Definitions 0

Codes 0

**Committees**

ISO/TC 176/SC 2 5

ISO/TC 176/SC 3 5

ISO/IEC JTC 1/SC 7 4

ISO/IEC JTC 1/SC 27 3

ISO/CASCO 2

See 12 more

**Technical sector**

Basic Subjects 12

Information processing, g... 9

Health and Medicine 4

Environment 2

Mechanical Engineering 1

See 2 more

**Publication**

ISO 9001:2008, Quality management systems — Requirements

Foreword

ISO 9001ISO 9001:2000ISO 9001:2008

0.3 Relationship with ISO 9004

ISO 9001ISO 9001ISO 9001

See 1 more

ISO/IEC 90003:2003, Quality management systems — Requirements

Foreword

ISO 9001:2000

Introduction

ISO 9001:2000

See 4 more

ISO/IEC 17025:2005, General requirements for the competence of testing laboratories

Introduction

ISO 9001:1994ISO 9001:2000ISO 9001:2000ISO 9001:2000

0.3 Relationship with ISO 9004

ISO 9001 and ISO 9004 are quality management system standards which have been designed to complement each other, but can also be used independently.

ISO 9001 specifies requirements for a quality management system that can be used for internal application by organizations, or for certification, or for contractual purposes. It focuses on the effectiveness of the quality management system in meeting customer requirements.

At the time of publication of this International Standard, ISO 9004 is under revision. The revised edition of ISO 9004 will provide guidance to management for achieving sustained success for any organization in a complex, demanding, and ever changing, environment. ISO 9004 provides a wider focus on quality management than ISO 9001; it addresses the needs and expectations of all interested parties and their satisfaction, by the systematic and continual improvement of the organization's performance. However, it is not intended for certification, regulatory or contractual use.

Hover mouse cursor over standards to reveal **preview** pane.

Click on **Standard Title** to open the standard and display **all preview sections**.

Within a specific category, **narrow down search results** using "facets".

**Facets** allow the classification of items using characteristics such as Committee, Technical sector, Publication year. Facets change depending on type and other facets you have selected.

To modify the scope of your **search**, click on the **search options** button.

## STANDARDS PREVIEW – DETAIL PAGE

Online Browsing Platform

Feedback Help Search...

Home Search results × ISO 9000:2005(en) × ISO 9001:2008(en) ×

**ISO 9001:2008(en)** Quality management systems — Requirements

More information

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- 7 Product realization
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Figures Tables Supplements

This standard is only partially available to you. To obtain full access please go through your usual sales channels to purchase a copy of the standard.

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of technical committees is to prepare International Standards. Draft International Standards adopted by the technical committee are submitted to the ISO Council for approval. Publication as an International Standard requires approval by at least 75 % of the member bodies of the ISO Council.

The elements of this document may be the subject of patent rights. ISO shall not be held responsible for any claims in this regard.

ISO/TC 176, Quality management and quality assurance, Subcommittee SC 2, Quality management systems, has prepared this International Standard, which has been amended to clarify points in the text and to incorporate the following corrections:

Details of the changes between the third edition and this fourth edition are given in Annex B.

This corrected version of ISO 9001:2008 incorporates the following corrections:

Click on "More Information" to view standard meta data including Committee, publication date & ICS classification code.

Enter search term for in document search

The preview sections of the standard are displayed in the main window, including:  
Forward, introduction, scope, terms and definitions and bibliographical references

Click on preview sections to view in main window.

Greyed out sections are not available for preview.  
To view full standard content please go through your usual sales channels to purchase a copy of the standard

Click on menu items to show any Figures, Tables and Equations contained in the standard. Any related Supplements (corrigenda and amendments) and Parts are also shown.



## SEARCH RESULTS – GRAPHICAL SYMBOLS

Switch **search results layout**:

- sort by search relevance or reference number
- number of symbols displayed per page
- size of symbol thumbnails displayed on page
- display symbols in list or gallery view

Example of a **global search on all available content**

ISO Online Browsing Platform

Home Search results x

50 results for: iso

Sort by: Relevance Reference number Registration date Symbol size: Gallery view List view Results per page: 25 Search options

All	25296
Standards	126
<input checked="" type="checkbox"/> Graphical symbols	50
Terms & Definitions	16680
Codes	8440

Filter **Search results** by **category**. Click on the required category to only show items of this type, or select **All** to display all.

To modify the scope of your **search**, click on the **search options** button.

Symbol type	
Public information symbols	79
Safety signs	110
<input checked="" type="checkbox"/> Water safety signs	50
For use on equipment	2884
Symbols for diagrams	1164
Symbol category	
Warning	25
Prohibition	20
Means of escape and emerg...	3
Mandatory action	2

Within a specific category, **narrow down search results** using "facets".

**Facets** allow the classification of items using characteristics such as Symbol types, categories, or visual impressions for **Graphical symbols**; Facets change depending on type and other facets you have selected.

**No pushing into water**

Reference number: WSP015

Type: Water safety signs

Standard no.: ISO 20712-1:2008

Committee: ISO/TC 145/SC 2

To **view the full details** of a symbol, click on its icon and the symbol details page will open in a new tab.

## PURCHASE – GRAPHICAL SYMBOLS

Online Browsing Platform

Feedback


Search...

All

Home Search results × ISO 20712-1:2008 - WSP015 ×

**Detailed information** always gets displayed in a separate tab.

Standard : ISO 20712-1:2008 — Water safety signs and beach safety flags – Part 1: Specifications for water safety signs used in workplaces and public areas  
Committee : ISO/TC 145/SC 2 Edition : 1 ICS : 01.080.10 - Public information symbols



Reference No : WSP015  
Category : Prohibition  
Registration date : 2008-06  
Status : Active

**Title :** No pushing into water  
**Function/description :** To prohibit pushing people into the water.  
**Image content :** Two human figures, one falling into the water.

To Purchase a symbol, click on **Purchase** and select a format.  
This action will open a preconfigured email addressed to the ISO Sales team who will deal with your request. Fill in your information as indicated and send the email.

**Purchase**

image/png  
application/illustrator  
application/eps

**Hazard :** Being struck by the person pushed into the water.  
**Human behaviour that is intended to be caused after understanding the safety signs meaning :** Not pushing people into the water.  
**Need :** People can injure or drown others by pushing people into the water in an area of aquatic activity.  
**Main field of application :** Workplaces

## SEARCH RESULTS – TERMS

Example of a **search restricted to Terms**

The screenshot shows the ISO Online Browsing Platform search results for the term 'quality'. The interface includes a top navigation bar with the ISO logo, 'Home', 'Search results', and a 'Feedback' button. A search bar at the top right contains the text 'quality' and a dropdown menu set to 'Terms'. Below the search bar, the results are displayed in a 'Grouped view' with 131 results. The left sidebar shows facets for 'Committees', 'Technical sector', and 'Publication year'. The main content area lists search results for the term 'quality' with their definitions and source standards.

**Search results** always get displayed on the second tab

131 results for: quality

Sort by: Relevance Term Standard reference Publication date Simple view **Grouped view** Detailed view Results per page: 10 Search options

**Filter Search results by category.** Click on the required category to only show items of this type, or select **All** to display all.

Since in this example the search is **restricted to Terms**, only Terms will show in the results set.

**Switch search results layout:**

- sort by search relevance or alphabetic order
- number of results displayed per page
- display terms in simple list, grouped or detailed view (grouped view groups terms with identical definitions)

To **view the full details** of a Term, click on **Detailed view**.

To modify the scope of your **search**, click on the **search options** button.

Within a specific category, **narrow down search results** using "facets".

**Facets** allow the classification of items using characteristics such as Committee, Technical sector, Publication year. Facets change depending on type and other facets you have selected.

Facet	Value	Count
Committees	All	131
	Standards	0
	Graphical symbols	0
	<input checked="" type="checkbox"/> Terms & Definitions	131
	Codes	0
Technical sector	Information processing, g...	64
	Basic Subjects	23
	Mechanical Engineering	12
	Health and Medicine	10
	Environment	5
	See 3 more	
Publication year	2012	4
	2011	53

Term	Definition	Source
quality	Describes a preponderance of desirable attributes which are the essential characteristics of a good or service	Defined in: ISO 10845-3:2011, 2.13 Construction procurement
quality	totality of features and characteristics of a product or service that bears on the ability of the product or service to satisfy stated or implied needs	Defined in: ISO 10845-1:2010, 3.35 Construction procurement – Part 1: Processes, methods and procedures
quality	ability of a product, service, system, component, or process to meet customer or user needs, expectations, or requirements [ISO/IEC/IEEE 24765:2010]	Defined in: ISO/IEC/IEEE 26511:2011, 3.19 Systems and software engineering – Requirements for managers of user documentation
quality	degree to which a set of inherent characteristics fulfils requirements	Defined in: ISO 9241-420:2011, 3.26 Ergonomics of human-system interaction – Part 420: Selection of physical input devices

## SEARCH RESULTS - CODES

Example of a **search restricted to Codes**

Search results always get displayed on the second tab

8,440 results for: iso

Filter **Search results** by **category**. Click on the required category to only show items of this type, or select **All** to display all.

Since in this example the search is **restricted to Codes**, only Codes will show in the results set.

Switch **search results layout**:

- sort by search relevance or alphabetic order
- number of results displayed per page

To modify the scope of your **search**, click on the **search options** button.

To **view full details** of a Code, click on its name and the code details page will open in a new tab.


Category	Count
All	8440
Standards	0
Graphical symbols	0
Terms & Definitions	0
<input checked="" type="checkbox"/> Codes	8440

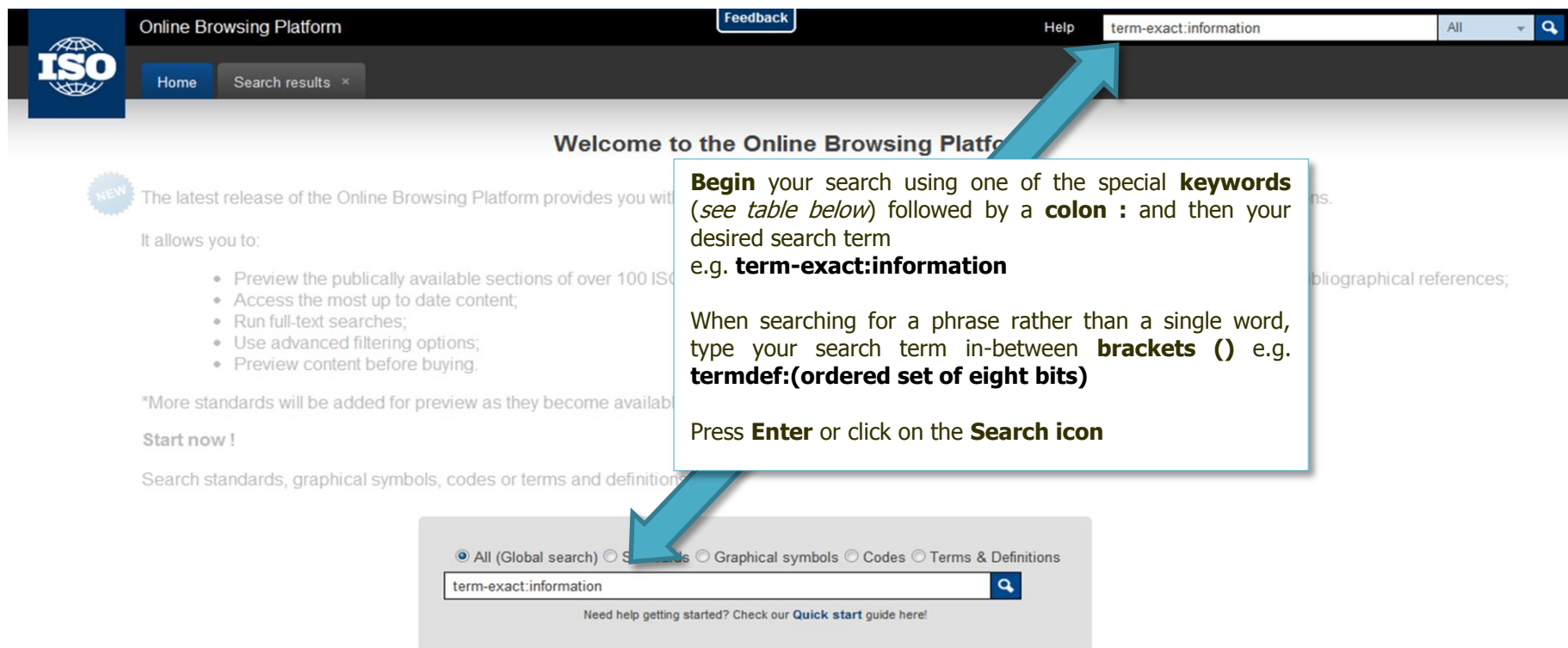
Code type	Count
Country codes	246

Code	Language code	Description
		Campalagian
kdn	Language code	Kunda
tvm	Language code	Tela-Masbuar
ebu	Language code	Embu
NOK	Currency code	NORWAY
kmd	Language code	Madukayang Kalinga
sdf	Language code	Sarli
ekk	Language code	Standard Estonian



## SEARCH – ADVANCED OPTIONS

As well as the in search options available by clicking on the  **Search options** button, special **keywords** can be used to help refine your search enabling you to find what you are looking for more easily



The screenshot shows the ISO Online Browsing Platform search interface. At the top, there is a navigation bar with the ISO logo, 'Home', 'Search results', 'Feedback', 'Help', and a search bar containing 'term-exact:information'. Below the navigation bar, a welcome message is displayed. A callout box with a blue arrow pointing to the search bar contains the following text:

**Begin** your search using one of the special **keywords** (*see table below*) followed by a **colon :** and then your desired search term  
e.g. **term-exact:information**

When searching for a phrase rather than a single word, type your search term in-between **brackets ()** e.g. **termdef:(ordered set of eight bits)**

Press **Enter** or click on the **Search icon**

Below the callout box, the search interface shows radio buttons for 'All (Global search)', 'Standards', 'Graphical symbols', 'Codes', and 'Terms & Definitions'. The search bar contains 'term-exact:information' and a search icon.

Keyword	Search Behaviour	example
<b>term</b>	Searches terms only (does not return any hits found in the definition of the term)	term:information
<b>term-exact</b>	As above but only returns results exactly matching the search term used (case sensitive, no stemming)	term-exact:information
<b>termdef</b>	Searches within terminology definitions only (opposite to searching using "term")	termdef:(ordered set of eight bits)
<b>code</b>	Searches the principle code only (Does not return any hits found in the definition)	code:en
<b>AND</b>	Returns results where all search terms (separated by the AND statement) match	term:quality AND term:management
<b>OR</b>	Returns results where at least one of the search terms (separated by the OR statement) match	code:en OR code:fr