

All In One Parcel Terms and Conditions

Welcome to All In One Parcel! We appreciate your choice to use our courier services. Please carefully review the following terms and conditions before utilizing our services.

1. Acceptance of Terms

By accessing or using All In One Parcel services, you agree to abide by and be bound by the terms and conditions outlined below. If you do not agree to these terms, please refrain from using our services.

2. Service Overview

All In One Parcel offers comprehensive package delivery and logistics solutions, encompassing pick-up, transportation, and delivery of parcels.

3. User Responsibilities

- a. Accurate Information: Users are responsible for providing precise and complete information for shipments, including sender and recipient details, addresses, and package contents.
- b. Prohibited Items: Users must refrain from shipping prohibited items, including but not limited to illegal substances, hazardous materials, explosives, and any items contravening local, national, or international laws.

4. Booking and Payment

- a. Booking Process: Users can conveniently book our services through our website, mobile app, or designated booking channels.
- b. Payment: Payment must be made in advance, and all charges, encompassing shipping fees and taxes, will be transparently communicated during the booking process.

5. Delivery Times

While we strive to meet delivery timelines, unforeseen circumstances such as weather, traffic, or other unavoidable delays may impact delivery times. All In One Parcel is not liable for delays beyond our control.

6. Package Tracking

Users can effortlessly track the status of their shipments through our user-friendly tracking system. All In One Parcel provides a unique tracking number for each shipment.

7. Liability and Insurance

- a. Limited Liability: All In One Parcel assumes limited liability for loss or damage to packages. Users are encouraged to purchase additional insurance for valuable shipments.
- b. Claims: In case of loss or damage, users must promptly notify All In One Parcel to initiate the claims process.

8. Cancellations and Refunds

- a. Cancellation: Users may cancel a booking within a specified time frame. Cancellation fees may apply.
- b. Refunds: Refunds will be issued following our refund policy, available on our website.

9. Privacy Policy

Our Privacy Policy elucidates how we collect, use, and safeguard your personal information. By using our services, you assent to the terms delineated in our Privacy Policy.

10. Changes to Terms and Conditions

All In One Parcel reserves the right to update or modify these terms and conditions at any time. Users will be informed of any changes, and continued use of our services implies acceptance of the updated terms.

Thank you for choosing All in One Parcel.