

CHAITANYA BHARATHI
INSTITUTE OF TECHNOLOGY

EE PROJECT

FEEDBACK FORM

GROUP-3

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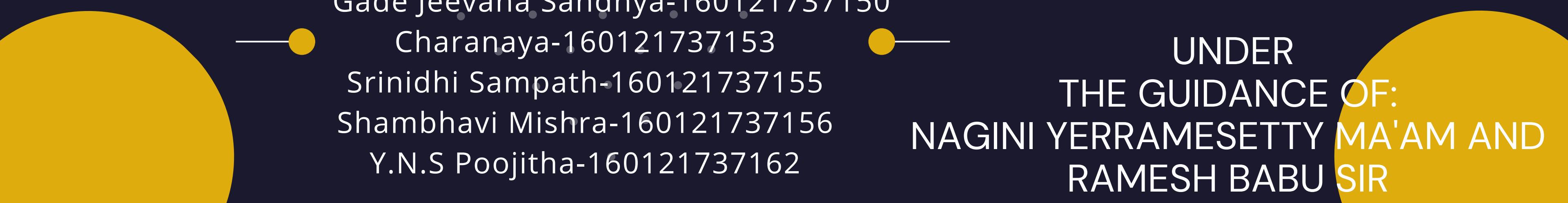
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UNDER
THE GUIDANCE OF:
NAGINI YERRAMESETTY MA'AM AND
RAMESH BABU SIR

1) Main Objective

Feedback forms are one of the most effective modes of communication between customers and businesses. The purpose of giving feedback is to improve the situation or the person's performance. You'll likely get much more from people when your approach is positive and focused on improvement.

There are many benefits associated with feedback forms. It helps to measure the impact of decisions, improvements and investments, and also helps the management to focus on the right things for the development. Providing feedback from a student means giving students a platform to express themselves and give their suggestions.



1.1) COMPONENTS REQUIRED

- HTML
- JAVASCRIPT

The Best reason for using HTML is we just need a text editor to write a code. On top of that HTML is easy to learn and can be accessed by all web browsers .HTML can easily integrate other languages like PYTHON , JAVAscript.

With HTML code use of java is more flexible than that of python. Java is very versatile as it is used for programming applications on the web ,mobile, desktop etc.

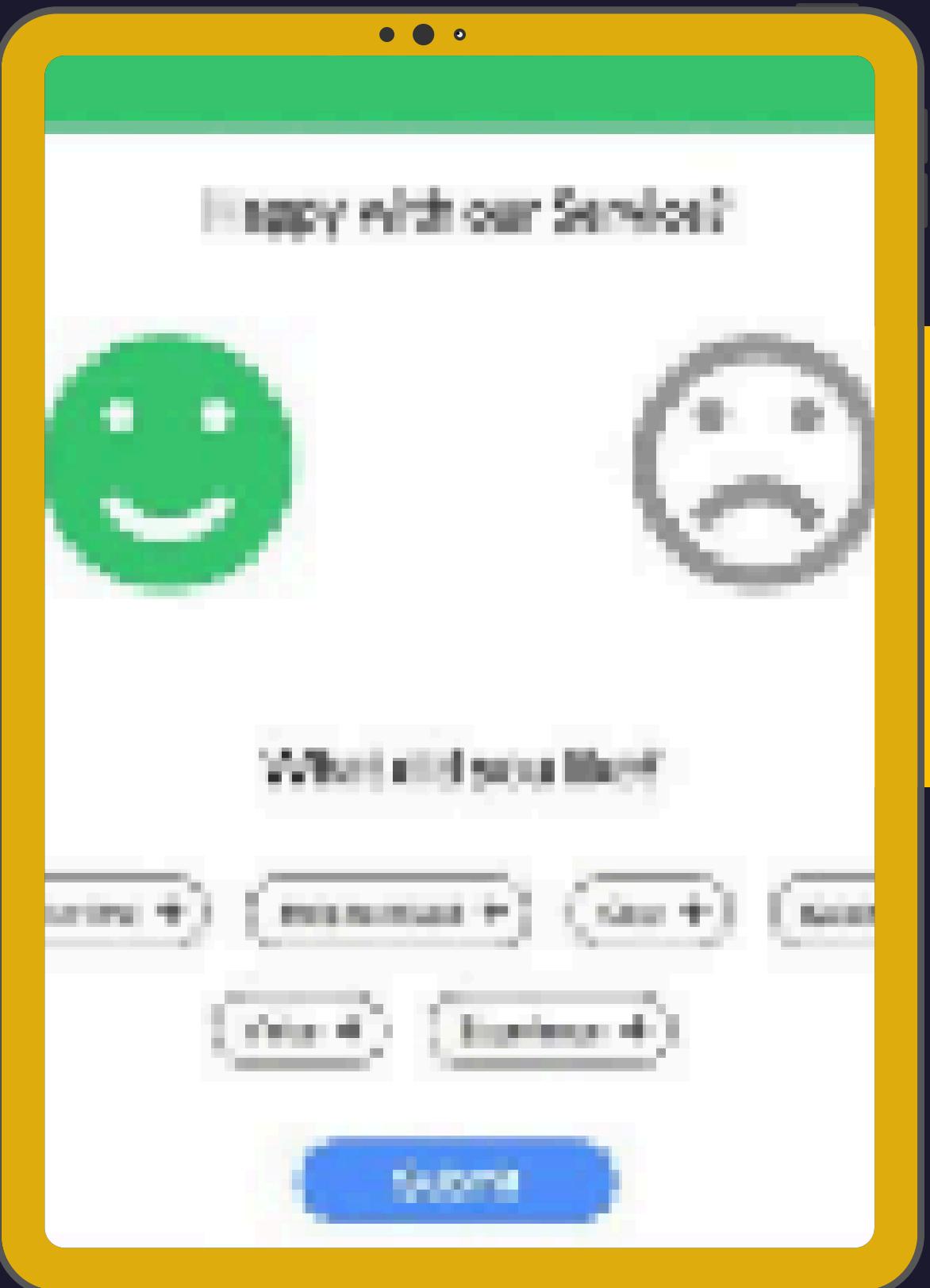


2) PROBLEM STATEMENT

A feedback form is a way to collect opinions about your company's service. The goal is to gain a better understanding of the overall customer experience so you can identify areas for improvement.

Feedback is essential to guide and inform your decision making and influence innovations and changes to your product or service.

Getting a handle on how customers view your product, support, and the company is invaluable.





2.1) WAYS TO MAKE A FEEDBACK EFFECTIVE

- To make it non-judgemental, Reflective
- Making it respectful
- Timely and specific
- Focused on progress and growth

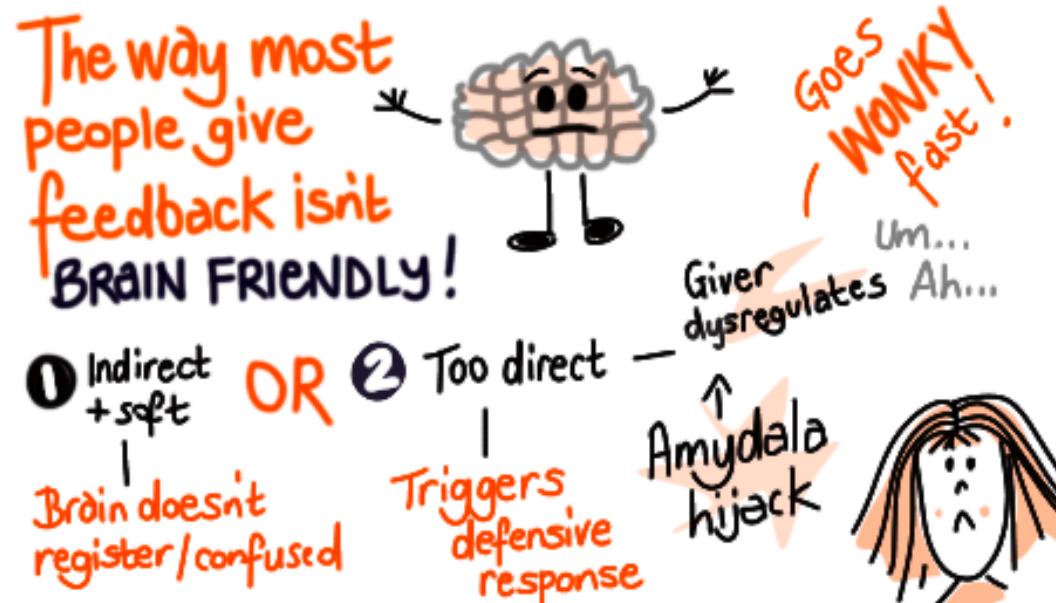
Great feedback givers also ASK for feedback regularly!

THE SECRET TO GIVING EFFECTIVE FEEDBACK

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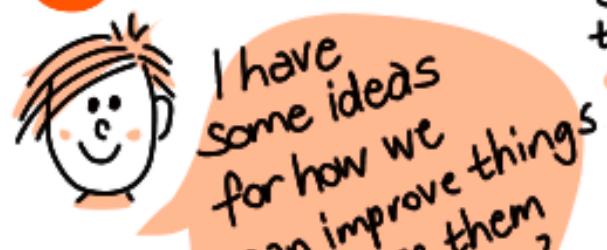
Visual by Melanie Eyes

Ted Talk
LeeAnn Renninger



4 PART formula

1 The Micro-Yes



- Ask a question that signals intent and allows receiver autonomy - to give permission Y or N?

I have some ideas for how we can improve things, can I share them with you?

2 The Data Point

Situation specifically what was seen or heard

Observation Help know what to ↑, ↓, △ or repeat

3 Show IMPACT

Because I didn't get message. I couldn't do X

I really liked... because it helped me ...

The WHY gives purpose meaning + logic b/w points

How do you see it? This is what I'm thinking... what are your thoughts?

Commitment not Compliance ⇒ Problem solving

4 END on a QUESTION





2.2) Obstacles

- Lack of ownership
- Committee bottleneck
- No feedback



3)Formulation

```
<!DOCTYPE html>
<!HTML CODE STARTS WITH THE HTML TAGS>
<html>

<!BODY TAG IS FOR THE DETAILS OF THE WEBPAGE>
<!STYLE IS FOR THE BACKGROUND DETAILS>
<style>
body {
    background-image: url('https://s24534.pcdn.co/carreira-sucesso/wp-content/uploads/sites/3/2022/01/Design-sem-nome-13.png');
    background-repeat: no-repeat;
    background-attachment: fixed;
    background-size: 100% 100%;
}
</style>

<h1><center>FEEDBACK FORM<center></h1>
<br><br>

<div>
<!The method attribute specifies how to send form-data (the form-data is
sent to the page specified in the action attribute)>
<form method="POST" name="google-sheet">

<!The label tag is used to create labels for items in a user interface.>
    <label for="name">Name:</label><br>

<!The input tag specifies an input field where the user can enter data.>
    <input type="text" id="name" name="name" value=""><br>

    <label for="dept">Department:</label><br>
    <select name="dept" id="dept">
        <option value=""> </option>
```

```
<option value="Civil">Civil</option>
<option value="Mechanical">Mechanical</option>
<option value="ECE">ECE</option>
<option value="EEE">EEE</option>
<option value="CSE">CSE</option>
<option value="CSE(AI,ML)">CSE(AI,ML)</option>
<option value="CSE(IOT,CYBER SECURITY)">CSE(IOT,CYBER
SECURITY)</option>
<option value="AI AND ML">AI AND ML</option>
<option value="IT">IT</option>
<option value="AI&DS">AI&DS</option>
<option value="Chemical">Chemical</option>
<option value="Biotechnology">Biotechnology</option>
</select><br>

<label for="year">Year:</label><br>
<select name="year" id="year">
    <option value="first">Ist Year</option>
    <option value="Second">IInd Year</option>
    <option value="Third">IIIrd Year</option>
    <option value="Fourth">IVth Year</option>
</select><br>
```

```

<!Radio buttons are normally presented in radio groups (a collection of
radio buttons describing a set of related options)>
<input type="radio" id="Infrastructure" name="category"
value="Infrastructure">
<label for="Infrastructure">Infrastructure</label><br>
<input type="radio" id="Hygiene" name="category" value="Hygiene">
<label for="Hygiene">Hygiene</label><br>
<input type="radio" id="Food" name="category" value="Food">
<label for="Food">Food</label><br>
<input type="radio" id="Faculty" name="category" value="Faculty">
<label for="Faculty">Faculty</label><br>
<input type="radio" id="Transport" name="category"
value="Transport">
<label for="Transport">Transport</label><br>
<input type="radio" id="Others" name="category" value="Others">
<label for="Others">Others</label><br>

<label for="suggestion">SUGGESTION:</label><br>
<input type="text" id="suggestion" name="suggestion" value=""><br>
<br>

<input type="submit" value="Submit" name="submit">
</form>
</div>

```

```

<script>
  const scriptURL =
'https://script.google.com/macros/s/AKfycbwEbV6tZBFILT4kORhYqSS51c-
Sv0WKxm_8ZYMs2goPtAG6wdmMACThkcFBemHJNSMagw/exec'
  const form = document.forms['google-sheet']
form.addEventListener('submit', e => {
  e.preventDefault()
  console.log('entered script')
  fetch(scriptURL, { method: 'POST', body: new FormData(form)})
    .then(response => alert("Thanks for Contacting us..! We Will Contact
You Soon..."))
    .catch(error => console.error('Error!', error.message))
})
</script>

<!URL FOR THE GOOGLE SCRIPT>
<! The DOM is the way Javascript sees its containing pages' data.>
<!The preventDefault() method cancels the event if it is cancelable>
<!The addEventListener() method attaches an event handler to an
element.>
<!Fetch: then and catch is similar to an if and else statement,like response
if the code runs and an error if it doesn't>

</body>
</html>

```

FEEDBACK FORM



CHAITANYA BHARATHI
INSTITUTE OF TECHNOLOGY (A)
Affiliated to Osmania University

Name:

Department:

Year:

Category:

- Infrastructure
- Management
- Technology/Resources
- Curriculum
- Hygiene
- Canteen Food
- Faculty
- Transport
- Others

Suggestion:

Submit



4)Findings and Solutions

- Replace the centralized approval process with a centralized guideline system.
- Empower frontline to execute their own experiments.
- Lower the bar



5) RESULT AND DISCUSSIONS

With the help of a feedback form one can understand the issues faced by the people either using that specific product or residing in that company,school or college

With the help of feedback forms provided by students, the management is able to take proper action to help the students in all ways possible.

For example if there are changes that need to be made to the issues related to hygiene,the food being provided or the infrastructure

Hygiene for example is problem faced by a lot of students in colleges,schools or companies due to either lack of proper water drainage system or for sanitary issues

Would you like to suggest any other issues?!

A feedback may contain some issues about the organization, but is not intended as something negative.

Rather, this is intended to be received in a way to provide a constructive criticism to the organization in the hopes of making the organization perform better and improve upon those issues.



"... the best way to simply hear the voice of a person is through their own feedback".

This form has been designed to seek feedback from you to strengthen the quality of teaching-learning environment, to provide best possible facilities and modern infrastructure. The information provided by you will be kept confidential.

6) CONCLUSIONS AND FUTURE SCOPE OF STUDY



HOPING TO RECIEVE A POSITIVE
FEEDBACK ABOUT THE FEEDBACK
FORM!!!!



THANK YOU

