

M.Prasaanth

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Professional Summary

Experienced operations manager with a proven track record of 5 years in customer communication, relations, and team leadership, complemented by 2 years as a founder of a company. Proficient in ReactJS, Node, Express, JavaScript, HTML, and CSS, with a passion for software development and a commitment to excellence. Known for fostering positive work environments through effective time management and dedication to upholding safety regulations and corporate standards.

Skills

Technical Skills:

- Proficient in: ReactJS, Node.js, Express.js, JavaScript, HTML5, CSS3
- Experience in: MongoDB, Mongoose, Postgres SQL, PG

Soft Skills:

- Excellent Communication: Demonstrated ability to effectively communicate with team members, client and stakeholders to address needs and concerns
- Leadership: Skilled in providing guidance, support and motivation to teams to foster a positive work environment to ensure success
- Time Management: Proven Track record of efficiently managing time and resources to meet project deadlines and deliver results

Experience

FEBRUARY 2024 – MAY 2024

GRADUATE | SOFTWARE ENGINEERING IMMERSIVE | Singapore

- Learned full stack development using PERN and MERN stack
- Completed 4 projects
- Final Project (PERN STACK solo)
- Group Project (MERN STACK)

AUGUST 2023 - FEBRUARY 2024 && July 2016 – FEBRUARY 2021

Operations Manager/ customer relations | Sountracx Décor Pte.Ltd | Singapore

- Managed daily operations, including sales, purchasing, scheduling and on-site duties.
- Oversaw inventory and product stock to develop and maintain inventory controls resulting in cost savings and reduced overages.
- Maintained up to date on business operations as well as positive and negative impacts.
- Solved customer concerns and complaints quickly and effectively to drive outstanding customer service rates.

JANUARY 2021- August 2023

CEO | Home Work Specialist PTE.LTD | Singapore

- Managed daily operations, including sales, purchasing, scheduling and on-site operations.
- Maintained up to date business and safety regulations
- Rectifying customers complaints and fulfilling customers' needs
- Handling of company finance

SEPTEMBER 2012-APRIL 2014

Event Designer/Sales rep | Sountracx Décor Pte.Ltd | Singapore

- Responsible for creative design for client's events
- Supported chief operating officer with daily operational functions

EDUCATION

2024

Software Engineering Immersive
General Assembly

2019

Diploma in Computer Science
Kaplan institute