

STQA Practical 3

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Roll NO – BC41

Problem Statement - Create a Defect Report for Any application or web application.

Solution -

In this example, I have outlined a defect related to the inability to edit profile information in an online shopping application, following is the specified defect report :

ID: 12345

Project: Online Shopping Application

Product: ShopNow

Release Version: 2.0.1

Module: User Profile

Detected Build Version: 2.0.1.123

Summary: Unable to edit profile information

Description:

When attempting to edit the user profile information (e.g., name, email, address) and clicking on the 'Save Changes' button, the changes are not saved. The system does not reflect the updated profile information even though the 'Save Changes' operation is confirmed.

Steps to Replicate:

1. Log in to the application using valid credentials.
2. Navigate to the 'My Account' section.
3. Click on the 'Edit Profile' button.
4. Modify any profile information (e.g., change email address).
5. Click on the 'Save Changes' button.

6. Observe that the changes are not saved, and the original information is retained.

Actual Result: The changes made to the profile are not saved, and the original information persists.

Expected Results: The application should save the modified profile information and reflect the changes accurately.

Remarks: This defect affects user experience and data accuracy within the application.

Defect Probability: Medium

Defect Severity: High

Defect Priority: Medium

Reported By: Shreeyash

Assigned To: Mahajan

Status: Open

Fixed Build Version: Pending