

Use-Case Name:	Login	Use-Case Business Requirements: Need username and password to login (security). User can reset password when he or she forget password (security).
Use-Case ID:	01	
Priority:	medium	
Primary Business Actor:	Employee, manager, receptionist, customer account.	
Pre-Conditions(Source:)	Registered as Employee, manager, receptionist or customer.	
Post-Conditions	Display you are login successfully	
Description:	All users can login give user name and password. User can reset password when he or she forget password.	

Use-Case Name:	Change Login password	Use-Case Business Requirements: User can change own password(security).
Use-Case ID:	02	
Priority:	high	
Primary Business Actor:	Employee, manager, receptionist ,customer account.	
Pre-Conditions(Source:)	Login done through Employee, manager, receptionist or customer account.	
Post-Conditions	if not any other matters to attend to ,can logout.	
Description:	User can change their password	

Use-Case Name:	Logout	Use-Case Business Requirements: User can logout of profile after using the system(security).
Use-Case ID:	03	
Priority:	Medium	
Primary Business Actor:	Employee, manager, receptionist ,customer account.	
Pre-Conditions(Source:)	Login done through Employee, manager, receptionist or customer account.	
Post-Conditions	Login before reuse the system	
Description:	User can logout own profile after this use web system.	

Use-Case Name:	Add Employee	Use-Case Business Requirements: Manager can add employees who are joining newly to the database.
Use-Case ID:	04	
Priority:	Medium	
Primary Business Actor:	Manager	
Pre-Conditions(Source:)	Login to the system	
Post-Conditions	Issue Employee Id & password to Employee via SMS and update database.	
Description:	When a new employee join to the company, Manager can add the employee to the database by adding his details.	

Use-Case Name:	Delete Employee	Use-Case Business Requirements: Manager can remove employees from system.
Use-Case ID:	05	
Priority:	Medium	
Primary Business Actor:	Manager	
Pre-Conditions(Source:)	Login through manager account	
Post-Conditions	Send an information message to the employee and if not any other matters to attend to ,can logout	
Description:	Manager able to get decision whether employee is necessary or not	

Use-Case Name:	Update Employee	Use-Case Business Requirements: Manager can update employee personal details.
Use-Case ID:	06	
Priority:	Medium	
Primary Business Actor:	Manager	
Pre-Conditions(Source:)	Login through manager account	
Post-Conditions	Send an information message to the employee and if not any other matters to attend to ,can logout	
Description:	Only Manager able to update employee personal details. It will ensure the confidentiality of the employee details.	

Use-Case Name:	Add Employee Leave	Use-Case Business Requirements: Employee can request for leave through the system which will be accepted/rejected by the manager. Manager can apply leave to Employees' directly (who have technological issues).
Use-Case ID:	07	
Priority:	Medium	
Primary Business Actor:	Employee, Manager	
Pre-Conditions(Source:)	Login done through Employee or manager account	
Post-Conditions	Display Leave date & update calendar	
Description:	Employee can request leaves from manager. Employee can request from leaves from manager from without the system. Then manager can update the calendar and database from manager login	

Use-Case Name:	Cancel Leave	Use-Case Business Requirements: Employee can cancel leave which they applied for priorly. Manager can cancel employees' leaves which were accepted before.
Use-Case ID:	08	
Priority:	Medium	
Primary Business Actor:	Employee, Manager	
Pre-Conditions(Source:)	Login done through Employee or manager account	
Post-Conditions	Update calendar & if not any other matters to attend to, can logout.	
Description:	Employee can cancel their pre requested leaves. If Employee doesn't have technology facilities, they can cancel their leave through manager. As well as manager can cancel leaves from Employees for an urgent reason.	

Use-Case Name:	Accept Employee leaves	Use-Case Business Requirements: Manager can check employee leaves person-wise date wise.
Use-Case ID:	09	
Priority:	Medium	
Primary Business Actor:	Manager	
Pre-Conditions(Source:)	Login through manager account	
Post-Conditions	Send an information message to the employee and if not any other matters to attend to ,can logout	
Description:	Manager able to get decision whether leave reason and date are acceptable or not.	

Use-Case Name:	View Business Report	Use-Case Business Requirements: Manager can view reports about the service station.
Use-Case ID:	10	
Priority:	Low	
Primary Business Actor:	Manager	
Pre-Conditions(Source:)	Login through manager account	
Post-Conditions	If not any other matters to attend to ,can logout.	
Description:	Only manager can view the business reports. Then manager able to get some feedback By using this business reports	

Use-Case Name:	Check The Number of Employees' Leaves In Current Year	Use-Case Business Requirements: Employee can check the number of leaves which they applied for in the current year. Manager can check employee leaves person-wise and date wise.
Use-Case ID:	11	
Priority:	Low	
Primary Business Actor:	Employee, manager	
Pre-Conditions(Source:)	Login done through Employee or manager account	
Post-Conditions	If not other matters to attend to, can log out	
Description:	Employee can check the number of leaves which get before in current year & they can plan how can get their leaves in current year. Manager can check the Employee leaves, search some categories. From it he can calculate Additional allowances of End the year.	

Use-Case Name:	Reserve booking	Use-Case Business Requirements: Customer can reserve a date/time priorly for their vehicle to have a service. Manager and receptionist can also make reservations for customers through system.
Use-Case ID:	12	
Priority:	High	
Primary Business Actor:	Customer, manager , receptionist	
Pre-Conditions	Should be logged in as customer or by receptionist	
Post-Conditions	If not other matters to attend to, can log out	
Description:	User can reserve the date/time for their car service priorly for an available timeslot. Online payment for an advance is possible and conditions(advance should be paid 48 hours before time of booking online or otherwise method), details, other ways of payment will be displayed. Main functionality of system. Receptionist and manager can also book for TP calls received from customers and for inquiries.	

Use-Case Name:	Delete, update booking	Use-Case Business Requirements: •Customer can delete, update the date a reservation made by them. •Manager, Receptionist can also delete, update a reservation made by a customer.
Use-Case ID:	13,14	
Priority:	High	
Primary Business Actor:	Customer, Manager , Receptionist	
Pre-Conditions	Should be logged in as customer	
Post-Conditions	Log out If successful: Update Calendar	
Description:	User can delete reserve the date/time for their car service priorly for an available timeslot. Customer can readily change the time to another available time slot if there’s more than 48 hours from current time. If not he/she is given a single chance to change/delete. If not, it cannot be changed. Deletion is possible here, but no refunds will be settled.	

Use-Case Name:	View Booking Detail	Use-Case Business Requirements: Both Manager and Receptionist can view relevant booking details which are reserved by customers.
Use-Case ID:	15	
Priority:	High	
Primary Business Actor:	Manager, Receptionist	
Pre-Conditions(Source:)	Login as Manager or Receptionist	
Post-Conditions	If not any other matters to attend to ,can logout.	
Description:	If there is a need to view details of booking which are reserved by customers, Manager or Receptionist can log to system and view detail about booking by searching relevant booking detail	

Use-Case Name:	View Employee Detail	Use-Case Business Requirements: Both Manager and Receptionist can view relevant details of employees which are included in database.
Use-Case ID:	16	
Priority:	Low	
Primary Business Actor:	Manager, Receptionist	
Pre-Conditions(Source:)	Login as Manager or Receptionist	
Post-Conditions	If not any other matters to attend to, can logout.	
Description:	If there is a need to view details of employees who works in the company, Manager and Receptionist can search the employee detail and then view the relevant detail.	

Use-Case Name:	Register	Use-Case Business Requirements: Can create accounts for user groups.
Use-Case ID:	17	
Priority:	high	
Primary Business Actor:	Customer	
Pre-Conditions	-	
Post-Conditions	If success: account created in database.	
Description:	Customer can create an account with his details (TP no, email address, vehicles) which would facilitate in future orders also.	

Use-Case Name:	Update Customer profile	Use-Case Business Requirements: Customer can change his account details.
Use-Case ID:	18	
Priority:	Medium	
Primary Business Actor:	Customer, Manager	
Pre-Conditions	Login through customer account	
Post-Conditions	Update database	
Description:	Customers can change their TP no, email, vehicles etc. this does not affect already booked reservations. Manager can even update the profiles for customers when said through telephone.	

Use-Case Name:	Make Online advance payment	Use-Case Business Requirements: Can pay advance even online (quality)
Use-Case ID:	19	
Priority:	high	
Primary Business Actor:	Customer	
Pre-Conditions	Should be in ‘reserve booking’	
Post-Conditions	If success: Perform transaction	
Description:	User can select a payment method and pay the advance. All authentication will be handled by the online payment module.	