

CS GROUP 19 SCS 2202

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TEAM CS 19 GROUP MEMBERS



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2019/CS/194



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2019/CS/028



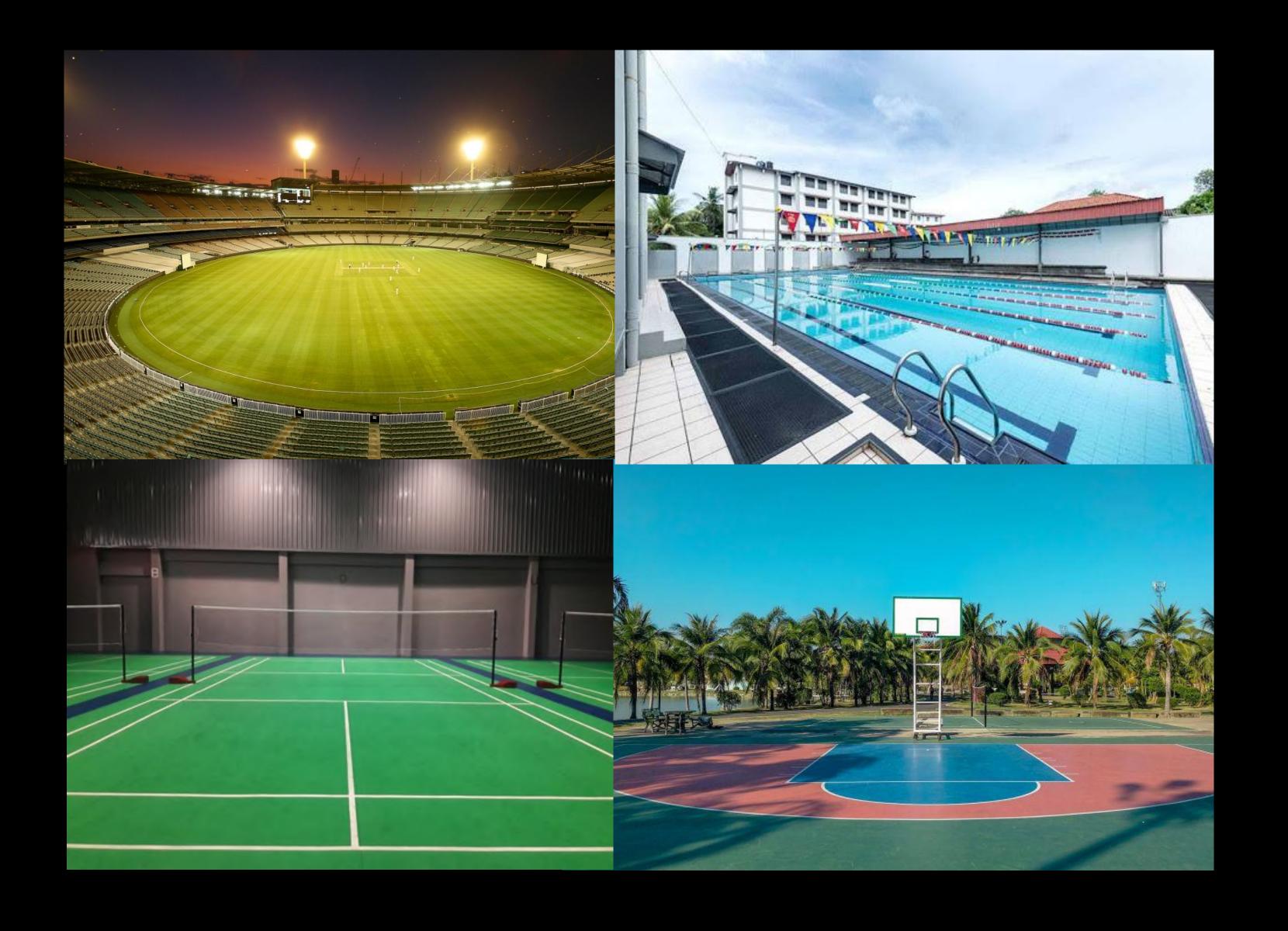
H. B. S. BHASHITHA RANASINGHE

2019/CS/131



K.P.D. PRASAD LAKSHAN

2019/CS/078



GUSTOMER

HOW MANY GROUNDS DID I CALL TO CHECK THE AVAILABILITY?

HOW MANY CALLS DID I MADE TO CONFIRM MY BOOKING SLOT?



HOW MANY DAYS DID WE HAVE TO SHARE OUR SLOTS WITH STRANGERS?

SPORTSARENA

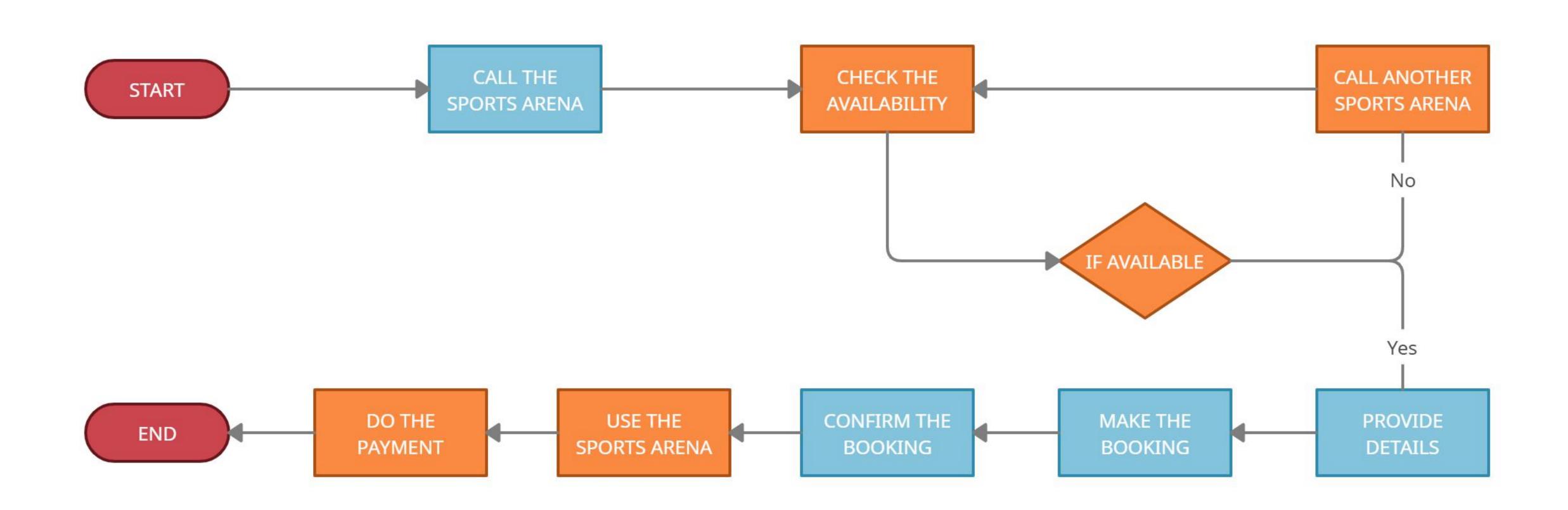
HOW MANY TIMES DID OUTSIDERS USED OUR FACILITIES PRETENDING TO BE THE BOOKING PARTY?



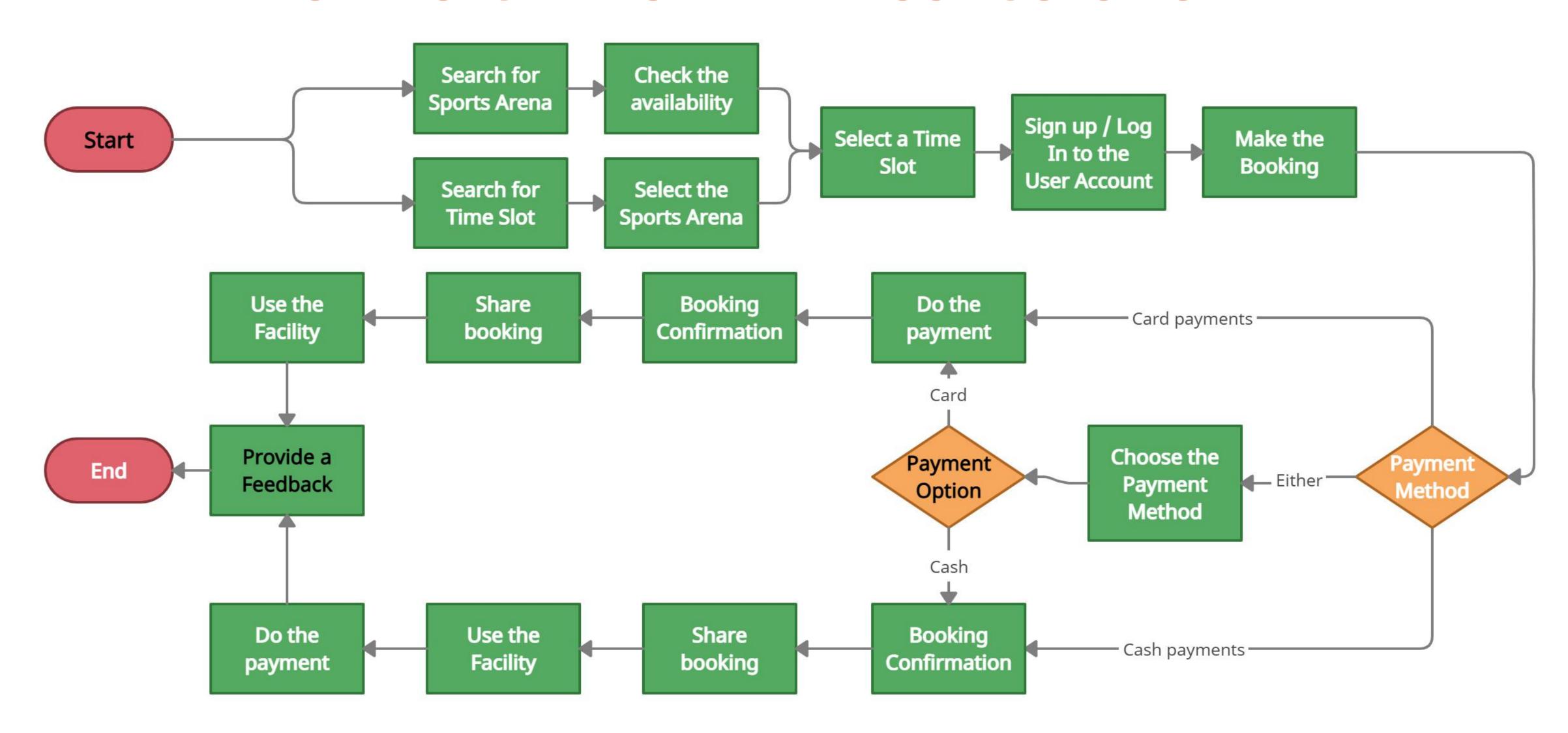
HOW MANY CUSTOMERS DIDN'T PAY FOR THEIR BOOKED TIME SLOT JUST BECAUSE THEY COULDN'T USE IT?

HOW MUCH EFFORT WE PUT TO KEEP TRACK OF OUR GROUND BOOKINGS?

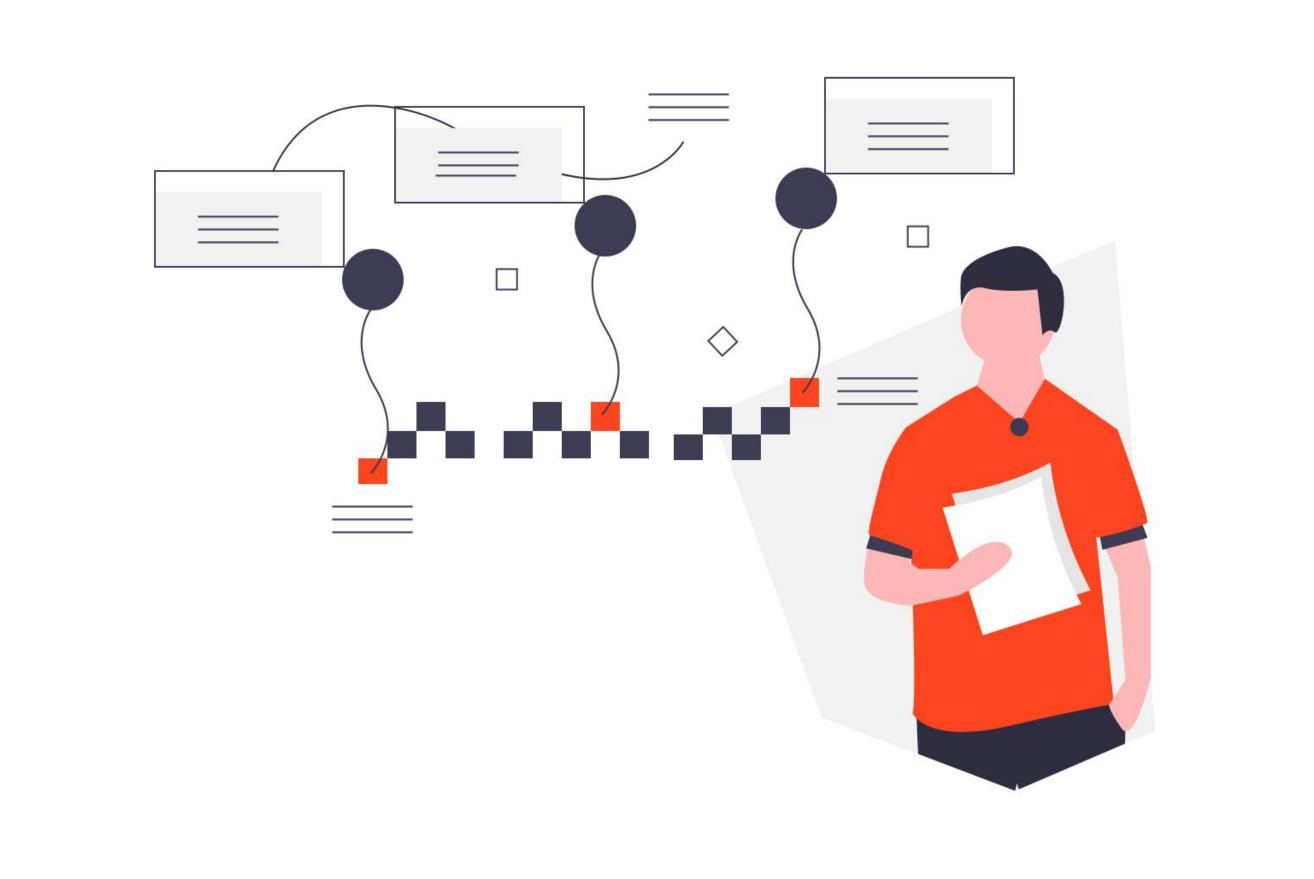
HOW DOES IT WORK AT THE MOMENT?



HOW DOES IT WORK WITH OUR SOLUTION?



REQUIREMENT GATHERING





Sportizza - Hope of building a healthy nation

Greetings to all,

We, a group of 2nd-year undergraduate students, have undertaken a project to build an online sports arena booking system. This project focuses on booking sports arenas to play cricket, football, basketball etc. As booking manually is not feasible for many, we have come up with this idea, which could become handy going forward.

Everyone loves sports! ♥ And having a web-based app made to carry all that you need to know at your fingertips just makes lives easier. So we would really appreciate it if you could spare a few minutes to fill this survey. Thank you in advance. 人

* Required

If it's over the phone, what's the average number of calls you make per booking?

One
Two to three
Four or more

Do you think that an online platform for sports arena bookings would solve your problems? *

O Yes

O No

Maybe

How often do you go to play in a sports arena? *
More than once a week
More than once a month
O Very rarely
O Not at all

How did you make a booking?
Over the phone
By visiting the sports arena
Other:

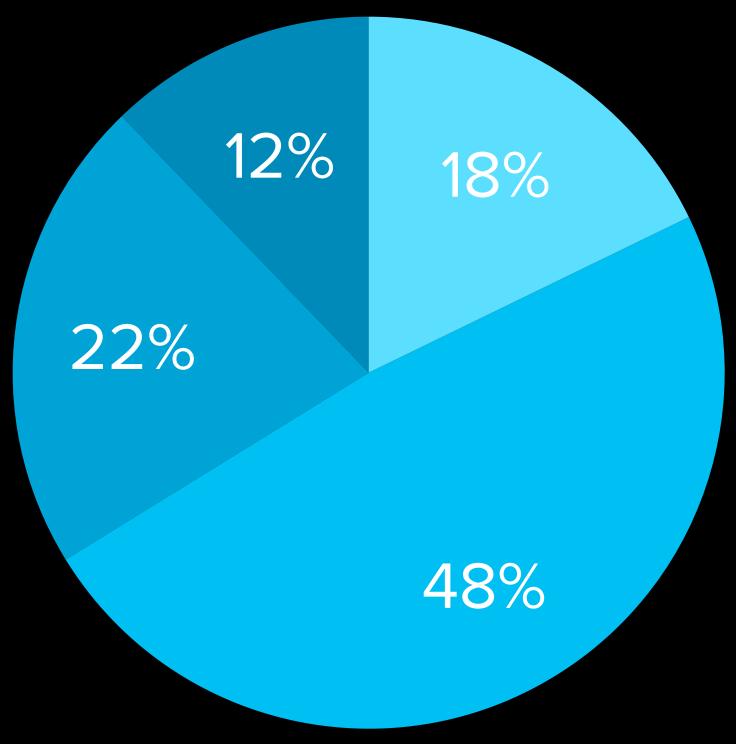
If one place is not available, would you search for another sports arena?

Yes

No

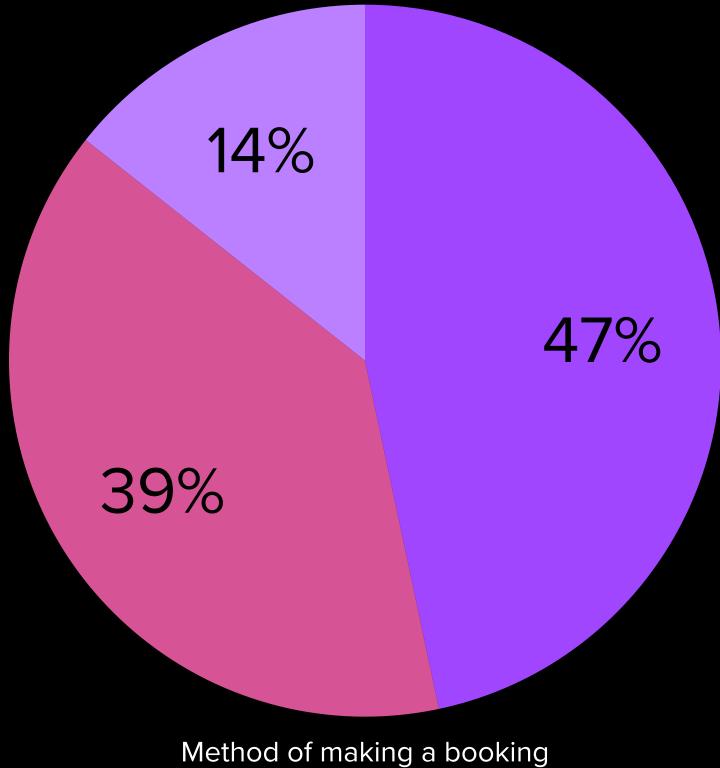
Which of the following features would you like to see in our proposed platform? *
Search for sport arenas
Search for free time slots
Book a sports arena
Cancel booking
Rate sports arenas

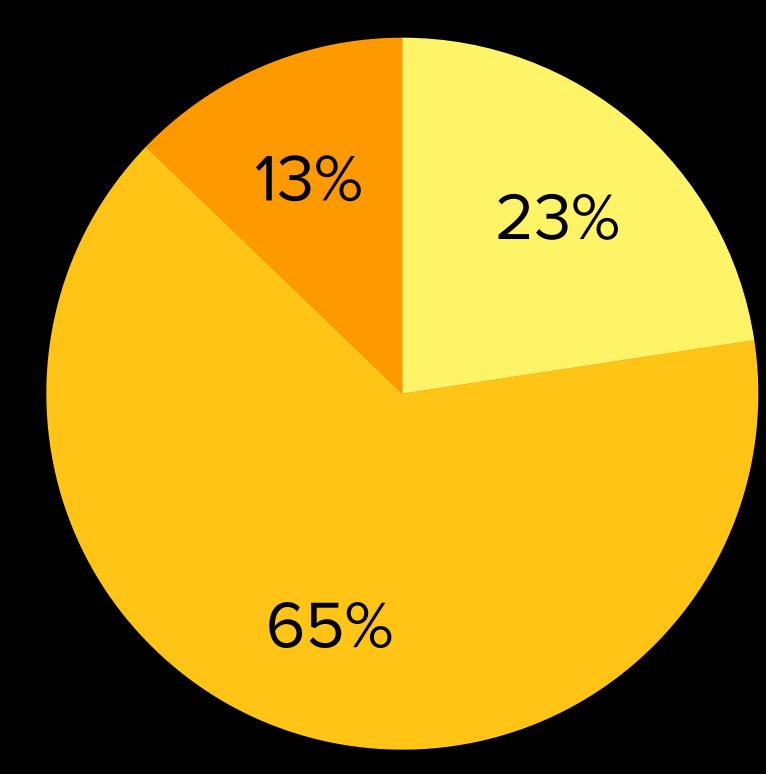
- More than once a week
- More than once a month
- Very Rarely
- Not at all



Frequency of visiting a sports arena

- By Visiting a Sport Arena
- Over the Phone
- N/A



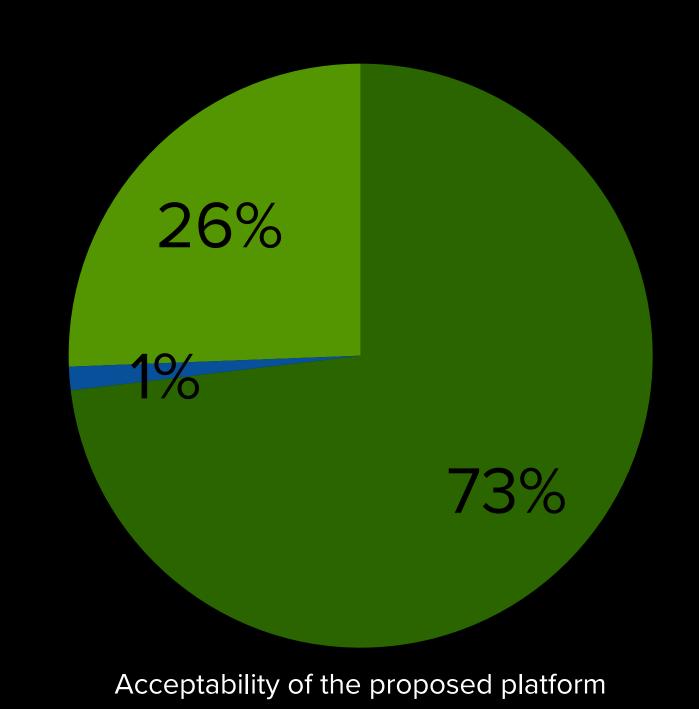


2-3

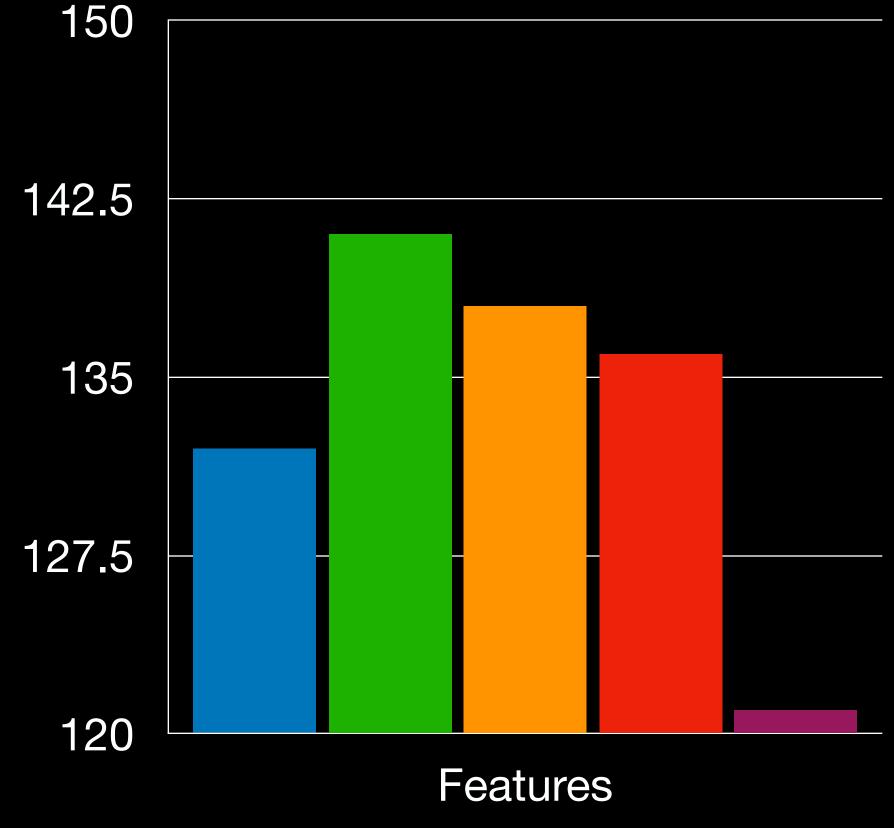
Avg. no. of calls made per booking

ANALYTICS FROM THE SURVEY



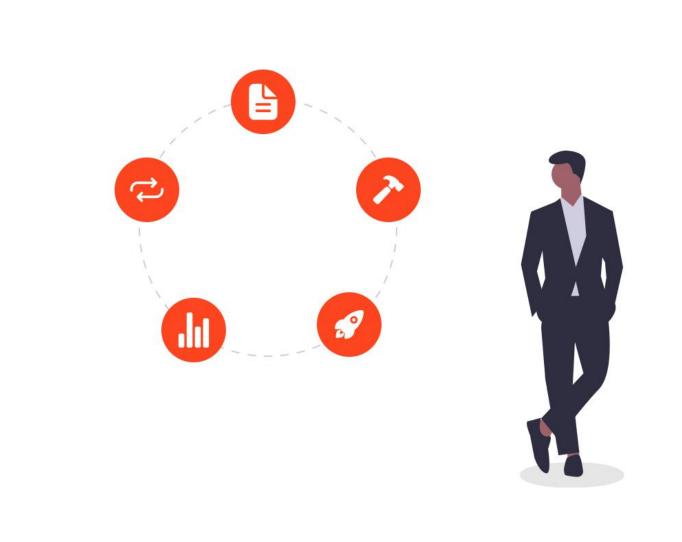




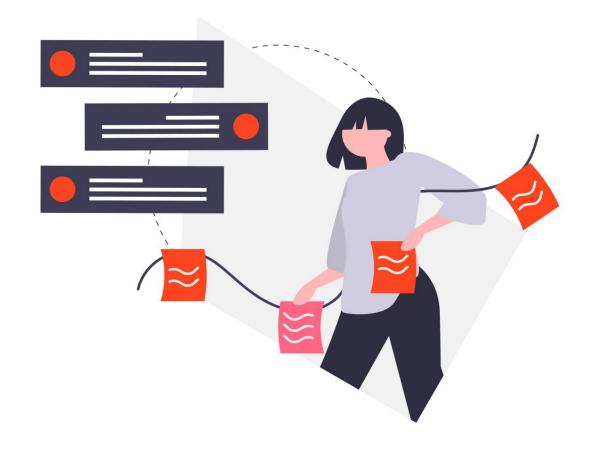


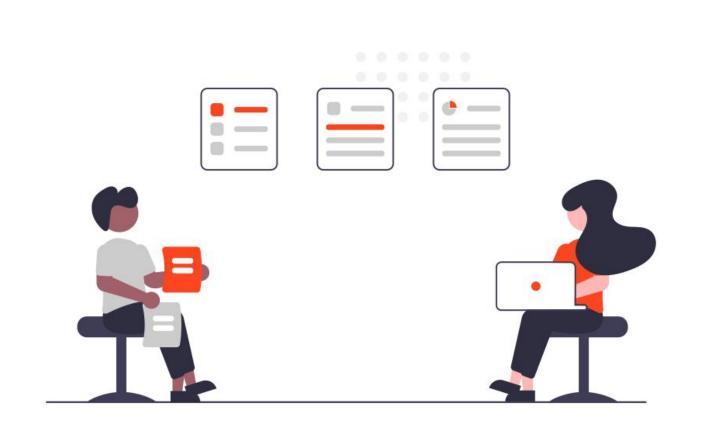
Preferable features to have on the proposed platform

OTHER METHODS











PROJECT SCOPE

Sports equipment merchandising.

Booking time slots with coaches.

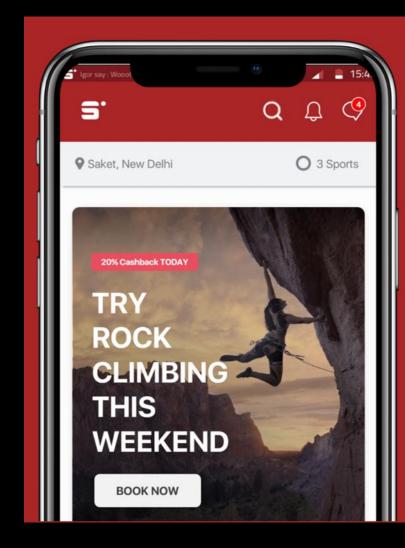
Booking rescheduling.

- •User Registration and Authentication.
- Search for sports arenas/ time-slots.
- Make bookings.
- Cancel bookings.
- Ratings for sports arenas.
- Share bookings.
- View bookings.
- Payment processing.
- Sports arena listing in the platform.
- Analytics generation for sports arenas.
- Notifications to customers.

Discounts on booking time slots.

Advertising of sports events (tournaments).

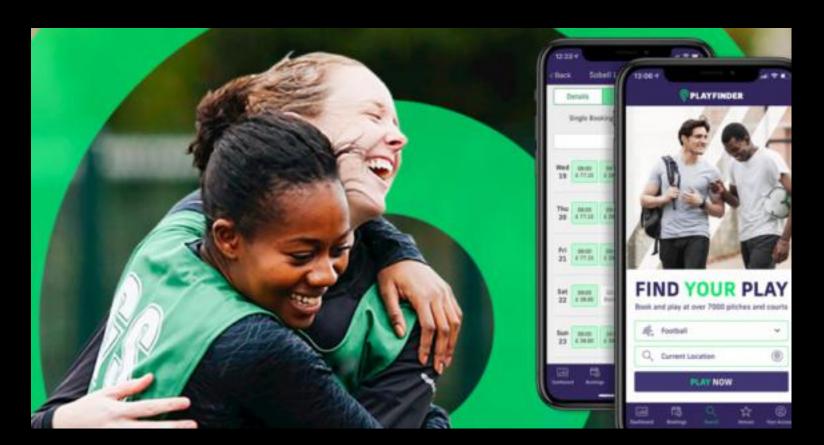
ANY SIMILAR SYSTEMS?



Sportido
Play Any
Sport.
Anywhere.

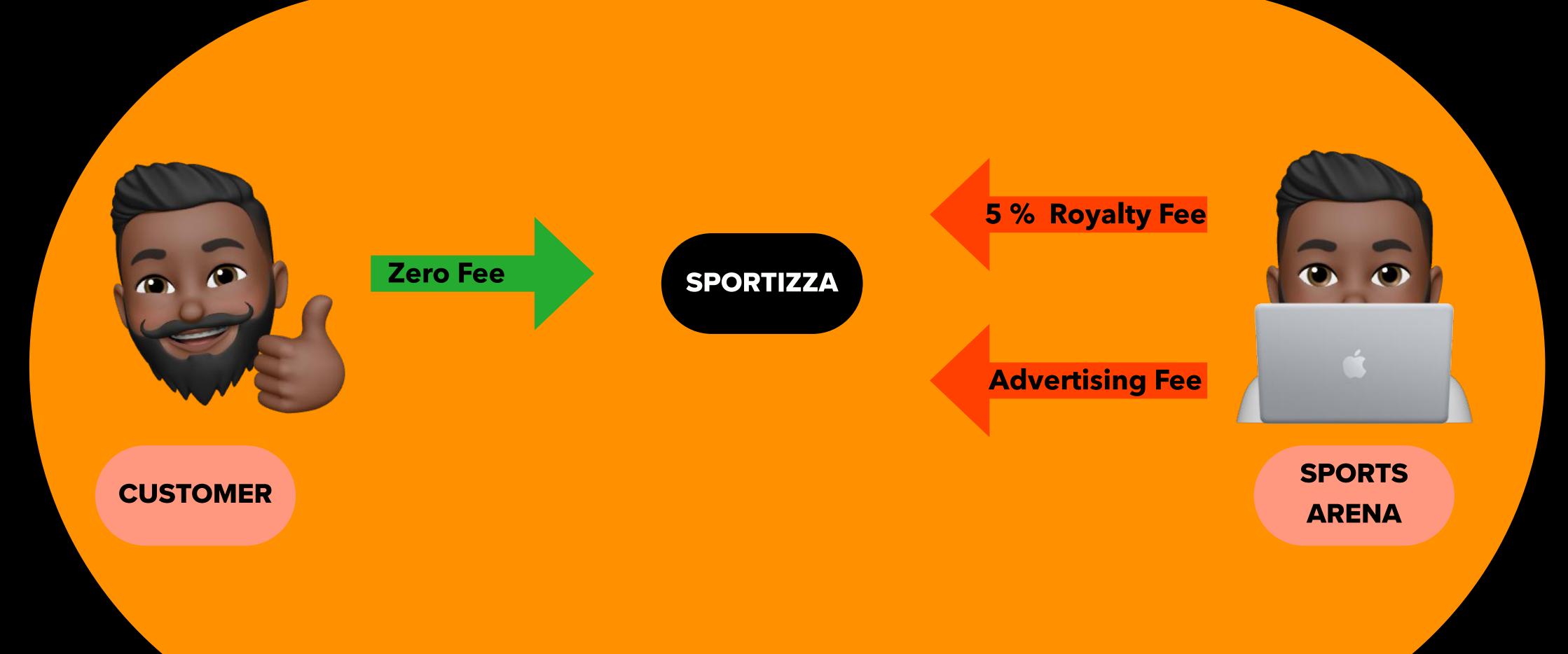






"NONE IS AVAILABLE IN SRI-LANKA!"

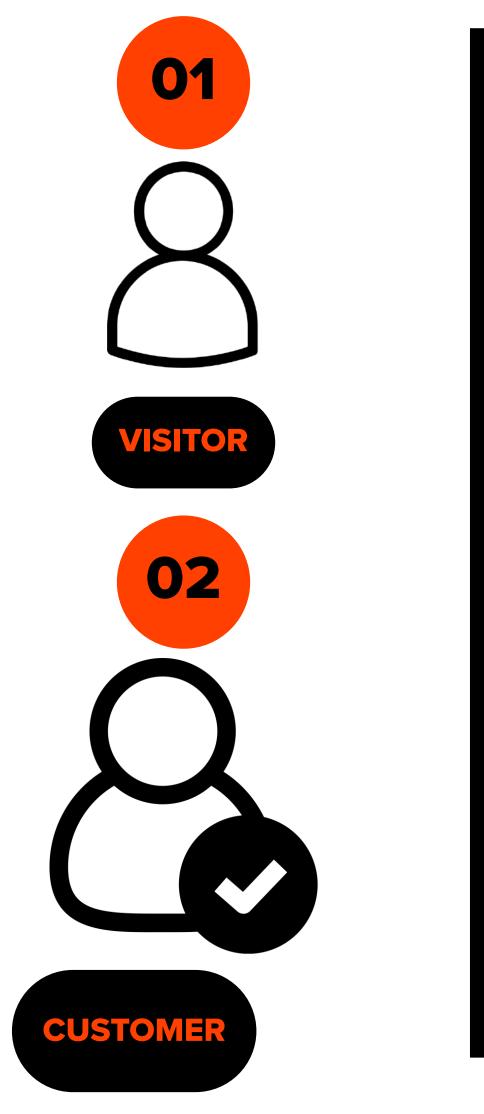
BUSINESS MODEL

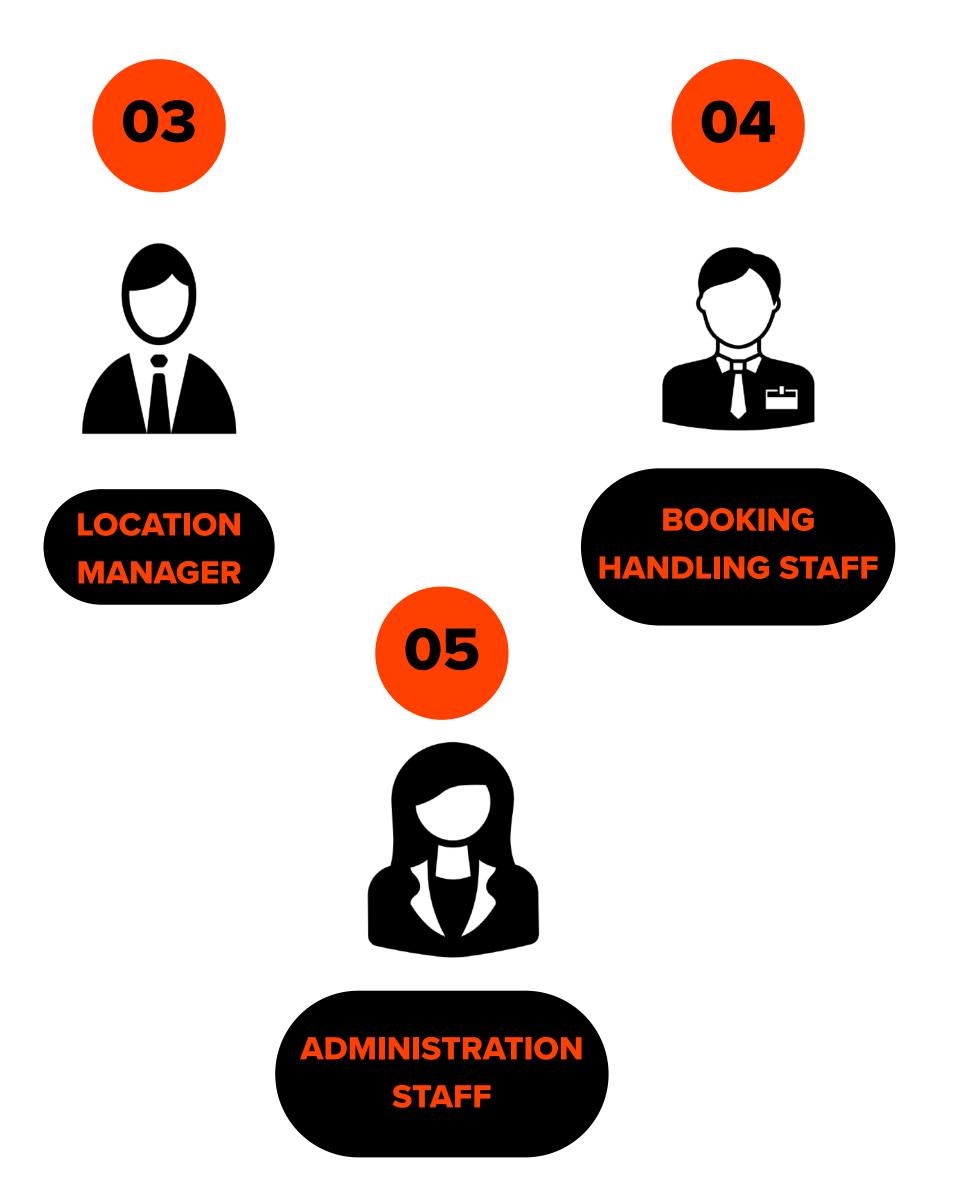


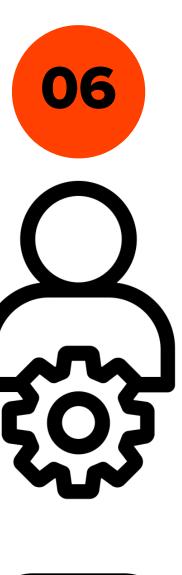
*SCALABLE WITH MERCHANTS & EVENT ORGANISERS OF SPORTS EVENTS

REQUIREMENT ANALYSIS

USER IDENTIFICATION

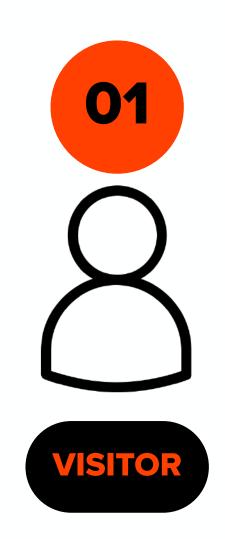








ACTORS



- Search for sports arenas
- Ask help/ support desk



- Signup
- **Login/Logout**
- Edit profile details
- Search for sports arenas
- Book sports arena
- Do a payment
- Share booking via social media
- Rate sports arenas and provide reviews
- Create my sports arenas list
- Cancel booking
- View my bookings
- Ask help/ support desk







- Register for an account
- Login/Logout
- **Edit sports arena profile**
- **Generate reports**
- Choose payment method
- Reply to customer feedbacks and queries
- **Booking slots manually**
- View bookings
- **Emergency booking cancellations**







- Login/Logout
- View bookings





- **Login/Logout**
- **Edit profile details**
- Choose payment method
- Reply to customer feedbacks and queries
- View bookings
- **Booking Slots manually**
- **Emergency booking cancellations**





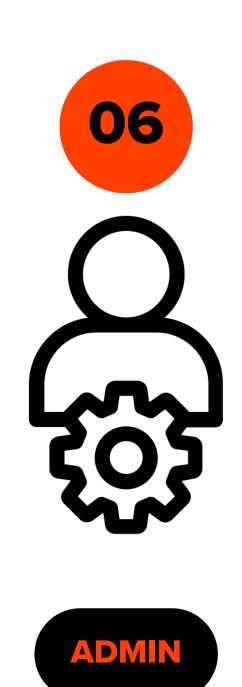




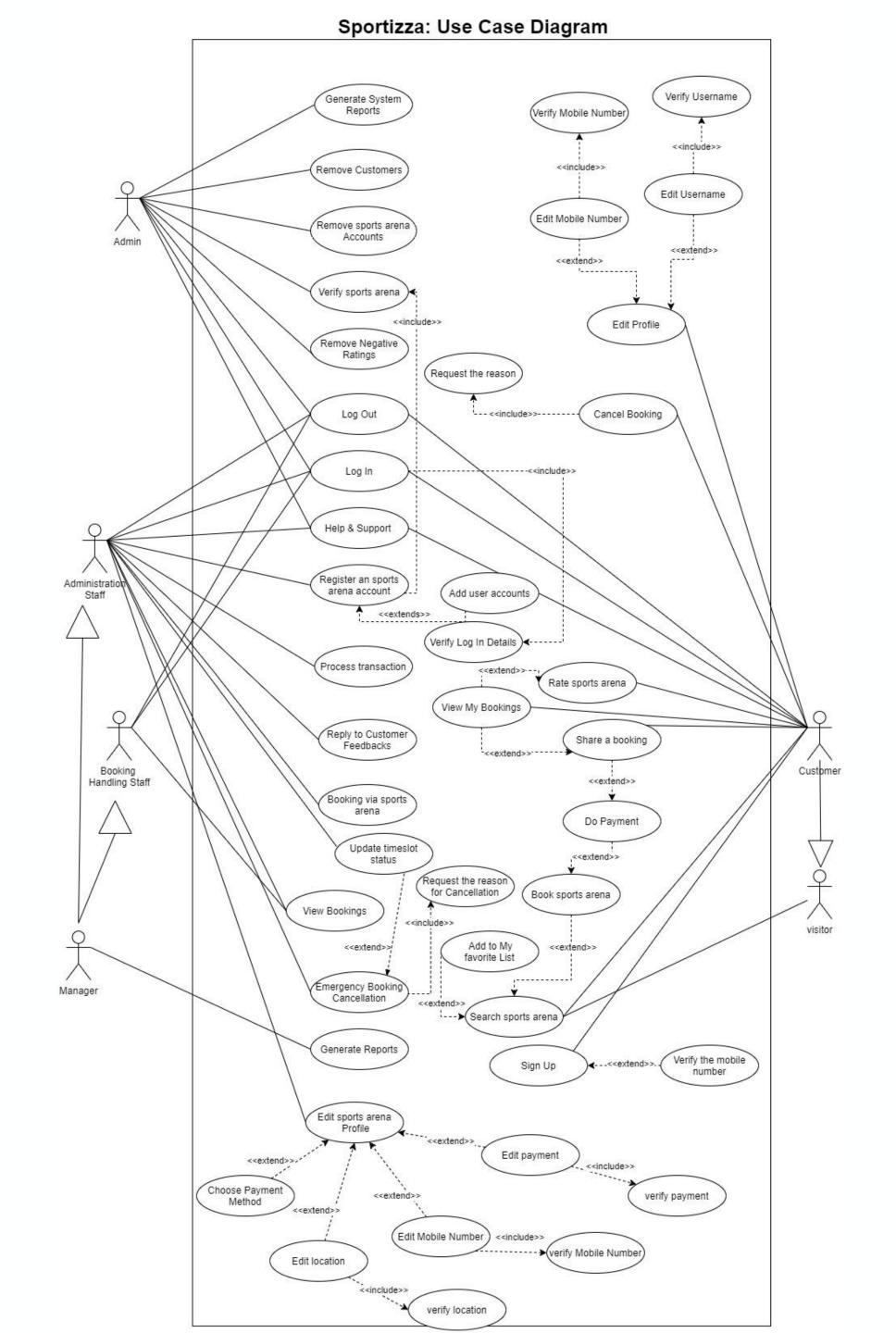


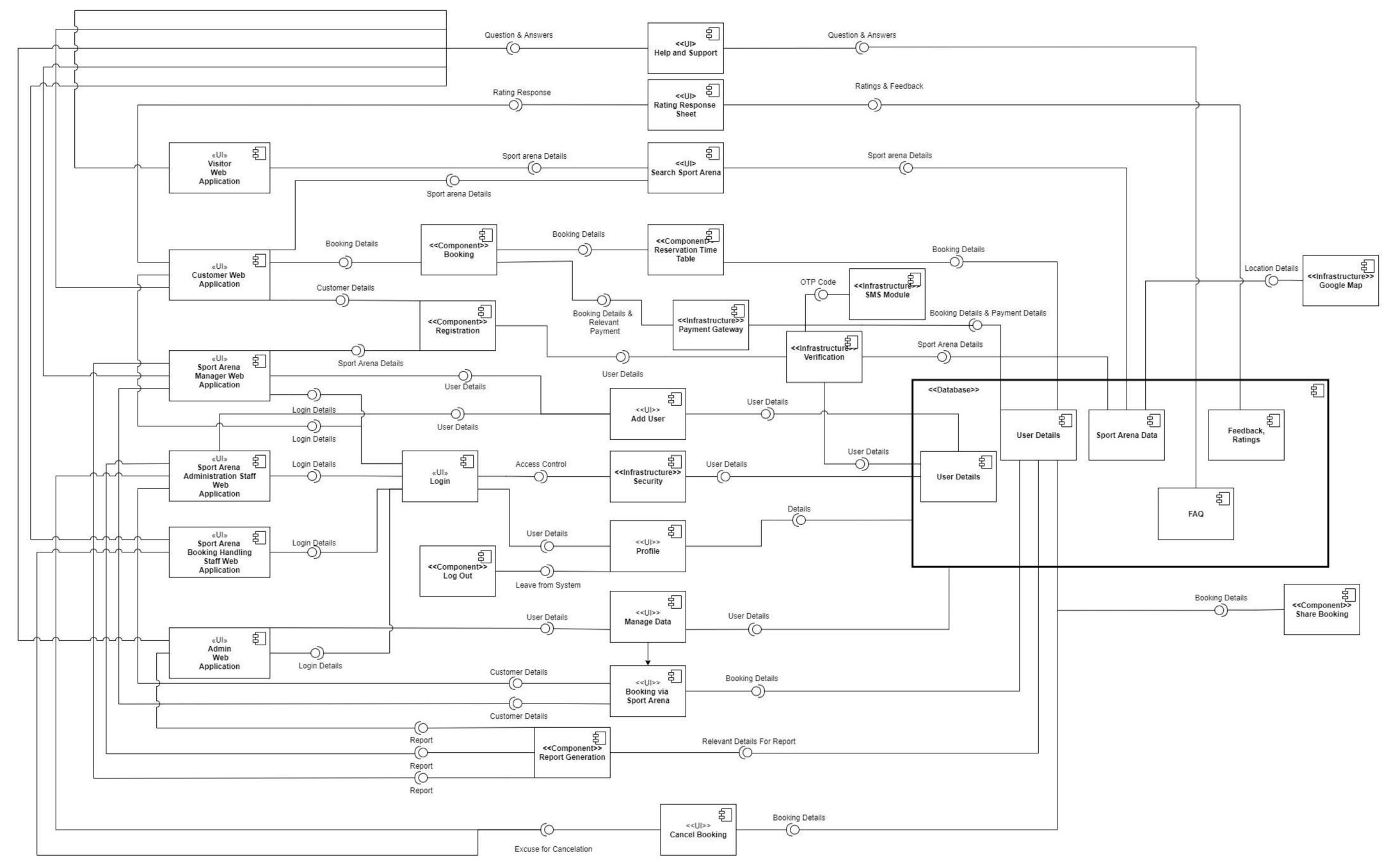
ADMINISTRATION STAFF

ACTORS



- Login/Logout
- Verify sports arenas for listing
- Remove sports arenas
- **Remove customers**
- Remove negative feedbacks after assurance by the sports arena
- Help & support
- **Generate System Reports**





NON-FUNCTIONAL REQUIREMENTS

01

SECURITY

04

PERFORMANCE

02

AVAILABILITY

05

TESTABILITY

03

MODIFIABILITY

06

USABILITY

TECHNICAL FEASIBILITY



•IDEs are free and open source.



•Laptops and desktops are owned by the group members.



•Workbox for offline caching.













OPERATIONAL FEASIBILITY

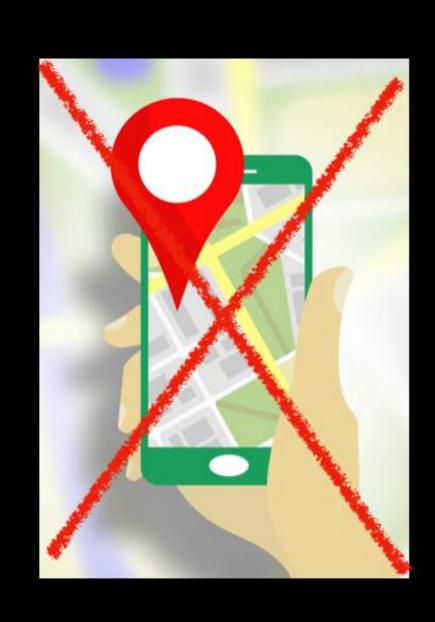
Basic Requirements:

- Basic English & IT literacy.
- A device with an Internet connection.
- Preferably a Personal computer or a laptop for the sports arena's manager and administration-staff.





LEGAL & ETHICAL FEASIBILITY

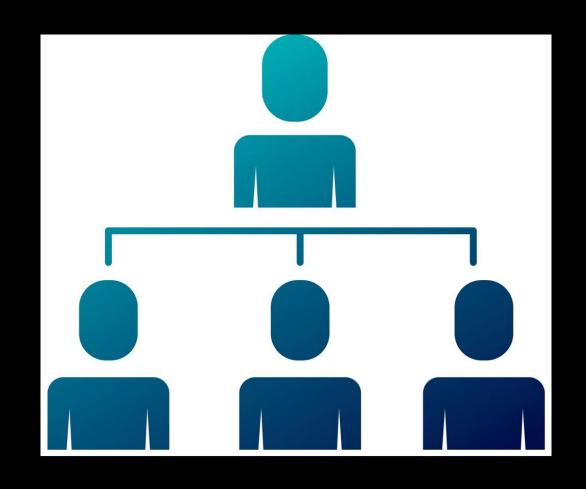


- •Sensitive data- GDPR laws.
- ·Hierarchical based login mechanism.



- Credit Card information are not stored.
- Customer locations are not tracked.







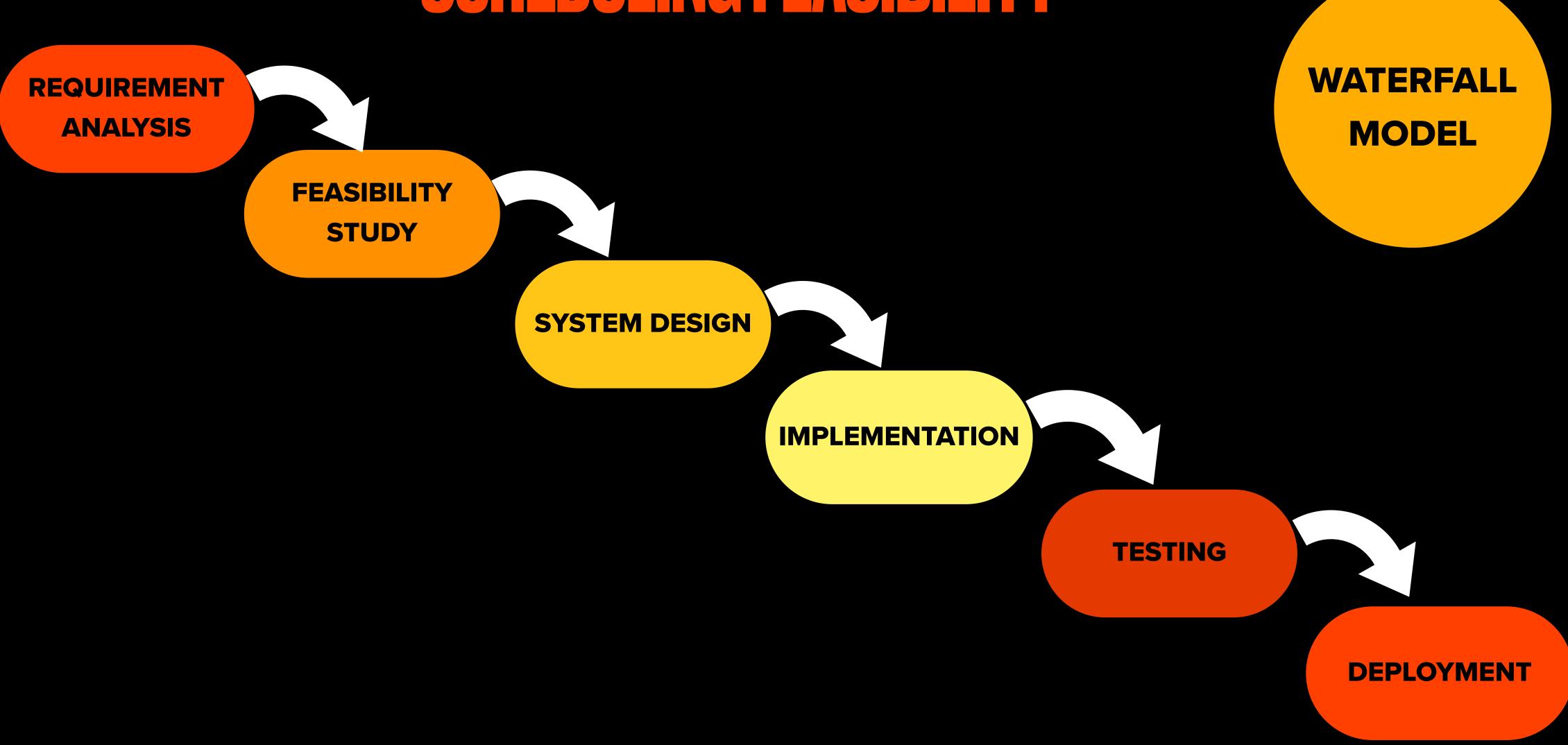
ECONOMIC FEASIBILITY

- PayHere sandbox (In the development stage).
- Amazon Web Services' Free Tier- Hosting services.
- * TEXTIT.BIZ cost 69cents per a SMS- SMS module.
- All other IDEs and softwares used for development are freely available.









4 MEMBERS * 10 HOURS PER WEEK = 40 HOURS PER WEEK

40 HOURS/WEEK *30 WEEKS = 1200 HOURS RISK BUFFER = 240 HOURS

TOTAL BUDGETED TIME = 1440 HOURS

*The above time is only a budgeted time and always there can be favourable and adverse variances

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Final Presentation																																												

LIMITATIONS & CONSTRAINTS

- CASH PAYMENTS AREN'T HANDLED VIA THE PLATFORM.
- BOOKING RESCHEDULING IS NOT POSSIBLE.
- GOVERNMENT CONTROLLED SPORTS ARENAS -MIGHT NOT GET REGISTERED IN SPORTIZZA.

FRONTEND, BACKEND & DATABASE MANAGEMENT





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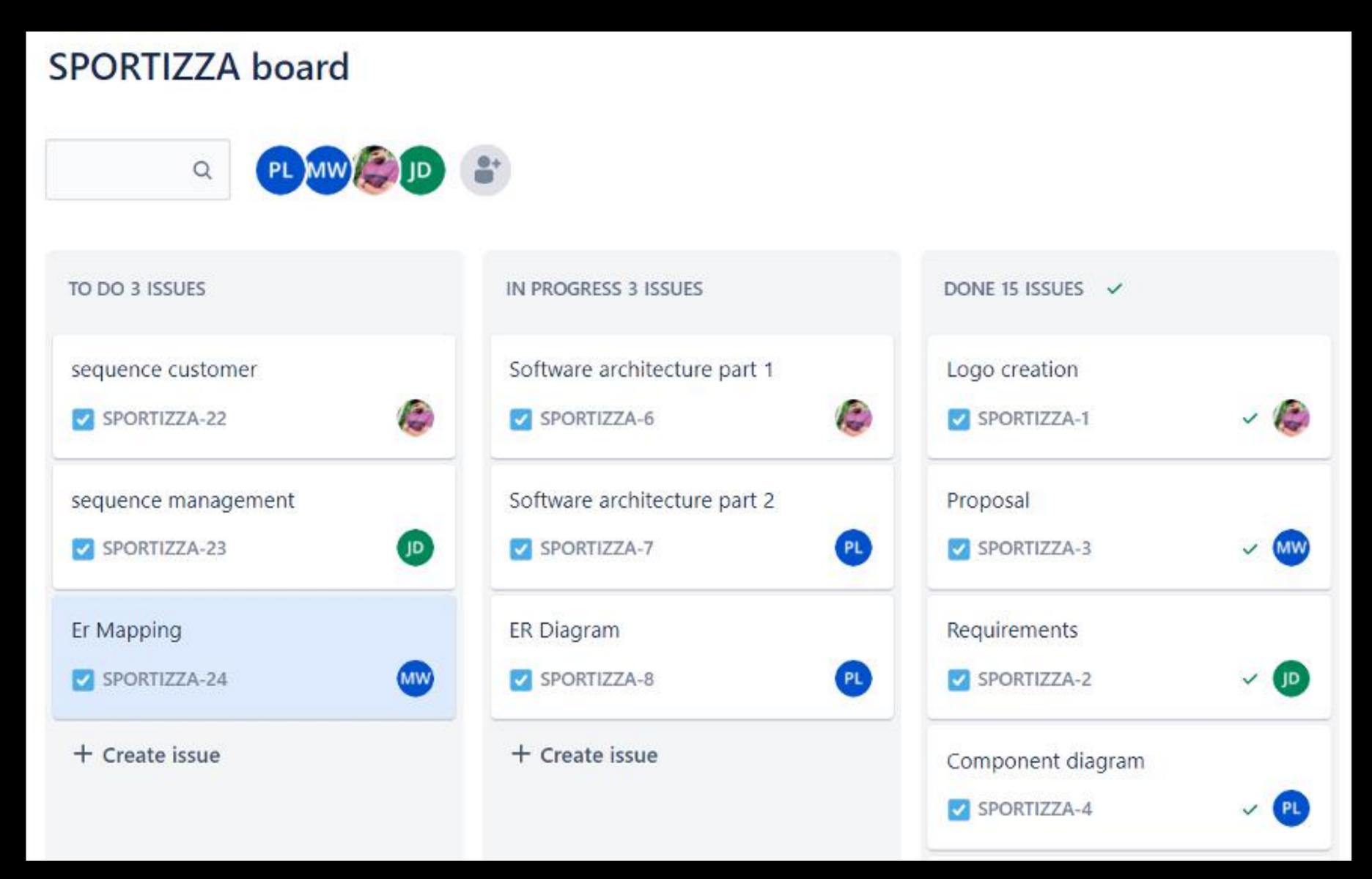
OTHER TECHNOLOGIES:







WORKLOAD DISTRIBUTION



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