

Customer Support -

1-866-319-8402 Monday to Saturday
8am - 9pm EST

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Refrigerator Parts

Common Refrigerator Problems and How to Fix Them

Troubleshooting refrigerator problems might seem overwhelming, but we are here to help you get to the bottom of the problem. We will walk you through common refrigerator issues, as well as the parts that might be the fix you need.

Noisy Refrigerator – It can be alarming if you hear loud noises coming from your fridge. It is not uncommon to notice buzzing, humming, clicking, and knocking noises. Figuring out the cause might be as simple as locating what section of your refrigerator it is coming from. Most often these sounds are caused by the parts that are in motion, like the condenser fan motor, and evaporator fan motor. If you notice a scraping sound it is often caused by one of the internal fans making contact with something as it spins. If it is rattling you notice be sure to check the fridge is level, and make sure drain pan is secured properly. A mild humming noise is normal, but if you notice an increased humming sound, the compressor might be overworked.

Leaking Refrigerator – If you notice water leaking from your fridge, or inside, there is no need to panic, most often these leaks are simple to fix. Troubleshooting a leaking refrigerator starts with identifying where you find the water pooling. To solve this problem, you are going to want to first inspect your door gaskets and seals, inlet valves, water lines, and ice maker. These are the most common culprits when it comes to refrigerator leaks.

Refrigerator Will Not Run – When the compressor in your refrigerator will not run the appliance will not be able to cool. It could be as simple as an issue with your start capacitor, overload, temperature control, or control board. These are the parts that monitor internal temperature and communicate with the compressor. If you have ruled those parts out the issue may be with the compressor itself.

Ice Maker Not Making Ice – If your ice maker is not making ice, it can often mean it is not getting the water it needs. It could be an issue with the water line, water inlet valve, or a water filter. Inspecting these parts will let you know if there is water flowing to the ice maker, and allow you to spot any issues with the water supply. Before looking at the water supply, we recommend you start by looking at the ice maker to

make sure the bail arm is not stuck. If it is, your ice maker will stop making ice because it thinks the bin is full. Checking these parts and others is simple process. Your ice maker will be up and running in no time.

Refrigerator Too Warm – When your fridge is not getting cold enough it is often a simple fix, it does not always signal control board issues. If your fridge is appropriately stocked, we suggest you start by checking the air circulation in the appliance. The first step is making sure the air damper or baffle is undamaged, and unblocked; that is how cool air gets into your fridge. If that is fine you will need to then inspect the evaporator fan, condenser fan, and the temperature sensor. It is also important to ensure you are routinely cleaning the condenser coils to help prevent issues like this.

Product 1:

PartSelect Number **PS11752778**

Manufacturer Part Number **WPW10321304**

Manufactured by **Whirlpool** for Whirlpool, Kenmore, Maytag, KitchenAid

Cost - \$36.18 (in stock)

Description:

Refrigerator Door Shelf Bin Specifications

This refrigerator door bin is a genuine OEM replacement designed to fit many side-by-side refrigerator models. Compatible with brands like KitchenAid, Maytag, and Amana, it attaches to the interior door, providing storage for jars and bottles. Featuring a clear design with white trim, this bin is both durable and functional. Installation is tool-free—simply align and snap into place. Verify your refrigerator's model number before ordering to ensure compatibility, as dimensions may vary slightly. Restore your refrigerator's storage capacity and organization with this high-quality replacement door bin.

Replacing your Whirlpool Refrigerator Refrigerator Door Shelf Bin:

https://www.youtube.com/watch?time_continue=1&v=zSCNN6KpDE8&embeds_referring_euri=https%3A%2F%2Fwww.partselect.com%2F&source_ve_path=Mjg2NjY

Troubleshooting:

This part fixes the following symptoms:

Door won't open or close | Ice maker won't dispense ice | Leaking

This part works with the following products:

Refrigerator.

Part# WPW10321304 replaces these:

AP6019471, 2171046, 2171047, 2179574, 2179575, 2179607, 2179607K, 2198449, 2198449K, 2304235, 2304235K, W10321302, W10321303, W10321304, W10549739, WPW10321304VP

Customer Reviews and Ratings:

Average Rating: 4.8/5 (346 reviews)

Easy fix!

Quick and easy fix. The shelf slid right into place.

Kenmore Refridge Repair

Replacement door shelf slid right in and worked great.

Great

Great service and I received product earlier than expected

Model Cross Reference**This part works with the following models:**

PartSelect Number: **PS11752778**

Manufacturer Part Number: **WPW10321304**

Brand	Model Number
Kenmore	10641563801
Kenmore	10640262010
Kenmore	10641562801

Product 2:

PartSelect Number PS11701542

Manufacturer Part Number EDR1RXD1

Manufactured by Whirlpool for Whirlpool, Maytag, KitchenAid, Kenmore

Cost - 62.38(in stock)

Description:

Refrigerator Ice and Water Filter Specifications

The EDR1RXD1 water filter provides clean, fresh-tasting water by reducing contaminants such as lead, chlorine, and particulates. Designed for easy installation, this filter ensures your refrigerator water and ice are safe and refreshing with every use

Troubleshooting:

This part fixes the following symptoms:

Not dispensing water | Ice maker not making ice | Ice maker won't dispense ice | Leaking

This part works with the following products:Refrigerator

Part# EDR1RXD1 replaces these:

AP5982535, 9900, 9981, FILTER 1, FILTER1, W10217316, W10291030, W10295370, W10295370A, W10569758, W10569760, W10569761, W10735398

Customer Reviews and Ratings:

Average Rating: 4.8/5 (108 reviews)

The part worked as expected.

The part was in great condition. The fridge works well now.

Great service, right part

Always a good service experience with this company.

Change filter for ice maker.

Part arrived quickly and old filter was easily removed and new one installed. No problems...grateful for the rapid service.

Customer repair stories:

Reset water filter

Hold both water filter reset touch sensors down together. This will reset the water sensor indicator.

Water ?? filter needed to be replaced

Simple, turn and pull to remove. Push and turn to install.

When the filter was removed the housing leaked.

I would suggest loosening the supply lines attached inside the rear. This will give you plenty of slack to disconnect the lines from the housing.

Filter indicator light red

Found the filter door in toe kick under freezer door. Opening the door ejected the old filter. Direction indicator arrows were found on inside of filter door, rotation of filter to match arrows important. Pushed new filter in to stop, closing door completed insertion of new filter.

This part works with the following models:

PartSelect Number: PS11701542

Manufacturer Part Number: EDR1RXD1

Brand	Model Number
Kenmore	10641563801
Kenmore	10640262010
Kenmore	10641562801

Dishwasher Parts

Product 1:

PartSelect Number PS10065979

Manufacturer Part Number W10712395

Manufactured by Whirlpool for Kenmore, Whirlpool, Kenmore, KitchenAid

Cost - \$39.89 (in stock)

Get this part fast! Average delivery time for in-stock parts via standard shipping: 1.8 days.

Installation Video - <https://www.youtube.com/watch?v=pZO1rcMwKBc>

Upper Rack Adjuster Kit - White Wheels, Left and Right Sides Specifications

This authentic Dishwasher Upper Rack Adjuster Kit with white wheels is a kit made up of primarily plastic and metal components, which will require a screwdriver to install. This kit comes with all the necessary

parts for a dishwasher rack adjuster. It fits onto the dishwasher rack and connects it to the track allowing it to slide in and out. If broken then the rack will no longer slide properly, and the part must be replaced. In many cases, our customers have reported the top rack of their dishwasher hanging down or sagging due to the adjuster kit, particularly if the wheels, have broken or failed. If you are having problems in this area, this kit will help get your dishwasher back up and running. Check your model number and user manual to see if this part is right for you. The parts for this kit come as a package and are not generally sold individually.

Troubleshooting

This part fixes the following symptoms:

Door won't close | Door latch failure | Not cleaning dishes properly | Noisy

This part works with the following products:

Dishwasher.

Part# W10712395 replaces these:

AP5957560, W10250159, W10350375, W10712395VP

Customer Reviews

Average Rating: 4.7/5 (697 Reviews)

Easy. Worked as described

All parts present and the video was great!

Great parts

Well pleased with this part....bought another that broke and was far inferior to this replacement.

Perfect replacement, better than original

These replacement parts fix my dishwasher perfectly. They arrived in a reasonable time and the instructional video on the website was extremely helpful. I had the parts switched out in about 15 minutes and my dishwasher was back up and running smooth. These parts also seem more durable than the cheap plastic parts that were already in the dishwasher.

Fast fix,easy-to-use, just as advertised.

Arrived in short order, excellent packaging. First place I will look for any future items I may need.

I watched the installation video that came with the parts. I removed both sides of the old track assembly and installed the left and right assembly in about fifteen minutes. I honestly believe my seven year old grandson could have done it for me.

Following the video lesson on your website, the installation was fast, easy and simple. Thanks

I carefully followed the video instructions step by step. They were detailed, clear, and pointed out how to avoid installation mistakes. Without the video I would have been tempted to just figure it out myself - ("Hey, I'm a handy guy. How hard could it be, right?"). With the video I sailed right through with no dumb

errors. The new rack adjuster wheel set is much sturdier than the Whirlpool original. It made sense to get new rack stops at the same time. Thank you, PartSelect.

Model Cross Reference:

This part works with the following models:

PartSelect Number: PS10065979

Manufacturer Part Number: W10712395

Brand	Model Number
Kenmore	2213222N414
Kenmore	2214523N611
Kenmore	66512769K313

Product 2:

Rack Track Stop WP8565925

PartSelect Number PS11746591

Manufacturer Part Number WP8565925

Manufactured by Whirlpool for Whirlpool, Kenmore, KitchenAid, Maytag

Cost - \$7.7 (in stock)

Rack Track Stop Specifications

The rack track stop on your dishwasher is designed to stop the dish rack at the appropriate place when opening and closing the rack. If your dishwasher is not cleaning your dishes properly, the rack stop may need to be replaced. The replacement part may differ slightly from the broken part, depending on the model. However, the different styles are interchangeable. This product is sold individually and comes in both a white and grey plastic version. Many of our customers found this repair to be very easy and takes less than 30 minutes to complete. Simply snap the old part out and snap the new part into place. You will not require any tools to complete the job. This is an authentic part approved by the manufacturer.

Replacing your Whirlpool Dishwasher Rack Track Stop:

<https://www.youtube.com/watch?v=siE-8HethWg>

Troubleshooting

This part fixes the following symptoms:

Door latch failure | Not cleaning dishes properly | Door won't close | Noisy

This part works with the following products:

Dishwasher.

Part# WP8565925 replaces these:

AP6013365, 8270105, 8270106, 8524581, 8524582, 8562015, 8565920, 8565925, W10082860, W10082861, W10199682, W10508950, WP8565925VP, WPW10082861, WPW10082861VP, WPW10508950, WPW10508950VP

Customer Reviews:

Rating - 4.6/5 (139 reviews)

Top Rack Repair

The part was different than the one I was replacing. It fits and works fine. It appears to be a design improvement.

Dishwasher drawer part

Great part

Dishwasher replacement part

Perfect replacement part! Happy to find your website.

Better than Original!

Much Better part than the original that came with our dishwasher. This new design fits perfectly and should solve the poor manufacturing design that caused the original design to keep falling off and the rack to come off of the track.

Model Cross Reference:

This part works with the following models:

PartSelect Number: PS11746591

Manufacturer Part Number: WP8565925

Brand	Model Number
Kenmore	2217389N710

Kenmore	665110739120
Kenmore	66512723K310