

## **USE CASE (Template) – Online Aadhaar Card Update, Authentication & Verification process.**

<b>ACTOR</b>	User who needs to Update, Authenticate and Verify their Aadhaar card.
<b>GOAL</b>	Online Aadhaar Card Update, Authentication & Verification process.
<b>PRECONDITIONS</b>	<ul style="list-style-type: none"><li>• Let User Be Indian or NRI, but must have a valid Aadhaar card.</li><li>• User has access to a device with stable internet connectivity.</li><li>• User possesses a registered mobile number linked to their Aadhaar card.</li></ul>
<b>POSTCONDITIONS</b>	<ul style="list-style-type: none"><li>• The Users Aadhaar card is verified.</li><li>• The User has successfully paid the applicable fee.</li><li>• The User receives confirmation of the transaction.</li></ul>
<b>EXTENSION &amp; ALTERNATE SCENARIO</b>	<ul style="list-style-type: none"><li>• If the Aadhaar number provided by the client is invalid, the system displays an error message and prompts the client to re-enter the correct number.</li><li>• If the OTP entered by the client is incorrect, the system prompts the client to re-enter the OTP or resend it.</li><li>• If the address provided by the client is not recognized or is incomplete, the system prompts the client to provide a valid address.</li><li>• Network connectivity issues may prevent the client from receiving OTP or completing the transaction.</li><li>• System errors may interrupt the verification and payment process, which may lead to restarting the process by refreshing the page</li></ul>
<b>USE CASE</b>	<ul style="list-style-type: none"><li>• The user accesses the web page for Aadhaar card verification.</li><li>• The user inputs their Aadhaar card number and initiates the verification process.</li><li>• An OTP is sent to the users registered mobile number for verification.</li><li>• The user enters the OTP received to verify their identity.</li><li>• The user fills in their personal details such as name, birthdate, and address.</li><li>• The system automatically detects the users state based on the provided address</li><li>• Or for more transparency user will be able to select the state.</li><li>• The applicable fee for the state is displayed to the user.</li><li>• The user confirms the fee and proceeds to payment.</li><li>• The user selects a payment method and completes the transaction.</li><li>• The user receives link to the payment receipt on registered mobile number.</li></ul>

# **Use Case Scenario Description - Document:**

**Project:** Online Aadhaar Update, Authentication and Verification Process Design

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## **Introduction**

This document outlines use case scenarios for Online Update, Authentication and verification of Aadhaar Card.

## **Actors**

- The user who needs to verify their Aadhaar card and pay a fee.

**Scenario/Trigger:** User proceeds to Online Aadhaar Update, Authentication and Verification

- **Preconditions:**

- Let User Be Indian or NRI, but must have a valid Aadhaar card.
- User has access to a device with stable internet connectivity.
- User possesses a registered mobile number linked to their Aadhaar card.

- **Postconditions:**

- The Users Aadhaar card is verified.
- The User has successfully paid the applicable fee.
- The User receives confirmation of the transaction

- **Extension & Alternate Scenario:**

- If the Aadhaar number provided by the client is invalid, the system displays an error message and prompts the client to re-enter the correct number.
- If the OTP entered by the client is incorrect, the system prompts the client to re-enter the OTP or resend it.
- If the address provided by the client is not recognized or is incomplete, the system prompts the client to provide a valid address.
- Network connectivity issues may prevent the client from receiving OTP or completing the transaction.
- System errors may interrupt the verification and payment process, which may lead to restarting the process by refreshing the page

- **USE CASE:**

- The user accesses the web page for Aadhaar card verification.
- The user inputs their Aadhaar card number and initiates the verification process.
- An OTP is sent to the users registered mobile number for verification.
- The user enters the OTP received to verify their identity.
- The user fills in their personal details such as name, birthdate, and address.
- The system automatically detects the users state based on the provided address
- Or for more transparency user will be able to select the state.
- The applicable fee for the state is displayed to the user.
- The user confirms the fee and proceeds to payment.
- The user selects a payment method and completes the transaction.
- The user receives link to the payment receipt on registered mobile number.

# Online Aadhaar Update, Authentication, & Verification

